

بنك الأردن
Bank of Jordan



Annual Report 2022

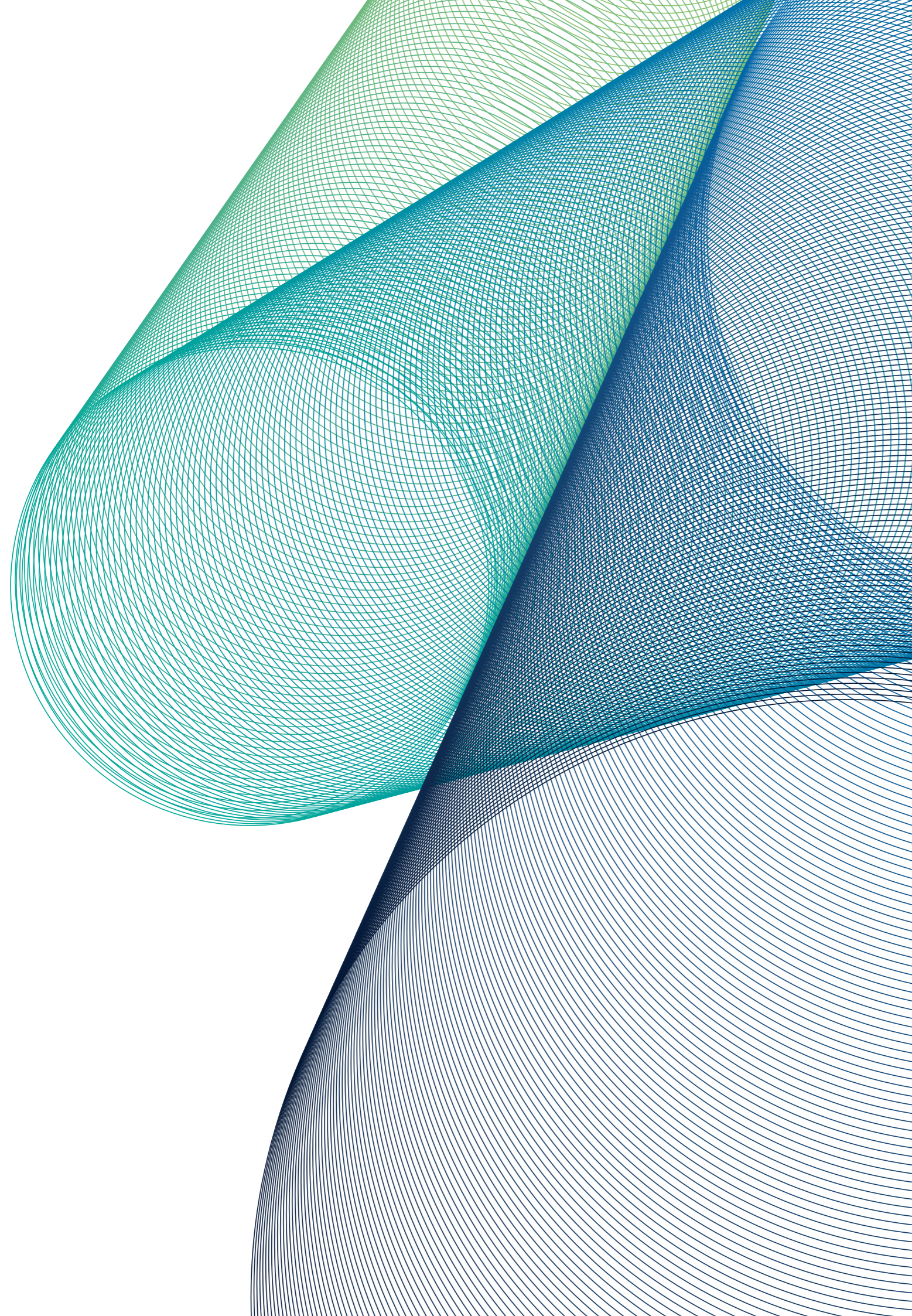


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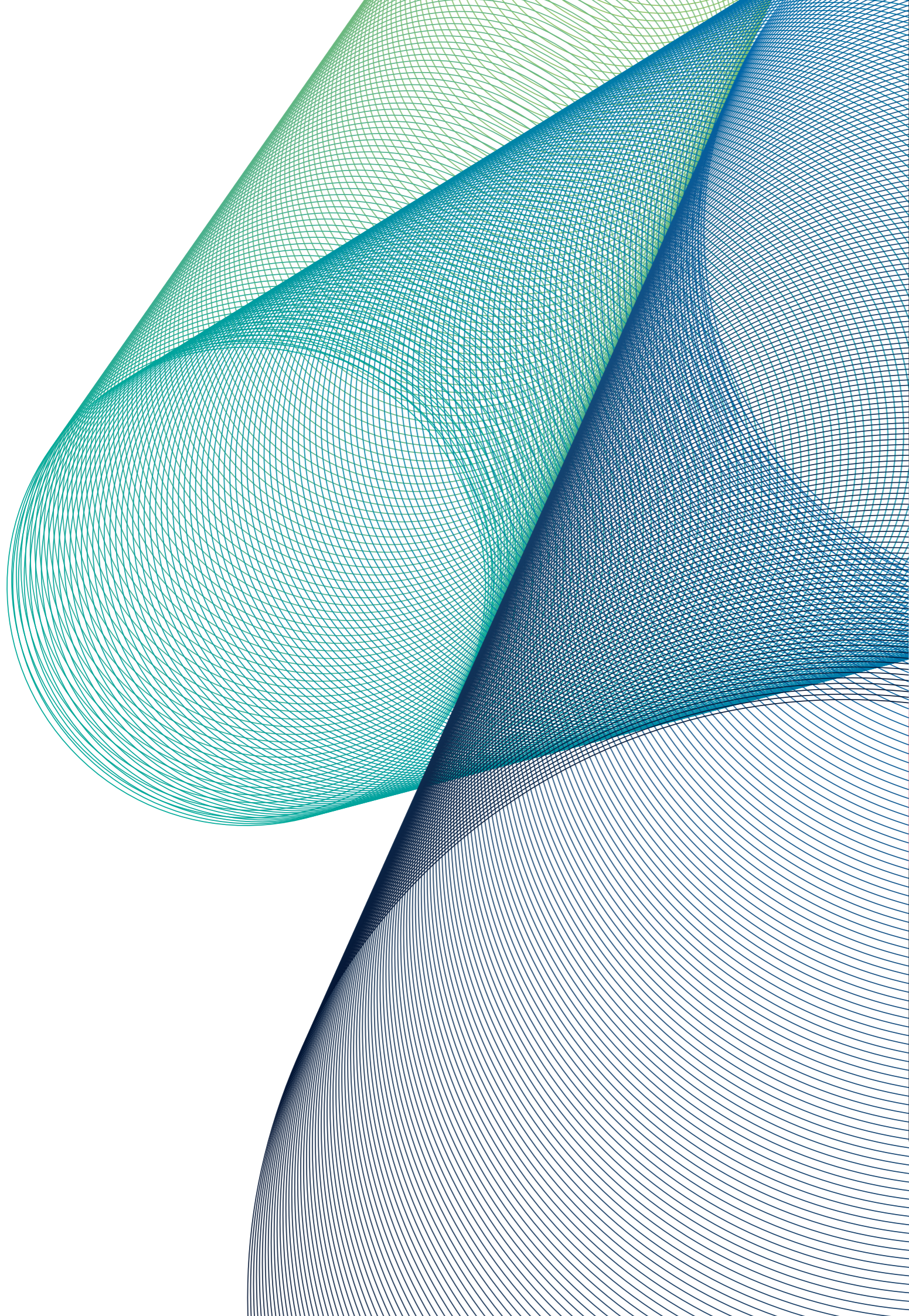
Bank of Jordan

Public Shareholding Limited Company, established in 1960,
Commercial Registration No. 13, Paid-up Capital JD 200,000,000
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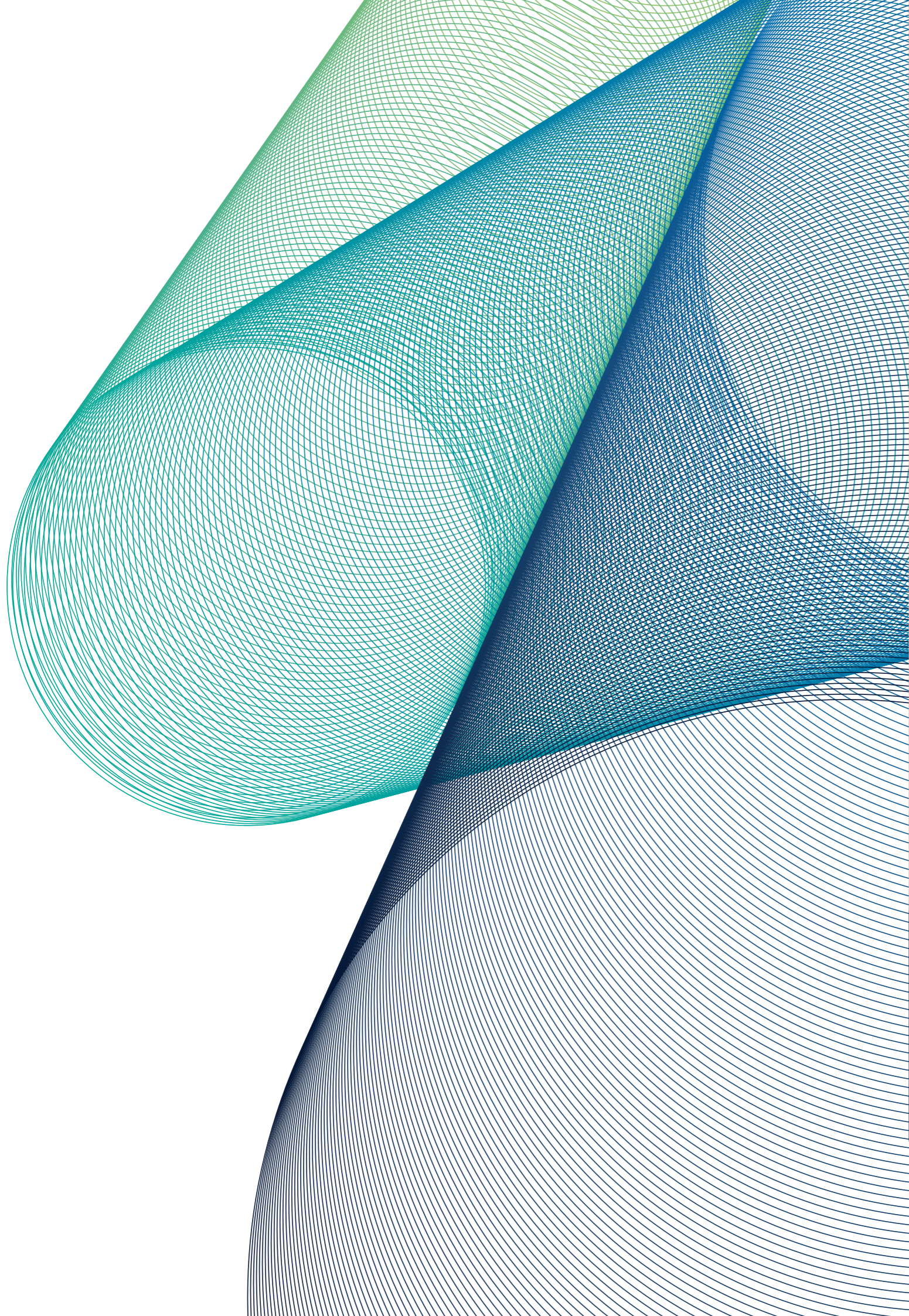
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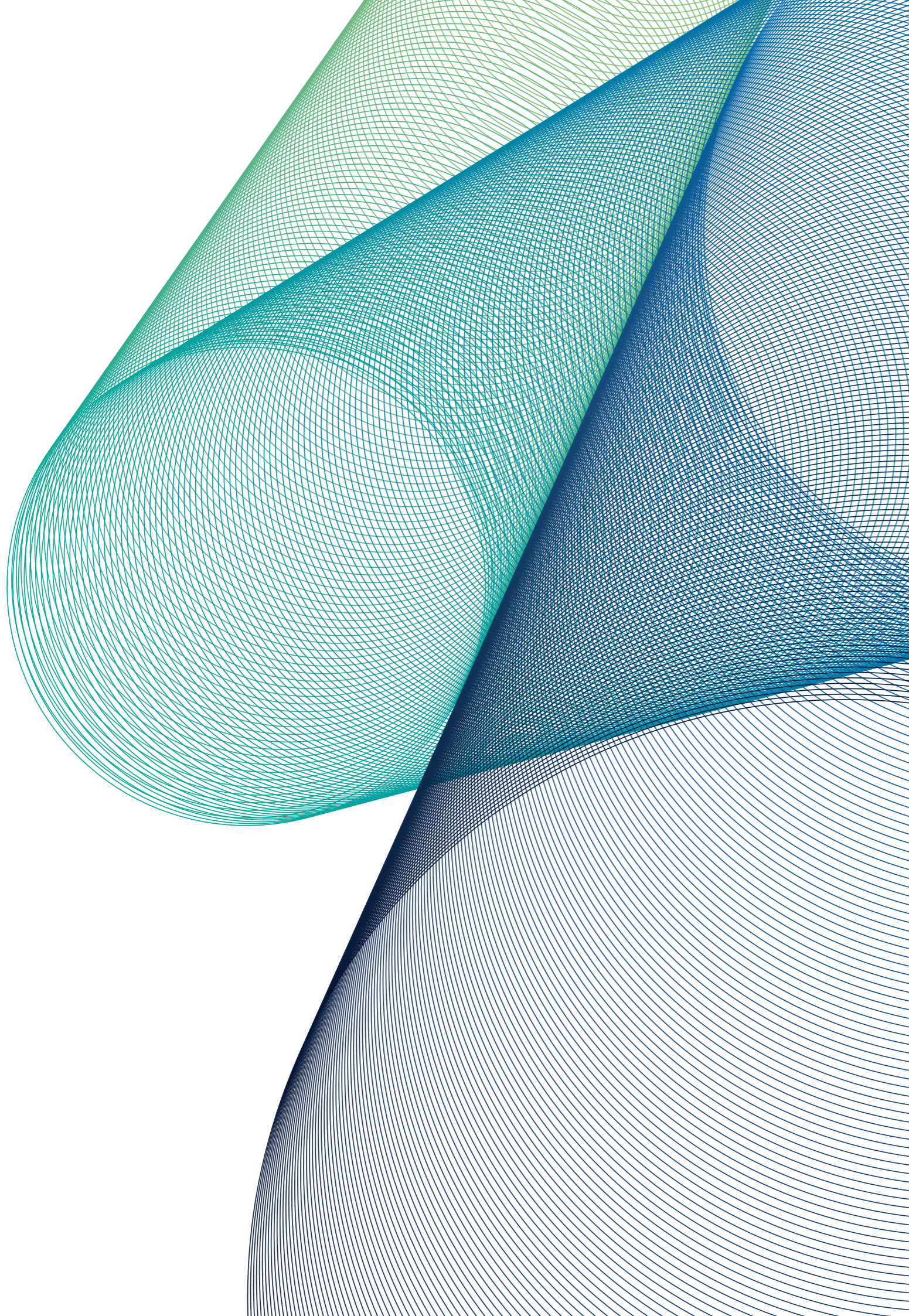
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His Majesty King Abdullah II Bin Al Hussein



His Royal Highness Crown Prince Hussein Bin Abdullah II



Our Vision

To be a pioneering bank that excels in providing products and services, offers comprehensive financial solutions and acquires an advanced position in the Arab region.

Our Mission

To build amicable relations with our customers, optimize the returns to shareholders and contribute to social advancement by providing comprehensive financial solutions through high-quality and efficient service channels and a modern business environment that comprises an excellent team of employees.

Board of Directors

Chairman of the Board/ Dedicated

Mr. Shaker Tawfiq Fakhouri

Vice Chairman

Mr. Walid Tawfiq Fakhouri

Members

Dr. Yanal Mawloud Zakaria/ Representative of Al-Ekbal for General Investment.

Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali/ Representative of Al Tawfiq Investment House – Jordan

Mr. Haitham Mohammed Samih Barakat/ Representative of Al Lu'lu'a Trading & Investment Co.

Mr. Husam Rashed Manna'/ Representative of Al Yamama for General Investments Co.

Mr. Walid Mohammad Al-Jamal/ Representative of Al Pharaenah Int'l for Industrial Investments Co.

Mr. Walid Rafiq Anabtawi

Mr. "Mohammad Sa-ed" Ishaq Jarallah

Mr. Youssef Jan Chamoun

Mr. "Emad Adeen" Jihad Al-Massri

Chief Executive Officer

Mr. Saleh Rajab Hammad

Auditors

Deloitte & Touche (M.E.) - Jordan

Chairman's Letter

Dear valued shareholders,

Your bank continues to be a growing and a healthy bank, with a strong balance sheet and outstanding liquidity and capital adequacy numbers.

Yet, as additional prudence continues to be in order, our growth in existing markets continues to be a challenge, especially in the wake of the geological challenges, the rising interest rate environment, and the rippling effects of the COVID-19 health crisis on global GDP, inflation, and logistics.

As such, the bank has sought to push forward with its regional expansion strategy. This culminated in acquiring permits to expand into Kingdom of Saudi Arabia, and in commencing business in our branch in Baghdad, Iraq on November 1st, 2022.

To continue to support such expansion and endeavors, the bank undertook foundational restructuring of its operating model in business, treasury, and back office. The bank's information technology infrastructure is also getting a major overhaul through a Middleware revamp project and launching a combined Cloud-On premise revitalization project late in 2022, which we expect to conclude in early 2023.

Further, Bank of Jordan continues to move along its digitization strategy, with the release of its Transactional Banking solution, named BOJ Business Banking, directed towards its corporate and SME clients. For these clients, the bank also introduced a host of Treasury Services to enable our corporate clients to better manage their business and investments.

The bank is also ready to launch its Financial Performance framework, a major portion of which was completed in 2022, to better manage its business through understanding cost and revenue contributions of each client, product, venue, and geography.

On the retail side, the bank began to collect the fruits of its revamped segmentation strategy. On the technology side, Bank of Jordan released card related systems for card management and transaction switching. We continue to update our mobile banking offering to maintain our position as a leader in the market.

Bank of Jordan continues to perform well financially. After-tax net profit grew to 40.1 million JOD from prior year's 36 million JOD; an 11.5% increase. Return on assets improved to 1.4% and return on equity grew to 8%. Shareholders equity grew by 11.8% to reach 529.2 million JOD. That was achieved with a very conservative capital adequacy ratio of 22.66%, well above regulatory and Basel-III requirements.

Finally, the bank continued to grow its balance sheet, with net assets growing by 5.3% to 2.9 billion JOD, customer deposits growing by 5.7% to 2.02 billion JOD, and our loan portfolio reaching 1.5 billion. Additionally, our non-performing loan coverage, at 94.52%, continues to be one of the highest in the sector. All this was achieved while our regulatory liquidity ratio was above 133.6%, well greater than the regulatory requirements, and with our Liquidity Coverage Ratio (LCR) above 277.3%.

All this signals our strong ability to safely grow our balance sheet even further, given the right opportunities.



Dear Shareholders,

Our sincere gratitude is extended to you for your continued support and belief in this institution. Our Board of Directors is recommending 18% share dividends distribution, subject to The General Assembly Approval.

Our appreciation extends to the Bank of Jordan team, in Jordan, Palestine, Syria, Iraq and Bahrain, for their continuing endeavors to achieve the success we enjoy at our bank.

Yours very truly,
Shaker Tawfiq Fakhouri.
Chairman of the Board



Board of Directors' Report 2022

Economic Performance 2022

Achievements in 2022

Analysis of Financial Position and Business Results
for the Year 2022

Our Goals for 2023

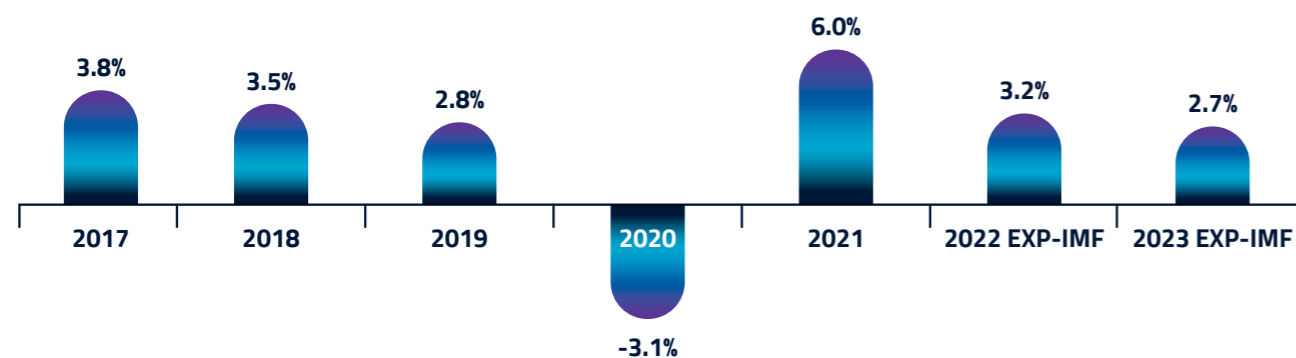
Additional Information as Required by the Jordan
Securities Commission 2022

Economic Performance 2022

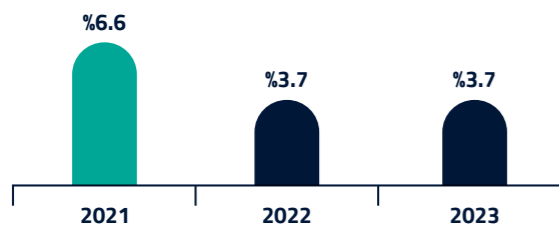
Global economic activity witnessed a significant slowdown during 2022, to a degree exceeding expectations, with unprecedented inflation rates, surpassing past decades. Economic prospects suffered from the cost-of-living crisis. It accelerated the move towards tightening global financial conditions to limit the high rise in inflation that followed years of quantitative easing policies during the pandemic period, also adding up to the consequences of the Russian invasion of Ukraine. This led to a rise in the prices of food, fuel, and raw materials globally, and prompted the central banks of developed economies to raise interest rates rapidly to counteract inflation and apply more stringent monetary and fiscal policies. The combined effect of these circumstances made the challenges more difficult in countries that lack sufficient fiscal space, putting many of them in a critical debt situation or at high risk of bankruptcy, due to high borrowing costs, shrinking credit flows, the rise in the exchange rate of the dollar, and the decline in growth.

As a result, forecasts indicate a slowdown in global growth from 6.0% in 2021 to 3.2% in 2022 followed by 2.7% in 2023, indicating the slowest growth trend since 2001, except for the global financial crisis and COVID pandemic years.

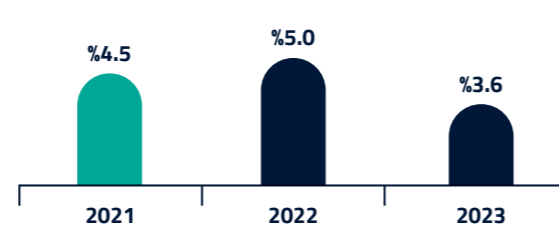
Global Economic Outlook 2021 -2023 - GDP %



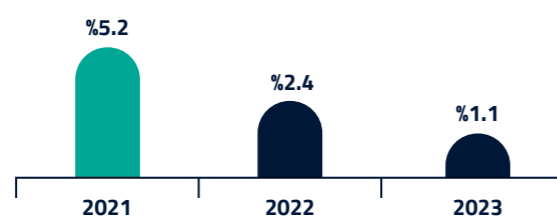
Emerging Market & Developing Economies - GDP % 2021-2023



Middle East & Central Asia - GDP % 2021-2023



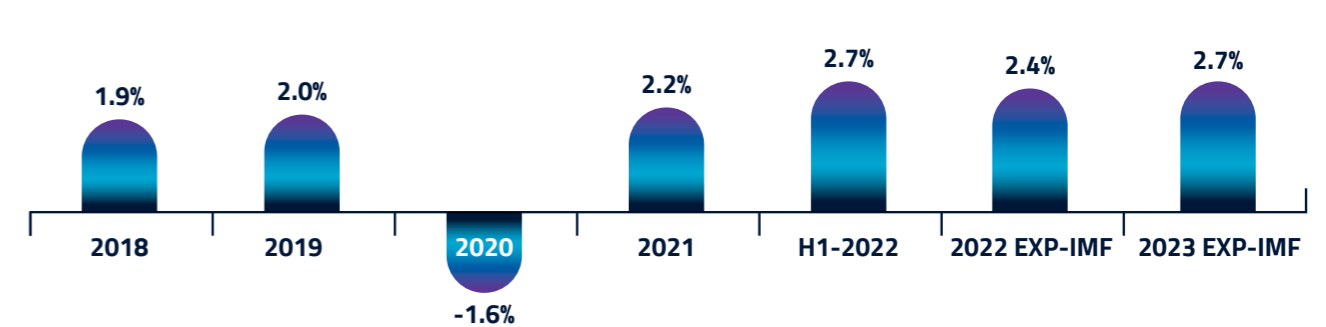
Advanced Economies - GDP % 2021-2023



Domestically, most of Jordan's economic performance indicators witnessed a remarkable improvement in 2022 compared to 2021, which continued to feel the aftermath of the pandemic on the economy. In 2022, the vision for the modernization of the Jordanian economy was launched under the slogan (A Better Future), revolving around two pillars. The first pillar is accelerated growth through unleashing the full economic potential, which can be achieved through qualitative leaps in economic growth and the creation of job opportunities during the next decade, with the continuous growth of individuals' net income. The second pillar is the enhancement of the quality of life for all citizens, by which it would be possible to improve people's quality of life significantly, placing Jordan at the forefront of the region's countries in this regard. The vision will be implemented through eight economic growth drivers, covering 35 major as well as sub-sectors and comprising more than 360 initiatives. A detailed description was developed for each of them, and the objectives, performance indicators, and the bodies responsible for implementation were defined, within a sequential and phase-based timeframe.

Moreover, the Jordanian government's commitment to implementing a large package of structural reforms, especially in the public finance sector, gave Jordan's credit position the flexibility and strength necessary to raise its credit rating. Therefore, Moody's, the credit rating agency, announced upgrading Jordan's long-term sovereign credit rating from "B1-stable" to "B1-positive." During the first half of 2022, the GDP at constant prices recorded a growth rate of 2.7%, compared to a growth of 1.8% in the corresponding half of 2021. It is forecasted, according to the IMF, to achieve a growth of 2.4% during 2022, and will rise to 2.7% in 2023.

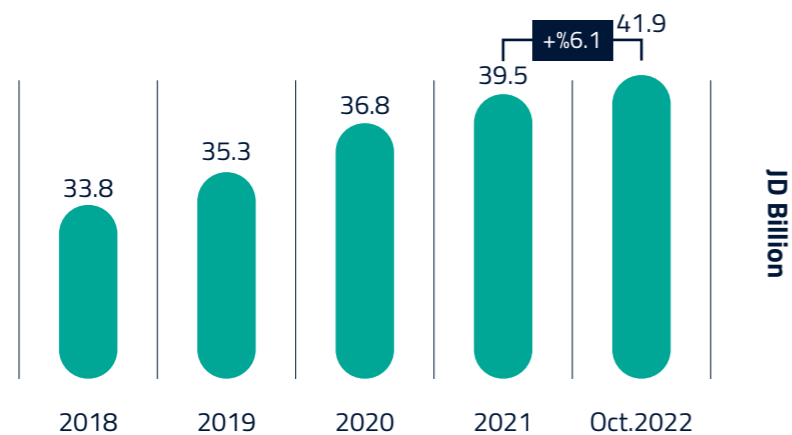
GDP Growth - Jordan



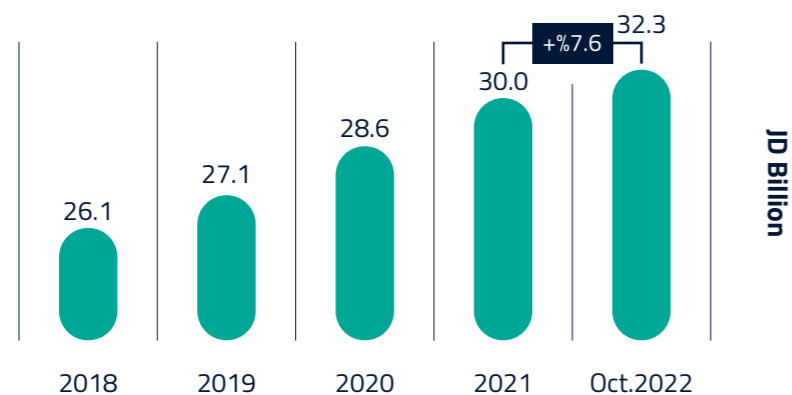
The following are the most important Jordanian economic indicators:



Banking Sector Total Deposits



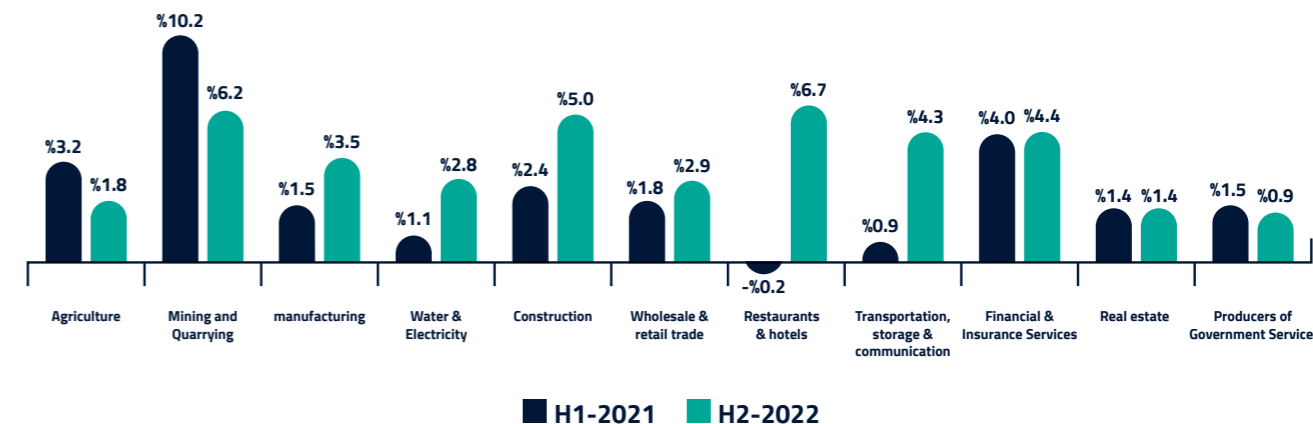
Banking Sector Total Facilities



Gross Domestic Product:

Gross domestic product at constant prices recorded a growth of 2.7% in the first half of 2022, compared to a growth of 1.8% in the corresponding period of 2021. This growth in real GDP came as a result of most economic sectors achieving positive growth during the first half of 2022. In 2022, the restaurants and hotels sector grew by 6.7%, the extractive industries sector grew by 6.2%, the construction sector grew by 5.0%, the financial services and insurance sector grew by 4.4%, and the transport and communications sector grew by 4.3%. The manufacturing sector grew by 3.5%, the wholesale and retail trade sector grew by 2.9%, and the electricity and water sector grew by 2.8%.

Growth Comparison of Economic Sectors of first half of 2022 and 2021

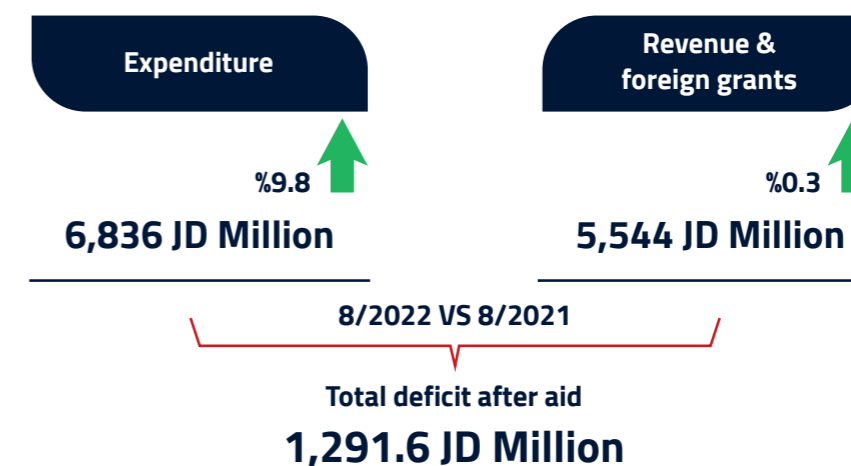


With regard to the general price level (inflation rate) during the first eleven months of 2022, it was recorded to be 4.22%, compared to 1.25% during the same period in 2021. Some of the commodities that contributed most to this increase were fuel and lighting, transportation, rentals, culture, leisure, vegetables, and dry legumes.

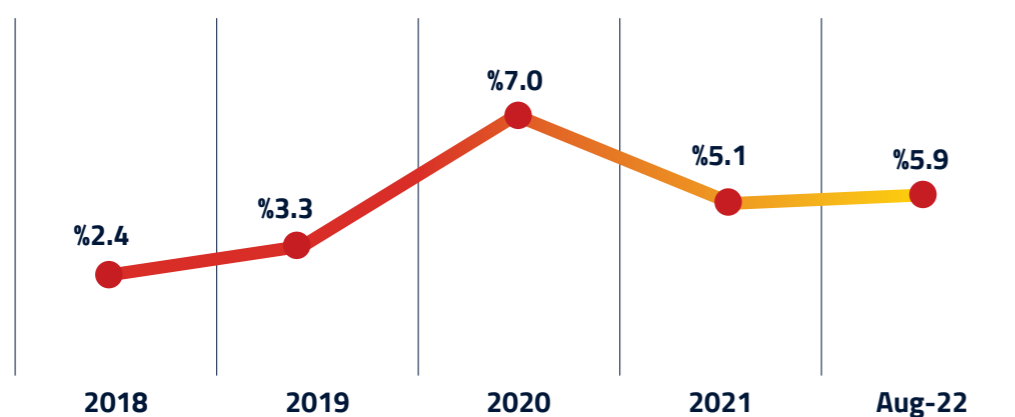
Public Finance:

Total domestic revenues and foreign grants for the central government during the first eight months of 2022 amounted to 5.5 billion Jordanian Dinars, an increase of JD 16.1 million, or 0.3% over the corresponding period of 2021. Foreign grants declined during the first eight months of 2022, to JD 125 million, a decrease of JD 430.6 million, or 77.5%, compared to the corresponding period of 2021. While domestic revenues amounted to JD 5.4 billion during the first eight months of 2022, compared to JD 4.97 billion during the corresponding period in 2021, an increase of JD 446.7 million, or 9.0%, compared to the corresponding period in 2021. This increase came in domestic revenues because of the increase in tax revenues by about JD 380.8 million and the increase in non-tax revenues by about JD 65.9 million. While total spending during the first eight months of 2022 amounted to about JD 6.8 billion dinars, compared to 6.2 billion dinars during the corresponding period in 2021, achieving an increase of JD 609.1 million, or 9.8%. This increase in total spending came because of an increase in current expenditures by JD 231.3 million, or 4.1%, and an increase in capital expenditures by JD 377.8 million, or 71.4%, during the corresponding period.

Public Finance Indicators



% of the Budget Deficit (Grants Included) to GDP



Thus, the previous results led to a deficit in the general budget of about JD 1,291.6 million after receiving financial aid during the first eight months of 2022, compared to a deficit amounting to JD 698.6 million during the corresponding period in 2021. In terms of the budget deficit before financial aid, it amounted to JD 1,416.6 million at the end of the first eight months of 2022, compared to a deficit of JD 1,254.2 million during the corresponding period of 2021. It is reported that the percentage of domestic revenue coverage of total current expenditures amounted to about 91.4% at the end of August 2022.



Due to the developments witnessed by the internal and external debt, the total public debt at the end of August 2022 amounted to about JD 37.1 billion, or 109.8% of the estimated GDP at the end of August 2022, compared to JD 35.8 billion, or 111.3% of the GDP for the end of 2021. Notably, the debt of the National Electricity Company and the Water Authority amounted to about JD 7.7 billion at the end of August 2021. Total public debt (internal and external), excluding that held by the Social Security Investment Fund, amounted to JD 29.6 billion or 87.6% of the estimated GDP at the end of August 2022, compared to about JD 28.8 billion, or 88.6% of the GDP at the end of 2021.

Monetary and banking sector:

Through its outstanding performance, the Jordanian banking sector has demonstrated in 2022, that it has a resilient banking system with high financial strength indicators that enabled it to withstand shocks with optimal risk management. As a result, banks were able to overcome the consequences of the pandemic and were able to continue playing a vital role in mobilizing domestic and foreign savings and providing financing for economic activities, which constituted a major propellor for GDP growth in various economic sectors. During 2022, the Jordanian banking sector also witnessed intensified competition between banks because of the mergers that took place in 2021 and 2022 and new banking conglomerates emerged. Competition increased between banks to increase their market share, and they offered new products and services (time to market) faster. Furthermore, the Central Bank of Jordan played an important role in maintaining monetary stability in the Kingdom. Assets issued in Jordanian Dinars were highly attractive, in line with the continued rise of interest rates in international and regional financial markets, in light of global inflation rates remaining high compared to previously targeted rates through central banks.

In light of these factors, the banking sector indicators witnessed a remarkable improvement in operational activities and a decline in provisions, reflecting positively on the growth of operating profits and after-tax profits of banks in the first nine months of 2022. Deposits also grew by 6.1% until the end of October 2022, and credit facilities grew by 7.6% in the corresponding period. The percentage of credit facilities to customer deposits reached 77.0% as of the end of October 2022.

The most critical indicators of a bank's financial strength in Jordan

	End of 2021	As of June 2022
Capital adequacy ratio The percentage is considered to be higher than the regulatory authorities'	18.0%	17.1%
Legal Liquidity Ratio The minimum requirement from the Central Bank of Jordan is 100%	141.5%	136.7%
Ratio of non-performing loans to total credit facilities The percentage is considered low and within safe levels	5.0%	4.6%

As for the banking sector indicators' results during the first ten months of the year 2022, in light of all the aforementioned data, the local liquidity until the end of the first ten months of the year 2022 saw an increase of 4.9% compared to the level achieved by the end of the year 2021 to reach about JD 41.4 billion.

At the end of the first ten months of 2022, the banking sector's balance of deposits increased by about JD 2.4 billion, or 6.1%, compared to the end of 2021, to reach JD 41.9 billion, with the majority of the increase in dinar deposits being about JD 1.9 billion, or 6.2%, to reach a value of about JD 32.6 billion. Deposits in foreign currency increased by JD 514.1 million, or 5.8%, to about JD 9.4 billion during the same period.

Total assets of the banking sector	JD 63.3 billion	↑	+3.7% In comparison to 2021
Total deposits of the banking sector	JD 41.9 billion	↑	+6.1% In comparison to 2021
Total credit facilities of the banking sector	JD 32.3 billion	↑	+7.6% In comparison to 2021

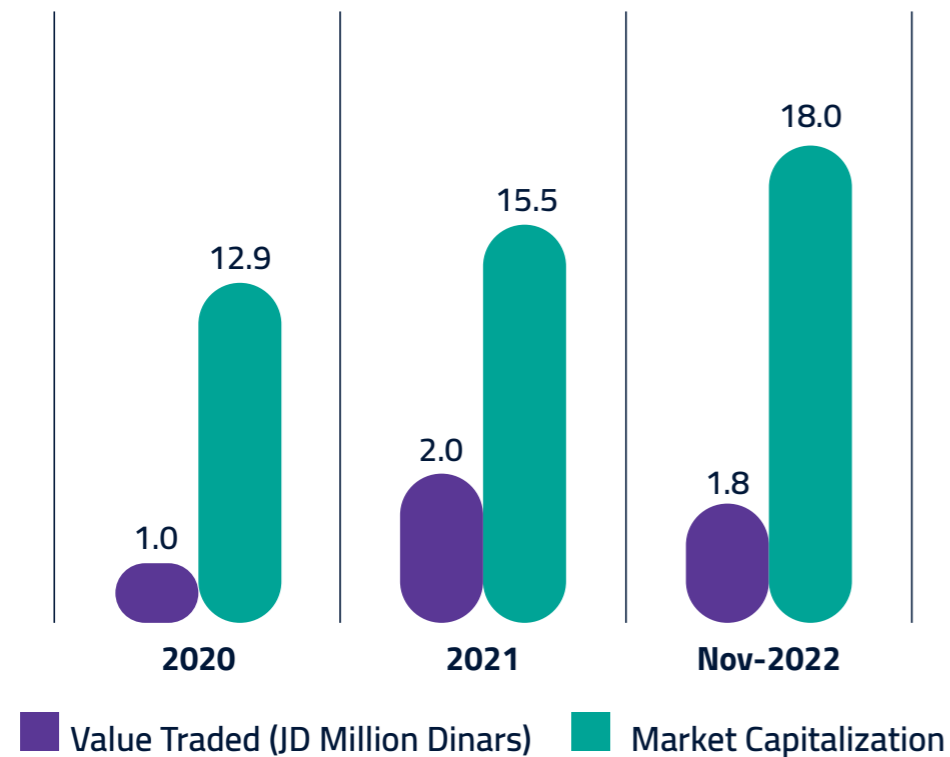
As for credit facilities during the first ten months of 2022, they grew by JD 2.3 billion dinars, or 7.6%, compared to the end of 2021, reaching about JD 32.3 billion. The sectors that contributed most to the achieved growth of JD 2.3 billion, were the other sector (individuals), which grew by JD 625.5 million, or by 9.0%, compared to the end of 2021, and the construction sector, which grew by JD 501.9 million, or 6.5%, compared to the end of 2021, followed by the public services and utilities sector, which grew by JD 498.2 million, or 10.8%. The assets of the banking sector increased to become about JD 63.3 billion, an increase of about 3.7% compared with the end of 2021.

The interest rates performed averagely in the banking market and witnessed an increase during the first ten months of 2022, as the interest rates weighted average on time deposits reached 4.09%, i.e., an increase of 64 basis points for term deposits compared to their recorded levels at the end of 2021. It also increased loans and advances by 120 basis points, to reach 8.15%, compared to the end of 2021.

Amman Stock Exchange's (ASE):

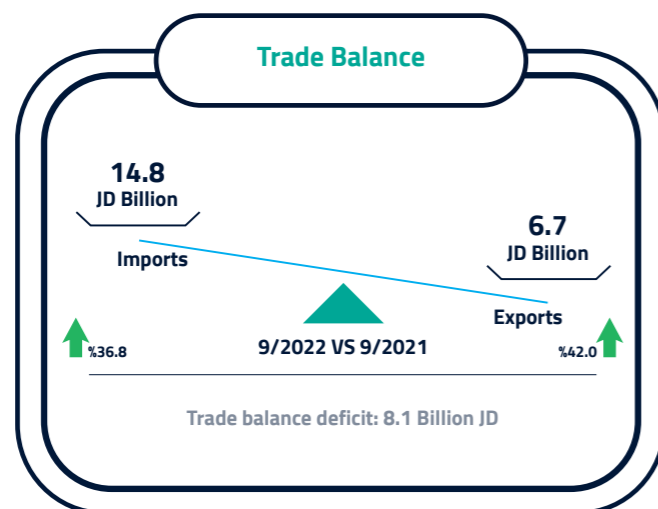
The performance of the Amman Stock Exchange in 2022 witnessed an improvement in many indicators compared to 2021, as the trading volumes increased during the first eleven months of the year 2022 by 0.4% compared to the corresponding period in the year 2021. The capital market value of the shares listed on the stock exchange increased to JD 18.0 billion, an increase of 18.9% compared to the capital market value during the first eleven months of 2021. The market value-weighted index rose to 4,731.4 points, compared to 3,908.8 points during the first eleven months of 2021, an increase of 21.0%. The contribution of non-Jordanian companies listed on the stock exchange during the first eleven months of the year 2022 amounted to 48.08%.

Amman Stock Exchange Indices 2020-2022 (Million Dinars)



External Trade:

Total foreign trade (national exports and imports) increased during the first nine months of 2022 by JD 5.9 billion, or 38.9%, compared to the corresponding period in the previous year, reaching a volume of about JD 21.0 billion. The national exports recorded an increase of about JD 1.9 billion, or 44.0%, during the same period of comparison, to reach approximately JD 6.2 billion. The US market ranked first among the exporting countries with a rate of 21.3% of the total national exports, followed by the Indian market with a rate of 17.0%, and then the Saudi market with a rate of 10.1%. As for the Kingdom's imports during the first nine months of 2022, they increased by about JD 4.0 billion, or by 36.8%, to reach about JD 14.8 billion.



The Saudi Arabian market ranked first among importing countries with a rate of 15.4% of the total imports, followed by the Chinese market with a rate of 15.2% and the US market with a rate of 5.3%. Regarding the commodity composition of imports, crude oil, and its derivatives accounted for 13.3% of total imports, followed by used transport and spare parts, with a rate of 6.5% of total imports, and then imports of textile yarns and textile products, with a rate of 4.8% of total imports. As a result of developments in foreign trade, the trade balance deficit increased to JD 8.1 billion, or 32.8%, compared to the corresponding period in 2021.

2023 Economic Performance Outlook:

The prospects of the global economy are still surrounded by great risks and are expected to have negative developments. The lack of resolution of the Russian-Ukrainian crisis and its global repercussions on energy and food prices continues to drive the inflationary wave that is causing the worsening of global financing conditions and pushing emerging markets into critical debt. Therefore, forecasts indicate a slowdown in global growth from 3.2% in 2022 to 2.7% in 2023, but they indicate the possibility of a decline in the global inflation rate from 8.8% in 2022 to 6.5% in 2023.

At the local level, the Jordanian economy is forecasted within the draft general budget law to achieve growth at constant prices by 2.7% in 2023 and 2024, and 3.0% in 2025. Furthermore, the inflation rate, measured by the relative change in the consumer price index, is expected to reach 3.8% in 2023, 2.9% in 2024, and 2.5% in 2025. It was also based on national exports' expected growth of 5.1% in 2023, about 4.5% in 2024, and about 4.0% in 2025.

The draft general budget law for the central government for the next fiscal year 2023, estimated public revenues at JD 9.6 billion, comprising domestic revenues of JD 8.8 billion, while external grants were estimated at JD 802.0 million dinars. As for public expenditures, the draft general budget for the next fiscal year estimated total expenditure at JD 11.4 billion, as public expenditures are distributed over current expenditures, which account for the major share of the total expenditures at JD 9.8 billion, and the other part of the capital expenditures item, which was estimated in the draft general budget for the year 2023 at an amount of JD 1.6 billion dinars. The deficit, after grants and financial aid, was estimated at JD 1.86 billion. As for governmental units, revenues were estimated at JD 671.4 million dinars, while total expenditures were estimated at JD 1.46 billion, with a net deficit before financing of JD 795 million.

ACTIVITIES AND ACHIEVEMENTS 2022

During the year 2022, the Bank of Jordan performed well and achieved sustainable results, due to astute policies, a sound leadership approach, and a strategic vision. The bank is working to realize this vision, by adopting a plan for digital transformation and continuous development of business models, in line with international best practices. The plan aims to enhance performance, by improving the level of internal operations, and the level of services provided to customers. The bank was also keen to keep up with changing trends in the banking industry. It provided comprehensive and integrated customer solutions for a better banking experience. In addition, the bank adopted the values of "digital culture" as an integral part of its overall system to achieve operational efficiency and the flexibility to expand. The bank also continues to focus on managing the sources and uses of funds with the required efficiency to maximize the profit margin.

Our regional presence was reinforced by the bank's strategy to expand in the region. Regional markets are witnessing significant growth and promising opportunities, which will reflect positively on our services to existing and future customers. The bank launched operations in Iraq through the Baghdad branch. The bank's Baghdad branch aims to provide financial and banking services that meet customer needs in line with international best practices. Furthermore, the bank's presence in Iraq will enable us to broaden our services to our corporate clients in Jordan and Iraq.

The Bank continued to fulfill its strategy of strengthening its regional position and diversifying the markets in which it operates. The bank has obtained all necessary licenses to conduct business in Saudi Arabia. It also targeted the Saudi market due to its promising investment and economic opportunities. It also has advanced technical infrastructure nationwide, alongside significant progress in financial technology services. Additionally, the current developments in the Saudi economy are stimulating greater participation from the local and foreign private sectors, based on Vision 2030.

The bank continued implementing strategic projects in the year 2022. "BOJ Business Banking," an electronic banking platform for corporate services, was launched as part of the bank's digital transformation plans for flexible and advanced corporate banking solutions. The bank launched its multi-currency prepaid cards, whereby a virtual card will be issued through the banking application in Jordanian Dinars and US dollars. The card launches are in line with the bank's strategy to support digital transformation processes by launching products that raise the level of service provided to customers.

The bank continued developing its business models and regulatory framework. Work has been done to rearrange the bank's business sector by establishing the corporate financial institution's sector "CIB" and placing relevant business departments under it, just like other sectors. This reinforces the importance of this sector, enabling it to achieve growth targets in the local market and externally targeted markets, as part of the external expansion plans. The bank also reorganized the operational sector's departments. This was done by coming up with an organizational form of the sector in a way that is true to the bank's mission and strategic vision. This is an important sector that is responsible for supporting and empowering other business sectors and focusing on re-engineering operations for further speed and flexibility to meet customers' expectations and reflects on their banking experience. Accordingly, among these changes was the realignment of certain executive departments to the corporate sector and financial institutions, while others were moved to the personal banking sector. The Department of Operational Excellence was also developed, comprising strategic units within the operational sector concerned with operational automation, corporate matters, and organization. The Department enables the bank to improve operational execution, in a manner that simulates technological developments and meets customers' expectations.

The bank aimed to upgrade the treasury sector and lay the foundations for managing the treasury's operations across the Bank of Jordan group. The targeted business model for the treasury department was prepared at the group's level, and work is currently underway to adopt it fully so that the treasury will commence its work in 2023.

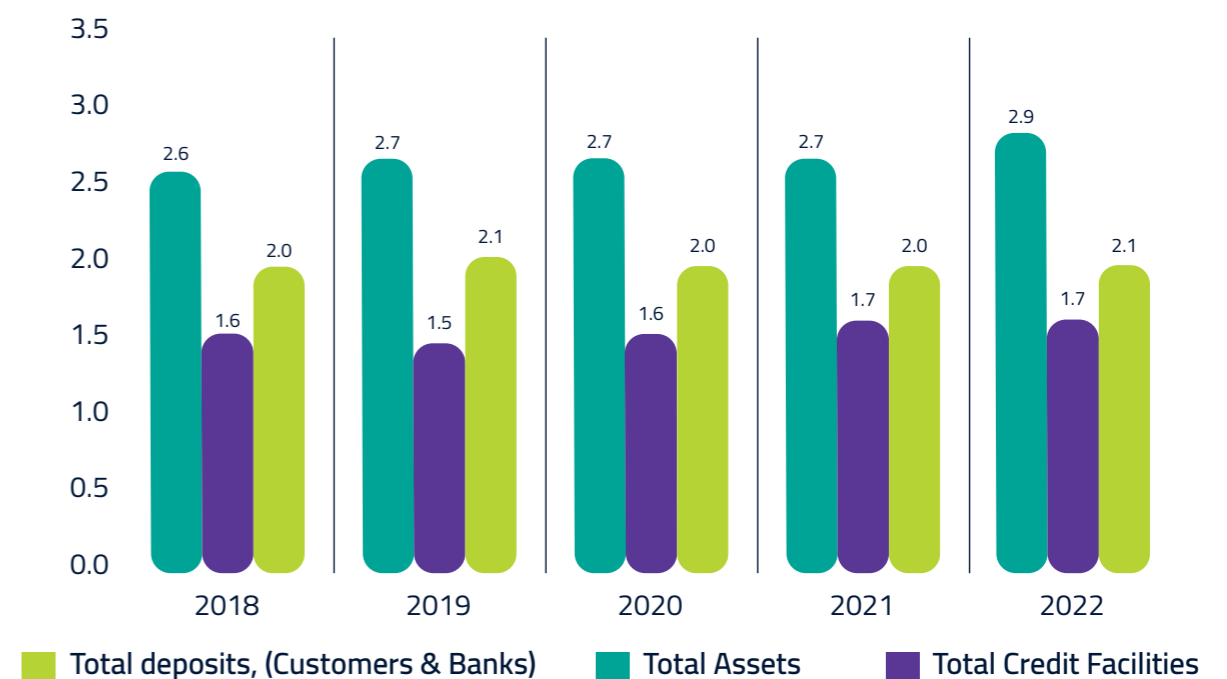
The bank aimed to prepare a groupwide strategic plan for the Bank of Jordan Group in 2023 and beyond, in cooperation with a leading consulting firm in this field. It aimed to identify targeted growth areas and business opportunities in the bank's markets, and the relationship between these markets. The strategic plan would define a clear future vision for the bank within its target growth markets and funnel the bank's resources toward that.

Financial Results:

In 2022, Bank of Jordan continued achieving positive financial results in line with the Bank's comprehensive strategic approach, despite challenges, market variables and intensifying competition in the markets in which it operates. BOJ continued working efficiently and competently with a precautionary approach that ensures the sustainability of its business and maintains its growth and stability with the highest standards of risk management. Total assets were JD 2.9 billion at the end of 2022, an increase of 5.3% compared to the end of 2021. Shareholders' equity was JD 529.2 million. In terms of funds' investments, BOJ's credit portfolio (at amortized cost) was JD 1.5 billion, with an increase of 1.8% from 2021. This was due to an increase in facilities of the major corporations' sector for an amount of JD 31.2 million, 9.6% higher than the end of 2021; as well as an increase in public sector facilities by about JD 18.9 million, as in 9.2%. Meanwhile, there was a slight reduction in facilities granted to the consumer banking sector of JD 1.4 million. SME facilities also decreased slightly by JD 15.2 million, as in 5.9% to reach JD 243.3 million. Real estate loans decreased by about JD 1.7 million.

In regard to sources of funds, consumer deposits increased by JD 108.3 million, or by 5.7%, compared to end of 2021, reaching about JD 2.02 billion at the end of 2022. Term deposits increased by JD 142.3 million, as in 35.7%, to reach JD 541.5 million. Certificates of deposit also increased to JD 74.3 million, by an amount of JD 50.9 million. Savings deposits dropped by JD 30.1 million, as in 3.3%, and demand accounts decreased by JD 54.8 million, or by 9.6%.

Financial Growth (Billion JDs)



As for the overall financial results; net profit attributable to the bank's shareholders was JD 40.1 million at the end of 2022, growing by 11.5% from the end of 2021. BOJ's operating profit (net interest and commission income) also grew by 6.2%, reaching JD 137.3 million and comprising about 93% of gross income.

Change in Net Profit before Tax (million JDs)



The coverage ratio of non-performing facilities (after deducting related interests and insurances) reached approximately 94.52%, which is considered one of the best ratios in the banking sector. Regarding liquidity indicators, the bank has liquidity levels that comfortably exceed the ratios required by the regulatory authorities in the countries in which it operates. The legal liquidity ratio reached was 133.6% at the end of 2022. As for the regulatory capital adequacy ratio, it amounted to 22.66%, which is higher than the approved ratio required by Basel III and regulatory authorities.

Bank's Competitive Position:

Bank of Jordan maintained its financial and competitive position despite the economic and geopolitical challenges in the countries in which it operates. The bank also continued to apply its credit and investment policies. The bank maintained a healthy credit portfolio through investment and effective use of funding sources from productive economic activities while responding to market variables. The Bank of Jordan's market share of customer deposits reached 3.69% in Jordan. Meanwhile, credit facilities reached 4.15% at the end of October 2022. As for the market share of the Bank of Jordan-Palestine in the Palestinian banking sector, it was marked at 3.59% and 3.61% in customer deposits and credit facilities respectively by the end of October 2022. The Bank of Jordan-Syria's market share of the total number of traditional private banks was 4.98% and 4.06% for customer deposits and credit facilities respectively at the end of September 2021.

Business sectors:

Personal banking, digital services, and communication channels:

Personal Banking Services:

The Bank continued developing and improving the products and services of the retail customers' sector, in a manner that meets customers' needs and expectations. The bank also continued to provide modern digital solutions and improve customer experience in line with the latest trends and developments in the banking industry.

During the year 2022, the bank carried out its plans for launching a variety of products, campaigns, and programs to cater to its customers' various needs. The bank launched a savings account campaign under the title "The Biggest Daily Prize." This campaign offered one daily winner with a prize of JD 9,999, in addition to a grand prize of JD 100,000 at the year's end. The bank also launched the Smart Saver savings account product, which brings customers the highest monthly returns, and many privileges. The Smart Saver product aims to enhance a savings mindset among its customers and rewards them for their loyalty and trust. This account was launched through the "BOJ Mobile" application. The bank reactivated the deposit certificates product in Jordanian Dinars and US Dollars with flexible linking periods and competitive interest rates. The certificates work to enhance the bank's competitiveness in the market and provide various savings products to customers.

To promote the financial education of future generations, Bank of Jordan repeated the "Sanabel" savings account campaign, which allowed parents to quickly and easily save money for their children's future quickly and easily. The campaign included valuable prizes such as 10 IPAD winners per month, plus JD 2,000 in cash (that went directly towards school tuition) by the end of July and August, which is in addition to having the opportunity of entering a draw for the savings account prizes and receiving the highest return of up to 20%.

Regarding car loans, the Bank of Jordan renewed its hybrid and electric cars campaign "Environmentally Friendly Car Loans", which was the first of its kind in Jordan. The campaign aimed to finance the purchase of electric and hybrid cars with competitive advantages and soft terms. The 30/70 campaign was also renewed during the year 2022 for new cars/agencies. The campaign was modified to suit the banking sector by adding used cars from approved auto showrooms, allowing new car financing without an agency guarantee. Moreover, a campaign was launched for new cars with a financing ratio of 15/85 until the end of 31/12/2022. A text message service has been added between auto showrooms and agencies to strengthen relations between them. New relationships were built with car service providers such as NASCO Maintenance Company and Cobra Vehicle Care Company. Additionally, many car-related campaigns and events were held.

Bank of Jordan continued to provide exemplary financial solutions to individuals by launching and continuing personal loan campaigns to attract customers. The bank developed the program for buying housing loans from competing banks as well as the housing loan refinancing program, to enhance the bank's competitiveness in this product. The bank renewed its "Baytna" program campaign, in which customers can buy a dream home or renovate existing homes with competitive benefits. In addition to launching a cash-back campaign and raising the financing rate. Regarding personal loans, a cash-back campaign was launched for customers who obtained personal loans. The bank also launched a campaign to grant personal loans to salary customers from unapproved parties. The campaigns aimed to strengthen the bank's presence in the banking market. In line with the bank's policy to target the distinguished profession, a campaign was launched to raise the financing rate and duration period for specialist doctors and dentists. Bank of Jordan continued in 2022 to provide customers with valuable offers that keep up with their lifestyle needs. The bank continued to enrich the credit card points and my installments programs, by launching more than 20 awareness campaigns. It also expanded the scope of the debit card discounts program to cover more than 90 various entities.

The bank's branches in Palestine kept on developing products and services to meet customers' needs and expectations. Among the most prominent achievements in this field is the launch of the savings account campaign "Two Joys, Every Month Two Winners" in Palestine. The campaign included 100,000 Shekels to be divided among two winners every month and 500,000 Shekels as the grand

prize by the end of the year. The "Sanabel" savings product was also launched for children to secure their future by obtaining a high return. This included periodic savings draws, in addition to special welcome gifts. The personal loan campaign has also been renewed with new and competitive advantages. The bank also renewed its shekel lending campaign for personal and real estate loans. An exclusive campaign was launched with Peugeot and Citroen, with multiple advantages and softer procedures. As for real estate loans, the bank launched a cash-back campaign and renewed the campaign to buy real estate loans with unique benefits. The campaigns are a part of the bank's constant efforts to serve customers and fulfill their desires and dreams with easier and more affordable terms. The bank also worked to launch a set of promotional campaigns and programs for cards in its branches in Palestine. It also launched campaigns to encourage downloading and using the "BOJ Palestine" mobile banking application. The Bank supported the national financial inclusion strategy in Palestine, by continuing the financial inclusion accounts to empower individuals and self-employed people - according to specific criteria - from accessing banking services through various traditional, electronic, and digital channels. Furthermore, data update campaigns continued to set up an integrated database of the bank's clients.














Digital Services and Communication Channels:

The Bank of Jordan implemented its strategy to adopt and employ the latest digital banking technology. The bank updated its digital offerings, which included digital services and other online means of communication in addition to virtual communication services. These services are part of the bank's constant efforts to improve customer experience and simplify banking operations. The bank aims to elevate its services to new heights of excellence.

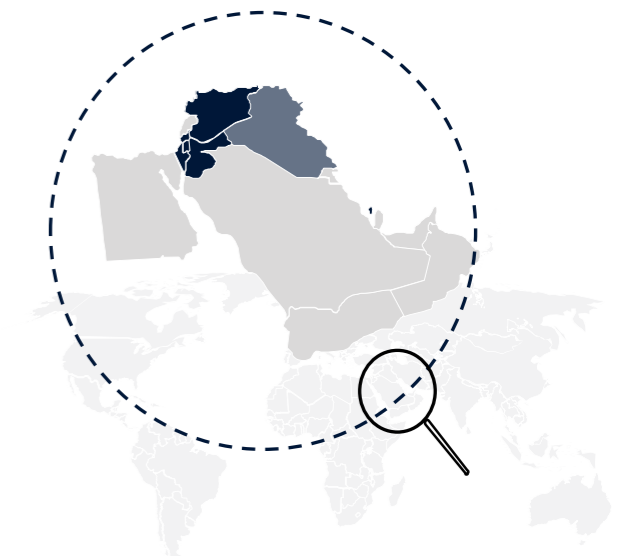
The bank diversified its means of communications and digital services through:

- **BOJ Mobile application**, which includes a wide range of digital banking services that allow Bank of Jordan's customers to complete many banking transactions via the Internet through smartphones and tablets. BOJ Mobile application provides a smoother and more streamlined experience through its elegant and modern design. It enables users to move easily between all its features and services. The latest version of the BOJ Mobile application enables customers to open new accounts without the need to visit the branch. It also provides the latest offers and a catalog of Bank of Jordan banking products with the best offers and discounts.
- **Automated teller machine (ATM) service**, which allows customers to conduct financial and non-financial banking operations around the clock, using straightforward and advanced technologies of the latest payment systems in the region.
- **SMS text messaging service**, which allows customers to be notified about most of the financial transactions that happen on their accounts, by sending short SMS messages to their mobile phones.
- **Interactive ATM services**, which allow customers to conduct many transactions and banking services in an easy, advanced, and safe manner. The bank's ATM services use innovative interactive visual technology by integrating video and audio communication. ATM users may communicate with a customer service employee at any time, even after official working hours.
- **Call Center and Talking Bank service**: Bank of Jordan provided both the Talking Bank and Call Center services with the highest technical standards to meet customers' banking needs. It enables customers to conduct many banking operations anytime, without the need to submit a request or visit the branch.
- **Banking services via ZOOM**: This service enables the customer to open a bank account by visiting the bank's website and choosing the account opening feature via ZOOM, without the need to visit the branch.
- **Branches and ATMs**: The Bank is always exploring new opportunities to grow and expand its operations by opening branches and installing new ATMs in vital commercial areas to serve customers. Moreover, branches and ATMs may be located using the BOJ Mobile application.

The Bank of Jordan's geographical footprint - foreign branches and subsidiaries:

Bank of Jordan – Jordan Branches		 83 Branches	192 ATMS	
Bank of Jordan – Palestine Branches		 18 Branches	47 ATMS	
Bank of Jordan – Syria (Bank Subsidiary)		 12 Branches	12 ATMS	
Bank of Jordan – Bahrain		 1 Branches		
Bank of Jordan – Iraq branch		 1 Branches		

Bank of Jordan – KSA (under preparation)



Digitization is among the strategic priorities of the bank, as it is a critical component for responding to customers' needs in a fast and secure manner. Therefore, the bank worked to improve the level of operations and services provided, which also led to cost reduction and better risk management. Most of the services provided in the branches are done through electronic channels, which led to an increase in the number of customers subscribing to the BOJ Mobile application. The number of customers subscribing to the BOJ Mobile application increased at Bank of Jordan starting in 2021 and until the end of 2022.

During 2022, the bank's Innovation Lab launched new services and updates, which contributed to the advancing of digital and banking services through several versions. An important service update on the BOJ Mobile application: displaying Bank of Jordan banking products with the ability to request products on the CX system, and the latest Bank of Jordan offers (special offers, discounts, and my installments). Push notifications service was also launched to enhance communication with Bank of Jordan customers by sending promotional messages and reminders of due bills, with the ability to return to these notifications at any time.

The CLIQ service saw a set of improvements and new features including contacts search, displaying the daily ceiling, and the limit available for the transfer. In addition, new features have been added such as a transfer request (Request to Pay), paying by (QR), returning a transfer, deleting a CLIQ account, sharing the IBAN service and showing the name, verifying the IBAN service, adding a beneficiary and modifying the beneficiary. The improvements also included a set of security enhancements, such as: sending an OTP message when entering the BOJ MOBILE application from an unregistered device, when registering a new invoice, and when paying a new invoice.

The bank also launched a set of digital services, such as issuing an electronic account statement and card services, cardless ATM cash deposit service. Furthermore, branches and ATM services were improved by showing the working hours and services available in each ATM, the branch or teller near the customer, and the distance between them.

A set of services and improvements were added to the "BOJ Mobile Palestine" application. These included the Push Notification service on the BOJ Mobile application and general improvements to bill payment and PayPal services.

The bank is working continuously to develop and diversify payment methods. The BOJ Pay feature allows the bank's customers to pay via mobile devices (Android), and the contactless payment service without a PIN on debit and prepaid cards. In line with the bank's strategy to adopt digital transformation processes and raise the level of customer service, multi-currency prepaid cards have been launched. The virtual card will be issued through the banking application in Jordanian Dinars and US Dollars. This is in addition to activating the 3D Secure service on debit cards for Palestine.

To provide the latest customer services, the bank offered a range of services through the Zoom application through the Contact Center, namely: requesting to open a Sanabel account, linking a term deposit, breaking and closing a term deposit, and updating data for customers outside of Jordan.

Corporate Services:

Bank of Jordan is keen to provide exemplary banking solutions to the corporate sector, through a comprehensive range of products and services that suit the requirements of corporate customers and meet their needs. Under the bank's growth strategy, the Large Corporations' Business Development Department was established. This was done to increase the bank's market share and achieve the required growth per the risk standards acceptable to the Bank, as well as the Corporate Business Development Department.

The large corporation's sector serves clients from multinational companies, and the governmental and semi-governmental sectors, in addition to public and private joint-stock companies. It considers the added value of these services and a set of features for customers. The most important features are the quality and speed of service, plus contributing to building strategic and financial decisions and plans for these companies. Banking and financial solutions related to the financial and organizational structures are provided, which are tailored to the financing need and the specific details of the customer's sector.

The large corporations' services are characterized by several outstanding features. These include, but are not limited to, relationship management by a group of highly qualified bankers. These bankers have the knowledge and experience needed to understand customers' needs and thus provide an appropriate range of banking products and solutions, as they have excellent relationship management skills and experience. Thereby raising operational efficiency which is another cornerstone of our mission. Our credit and trade transaction processing time is highly competitive. Moreover, the large corporations' team was able to improve business efficiency by offering a wide range of products in banking transactions and financial market sales. The products contributed to meeting customers' needs and are compatible with the latest digital developments and financial technology.

Similarly, in 2022, the corporate sector was able to attract and build relationships with customers, in addition to strengthening existing relationships. The sector focused on the health of the credit portfolio by adopting prudent credit policies.

The readiness of relationship managers to face market challenges and develop their capabilities in all aspects is vital to the bank. It was also keen on enhancing their marketing capabilities by adopting modern marketing methods and tools, to remain competitive and preserve the bank's market share.

It is worth noting that the Bank of Jordan-Bahrain branch - in addition to opening the Iraq branch on November 1st, 2022 - strengthened the bank's regional presence. It allowed the bank to build new partnerships and expand its financial solution offering and trade finance products to sovereign funds, companies, and financial institutions. This was achieved through participating in bank syndication loans and security investments in the Middle East and North Africa region, which strengthened the bank's position and its ties with the region's financial and banking institutions alike.

The bank's strategic projects continued in 2022. The "BOJ Business Banking" electronic banking services platform was launched as part of the bank's plans to advance digital transformation by providing flexible and advanced banking solutions for companies. The "BOJ Business Banking" platform allows the completion of banking transactions easily, rapidly, and securely, and includes all digital banking transactions. The platform saves companies time and effort, and enables them to inquire about all their transactions easily, accurately, securely, and comprehensively.

Small and Medium Enterprises Services:

The Bank of Jordan recognizes the importance of financing the small and medium enterprises sector as an important sector in stimulating and developing economies. The SME sector is a main driver in providing job opportunities in Jordan and Palestine alike. The Bank continued to meet the financing needs of SMEs through integrated banking solutions that suit customers' activities. SME services were offered through specialized centers across most governorates in Jordan and Palestine. Relationship managers in these centers provide ongoing communication with customers and provide a high level of service. The bank has also established a methodology to deal with all sectors, especially those affected by the COVID pandemic while striving to apply international best practices for credit approvals.

A new strategy has been developed for the SME sector to keep up with the rapid change in the workplace, with a high level of quality, and attempts to reach all sectors. Among the most prominent sectors that were funded during 2022 was the trade sector. This was done by focusing on the food trade, the manufacturing sector, and the real estate sector. In Palestine, credit services were provided to the manufacturing and trade sectors.

Through the relentless pursuit to design products that meet the requirements and aspirations of new and existing customers, a new product has been launched, "Financing Cosmetic and Laser Clinics." This product aimed to finance clinics/beauty centers through financing working capital or expanding existing activities. It raised their productivity through purchases (new devices and equipment, cosmetic raw materials). The new products supplemented existing products, such as the "gas stations" product, which aimed to finance the construction of new stations, or acquisitions, in addition to financing expansion and repair expenses. Another existing product is "My Rentals," which targets new and existing customers in different economic sectors. In the "My Rentals" product, financing is granted on lease contracts (commercial and residential) of real estate to target groups which include: banks, government

institutions and agencies, embassies, and diplomatic missions, telecommunications companies, international companies operating in Jordan, and major public shareholding companies.

Financial leasing services:

The Bank continued to provide lease financing services that are based on lease-to-own, to meet the needs of its customers who are not inclined to deal with traditional financing methods. The lease financing services grew to include all asset purchases such as production lines, trucks, buses, and various types of machinery, devices, and equipment. Through the Jordan Lease Financing Company, the bank provides real estate lease financing services to individuals and companies from all sectors. The lease financing service is available to individuals, institutions, and companies in various sectors, including medical, industrial, real estate, transportation, communications, and other services.

Organization, Operations and Technical Structure:

Bank of Jordan continued to develop its operational environment and technological systems and keep up with current and future requirements. The bank developed its foreign branches and subsidiaries, to enhance the level of customer service and ensure a smooth workflow through the bank's different branches and departments. The Bank has provided all the required support from internal and external human resources to accelerate the completion of critical strategic projects.

In 2022, organizational studies were prepared. Many managerial departments were developed, and several departments were created in line with best practices and the bank's requirements. It enabled the bank to improve its business and develop its service environment. A key achievement here was the reorganization of the business sector. The sector was reorganized by establishing the corporate and financial institutions sector and following relevant business circles for this sector, like the rest of the sectors. This reinforces the importance of this sector, enabling it to achieve the targeted growth in the local market and targeted foreign market through the external branching out plans. An organizational study was conducted for the Information Security and Protection Unit to study the best practices related to its role and develop it to better serve the bank's objectives. The unit has been transformed into the Information Security and Protection Department with all related organizational structures.

Also, during the year, the organizational structure of the Department of Automated Systems was re-examined. An organizational structure was adopted for the department, keeping with best practices in line with developments in the banking sector and technological advancements. In addition, a strategic plan for managing automated systems was put in place. The plan includes establishing units and departments concerned with digital and technological development. The concept deviates from the traditional model of managing automated systems so that this department can enable business sectors with all technological solutions that upgrade the used systems and customer services.

Also, during the year, the departments of the operations sector were reorganized to result in a formation that is consistent with the bank's directives and strategic vision in this regard. This sector is responsible for supporting and empowering business sectors and re-engineering operations for more flexibility and faster implementation in line with customers' expectations and an improved experience. Accordingly, among these improvements, some departments related to implementation were reshuffled to belong to the corporate and financial institutions sector. This also covered other departments belonging directly to the personal banking sector. This reorganization enables the business sector departments to monitor the work of these other departments and work to develop them following the business requirements to improve these provided services. In addition, the Department of Operational Excellence was created, which includes strategic units at the level of the operations sector concerned with the automation of operations, management of institutional content, and organization. These units constitute a main pillar for the Bank's strategic plan, under the operational improvement pillar, in line with technological developments and customers' expectations and raise customer services and experience.

In 2022, work was done on the Enterprise Content Management System (ECM) project. Many services provided by branches and electronic channels were reorganized based on time and motion studies by the Business Process Management component in the system in a non-traditional pattern. Some processes were re-engineered and interactive techniques with customers were set, linking the system with several systems concerned with due diligence (KYC). In this context, the following services were reorganized

(opening accounts for individual clients, updating data, linking deposits, etc.). The reorganization of these operations helped make the executive departments' responsibilities based on the quality assurance standard, rather than the previous method that focused on implementation. Thus, the role of the operations sector strengthening in monitoring and verification as the second line of defense. Through the institutional content system, the principle of automated decision-making has also been introduced for some operations. The bank is currently preparing a work plan for the institutional content system in 2023, to have its content benefit all the bank's sectors within the plan. The institutional content system includes electronic archiving. The electronic archiving of the daily portfolios of the branches was launched during the year so that during the next year, a comprehensive plan for electronic archiving will be implemented at the bank's warehouses according to the operational sector plan through the institutional content system.

To improve the management of automated systems in the bank, an Information Technology strategy was prepared based on digital transformation. Gradual digital transformation will be applied to provide a smooth customer experience, in line with the bank's strategic objectives of providing the best services to target markets and segments. The strategy included a set of initiatives and projects that will be implemented during the next three years. The most prominent is the Middleware Project, which is being implemented in cooperation with a leading company in this field. The project enables the bank to integrate various technologies, tools, and databases into one system. This will in turn improve business integration and enterprise application speed and enhance information security.

The bank continued developing the risk management system, by applying best practices in risk control and management processes. The bank aimed to develop its risk management system at the group level by cooperating with Moody's and implementing the Enterprise Risk Management (ERM) Framework project. This project enables risk management at the enterprise level and maintains acceptable risk levels. In 2022, the implementation of the second phase of the project was completed, and the other phases were initiated. Work was done to improve all elements of credit risk management and control. A key project that was initiated during the year 2022 is Credit Lens Phase II. This entailed automating the lending process for corporate and commercial transactions for all stages, from the beginning of the credit transaction to the required approvals. Additionally, it included the integration of the risk-based pricing tool RAROC based on Economic Capital within the Credit Lens system. Thus, relationship managers will be able to access all customer information through a single application, which will increase efficiency and enhance the customer experience.

In terms of information security, the Risk Criteria have been accredited for information security, which was prepared in cooperation with a consulting company. Work is underway to prepare a risk assessment of information security and cybersecurity risks, and to prepare key risk indicators and controls for key control procedures. Thus, a comprehensive and integrated risk profile for information security and cybersecurity will emerge.

The bank upgraded its information security and managed cyber risks by developing the methodology used for managing cyber security risks. The bank followed the Cyber Security Framework issued by the Central Bank of Jordan and the instructions of supervisory authorities in the countries in which the bank operates. In accordance with Care Web, the system development project, and new advancements in this field, work is being done to build risk profiles at the Processes level, to frame the monitoring process. Thereby, linking the main risk measurement indicators with the Processes, to reflect the level of control at the bank, whether group-wide or at a branch and departmental level. A module for assessing money laundering and terrorist financing risks has also been developed within the Care Web system. It enables two features, the first is risk assessment, and the second is examining control procedures and automatically extracting results.

The periodic annual review of both the personal and commercial credit policies has been carried out across the group. The bank worked on developing the credit process and the Products Portfolio. It aimed to make a Risk Profile at the level of the products. This made it possible to do a rating for these products. The Operational Risk Policy was built in addition to the Key Risk Indicators Policy and reviewed in preparation for its approval.

During 2022, the bank continued building a comprehensive control system (Risk Engine) to monitor banking activities and operations in accordance with best banking practices and the enterprise risk management framework. This was done by using a set of risk indicators, Risk Monitoring & Business Performance Dashboard, which includes (credit risks, market risks, liquidity, operational risk, cyber security risk, compliance risk, and financial risks).

In accordance with the instructions of the Central Bank of Jordan and the Basel Pillar I and II Committee, the Internal Capital Adequacy Assessment Document (ICAAP) was prepared for the financial statements as of 31/12/2021. The results of the evaluation process showed that the bank maintains an appropriate capital base to cover all types of risks that it may face, and not only those that were calculated within the first pillar.

The Bank's Board of Directors is committed to applying the best practices of corporate governance. Thus, the Board has given all necessary attention to the practices and applications of sound corporate governance in accordance with the legislation that governs the work of banks. It followed the instructions of the Central Bank of Jordan and the international best practices included in the Basel Committee on Corporate Governance. It also considered the banking business environment and the legislative and legal frameworks governing the bank's business.

Foreign Branches Expansion Plans:

As part of its 2022 strategic directions, the bank aimed to complete its plans for foreign branches and expand its regional presence. The bank studied opportunities for expansion in our rapidly growing region. On November 1st, 2022, the bank launched its business in Iraq through the Iraq branch, after obtaining all approvals from the Central Bank of Jordan and the Central Bank of Iraq and meeting all related requirements. The bank needed to complete all procedural, organizational, infrastructural, and technical requirements that enabled the branch to carry out its business. This bolstered the bank's opportunities for external expansion in the region and added value in a way that enhances the bank's competitive position.

As part of the Bank's strategy to strengthen its regional position and diversify the markets in which it operates, the Bank has obtained all necessary licenses to conduct banking business in Saudi Arabia from the Central Bank of Jordan and the Central Bank of Saudi Arabia. This occurred after the issuance of the decision of the Saudi Council of Ministers in its session on Tuesday, June 21, 2022, approving the licensing of the Bank of Jordan to open a branch to conduct banking business in Saudi Arabia. The bank targeted the Saudi market, with its promising investment and economic opportunities, and supported an advanced technical infrastructure across the country, along with advanced financial technology services. Additionally, the developments in the Saudi economy will stimulate greater participation from the local and foreign private sectors, in line with Vision 2030.

The bank is working to meet the requirements of beginning operations, issued by the Central Bank of Saudi Arabia, within a comprehensive work plan and with the involvement of all relevant bank departments. It is intended to start work in Saudi Arabia during the second half of 2023.

Human Resources:

Through the continuous development of human resources, the Bank continued to apply the best management practices to upgrade its human resources, as this represents a key element for the success of the institution. The year 2022 witnessed the implementation of a set of work initiatives and programs. The "Core & Leadership Competencies" project was completed, which was implemented with an international consulting firm. The design was finalized, which includes behavioral competencies in various human resource systems (performance appraisal, recruitment, learning, and development). This constitutes the infrastructure to start developing human resources operations at the group level. Additionally, the design of training material was completed, for intensive employee training on the use and application of behavioral competencies in achieving their goals and job tasks, as well as building the capabilities of employees.

The bank continued its efforts to build a qualified work team capable of meeting the bank's current and future requirements and developing work methodologies. The bank continued the "Sales Academy," which specializes in training the sales process for branch employees and the sales team. The academy aims to enable employees to achieve sales goals within a specific growth plan using a clear methodology. This included the introduction of the "Coaching" method as an essential element in the process of developing the mechanism used in sales.

To build a qualified business development team in the Credit field, the design of the technical competencies framework has been completed. A contract has been signed with the external provider "Moody's Analytics" to design and implement a technical assessment compatible with the framework of the Bank of Jordan. The assessment aimed to measure knowledge in the field of Credit and at various levels as a first step to identify gaps and set development and training plans according to the results of the evaluation.

The bank prepared and qualified internal trainers for the bank's employees. They undertook extensive training in preparing training materials and acquiring presentation skills. A specialized regional company was contracted to design E-learning programs for all bank employees on issues related to combating money laundering and financing of terrorism, FATCA tax compliance, and fraud.

The "My profession" program continued in 2022. The program seeks to empower university and school students by training them in various bank departments. It provided a practical experience that simulates real work experience in institutions. They took the time to develop their skills and build their capabilities, to be better acquainted with the labor market upon graduation. It is expected to prepare them well for their job after graduating from university. The program included 24 students from various local and international schools and universities.



The Bank participated in several job fairs held at various universities. It organized a career day in the Department of Learning and Development, as part of the Bank's continuous endeavors to communicate with graduates and introduce them to available job opportunities that suit their qualifications and aspirations. The bank also provides a special employment window on its website for those wishing to work, in addition to publishing available job opportunities through LinkedIn, the professional social networking platform.

The bank also organized two-way visits with the most important public universities for the purpose of consolidating strategic relations and discussing potential partnerships. These partnerships would provide the bank with promising competencies from new graduates, and train students to study and serve the local community.

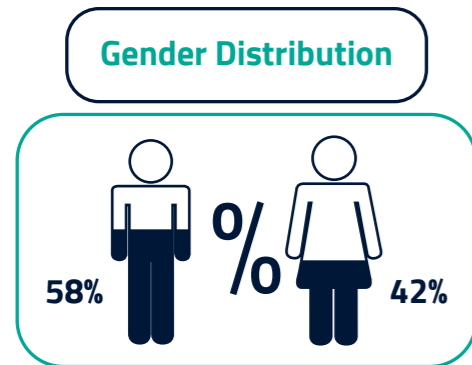
Out of the bank's concern for employees' health and safety, a breast cancer awareness campaign was launched. The bank held several activities and events during the campaign. Events included several face-to-face and virtual awareness lectures with specialized doctors and breast cancer survivors about the importance of early detection. An early examination temporary clinic was set up in the General Administration building. In addition, discounts on early examinations were given from several specialized centers. The bank sold products from the King Hussein Cancer Foundation's "Hope Shop," and proceeds went to support breast cancer patients; and pink ribbons were distributed to employees. Mother's Day was also celebrated by distributing gifts to female employees.



As part of the bank's social responsibility and continuous care for its employees' health, the bank organized a free medical day for its employees in the General Administration building. Several specialized doctors such as a gastroenterologist, a urologist, a clinical nutritionist, and an ophthalmologist were invited. General medical exams were conducted and they included: measuring blood sugar and blood pressure, and an eye exam.



Vouchers for discounts on laboratory tests were distributed. The bank also organized a virtual yoga session for its employees in Jordan, Palestine, Bahrain, Iraq, and Syria. The activity stems from the bank's care for the psychological and physical health of employees. Several educational and awareness competitions were organized for employees at the group level, and prizes were distributed to the winning employees.



The bank strives to perpetuate a culture of volunteering and teamwork among the Bank's employees, with consequent positive effects on society. The bank undertook many initiatives and volunteering activities in 2022, including:

- Participation of the bank's employees in the charitable activities of Tkiyet Um Ali, including (charity iftars during Ramadan, filling and distributing food parcels).
- Cooperation with the Jordanian Society of Friends of the Environment in the greening and afforestation initiative around the land of the Mercy Society for Animal Welfare in conjunction with World Environment Day.
- Participation on a large scale in the (Green Caravan) program, in cooperation with the Arab Society for the Protection of Nature, and planting 500 fruit trees during the year 2022.
- Organizing a blood donation campaign for public administration employees under the slogan (your blood is your support) with the aim of preserving the strategic stock of the blood bank.



Corporate Social Responsibility:

The management of the Bank of Jordan is keen on achieving Sustainable Development Goals. The goals are considered the main pillar of the bank's firm commitment to attaining advanced levels of development on the economic, social, and environmental levels. The bank seeks to establish real and fruitful relationships and partnerships between all relevant stakeholders. It does what is required to carry out these objectives responsibly and professionally to address contemporary issues.



The bank implemented social responsibility programs and projects, supporting local charities and civil society organizations. The bank aimed to achieve the goal of societal development and progress in various educational, health, cultural, social, and sports fields, which are compatible with the 17 goals of sustainable development. In 2022, the bank continued supporting many initiatives, programs, and projects that are concerned with the development and prosperity of the local community.

Main Initiatives of 2022

Educational and cultural initiatives



The bank realizes the importance of supporting educational initiatives, as education is considered the main pillar of progress in societies and the eradication of poverty. Well-educated students are brought up when their skills are developed by enhancing their self-confidence and providing them with skills and tools that help their future and prepare them for the job market. The bank supported the following initiatives:

• Scholarship Programs:

- His Excellency the Chairman of the Board's initiative to offer four university scholarships annually to the children of employees who excel in high school.
- Continue to provide the necessary support for university scholarships that have been implemented since 2020 in cooperation with the Elia Nuqul Foundation.
- Continue to support outstanding students in King's Academy schools.
- Covering university tuition fees for one year for 15 students benefiting from the services of the Al-Aman Fund for the Future of Orphans.

• Programs to support education and financial inclusion:

- Sponsoring the Global Policy Forum, which was organized by the Central Bank of Jordan. The forum was an opportunity to highlight the Jordanian investment environment and attest to the excellence of the Jordanian banking sector at the regional level.
- Continue to support the national program to spread a culture of financial awareness within society, in cooperation with the Central Bank of Jordan.
- Supporting the "Schools Adoption" program, in cooperation with the Injaz Foundation, to improve the learning environment in schools. Additionally, building up the capacities of students and providing them with personal, social, and professional skills through training and educational programs.



- Renewing the partnership with the Queen Rania Foundation for Education and Development by providing support to the mobile museum. This was done by "developing an interactive exhibit" within the mobile museum's stations, which includes concepts of financial culture to teach children these concepts in various governorates through play.
- Al-Tawawon Foundation Association in Palestine. The association is concerned with providing and implementing many programs and projects throughout the year in the fields of (education, culture, orphan care, and the Jerusalem Program for the Reconstruction of Old Towns).
- Providing support to ten student teams within the program (The Student Company) in cooperation with the Injaz-Palestine Foundation. The program was implemented throughout the year and targeted university and high school students.
- Sponsoring the dialogue session organized by the Jordan Strategy Forum under the title (Monetary policies in Jordan in Light of Current International Developments).

Sports Initiatives and Supporting People with Special Needs



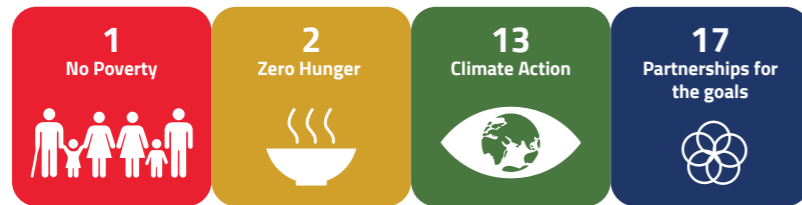
The bank acknowledges the importance of supporting various sports activities, resulting in better health at the community level, and supporting young Jordanian talents and sports clubs to achieve their desired aspirations. In addition, the bank firmly believes in giving special attention to people with special needs and encouraging them to move forward in their lives. Therefore, the Bank of Jordan took part in the following initiatives:

- Supporting the rehabilitation project of the physiotherapy/hydrotherapy area within the Karak Center for Care and Rehabilitation, in cooperation with the Ministry of Social Development.
- Jordan Solidarity Social Development for deaf society assisting it in implementing various programs to serve people who are deaf and mute within the special needs community.
- Supporting the project of establishing an independent home for girls who lack family support and those with special needs in Aqaba, in cooperation with the Princess Taghreed Foundation for Development and Training.
- Sponsoring the 39th Jordanian Bridge Festival and the 12th Arab Clubs Championship, which were organized by the Jordanian Bridge Federation/Jordan Olympic Committee.



- Cooperating with the Ramallah Youth Club in Palestine to implement the initiative of distributing school bags and stationery to children with special needs.
- Sponsoring three teams participating in the marathon organized by the Amman Baccalaureate School, to encourage students and their families to adopt a healthy lifestyle.

Environmental Initiatives and Preservation



The bank built upon the work done in previous years in climate change and environmental preservation, in line with growing global and local concerns on these issues. Bank of Jordan seeks to apply the highest standards of environmental impact management (carbon footprint) through its efficient management of resources and waste, and by adopting environmentally friendly technologies, systems, and behaviors. Furthermore, the bank supports initiatives and projects concerned with environmental preservation.

During the year 2022, support was provided to the following entities and projects:

- Sponsorship as a gold sponsor of the "Green Caravan" program, which the Bank continued to support for eight years, with the implementation of the Arab Group for the Protection of Nature. Within the program, 1,000 fruit trees were planted in 2022, on agricultural lands of small farmers who are unable to bear the costs of cultivating their lands. This aided farmers in finding a source of income for their families and themselves.



- Cooperation with the National Center for Environmental Justice, to establish home hydroponics units, which targeted small farmers to find a source of income for them and their families.
- Supporting the forestation of the headquarters of Al-Rahma Association for animals in Jordan, in cooperation with the Jordanian Friends of Environment Society.
- Supporting the initiative to prepare and print the environmental drawing calendar for the year 2023 under the slogan "Recycling waste and household trash is a national duty," which is organized by the Jordanian Friends of Environment Association.

Community Initiatives



In line with the goals of sustainable development, the Bank of Jordan continued to play a pioneering role in serving the local community through charitable initiatives and events. The activities contributed to achieving added and sustainable value and fulfilling the bank's

social responsibility. The bank provided support for the following initiatives:

▪ Ramadan Initiatives:

- Expanding the strategic partnership between the Bank of Jordan and Tkiyet Um Ali in 2022. The number of families benefiting from the monthly sponsorship program was raised to 75 families. The emergency food parcel program distributed more than 200 food parcels throughout the year.



- Distribution of food parcels in cooperation with the Union of voluntary societies-Amman Governance, and the Jordan Association Society for Development and Social Productivity in Al-Karak Governorate.
- Organizing several charitable iftars targeting the less fortunate children and the beneficiaries of the services of charitable societies, in cooperation with the Haya Cultural Center and the Children's Museum Jordan.
- Supporting the campaign (Ramadan brings us together with love and giving), which was implemented in Palestine in cooperation with the Give Palestine Association.

▪ Special initiatives to support charities:

- The strategic partnership with the SOS Children's Villages Jordan, which entailed securing the current expenses for one house per year within the village of Amman. This aimed to provide a healthy and safe environment for children who lack family support.
- Continuing to support the White Beds Family Association/the Great Pioneers Forum to complete the project our gallery, the treasury of our beautiful memory."
- Providing golden sponsorship for the Palestine International Institute ceremony, on the foundation's sixteenth. The earnings went to these programs: "Meeting Urgent Medical Needs in Palestine," "Palestine Cultural Awards" and "Scholarships for Medical Students in Palestinian Universities."
- Implementation of the "Watering" project in cooperation with the Inner wheel club of Petra. It is a project for extending pipes for water suitable for drinking, in the Al-Batin neighborhood / Palestine, implemented in cooperation with the municipality of Al-Mazra'a Al-Qibliyya.
- Sponsoring the "Gulf Arab Week for Cancer Awareness," organized by the Jordanian Oncology Society and the Gulf Federation for Cancer Control.

The bank also provided support to many different charities to help them achieve their goals and promote the communities in which they operate. This included: The National Forum for Awareness and Development, the association of Kafarana people, the Al-Oun Humanitarians Club, and the Antoine Charitable Society of Bethlehem in Palestine.

▪ Special initiatives to support national institutions:

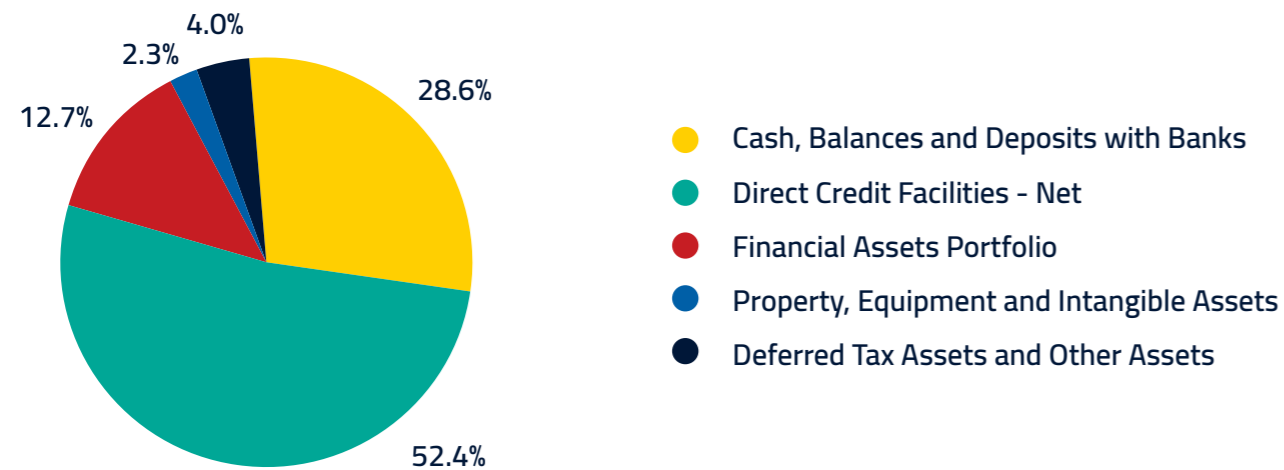
- Supporting the development plan of the lands adjacent to the Baptism area. The plan was launched by the Jordanian Royal Court with the aim of developing tourism in Jordan and putting the site on the world tourism map.
- Providing diamond sponsorship for the "Twelfth Warrior Competition for the Year 2022" organized by KASOTC, which hosted more than 40 teams from more than 25 countries.

Analysis of Financial Position and Business Results for 2022

Bank's assets increased to JD 2,884.7 million at the end of 2022, compared to JD 2,740.2 million at the end of 2021, with a growth rate of 5.3%. Efforts continued to increase shareholders' equity and maintain a balance between profitability and safe investment by avoiding high-risk investments. The needed cash liquidity was provided to meet financial obligations with different terms. The optimal use of available funds in an efficient and effective manner resulted in maintaining the stability of the bank's financial position and stronger revenues.

The Bank's Assets	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Cash, Balances, and Deposits with Banks	825.5	607.3	28.6%	22.2%
Direct Credit Facilities (Net)	1,512.2	1,486.1	52.4%	54.2%
Financial Asset Portfolio	365.8	461.2	12.7%	16.8%
Property, Equipment, and Intangible Assets	65.0	67.7	2.3%	2.5%
Deferred Tax Assets and Other Assets	116.3	117.9	4.0%	4.3%
Total Assets	2,884.7	2,740.2	100%	100%

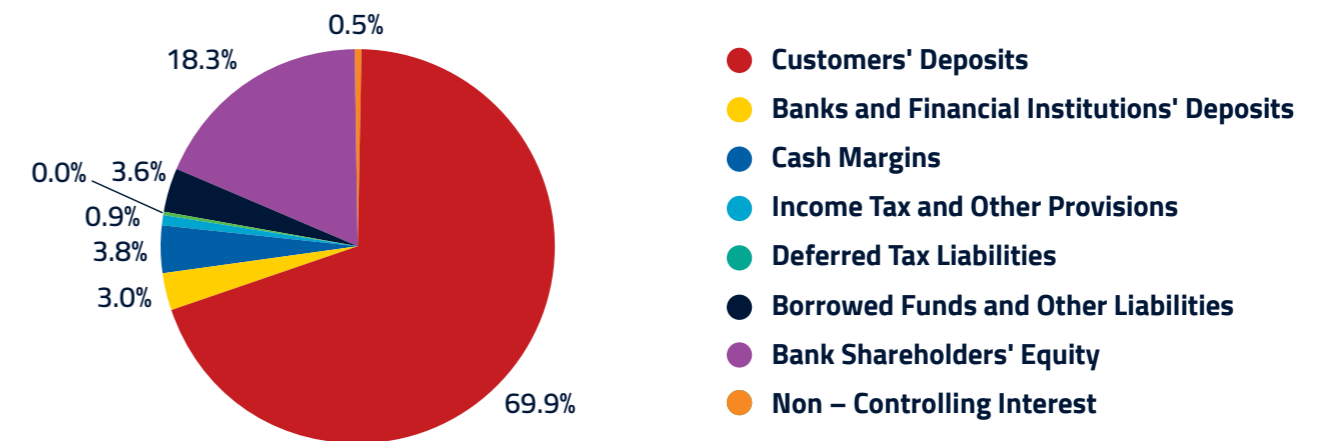
Relative Significance of the Bank's Assets 2022



Liabilities and Owners' Equity

	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Customers' Deposits	2,016.3	1,908.0	69.9%	69.6%
Banks' and Financial Institutions' Deposits	86.3	93.8	3.0%	3.4%
Cash Margins	109.6	112.7	3.8%	4.1%
Income Tax and Other Provisions	25.7	25.2	0.9%	0.9%
Deferred Tax Liabilities	0.107	0.051	0.0%	0.002%
Borrowed Funds and Other Liabilities	104.3	114.4	3.6%	4.2%
Bank Shareholders' Equity	529.2	473.4	18.3%	17.3%
Non-controlling Interest	13.2	12.7	0.5%	0.5%
Total Liabilities and Owners' Equity	2,884.7	2,740.2	100%	100%

Relative Significance of the Bank's Liabilities and Owners' Equity 2022



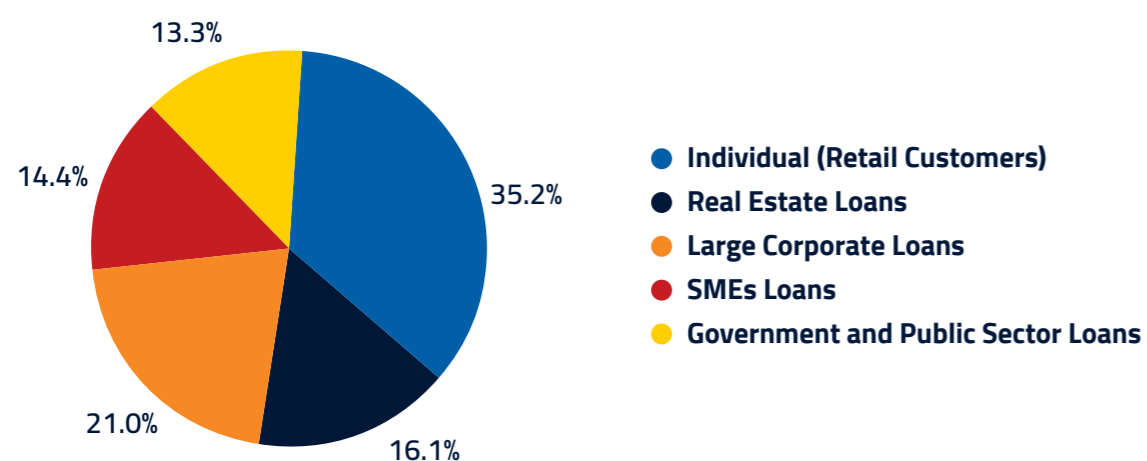
Direct Credit Facilities at Amortized Cost:

Total direct credit facilities at amortized cost grew in 2022 by JD 31.8 million, and by 1.9% from 2021, to reach a total of JD 1,689.9 million. The ratio of non-performing facilities to total facilities (after deducting suspended interest) was 8%, compared to 8% for 2021, which is within the standard ratio.

The bank continued to finance productive and economically viable sectors that were less affected by the COVID pandemic. The bank also continued to finance individuals, medium and small enterprises, and the public sector, aiming to continue diversifying risks and managing available funds effectively and efficiently.

Total of Credit Facilities Portfolio (After Deducting Interest and Commission Received in Advance)	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Individual (Retail Customers)	594.8	596.2	35.2%	36.0%
Real Estate Loans	271.5	273.2	16.1%	16.5%
Large Corporate Loans	355.1	323.8	21.0%	19.5%
SME Loans	243.3	258.6	14.4%	15.6%
Government and Public-sector Loans	225.2	206.3	13.3%	12.4%
Total Direct Credit Facilities	1,689.9	1,658.2	100.0%	100.0%

Relative Significance of Credit Facilities Portfolio According to Type 2022



Provision for Expected Credit Loss on Financial Assets

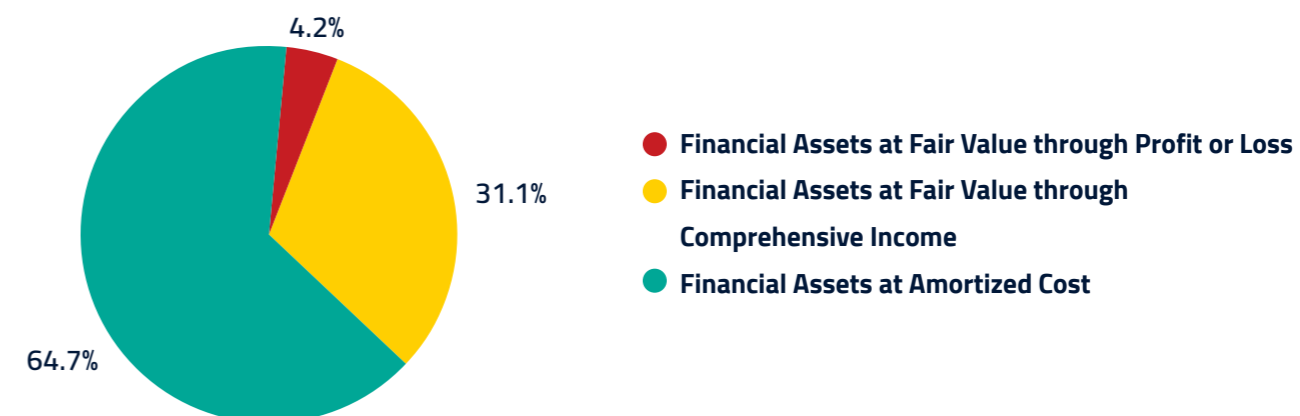
The Bank continued to follow a clear hedging policy in the methodology for calculating expected losses. It allocated provisions for non-performing debts, for each debt separately and for the portfolio overall, in line with the requirements of International Accounting Standards for Financial Reporting, regulatory authorities, and the recommendations of the bank's auditors. To enhance the bank's financial position, the percentage of coverage of the provision for the non-performing facilities portfolio, after deducting suspended interests and cash guarantees, reached 94.52% for 2022 compared to 96.5% in 2021. The fair value of the guarantees provided against credit facilities amounted to JD 473 million, compared to JD 479 million in the previous year.

Financial Assets Portfolios

The portfolio of financial assets decreased by about JD 95.5 million in 2022, by about 20.7% from 2021. Financial assets at fair value, through the statement of comprehensive income, increased by about JD 51.6 million, or by 83%. Financial assets at amortized cost decreased by about JD 147.2 million, or about 38.3%. This comprises the bank's investments in debt instruments, which include local and foreign bills/bonds, as well as bank and corporate loan bonds. Meanwhile, the financial assets have increased through the profit or loss statement by JD 0.1 million.

Financial Assets Portfolio	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Financial Assets at Fair Value through Profit or Loss	15.3	15.2	4.2%	3.3%
Financial Assets at Fair Value through Comprehensive Income	113.8	62.2	31.1%	13.5%
Financial Assets at Amortized Cost	236.7	383.8	64.7%	83.2%
Total	365.8	461.2	100%	100%

Relative Significance of Financial Assets Portfolio According to Type 2022

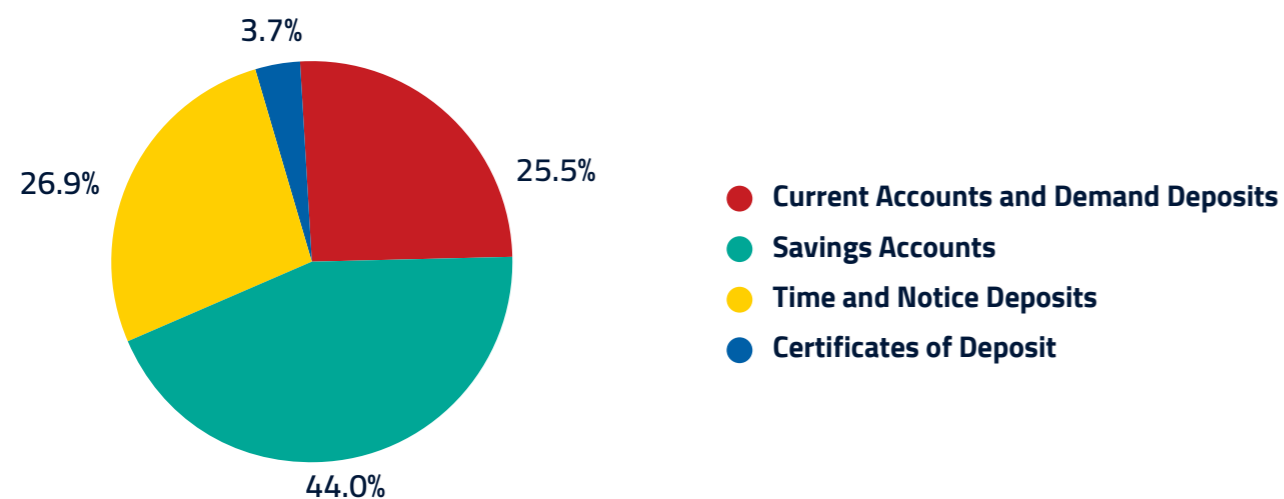


Customer Deposits:

Bank's customer deposits amounted to JD 2,016.3 million at the end of 2022, compared to JD 1,908 million at the end of 2021. This comprised a growth of JD 108.3 million, or 5.7%. Non-interest deposits amounted to JD 713.86 million, compared to JD 767.1 million in the previous year.

Customer Deposits According to Type

	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Current Accounts and Demand Deposits	514	569	25.5%	29.8%
Savings Accounts	886	916	44.0%	48.0%
Time and Notice Deposits	542	399	26.9%	20.9%
Certificates of Deposit	74	23	3.7%	1.2%
Total	2,016.3	1,908	100%	100%

Relative Significance of Customers' Deposits - 2022**Ownership rights – bank's shareholders:**

Bank's shareholders' equity increased to JD 529.2 million in 2022, an increase of JD 55.8 million, or 11.8%. The legal reserve rose in 2022 to JD 110.5 million, an increase of JD 6.1 million, or 5.8%, while the net fair value reserve increased by JD 52.5 million, or 13.2% from the previous year of 2021. The Board of Directors decided to recommend to the General Assembly to distribute cash dividends to shareholders at a rate of 18% of the capital, and the proposed amount for distribution is JD 36 million, and to reinvest the remaining profits.

Capital Adequacy:

Capital Adequacy Ratio reached 22.66% in 2022, compared to 19.20% in 2021, which is higher than the minimum required by the Central Bank of Jordan according to the instructions of the Basel III Committee, which is 14%. The basic capital ratio for ordinary shareholders (CET1) reached 22.08% in 2022, compared to 18.9% in the previous year.

Bank business results:

Bank's total revenues were JD 176 million in 2022, compared to JD 160 million in the previous year, an increase of 10.2%. Total income was JD 147.9 million, compared to JD 139.3 million in 2021, recording an increase of 6.11%. Meanwhile, the net interest and commission income amounted to JD 137.3 million, with an increase of about 6.25% compared to 2021.

Profits before tax and provisions reached JD 68.1 million in 2022, compared to JD 68.2 million in 2021. Deductions included expected credit loss expense on financial assets, real-estate-owned expenses, miscellaneous provisions, and income tax, so the bank's net profit reached JD 40.56 million for 2022, compared to JD 36.3 million in 2021, with an increase of about 11.7%.

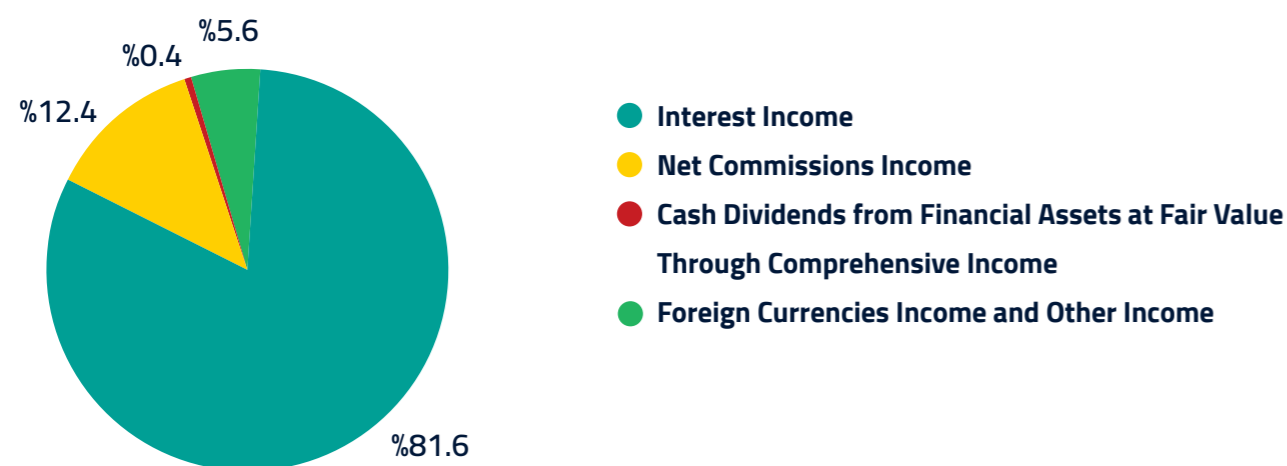
Net Profit Before and After Taxes and Provisions

	JD (Millions)		Difference in 2022
	2022	2021	
Net Profit Before Taxes and Provisions	68.1	68.2	(0.03)
Financial Assets Expected Credit Loss Provision	6.4	16.1	(9.6)
Provision for Assets Foreclosed by the Bank	-0.2	-0.3	0.1
Other Provisions	0.9	0.5	0.5
Profit Before Income Tax	60.9	51.9	9.0
Income Tax Expenses	20.4	15.6	4.8
Net Profit	40.6	36.3	4.3

Total Realized Revenue

	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Interest Income	143.9	128.9	81.6%	80.6%
Net Commissions Income	21.9	21	12.4%	13.1%
Cash Dividends from Financial Assets at Fair Value Through Comprehensive Income	0.8	1.6	0.4%	1%
Foreign Currencies Income and Other Income	9.8	8.5	5.6%	5.3%
Total	176.3	160	100%	100%

Relative Significance of Total Revenues - 2022



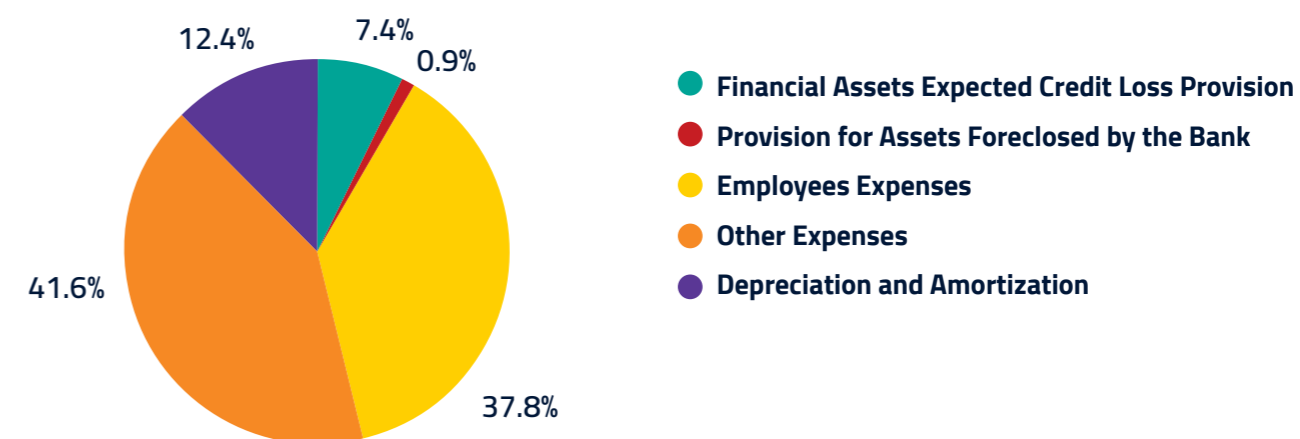
Expenses and Provisions:

Total expenses and provisions decreased in 2022 to reach JD 86.9 million, a decrease of about 0.6% compared to 2021. This was a result of a decrease in expected credit loss expense on financial assets by 9.6 JD million, and an increase in depreciation and amortization by JD 242,000, or by 2.3%. Personnel expenses increased by JD 2.6 million. Other expenses also increased by about JD 5.7 million due to an increase in advertisements, subscriptions, insurance costs, systems, and maintenance.

As for the salaries and bonuses of the senior executive management in 2022, they totaled about JD 2.3 million, while the auditors' fees for the Bank of Jordan and its subsidiaries amounted to JD 180,000.

Expenses and Provisions	JD (Millions)		Relative Significance %	
	2022	2021	2022	2021
Financial Assets Expected Credit Loss Provision	6.4	16.1	7.4%	18.4%
Provision for Assets Foreclosed by the Bank	0.8	0.2	0.9%	0.2%
Employees Expenses	32.9	30.3	37.8%	34.6%
Other Expenses	36.1	30.4	41.6%	34.8%
Depreciation and Amortization	10.7	10.5	12.4%	12.0%
Total	86.9	87.5	100%	100%

Relative Significance of Expenses and Provisions - 2022



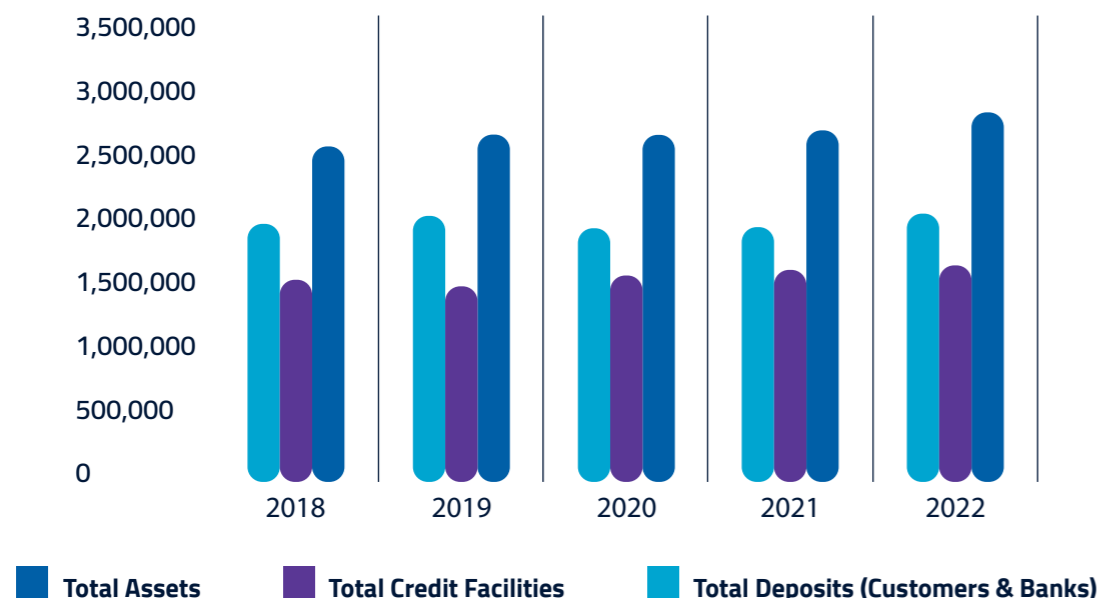
Main Financial Ratios

	2022	2021
Return on Average Bank Shareholders' Equity	8%	7.76%
Return on Capital	20%	18.2%
Return on Average Assets	1.44%	1.33%
Profitability per Employee (After Tax)	JD 19,795	JD 17,728
Interest Income/Average Assets	5.12%	4.73%
Interest Expense/Average Assets	1%	0.76%
Interest Margin/Average Assets	4.10%	3.97%
Coverage Ratio of Provisions for Non-Performing Loans (Net)	94.52%	96.5%
Non-performing Loans (After Deducting Interest in Suspense)/Total Credit Facilities	8.00%	8.00%

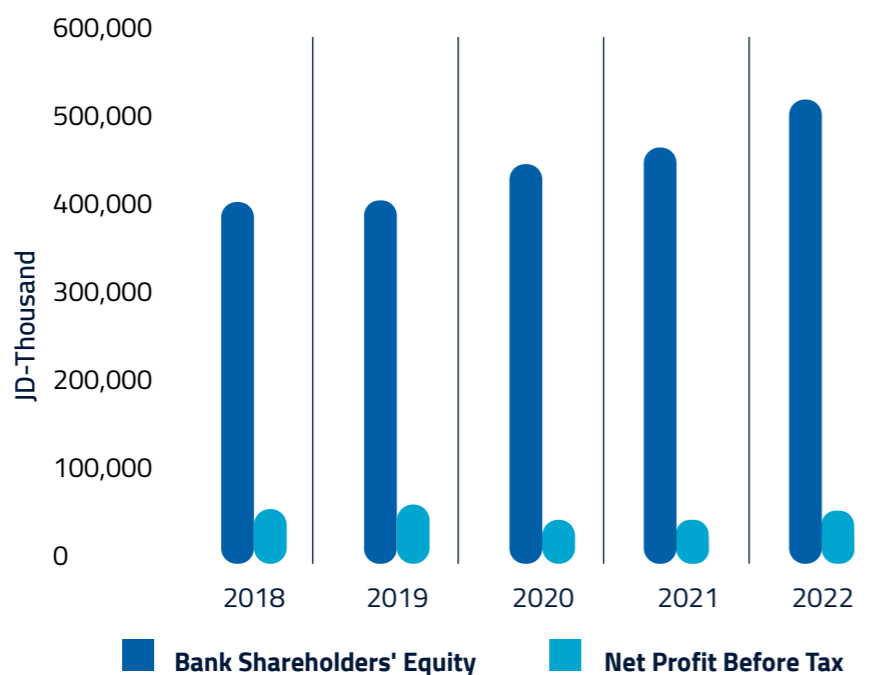
Financial Indicators: 2017– 2021

Financial Year	Amount in JD Thousand				
	2018	2019	2020	2021	2022
Total Assets	2,619,080	2,708,102	2,712,413	2,740,204	2,884,730
Total Credit Facilities	1,575,119	1,531,540	1,619,616	1,658,186	1,689,949
Total Deposits (Customers and Banks)	2,013,035	2,070,343	1,979,950	2,001,826	2,102,610
Bank Shareholders' Equity	411,891	414,333	454,758	473,407	529,192
Non-Controllers' Interest	5,566	5,774	7,649	12,658	13,152
Net Profit Before Tax	62,959	61,130	52,074	51,894	60,932

The Development of Financial Position



The Development of Financial Position



Bank of Jordan Group's Strategic Plan Objectives for 2023

During 2023, the Bank of Jordan Group aims to continue the implementation of its digital transformation strategy, as it will serve as the foundation on which the development of digital services and channels will be carried out at the group level through the application of modern technologies and optimizing the bank's operations. The Bank of Jordan Group considers digital transformation the most effective strategy for enhancing customer service. In addition, the group will also pursue deliberate regional expansion plans and establish its banking business bases in selected target markets. It will also continue to follow changes and developments in local, regional, and global markets, to achieve balanced and sustainable performance and maximize the value for shareholders and partners.

Strategic Pillar

- Developing strategies and business plans at the Bank of Jordan's Group level that enable the Bank to define a distinct future vision for growth within the target markets and direct the Bank's resources in that direction. The goal is to identify targeted growth areas and opportunities in the markets in which the Bank is located.
- Launching the bank's business in the Kingdom of Saudi Arabia through the Riyadh branch in the second half of 2023, as well as developing an action plan for the bank's business in Saudi Arabia.
- Corporate and investment banking (CIB) development and upgrading at the group's level to enable the bank to establish and implement strategic plans and visions for business sectors (companies, commercial and financial institutions).
- Maximizing returns from the group's treasury activities, delivering the best products and services to clients, and providing the liquidity and financing needed for the bank's operations.

Financial Pillar

- In 2023, the Bank of Jordan Group seeks to achieve a balanced and sustainable financial performance, taking into account the unique characteristics of each country in which the bank operates, the expected business environment, and the economic and geopolitical challenges in the near future.
- Improving the Bank's financial position through expanding its operations in terms of funding sources and uses, revenue growth, and cost control, while maximizing shareholder value.

Market and Customer Pillar

- Improving and excelling in digital and electronic services for the retail and business development sectors at the group level, as well as diversifying the services offered through these channels. This is supported by the launch of the BOJ Business Banking platform for large corporate and SMEs as well as the ongoing improvement of services at the BOJ Mobile level.
- Continuing to implement the market segmentation project and its reflection on the polarization process, product development, and customer communication within an integrated business strategy, as well as implementing the project in Palestine.
- Enhancing the Bank of Jordan Group's positive image by directing social responsibility initiatives towards sectors with a sustainable impact within the countries in which the bank operates, in addition to achieving sustainable development goals and involving employees in community service activities.

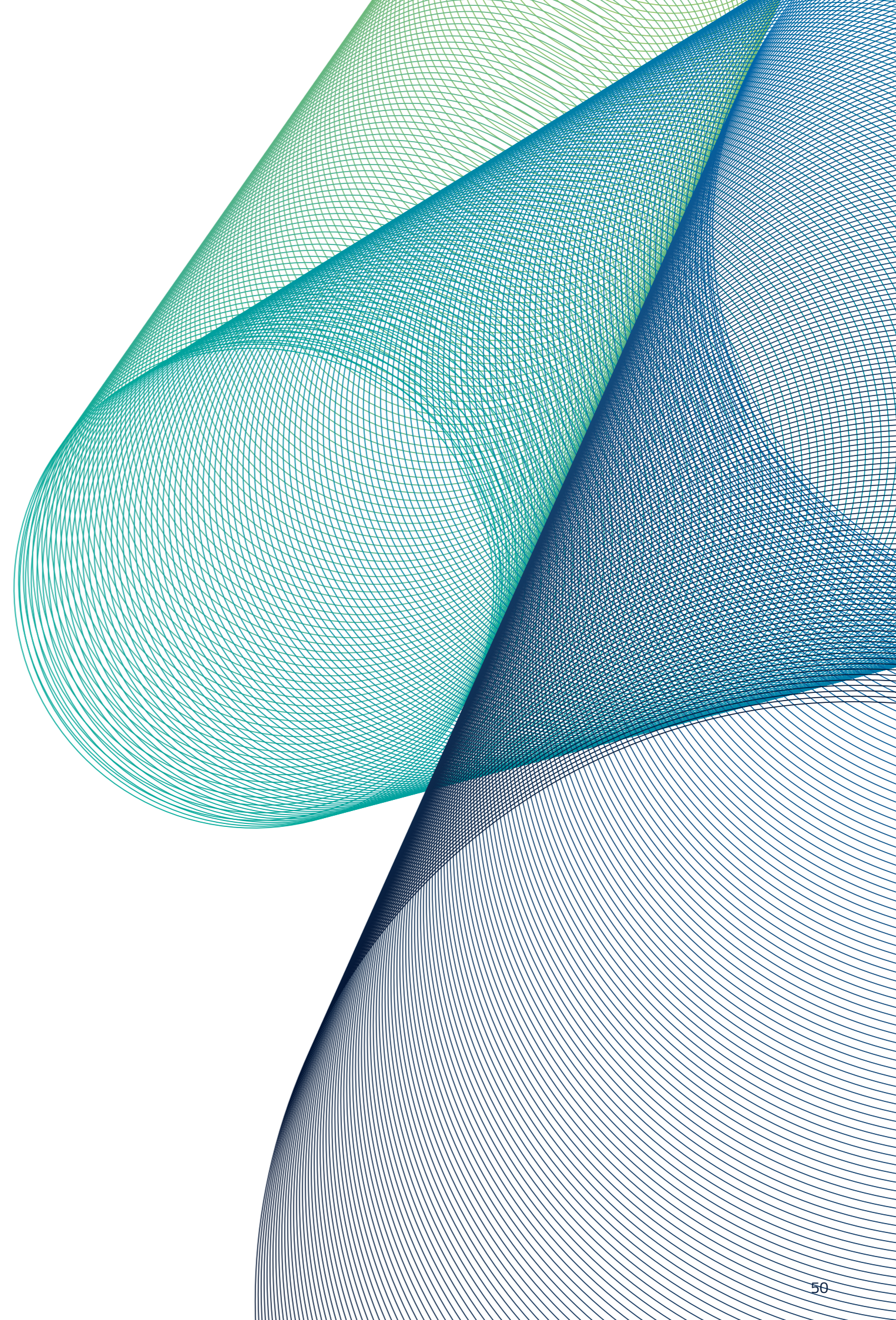
Internal Operations Pillar

- Adopting new technologies and adapting to the rapid digital revolution in customer service, the bank must streamline its operations and boost the performance of the operations environment at the bank level to achieve Operational Excellency.
- In 2023, Electronic Content Management (ECM) will prioritize implementing the targeted plan for digital archiving in order to keep up with the rapid pace of technological advancement and digital transformation.
- Continuing to implement the Digital Strategy, which includes developing the Bank of Jordan Group's digitization system, allowing the bank to accelerate the pace of integration and digital transformation in comparison to competitors and in accordance with the projects and initiatives specified in the strategy, most notably the Middleware Project.
- Applying and completing the methodologies and work mechanisms within the Enterprise Risk Management (ERM) project, including the Creditlens project, as well as enhancing cyber security at the Bank of Jordan Group level and developing the applied methodology for managing cyber security risks and governance in accordance with the best practices implemented in this regard.

- Developing a compliance plan for the group and new branches, helping the bank's departments and business units implement their digital transformation plans and current strategic initiatives, and adhering to regulatory standards are all necessary to preserve the bank's interests.

Human Resources, Learning, and Development Pillar

- Continuing to implement the human resources strategy in accordance with the roadmap and priorities established for the year 2023, with a focus on improving the work environment, including the introduction of internal initiatives to integrate employees (Engagement), retain competencies, and improve the Bank's image as a preferred place to work at the Jordanian banking sector level.
- Developing human resources and focusing on performance enhancement by connecting training and development to the career path and benefits of the bank's next phase of digital transformation and regional expansion.



A background image showing two men in business suits shaking hands. The man on the left is wearing glasses and has a slight smile. The man on the right is also wearing glasses and has a beard. The image is faded and serves as a background for the text.

Consolidated Financial Statements and Independent Auditor's Report 2022

Independent Auditor's Report

Consolidated Statement of Financial Position

Consolidated Statement of Profit or Loss

Consolidated Statement of Comprehensive Income

Consolidated Statement of Changes in Owner's Equity

Consolidated Statement of Cash Flows

Notes to the Consolidated Financial Statements

A decorative graphic in the bottom right corner consisting of several overlapping circles. The circles are filled with a grid of fine lines, creating a mesh-like effect. The colors transition from a light blue on the left to a teal on the right.

Independent Auditor's Report

AM/009498

To the Shareholders of
 Bank of Jordan
 (A Public Shareholding Limited Company)
 Amman – The Hashemite Kingdom of Jordan

Report on the Audit of the Consolidated Financial Statements

Opinion

We have audited the consolidated financial statements of Bank of Jordan (the "Bank") and its subsidiaries (the "Group"), which comprise the consolidated statement of financial position as of December 31, 2022, and the consolidated statement of income, consolidated statement of comprehensive income, consolidated statement of changes in owners' equity and consolidated statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of Bank of Jordan as of December 31, 2022, and its financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs) as adopted by the Central Bank of Jordan.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards, are further described in the Auditor's Responsibilities for the Audit of the consolidated Financial Statements section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants together with the ethical requirements that are relevant to our audit of the Bank's consolidated financial statements in Jordan, and we have fulfilled our other ethical responsibilities. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We have fulfilled the responsibilities described in the "Auditor's Responsibilities Paragraph" relating to the audit of the consolidated financial statements section of our report, in addition to all other related matters. Accordingly, our audit includes performing the procedures designed to respond to our assessment of the risks regarding the material errors in the consolidated financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying consolidated financial statements.

Description of the manner of examine of each item below is provided within the audit procedures:

Key Audit Matters	How our audit addressed the key audit matter
<p>1. Allowance for Credit Losses on Credit Facilities</p> <p>As described in Notes 10 and 12 and to the consolidated financial statements, the Bank had direct credit facilities of JD 1,512 million as at December 31, 2022 representing 60% of total assets. The Bank also had indirect credit facilities of JD 497 million, which are not recognized in the Statement of Financial Position. The total allowance for expected credit losses relating to these facilities was JD 170 million. The determination of the Banks's expected credit losses for credit facilities is a material and complex estimate requiring significant management judgement in the evaluation of the credit quality and the estimation of inherent losses in the portfolio.</p> <p>The financial statement risk arises from several aspects requiring substantial judgement of management, such as the estimation of probabilities of default and loss given defaults for various stages, the determination of significant increase in credit risk (SICR) and credit-impairment status (default), the use of different modelling techniques and consideration of manual adjustments. In calculating expected credit losses, the bank considered credit quality indicators for each loan and portfolio, stratifies loans and advances by risk grade and estimates losses for each loan based upon their nature and risk profile.</p>	<p>We established an audit approach which includes both testing the design and operating effectiveness of internal controls over the determination of expected credit losses and risk-based substantive audit procedures. Our procedures over internal controls focused on the governance over the process controls around the ECL methodology, completeness and accuracy of credit facilities data used in the expected loss models, management review of outcomes, management validation and approval processes, the assignment of borrowers' risk classification, consistency of application of accounting policies and the process for calculating allowances.</p> <p>The primary procedures which we performed to address this key audit matter included, but were not limited to, the following:</p> <ul style="list-style-type: none"> • For a risk-based sample of individual loans, we performed a detailed credit review, assessed the appropriateness of information for evaluating the credit-worthiness and staging classification of individual borrowers and challenged the assumptions underlying the expected credit loss allowance calculations, such as estimated future cash flows, collateral valuations and estimates of recovery as well as considered the consistency of the Bank's application of its impairment policy. Further, we evaluated controls over approval, accuracy and completeness of impairment allowances and governance controls, including assessing key management and committee meetings that form part of the approval process for credit impairment allowances;

The Bank's expected credit losses are calculated against credit exposures, according to the requirements of International Financial Reporting Standard 9 Financial Instruments (IFRS 9) as adopted by the Central Bank of Jordan (CBJ). Credit exposures granted directly to the Jordanian Government as well as credit exposures guaranteed by the Jordanian Government are excluded from the determination of the allowance for expected credit losses. In addition, expected credit losses are also adjusted to take into consideration any special arrangements with the Central Bank of Jordan.

Recognition of specific allowances on impaired facilities under the CBJ instructions is based on the rules prescribed by the CBJ on the minimum allowances to be recognised together with any additional allowances to be recognised based on **management's estimate of expected cash flows** related to those credit facilities.

In calculating expected credit losses, the Bank considered credit quality indicators for each loan and portfolio, stratified credit facilities by risk grades and estimated losses for each facility based upon their nature and risk profile. Auditing these complex judgements and assumptions involves especially challenging auditor judgement due to the nature and extent of audit evidence and effort required to address these matters and therefore this item is considered to be a key audit matter.

2. IT systems and controls over financial reporting

The Bank is vitally dependent on its complex information technology environment for the reliability and continuity of its operations and financial reporting process due to the extensive volume and variety of transactions which are **processed daily across the Bank's businesses**; this includes cyber risks.

- For credit facilities not tested individually, we evaluated controls over the modelling process, including model monitoring, validation and approval. We tested controls over model outputs and the mathematical accuracy and computation of the expected credit losses by re-performing or independently calculating elements of the expected credit losses based on relevant source documents with the involvement of our credit specialists. We challenged key assumptions, inspected the calculation methodology and traced a sample back to source data. We evaluated key assumptions such as thresholds used to determine SICR and including the related weighting;
- We evaluated post model adjustments and management overlays in the context of key model and data limitations identified by the Bank in order to assess these adjustments, focusing on PD and LGD used for corporate loans, and challenged their rationale;
- We assessed the amendments made by management by evaluating the model adjustments in relation to macroeconomic factors and the forward-looking scenarios which were incorporated into the impairment calculations by utilizing our internal specialists to challenge the multiple economic scenarios chosen and weighting applied to capture non-linear losses; and
- We determined if the amount recorded as the allowance for expected credit losses was determined in accordance with the instructions of the Central Bank of Jordan.
- We assessed the disclosure in the consolidated financial statements relating to this matter against the requirements of IFRSs.

Our audit approach depends to a large extent on the effectiveness of automated controls and IT-dependent manual controls and therefore we **performed an understanding of the Bank's IT related control environment** and identified IT applications, databases and operating systems that are relevant for the financial reporting process and to our audit:

Key Audit Matters	How our audit addressed the key audit matter
<p>Inappropriate granting of or ineffective monitoring of access rights to IT systems therefore presents a risk to the accuracy of financial accounting and reporting. Appropriate IT controls are required to protect the Bank's IT infrastructure, data and applications, ensure transactions are processed correctly and limit the potential for fraud and error as a result of change to an application or underlying data. Unauthorised or extensive access rights cause a risk of intended or unintended manipulation of data that could have a material effect on the completeness and accuracy of financial statements. Therefore, we considered this area as key audit matter.</p>	<p>For relevant IT-dependent controls within the financial reporting process we identified, with the involvement of our internal IT specialist, supporting general IT controls and evaluated their design, implementation and operating effectiveness. We performed an understanding of applications relevant for financial reporting and testing key controls particularly in the area of access protection, integrity of system interfaces and linkage of such controls to the reliability, completeness and accuracy of financial reporting including computer-generated reports used in financial reporting. Our audit procedures covered, but were not limited to, the following areas relevant for financial reporting:</p> <ul style="list-style-type: none"> • General IT controls relevant to automated controls and computer-generated information covering access security, program changes, data center and network operations. • Controls relating to access permissions to IT systems for new employees or employees changing roles, whether that access was subject to appropriate screening and approved by the authorized personnel. • Controls regarding the removal of an employee or former employee access rights within an appropriate period of time after having changed roles or leaving the Bank. • Controls regarding the appropriateness of system access rights for privileged or administrative authorizations (superusers) being subject to a restrictive authorization assignment procedure and regular review thereof. • Password protection, security setting regarding modification of applications, databases and operating systems, the segregation of department and IT user and segregation of employees responsible for program development and those responsible for system operations. • Key automated controls on significant IT systems relevant to business processes. • Computer generated information used in financial reports from relevant applications; and we performed journal entry testing as stipulated by International Standards on Auditing.

Other Matters

The consolidated financial statements of the Bank for year ended December 31, 2021 were audited by another auditor who expressed an unmodified opinion on those statements on February 10, 2022.

The accompanying consolidated financial statements are a translation of the original consolidated financial statements, which are in the Arabic language, to which reference should be made.

Other Information

Management is responsible for other information. The other information comprises the other information in the annual report, excluding the consolidated financial statements and the **Independent auditors' report thereon. We expect that the annual report will be made available** to us after the date of our audit report. Our opinion on the consolidated financial statements does not cover the other information, and we do not express any form of assurance or conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRSs as adopted by the Central Bank of Jordan, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the **Bank's** ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, **and to issue an auditor's report that includes our opinion.** Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exist. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exist, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards procedures.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period, and are therefore the key audit matters. We describe these matters in our auditor's report, unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonable be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

The Bank maintains proper books of accounts which are in agreement with the consolidated financial statements and we recommend that the General Assembly of the Shareholders to approve these consolidated financial statements.

Amman – Jordan
February 5, 2023


Deloitte & Touche (M.E) - Jordan

Deloitte & Touche (M.E.)
ديلويت آند توش (الشرق الأوسط)
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CONSOLIDATED STATEMENT OF FINANCIAL POSITION

BANK OF JORDAN (PUBLIC SHAREHOLDING LIMITED COMPANY)		December 31,	
AMMAN – JORDAN	Note	2022	2021
Assets		JD	JD
Cash and balances with central banks - Net	5	673,824,464	382,035,460
Balances with banks and financial institutions – Net	6	150,738,734	136,002,180
Deposits with banks and financial institutions -Net	7	939,947	89,249,477
Financial assets at fair value through profit or loss	8	15,317,000	15,234,423
Financial assets at fair value through other comprehensive income	9	113,780,971	62,163,227
Direct credit facilities at amortized cost - Net	10	1,512,159,209	1,486,114,693
Financial assets at amortized cost - Net	11	236,660,430	383,830,120
Property and equipment – Net	12	57,559,384	59,663,986
Intangible assets - Net	13	7,482,126	8,012,000
Deferred tax assets	19/B	25,162,135	24,556,699
Other assets	14	91,106,016	93,342,183
Total Assets		2,884,730,416	2,740,204,448
Liabilities and Owners' Equity			
Liabilities:			
Banks and financial institutions' deposits	15	86,313,839	93,795,838
Customers' deposits	16	2,016,295,791	1,908,030,640
Cash margins	17	109,623,086	112,659,076
Sundry provisions	18	4,235,340	5,156,233
Income tax provision	19/A	21,497,785	20,055,494
Deferred tax liabilities	19/C	107,367	51,871
Borrowed funds	20	57,674,763	72,139,327
Other liabilities	21	46,638,659	42,250,993
Total Liabilities		2,342,386,630	2,254,139,472
Owners' Equity:			
Bank's Shareholders Equity			
Paid-up capital	22	200,000,000	200,000,000
Statutory reserve	23	110,452,964	104,362,505
Voluntary reserve	23	86,363	49,406
General banking risks reserve	23	4,102,021	4,102,021
Special reserve	23	5,849,743	5,849,743
Foreign currency translation differences	24	(13,033,639)	(13,009,685)
Fair value reserve	25	48,495,968	(3,979,324)
Retained earnings	26	173,238,442	176,032,362
Total Owner's Equity - Bank's Shareholders		529,191,862	473,407,028
Non-controlling interests		13,151,924	12,657,948
Total Owners' Equity		542,343,786	486,064,976
Total Liabilities and Owners' Equity		2,884,730,416	2,740,204,448

The Accompanying Notes From (1) To (46) Constitute An Integral Part Of These Consolidated Financial Statements And Should Be Read With Them And With The Audit Report.

CONSOLIDATED STATEMENT OF PROFIT OR LOSS

BANK OF JORDAN (PUBLIC SHAREHOLDING LIMITED COMPANY) Amman - Jordan	For the Year Ended December 31,		
	Note	2022	2021
		JD	JD
Interest income	28	143,862,374	128,897,646
Less: Interest expense	29	28,471,410	20,671,112
Net Interest Income		115,390,964	108,226,534
Net Commissions income	30	21,902,408	20,992,547
Net Interest and Commissions Income		137,293,372	129,219,081
Foreign currencies income	31	4,195,854	3,299,358
Gain from financial assets at fair value through profit or loss	32	104,057	90,269
Cash dividends from financial assets at fair value through other comprehensive income	9	664,670	548,236
Gain from sale of financial assets – debt instruments		-	975,577
Other income	33	5,596,761	5,213,417
Total Income		147,854,714	139,345,938
Employees expenses	34	32,855,756	30,256,003
Depreciation and amortization	12,13	10,742,412	10,500,387
Other expenses	35	36,117,086	30,424,012
Expected credit loss	36	6,425,272	16,058,119
(Recovered from) assets foreclosed by the Bank impairment provision	14	(160,957)	(269,856)
Sundry provisions	18	943,217	483,284
Total Expenses		86,922,786	87,451,949
Profit for the Year Before Income Tax		60,931,928	51,893,989
Less: Income tax	19	20,372,255	15,586,756
Profit for the Year		40,559,673	36,307,233
Attributable to:			
Bank's Shareholders		40,139,436	36,008,748
Non-controlling Interests		420,237	298,485
Profit for the Year		40,559,673	36,307,233
Earnings per share for the year attributable to the Banks' shareholders		Dinar/Fills	Dinar/Fills
	37	0.201	0.180

The Accompanying Notes From (1) To (46) Constitute An Integral Part Of These Consolidated Financial Statements And Should Be Read With Them And With The Audit Report.

CONSOLIDATED STATEMENT OF CHANGES IN OWNER'S EQUITY

BANK OF JORDAN (PUBLIC SHAREHOLDING LIMITED COMPANY) Amman - Jordan	For the Year Ended December 31,	
	2022	2021
	JD	JD
Profit for the year	40,559,673	36,307,233
Add: Other comprehensive income items after tax which might be reclassified subsequently to the consolidated statement of profit or loss:		
Gain from sale of debt instruments classified as financial assets at fair value through other comprehensive income	-	(618,992)
Foreign currencies translation differences	147,244	1,432,201
	147,244	813,209
Add: Items that will not be reclassified subsequently to consolidated statement of profit or loss:		
(Loss) from sale of equity instruments classified as financial assets at fair value through other comprehensive income	(252,559)	-
Change in fair value reserve of equity instruments classified as financial assets at fair value through other comprehensive income - net of tax	51,824,452	2,731,886
	51,571,893	2,731,886
Total Consolidated Comprehensive Income	92,278,810	39,852,328
Total Consolidated Comprehensive Income attributable to:		
Bank's Shareholders	91,784,834	38,823,806
Non-controlling Interests	493,976	1,028,522
Total Comprehensive income for the year	92,278,810	39,852,328

The Accompanying Notes From (1) To (46) Constitute An Integral Part Of These Consolidated Financial Statements And Should Be Read With Them And With The Audit Report.

CONSOLIDATED STATEMENT OF CHANGES IN OWNER'S EQUITY

BANK OF JORDAN (PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN – JORDAN	Reserves										
	Paid-up Capital	Statutory	Voluntary	General Banking Risks	Special	Foreign Currency Translation Differences	Fair Value Reserve	Retained Earnings	Total Equity Attributable to the Banks' Shareholders Equity	Non-Controlling Interests	Total Owners' Equity
For the Year Ended December 31, 2022	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	200,000,000	104,362,505	49,406	4,102,021	5,849,743	(13,009,685)	(3,979,324)	176,032,362	473,407,028	12,657,948	486,064,976
Foreign currency translation differences	-	(8,234)	(8,234)	-	-	(23,954)	-	113,927	73,505	73,739	147,244
Profit for the year	-	-	-	-	-	-	-	40,139,436	40,139,436	420,237	40,559,673
Realized loss from sale of financial instruments classified as financial assets at fair value through other comprehensive income - net of tax	-	-	-	-	-	-	650,840	(903,399)	(252,559)	-	(252,559)
Change in fair value reserve of equity instrument classified as financial assets at fair value through other comprehensive income - Net of tax	-	-	-	-	-	-	51,824,452	-	51,824,452	-	51,824,452
Total Comprehensive Income	-	(8,234)	(8,234)	-	-	(23,954)	52,475,292	39,349,964	91,784,834	493,976	92,278,810
Transferred to reserves	-	6,098,693	45,191	-	-	-	-	(6,143,884)	-	-	-
Dividends distributed	-	-	-	-	-	-	-	(36,000,000)	(36,000,000)	-	(36,000,000)
Balance - End of the Year	200,000,000	110,452,964	86,363	4,102,021	5,849,743	(13,033,639)	48,495,968	173,238,442	529,191,862	13,151,924	542,343,786
For the Year Ended December 31, 2021											
Beginning balance for the year before IAS (29) implementation	200,000,000	99,190,875	46,537	2,804,326	5,849,743	(12,855,521)	(6,092,218)	165,814,735	454,758,477	7,648,571	462,407,048
Impact of IAS (29) implementation	-	-	-	-	-	-	-	3,824,745	3,824,745	3,980,855	7,805,600
Adjusted beginning balance for the year after IAS (29) implementation	200,000,000	99,190,875	46,537	2,804,326	5,849,743	(12,855,521)	(6,092,218)	169,639,480	458,583,222	11,629,426	470,212,648
Foreign currency translation differences	-	(23,269)	(23,269)	-	-	(154,164)	-	902,866	702,164	730,037	1,432,201
Profit for the year	-	-	-	-	-	-	-	36,008,748	36,008,748	298,485	36,307,233
Realized gain from sale of financial instruments classified as financial assets at fair value through other comprehensive income - net of tax	-	-	-	-	-	-	(618,992)	-	(618,992)	-	(618,992)
Change in fair value reserve of equity instrument classified as financial assets at fair value through other comprehensive income - Net of tax	-	-	-	-	-	-	2,731,886	-	2,731,886	-	2,731,886
Total Other Comprehensive Income	-	(23,269)	(23,269)	-	-	(154,164)	2,112,894	36,911,614	38,823,806	1,028,522	39,852,328
Transferred to reserves	-	5,194,899	26,138	1,297,695	-	-	-	(6,518,732)	-	-	-
Dividends distributed	-	-	-	-	-	-	-	(24,000,000)	(24,000,000)	-	(24,000,000)
Balance – End of the Year	200,000,000	104,362,505	49,406	4,102,021	5,849,743	(13,009,685)	(3,979,324)	176,032,362	473,407,028	12,657,948	486,064,976

* Dividends distribution

According to the decision of the General Assembly in its meeting held on March 31, 2022, it was approved to distribute cash dividends in the amount of JOD 36,000,000 to the Bank's Shareholders which equals to 18% of the paid-up capital on that date.

According to the decision of the General Assembly in its meeting held on April 19, 2021, it was approved to distribute cash dividends in the amount of JOD 24,000,000 to the Bank's Shareholders which equals to 12% of the paid-up capital on that date.

** According to the instructions of the regulatory bodies:

- The general banking risks reserve and special reserve cannot be utilized without a prior approval from the Palestine Monetary Authority.
- Retained earnings include a restricted amount of JD 25,162,135 against deferred tax benefits as of December 31, 2022. This restricted amount cannot be utilized through capitalization or distribution unless actually realized based on the Central Bank of Jordan's instructions.

- Retained earnings include an amount of JD 227,598 as of December 31, 2022, which are restricted amounts and represents the effect of early adoption of IFRS (9). These restricted amounts cannot be utilized unless realized through actual sale.

- The fair value reserve cannot be utilized through capitalization, distribution, losses write-off or any other commercial acts unless realized through actual sale as instructed by the Central Bank of Jordan and Jordan Securities Commission, retained earnings balance also includes JD 813,437 as of December 31 2022 that cannot be utilized through distribution or any other purposes unless there is a prior approval from the Central Bank of Jordan based on of Central Bank of Jordan Circular no .10/1/1359 dated January 25, 2018 and the Central Bank of Jordan Circular No. 13/2018 dated June 6, 2018.

The Accompanying Notes From (1) To (46) Constitute An Integral Part Of These Consolidated Financial Statements And Should Be Read With Them And With The Audit Report.

CONSOLIDATED STATEMENT OF CASH FLOWS

BANK OF JORDAN (PUBLIC SHAREHOLDING LIMITED COMPANY)		For the Year Ended December 31,	
Amman - Jordan	Note	2022	2021
Operating Activities:		JD	JD
Profit before income tax		60,931,928	51,893,989
Adjustments for Non-Cash Items:			
Depreciation and amortization	12,13	10,742,412	10,500,387
Expected credit loss on financial instruments	36	6,425,272	16,058,119
(Gain) from sale of property and equipment	33	(65,913)	(81,073)
Unrealized (Gain) from financial assets at fair value through profit or loss	32	(82,577)	(77,381)
Effect of exchange rate fluctuations	31	(4,106,128)	(3,134,263)
Sundry provisions	18	943,217	483,284
(Reversal from) provision for impairment of assets foreclosed by the Bank	14	(160,957)	(269,856)
Foreign currency exchange differences		(401,940)	(344,212)
Profit before changes in Assets and Liabilities		74,225,314	75,028,994
Changes in Assets and Liabilities:			
(Increase) in restricted balances		(23,638,522)	(2,779,920)
Decrease in deposits at banks and financial institutions (Maturing over three months)		88,342,000	282,000
(Increase) in direct credit facilities at amortized cost		(31,560,322)	(36,367,338)
Decrease (Increase) in other assets		2,393,899	(7,996,183)
(Decrease) Increase in banks deposits and other financial institutions (maturing over three months)		(25,984,867)	282,000
Increase (Decrease) in customers' deposits		108,265,151	(1,156,936)
(Decrease) in cash margins		(3,035,990)	(7,160,233)
(Decrease) in borrowed funds		(16,262,271)	(12,498,535)
Increase in other liabilities		711,594	739,930
Net Change in Assets and Liabilities	19/C	99,230,672	(66,655,215)
Net Cash Flows from (used in) Operating Activities before Income Taxes, End of Service Indemnity and lawsuit Provisions Paid.		173,455,986	8,373,779
Paid from end of service indemnity, lawsuits provisions	18	(1,862,632)	(521,180)
Income tax settlements	19	(19,413,712)	(18,161,428)
Net Cash Flows from (Used in) Operating Activities		152,179,642	(10,308,829)
Investing Activities:			
(Purchase) of financial assets at amortized cost		(85,903,006)	(83,031,689)
Maturity of financial assets at amortized cost		233,177,599	47,879,329
(Purchase) of Financial assets at fair value through other comprehensive income		(941,610)	(270,626)
Sale of financial assets at fair value through other comprehensive income		941,223	24,937,771
Change in financial derivatives		(123,911)	(232,806)
(Purchase) of property and equipment and advance payments to acquire property and equipment		(2,360,643)	(4,357,171)
Proceeds from sale of property and equipment		126,453	194,744
(Purchase) of intangible assets	13	(908,765)	(2,623,664)
Net Cash Flows from (Used in) Investing Activities		144,007,340	(17,504,112)
Financing Activities:			
Foreign currencies differences		147,244	1,432,201
Dividends distributed to shareholders		(35,866,364)	(24,479,143)
Net Cash Flows (Used in) Financing Activities		(35,719,120)	(23,046,942)
Effect of exchange rate fluctuations on cash and cash equivalents	31	4,106,128	3,134,263
Net increase (decrease) in cash and cash equivalents		264,573,990	(47,725,620)
Cash and cash equivalents - beginning of the year	38	365,192,576	412,918,196
Cash and Cash Equivalents - End of the Year	38	629,766,566	365,192,576

The Accompanying Notes From (1) To (46) Constitute An Integral Part Of These Consolidated Financial Statements And Should Be Read With Them And With The Audit Report.

1. General

- Bank of Jordan was established in 1960 as a public shareholding limited company with headquarters in Amman – Jordan. On March 3, 1960, it was registered under number (1983) according to the Companies Law No. 33 for the Year 1962 with an authorized capital of JD 350,000 represented by 70,000 shares at a par value of JD 5 per share. The Bank's authorized and paid-up capital was increased in several stages, the last of which took place in accordance to the resolution of the general assembly in their extraordinary meeting held on April 9, 2016 where the Bank's capital was increased from JD 155/1 million to become JD 200 million and for which all the legal procedures related to this decision were completed on April 19, 2016.
- The Bank provides all financial and banking services within its scope of activities. Those services are offered at its (83) branches across Jordan, (18) branches across Palestine, the Bank branch in the Kingdom of Bahrain, the Bank branch in Iraq and its subsidiaries in Jordan and Syria (Bank of Jordan – Syria, Excel for Financial Investments Company and Jordan Leasing Company).
- The consolidated financial statements have been approved by the Board of Directors in its meeting No. (645) held on January 30, 2023 and it is subject to the approval of the Central Bank of Jordan and the General Assembly of the Shareholders.

2. Significant Accounting Policies

Basis of preparation of Consolidated Financial Statement

The Accompanying consolidated financial statements for the Bank and its subsidiaries have been prepared in accordance with International Financial Reporting Standards issued by the International Accounting Standards Board and the interpretations issued by International Financial Reporting Interpretation Committee arising from the International Accounting Standards Board as adopted by the Central Bank of Jordan.

The key differences between International Financial Reporting Standards that should be applied and what was adopted by the Central Bank of Jordan are as follows:

- Expected credit losses allowances are calculated in accordance with the Central Bank of Jordan (CBJ) instructions No. (13/2018) "International Financial Reporting Standard No. (9) Implementation" dated June 6, 2018 and in accordance with the regulatory authorities instructions in the countries where the Bank operates whichever is more strict, the main significant differences are as follows:
 - Debt instruments issued or guaranteed by the Jordanian government are excluded, so that credit exposures issued or guaranteed by the Jordanian government are treated with no credit losses.
 - When calculating credit losses against credit exposures, the results of the calculation are compared in accordance with IFRS no. (9) with the instructions of the Central Bank of Jordan no. (47/2009) dated December 10, 2009 for each stage separately and considering the extreme outcome.
 - The provision for expected credit loss is amended, taking into consideration any special instructions from the Central Bank, (if applicable).
- Interests, and commissions are suspended on non-performing credit facilities in accordance with the instructions of the Central Bank of Jordan and according to the instructions of the controlling regulators whichever is stricter.
- Assets seized by the Bank are shown in the consolidated statement of financial position among other assets at the value when seized by the Bank or at fair value, whichever is lower, and are individually reassessed on the date of the consolidated financial statements. Any impairment loss is recorded in the consolidated statement of profit or loss and consolidated financial statements while any increase in the value is not recorded as revenue. Subsequent increase is taken to the consolidated statement and statement of profit or loss to the extent of not exceeding the previously recorded impairment. In accordance to the instructions of the Central Bank of Jordan no. 10/3/16234 dated October 10, 2022, no further calculation for a gradual provision is recorded against real estate that is seized by the bank against debts provided keeping the balance of provisions for seized real estate which violate banks instructions, the provisions should be released against seized real estates that have been disposed.
- Additional provisions have been calculated in the consolidated financial statement against the bank's foreign investments in foreign countries according to the expected credit loss.
- The net outcome of the differences between the Central Bank of Jordan instructions and the International Financial Reporting Standards represented by having the Bank to book additional provisions to comply with these instructions.
- The consolidated financial statements were prepared following the historical cost basis except for financial assets at fair value through profit or loss, financial assets at fair value through other comprehensive income and financial derivatives measured at fair value at the date of the consolidated financial statements. Moreover, hedged financial assets and financial liabilities are stated at fair value.
- The reporting currency of the consolidated financial information is the Jordanian Dinar, which is the functional currency of the Bank.

- Disclosures about the consolidated financial statements of the group have been presented according to the instructions issued and the forms required by the Central Bank of Jordan.
- The accounting policies adopted in the preparation of the consolidated financial statements are consistent with those applied in the year ended December 31, 2021, except for the impact of adopting the new and revised International Financial Reporting Standards, which became effective for the financial period started on or after the 1st of January 2022 as mentioned in Note (3-A). In addition to the improvements that are made on the models for calculating expected credit loss which are shown in the notes to the consolidated financial statements.

Basis of Financial Statements Consolidation

The consolidated financial statements comprise the financial statements of the Bank and its subsidiaries controlled. Control exists when the Bank controls the subsidiaries significant and relevant activities and is exposed, or has rights, to variable returns from its involvement with the subsidiaries.

- The consolidated financial statements include the financial statements of the Bank and its subsidiaries that are under its control, and control is achieved when the company has control over the investee company and the company is exposed to variable returns or has rights in exchange for its participation in the investee company and the Bank can use its power over the investee company in a way that affects its revenue.
- The Bank reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the elements of control listed above.
- When the Bank has less than the majority of the voting rights of an investee, it considers that it has control over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally. In this regard, the Bank considers all relevant facts and circumstances in assessing whether or not the Bank's voting rights in an investee are sufficient to give it power, including:
 - The size of the Bank's ownership of voting rights compared to the size and dispersion of ownership relating to other vote holders.
 - Potential voting rights held by the Bank.
 - Rights arising from other contractual arrangements.
 - Any additional facts and circumstances that indicate that the Bank has, or does not have, the current ability to direct the relevant activities at the time decisions need to be made, including voting patterns at previous shareholders' meetings.
- The subsidiaries' financial statements are prepared under the same accounting policies adopted by the Bank. If the subsidiaries apply different accounting policies than those used by the Bank, the necessary modifications shall be made to the subsidiaries' financial statements to comply with the accounting policies used by the Bank.
- The differences between the policies and frameworks of the subsidiary companies that follow the International Financial Reporting Standards were shown without taking into account the amendment of the Central Bank of Jordan which were tracked in the consolidated financial statements.

The Bank owns the following subsidiaries as of December 31, 2022:

Company's Name	Paid-up Capital	Ownership Percentage	Nature of Operation	Country of Operation	Ownership Date
	JD	%			
Excel for Financial Investment Company	3.5 million Jordanian Dinar	100	Brokerage and investment management	Jordan	23 rd of March 2006
Bank of Jordan – Syria	3000 million Syrian Lira	49	Banking	Syria	17 th of May 2008
Jordan Leasing Company	20 million Jordanian Dinar	100	Finance Leasing	Jordan	24 th of October 2011

The important financial information for the subsidiaries as of 2022 and 2021 are as follows:

Company's Name	December 31 2022		December 31 2022	
	Total Assets	Total Liabilities	Total Revenue	Total Expense
	JD	JD	JD	JD
Excel for Financial Investment	6,269,613	417,588	361,568	229,070
Bank of Jordan – Syria	82,145,495	64,163,007	3,206,308	2,382,314
Jordan Leasing Company	31,689,644	4,638,775	1,723,006	656,781

Company's Name	December 31 2021		December 31 2021	
	Total Assets	Total Liabilities	Total Revenue	Total Expense
	JD	JD	JD	JD
Excel for Financial Investment	7,085,780	1,366,254	300,505	228,000
Bank of Jordan – Syria	69,137,668	52,123,757	2,171,596	1,586,327
Jordan Leasing Company	30,335,963	4,351,323	1,635,761	542,714

The results of the subsidiaries' operations are shown in the consolidated statement of profit or loss effective from their acquisition date, which is the date on which control over the subsidiaries is effectively transferred to the Bank. Furthermore, the results of the disposed-of subsidiaries are consolidated in the consolidated statement of profit or loss up to the date of their disposal, which is the date on which the Bank loses control over the subsidiaries.

Control is achieved when the Bank:

- has the power over the investee;
- is exposed to control, or has rights, to variable returns from its involvement with the investee.
- Has the ability to use its power to affect the investee's returns.

The Bank reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the elements of control listed above.

When the Bank has less than the majority of the voting rights of an investee, it considers that it has power over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally. In this regard, the Bank considers all relevant facts and circumstances in assessing whether or not the Bank's voting rights in an investee are sufficient to give it power, including:

- The size of the Company's holding of voting rights compared to the size and dispersion of holdings of the other vote holders.
- Potential voting rights held by the Bank, other vote holders, or other parties;
- Rights arising from other contractual arrangements; and
- Any additional facts and circumstances that indicate that the Bank has, or does not have, the current responsibility to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous General Assembly meetings.

When the Bank loses control of any of the subsidiary, it performs the following:

- Derecognizes the assets (including goodwill) and liabilities of the subsidiary.
- Derecognizes the book value of any non-controlling interests.
- Derecognizes the cumulative translation difference recorded in Equity.
- Derecognizes the fair value of the consideration received by the controlling party.
- Derecognizes the fair value of any investment retained.

- Derecognizes any surplus or deficit in the statement of profit or loss.
- Reclassification of the Bank's equity previously retained in other comprehensive income to the consolidated statement of profit or loss, or the consolidated statement of changes in equity as appropriate.

The subsidiaries' financial statements are prepared under the same accounting policies adopted by the Bank. If the subsidiaries apply different accounting policies than those used by the Bank, the necessary modifications shall be made to the subsidiaries' financial statements to comply with the accounting policies used by the Bank.

The non-controlling interest represent the portion not owned by the Bank to in the equity of the subsidiaries.

Segmental Reporting

- Business segments represent a group of assets and operations that jointly provide products or services subject to risks and returns different from those of other business sectors which are measured in accordance with the reports sent to the operations management and decision makers in the Bank.
- The geographical sector relates to providing products or services in a specific economic environment subject to risk and returns different from those of sectors functioning in other economic environments.

Net Interest Income

Interest income and expense for all financial instruments, except for those classified as held for trading, or those measured or designated as at fair value through profit or loss, are recognized in 'Net Interest Income' as 'Interest Income' and 'Interest Expense' in the consolidated statement of profit or loss using the effective interest method. Interest on financial instruments measured at fair value through profit or loss are included within the fair value movement during the period.

The effective interest rate is the rate that discounts the estimated future cash flows of the financial instrument through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. The future cash flows are estimated, taking into account all the contractual terms of the instrument.

Interest income / interest expense is calculated by applying the effective interest rate to the gross carrying amount of non-credit impaired financial assets (i.e. at the amortized cost of the financial asset before adjusting for any expected credit loss allowance), or to the amortized cost of financial liabilities. For credit-impaired financial assets, the interest income is calculated by applying the effective interest rate to the amortized cost of the credit-impaired financial assets (i.e. the gross carrying amount less the allowance for expected credit losses). For financial assets that were created or acquired while they are at low cost the effective interest rate reflects the expected credit loss in determining the future cashflows expected to be received from the financial assets.

Interest income and expense in the Bank's consolidated statement of profit or loss also includes the effective portion of fair value changes of derivatives designated as hedging instruments in cash flow hedges of interest rate risk. For fair value hedges of interest rate risk related to interest income and expense, the effective portion of the fair value changes of the designated derivatives, as well as the fair value changes of the designated risk of the hedged item, are also included in interest income and expense against the lease contract liabilities.

Net Commission Income

Fees and commission income and expense include fees other than those that are an integral part of the effective interest rate. The fees included in this part of the Bank's consolidated statement of profit or loss include, among other things, fees charged for servicing a loan, non-utilization fees relating to loan commitments when it is unlikely that these will result in a specific lending arrangement, and loan syndication fees.

Fee and commission expenses concerning services are calculated for as the services are received.

Contracts with customers that results in a recognition of financial instrument may be partially related to of IFRS 9 or IFRS 15. In this case, the commission related to IFRS 9 portion is recognized, and the remaining portion is recognized in accordance with IFRS 15.

Net Trading Income

Net trading income includes all gains and losses from changes in the fair value of financial assets and financial liabilities held for trading. The Bank has elected to present the full fair value movement of trading assets and liabilities in trading income, including any related interest income, expense, and dividends.

Net Income from Other Financial Instruments at Fair Value through Profit or Loss

Net income from other financial instruments at fair value through profit or loss includes all gains and losses from changes in the fair value of financial assets and financial liabilities at fair value through profit or loss except those that are held for trading. The Bank has elected to present the full fair value movement of assets and liabilities at fair value through Profit or Loss in this line, including the related interest income, expense, and dividends.

The fair value movement on derivatives held for economic hedging where hedge accounting is not applied are presented in 'Net income from other financial instruments at fair value through profit or loss. However, for designated and effective fair value hedge accounting relationships, the gains and losses on the hedging instrument are presented in the same line in the consolidated statement of profit or loss as the hedged item. For designated and effective cash flow and net investment hedge accounting relationships, the gains and losses of the hedging instrument, including any hedging ineffectiveness included in the consolidated statement of profit or loss, are presented in the same line as the hedged item that affects the consolidated statement of profit or loss.

Dividend Income

Dividend income is recognized when the right to receive payment is established. This is the ex-dividend date for listed equity securities, and usually the date when shareholders approve the dividend distribution for unlisted equity securities.

The distribution of dividends in the consolidated statement of profit or loss depends on the classification and measurement of the investment in shares i.e:

- For equity instruments which are held for trading, dividend income is presented in the statement of income in gain (loss) from financial assets through profit or loss;
- For equity instruments classified at fair value through other comprehensive income, dividends are included in the consolidated statement of profit or loss under the item of cash distribution from financial assets at fair value through other comprehensive income; and
- For equity instruments not classified at fair value through other comprehensive income and not held for trading, dividend income is presented as net income from other instruments at fair value through profit or loss.

Financial Instruments

Initial recognition and measurement:

Financial assets and financial liabilities are recognized in the Bank's consolidated statement of financial position when the Bank becomes a party to the contractual provisions of the instrument. Loans and advances to customers are recognized when they are recorded in the customer's account.

Financial assets and financial liabilities are initially measured at fair value. Transaction costs that are directly attributed to the acquisition or the issue of financial assets and financial liabilities (other than financial assets and financial liabilities at fair value through profit or loss) are added to or deducted from the fair value of the financial assets or financial liabilities as appropriate on initial recognition. Transaction costs directly attributed to the acquisition of financial assets or financial liabilities at fair value through profit or loss are recognized immediately in the consolidated statement of profit or loss.

If the transaction price differs from fair value at initial recognition, the Bank will account for such difference as follows:

- If fair value is evidenced by a quoted price in an active market for an identical asset or liability or based on a valuation technique that uses only data from observable markets, then the difference is recognized in the statement of income on initial recognition (i.e. day 1 gain or loss);
- In all other cases, the fair value will be adjusted to bring it in line with the transaction price (i.e. day 1 gain or loss will be deferred by including it in the initial carrying amount of the asset or liability).

After initial recognition, the deferred gain or loss will be released to the consolidated statement of profit or loss on a rational basis, only to the extent that it arises from a change in a factor (including time) that market participants would take into account when pricing the asset or liability or when derecognizing the instruments.

Financial Assets

Initial Recognition

All financial assets are recognized on the trading date when the purchase or sale of a financial asset is under a contract whose terms require delivery of the financial asset within the timeframe established by the market concerned. They are initially measured at fair value, plus transaction costs, except for those financial assets classified as at fair value through profit or loss. Transaction costs directly attributable to the acquisition of financial assets classified as at fair value through the statement of profit or loss are recognized immediately in the consolidated statement of profit or loss.

Subsequent Measurement

All recognized financial assets that are within the scope of IFRS 9 are required to be subsequently measured at amortized cost or fair value on the basis of the entity's business model for managing the financial assets and the contractual cash flow characteristics of the financial assets.

Specifically:

- Debt instruments held within a business model whose objective is to collect the contractual cash flows, and that have contractual cash flows that are solely payments of principal and interest on the principal amount outstanding (SPPI), are subsequently measured at amortized cost;
- Debt instruments held within a business model whose objective is both to collect the contractual cash flows and to sell the debt instruments, and that have contractual cash flows that are SPPI, are subsequently measured at fair value through other comprehensive income;
- All other debt instruments (e.g. debt instruments managed on a fair value basis, or held for sale) and equity investments are subsequently measured at fair value through profit or loss.

However, the Bank may irrevocably make the following selection /designation at initial recognition of a financial asset on an asset-by-asset basis:

- The Bank may irrevocably select to present subsequent changes in fair value of an equity investment that is neither held for trading nor contingent consideration recognized by an acquirer in a business combination to which IFRS 3 applies, in other comprehensive income; and
- The Bank may irrevocably designate a debt instrument that meets the amortized cost or fair value through other comprehensive income criteria as measured at fair value through profit or loss, if doing so eliminates or significantly reduces an accounting mismatch (referred to as the fair value option).

Debt Instruments at Amortized Cost or at Fair Value through Other Comprehensive Income

The Bank assesses the classification and measurement of a financial asset based on the contractual cash flow characteristics of the asset and the Bank's business model for managing the asset.

For an asset to be classified and measured at amortized cost or at fair value through other comprehensive income, its contractual terms should give rise to cash flows that are solely payments of principal and interest on the principal outstanding (SPPI).

For the purpose of SPPI test, principal is the fair value of the financial asset at initial recognition. That principal amount may change over the life of the financial asset (e.g. if there are repayments of principal). Interest consists of the consideration for the time value of money, for the credit risk associated with the principal amount outstanding during a particular period of time, and for other basic lending risks and costs, as well as a profit margin. The SPPI assessment is made in the currency in which the financial asset is denominated.

Contractual cash flows that are SPPI are consistent with a basic lending arrangement. Contractual terms that introduce exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement, such as exposure to changes in equity prices or commodity prices, do not give rise to contractual cash flows that are SPPI. An originated or an acquired financial asset can be a basic lending arrangement irrespective of whether it is a loan in its legal form.

Assessment of Business Models

An assessment of business models for managing financial assets is fundamental to the classification of a financial asset. The Bank determines the business models at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. The Bank's business model does not depend on management's intentions for an individual instrument; therefore, the business model assessment is evaluated based on collective level and not on an instrument-by-instrument bases.

The Bank has more than one business model for managing its financial instruments, which reflect how the Bank manages its financial assets in order to generate cash flows. The Bank's business models determine whether cash flows will result from collecting contractual cash flows, selling financial assets, or both.

The Bank considers all relevant information available when making the business model assessment. However, this assessment is not performed based on scenarios that the Bank does not reasonably expect to occur, such as so-called 'worst case' or 'stress case' scenarios. The Bank takes into account all relevant evidence available such as:

- The stated policies and objectives of the portfolio and application of those policies whether the management strategy focuses on obtaining contractual revenues, maintaining specific profit rate matching the profit of financial assets with the period of financial liabilities that finance those assets.
- The method of the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel;
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way in which those risks are managed; and
- The method the business managers are compensated (e.g. whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected).

At initial recognition of a financial asset, the Bank determines whether newly recognized financial assets are part of an existing business model or whether they reflect the commencement of a new business model. The Bank reassess its business models each reporting period to determine whether the business models have changed since the preceding period.

When a debt instrument measured at fair value through other comprehensive income is derecognized, the cumulative gain/loss previously recognized in other comprehensive income is reclassified from equity to the consolidated statement of profit or loss. In contrast, for an equity investment designated as measured at fair value through other comprehensive income, the cumulative gain/loss previously recognized in other comprehensive income is not subsequently reclassified to consolidated statement of profit or loss but transferred within equity.

Debt instruments that are subsequently measured at amortized cost or at fair value through other comprehensive income are subject to impairment.

Financial Assets at fair Value through Profit or Loss

Financial assets at fair value through profit or loss are:

- Assets with contractual cash flows that are not SPPI; or/and
- Assets that are held in a business model other than held to collect contractual cash flows or held to collect and sell; or
- Assets designated at fair value through profit or loss using the fair value option.

These assets are measured at fair value, with any gains/losses arising on re-measurement recognized in the consolidated statement of profit or loss.

Reclassifications

If the business model under which the Bank holds financial assets changes, the financial assets affected are reclassified. The classification and measurement requirements related to the new category apply prospectively from the first day of the first reporting period following the change in business model, which results in reclassifying the Bank's financial assets. During the current financial year and previous accounting period, there was no change in the business model under which the Bank holds financial assets; and therefore, no reclassifications were made. The changes in the contractual cash flows are considered under the accounting policy on the modification and de-recognition of financial assets described below.

Foreign Exchange Gains and Losses

The carrying amount of financial assets denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of each reporting period. Specifically:

- For financial assets measured at amortized cost that are not part of a designated hedging relationship, exchange differences are recognized in the consolidated statement of profit or loss; and
- For debt instruments measured at fair value through other comprehensive income that are not part of a designated hedging relationship, exchange differences on the amortized cost of the debt instrument are recognized in the consolidated statement of profit or loss. Other exchange differences are recognized in other comprehensive income in the investment's revaluation reserve.
- For financial assets measured at fair value through profit and loss that are not part of a designated hedge accounting relationship, exchange differences are recognized in the consolidated statement of profit or loss ;
- For equity instruments measured at fair value through other comprehensive income, exchange differences are recognized in consolidated statement of other comprehensive income in the change in fair value reserve.

Fair Value Option

A financial instrument with a fair value that can be reliably measured at fair value through profit or loss (fair value option) can be classified at initial recognition even if the financial instruments are not acquired or incurred principally for the purpose of selling or repurchasing. The fair value option may be used for financial assets if it significantly eliminates or significantly reduces the measurement or recognition inconsistency that would otherwise have resulted in the measurement of the asset or liability or recognized the related gain or loss on a different basis ("accounting mismatch"). The fair value option for financial liabilities can be chosen in the following cases:

- If the selection leads to a significant mismatching of the accounting standards.
- If the financial liabilities are part of a portfolio managed on a fair value basis, in accordance with a documented risk management or investment strategy; or
- If a derivative is included in the underlying financial or non-financial contract, and the derivative is not closely related to the underlying contract.

These instruments cannot be reclassified from the fair value category through profit or loss while retained or issued. Financial assets at fair value through profit or loss are recognized at fair value with any unrealized gain or loss arising from changes in fair value recognized in investment income.

Impairment

The Bank recognizes loss allowances for expected credit losses on the following financial instruments that are not measured at fair value through profit or loss:

- Balances and deposits at banks and financial institutions.
- Direct credit facilities (loans and advances to customers);
- Financial assets at amortized cost (debt investment securities);
- Financial assets at fair value through other comprehensive income.
- Off consolidated statement of financial position exposures subject to credit risk (financial guarantee contracts issued).

No impairment loss is recognized on equity investments. With the exception of purchased or originated credit-impaired (POCI) financial assets (which are considered separately below), ECL is required to be measured through a loss allowance at an amount equal to:

- 12-month ECL, i.e. lifetime ECL that results from those default events on the financial instrument that are possible within 12 months after the reporting date, (referred to as Stage 1); or
- Full lifetime ECL, i.e. lifetime ECL that results from all possible default events over the life of the financial instrument, (referred to as Stage 2 and Stage 3).

A loss allowance for full lifetime ECL is required for a financial instrument if the credit risk on that financial instrument has increased significantly since initial recognition. For all other financial instruments, ECL is measured at an amount equal to the 12-month ECL.

Expected credit losses are a probability-weighted estimate of the present value of credit losses. These are measured as the present value of the difference between the cash flows due to the Bank under the contract and the cash flows that the Bank expects to receive arising from the weighting of multiple future economic scenarios, discounted at the asset's effective interest rate.

For unutilized loan limits, the expected credit loss is the difference between the present value of the difference between the contractual cash flows that are due to the Bank if the holder of the commitment draws down the loan and the cash flows that the Bank expects to receive if the loan is utilized; and

For financial guarantee contracts, the expected credit loss is the difference between the expected payments to reimburse the holder of the guaranteed debt instrument less any amounts that the Bank expects to receive from the holder, the client, or any other party.

The Bank measures expected credit loss on an individual basis, or on a collective basis for portfolios of loans that share similar economic risk characteristics. The measurement of the loss allowance is based on the present value of the asset's expected cash flows using the asset's original effective interest rate, regardless of whether it is measured on an individual basis or a collective basis.

Provisions for expected credit losses are established in accordance with the instructions of CBJ No. (13/2018). Implementation of IFRS9 dated June 6th 2018 in accordance with the instructions of the regulatory authorities in the countries in which the Bank operates, whichever is more severe, the essential differences are as follows:

- Debt instruments issued or guaranteed by the Jordanian Government are excluded so that credit exposures are dealt with by the Jordanian Government and guaranteed without credit losses.
- When calculating the credit losses against credit exposures, a calculation comparison according to IFRS 9 with Central Bank of Jordan instructions No. (2009/47) dated December 10, 2009 for each stage individual, the most restrictive are taken.

Credit-impaired Financial Assets

A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Credit-impaired financial assets are referred to as Stage 3 assets. Evidence of credit-impairment includes observable data about the following events:

- Significant financial difficulty of the borrower or issuer;
- A breach of contract such as a default or past due event;
- The Bank, for economic or contractual reasons relating to the borrower's financial difficulty, having granted to the borrower a concession that the lender would not otherwise consider;

- The disappearance of an active market for a security because of financial difficulties; or
- The purchase of a financial asset at a deep discount that reflects the embedded credit losses.

It may not be possible to identify a single discrete event. Instead, the combined effect of several events may have caused financial assets to become credit-impaired. The Bank assesses whether debt instruments that are financial assets measured at amortized cost or fair value through other comprehensive income are credit-impaired at each reporting date. To assess if sovereign and corporate debt instruments are credit impaired, the Bank considers factors such as bond yields, credit ratings, and the ability of the borrower to raise funding.

A loan is considered credit-impaired when a concession is granted to the borrower due to a deterioration in the borrower's financial condition, unless there is evidence that as a result of granting the concession, the risk of not receiving the contractual cash flows has reduced significantly, and there are no other indicators of impairment. For financial assets where concessions are contemplated but not granted, the asset is deemed credit-impaired when there is observable evidence of credit-impairment including meeting the definition of default. The definition of default includes unlikelihood to pay indicators and a back-stop if amounts are overdue for 90 days or more. However, in cases where the assets impairment is not recognized after 90 days overdue are supported by reasonable information.

Purchased or Originated Credit-Impaired (POCI) Financial Assets

POCI financial assets are treated differently because the asset is credit-impaired at initial recognition. For these assets, the Bank recognizes all changes in lifetime ECL since initial recognition as a loss allowance with any changes recognized in the statement of income. A favorable change for such assets creates an impairment gain.

Definition of Default

Critical to the determination of ECL is the definition of default. The definition of default is used in measuring the amount of ECL and in the determination of whether the loss allowance is based on 12-month or lifetime ECL, as default is a component of the probability of default (PD) which affects both the measurement of ECLs and the identification of a significant increase in credit risk below.

The Bank considers the following as constituting an event of default:

- The borrower is past due more than 90 days on any material credit obligation to the Bank; or
- The borrower is unlikely to pay its credit obligations to the Bank in full.

The definition of default is appropriately tailored to reflect different characteristics of different types of assets. Overdrafts are considered as being past due once the customer has breached an advised limit or has been advised of a limit smaller than the current amount outstanding.

When assessing if the borrower is unlikely to pay its credit obligation, the Bank takes into account both qualitative and quantitative indicators. The information assessed depends on the type of the asset. For example, in corporate lending, a qualitative indicator used is the breach of covenants, which is not relevant for retail lending. Quantitative indicators, such as overdue status and non-payment on another obligation of the same counterparty are key inputs in this analysis. The Bank uses a variety of sources of information to assess default that is either developed internally or obtained from external sources.

Significant Increase in Credit Risk

The Bank monitors all financial assets, issued loan commitments, and financial guarantee contracts that are subject to the impairment requirements to assess whether there has been a significant increase in credit risk since initial recognition. If there has been a significant increase in credit risk, the Bank measures the loss allowance based on lifetime rather than 12-month ECL.

The Bank's accounting policy is not to use the practical expedient that financial assets with 'low' credit risk at the reporting date are deemed not to have had a significant increase in credit risk. As a result, the Bank monitors all financial assets, issued loan commitments, and financial guarantee contracts that are subject to impairment for significant increase in credit risk.

In assessing whether the credit risk on a financial instrument has increased significantly since initial recognition, the Bank compares the risk of a default occurring on the financial instrument at the reporting date, based on the remaining maturity of the instrument, with the risk of a default occurring that was anticipated for the remaining maturity at the current reporting date when the financial instrument was first recognized. In making this assessment, the Bank considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort, based on the Bank's historical experience and expert credit assessment including forward-looking information.

Multiple economic scenarios form the basis of determining the probability of default at initial recognition and at subsequent reporting dates. Different economic scenarios will lead to a different probability of default. It is the weighting of these different scenarios that forms the basis of a weighted average probability of default that is used to determine whether credit risk has significantly increased.

For corporate lending, forward-looking information includes the future prospects of the industries in which the Bank's counterparties operate, obtained from economic expert reports, financial analysts, governmental bodies, relevant think-tanks and other similar organizations, as well as consideration of various internal and external sources of actual and forecast economic information. For retail lending, forward-looking information includes the same economic forecasts as corporate lending with additional forecasts of local economic indicators, particularly for regions with a concentration to certain industries, as well as internally generated information of customer payment behavior. The Bank allocates its counterparties to a relevant internal credit risk grade depending on their credit quality. The quantitative information is a primary indicator of significant increase in credit risk and is based on the change in lifetime PD by comparing:

- The remaining lifetime PD at the reporting date; with
- The remaining lifetime PD for this point in time that was estimated based on facts and circumstances at the time of initial recognition of the exposure.

The probability of default is considered forward-looking, and the Bank uses the same methodologies and data used to measure the loss allowance for expected credit loss.

The qualitative factors that indicate significant increase in credit risk are reflected in PD models on a timely basis. However the Bank still considers separately some qualitative factors to assess if credit risk has increased significantly. For corporate lending, there is particular focus on assets that are included on a 'watch list'. An exposure is on a watch list once there is a concern that the creditworthiness of the specific counterparty has deteriorated. For retail lending, the Bank considers the expectation of forbearance and payment holidays, credit scores and events such as unemployment, bankruptcy, divorce or death.

Given that a significant increase in credit risk since initial recognition is a relative measure, a given change, in absolute terms, in the PD will be more significant for a financial instrument with a lower initial PD than for a financial instrument with a higher PD.

As a backstop when an asset becomes more than (30) days past due, the Bank considers that a significant increase in credit risk has occurred, and the asset is in stage 2 of the impairment model, i.e. the loss allowance is measured as the lifetime ECL.

Modification and De-recognition of Financial Assets

A modification of a financial asset occurs when the contractual terms governing the cash flows of a financial asset are renegotiated or otherwise modified between initial recognition and maturity of the financial asset. A modification affects the amount and/or timing of the contractual cash flows either immediately or at a future date. In addition, the introduction or adjustment of existing covenants of an existing loan would constitute a modification even if these new or adjusted covenants do not yet affect the cash flows immediately but may affect the cash flows depending on whether the covenant is or is not met (e.g. a change to the increase in the interest rate that arises when covenants are breached).

The Bank renegotiates loans to customers in financial difficulty to maximize collection and minimize the risk of default. A loan forbearance is granted in cases where although the borrower made all reasonable efforts to pay under the original contractual terms, there is a high risk of default, or default has already happened, and the borrower is expected to be able to meet the revised terms.

The revised terms in most of the cases include an extension of the maturity of the loan, changes to the timing of the cash flows of the loan (principal and interest repayment), reduction in the amount of cash flows due (principal and interest forgiveness) and amendments to covenants. The Bank has an established forbearance policy, which applies for corporate and retail lending.

When a financial asset is modified, the Bank assesses whether this modification results in derecognition. In accordance with the Bank's policy, a modification results in derecognition when it gives rise to substantially different terms. To determine if the modified terms are substantially different from the original contractual terms, the Bank considers the following:

- Qualitative factors, such as contractual cash flows after modification are no longer SPPI, change in currency or change of counterparty, the extent of change in interest rates, maturity, covenants. If these do not clearly indicate a substantial modification, then;
- A quantitative assessment is performed to compare the present value of the remaining contractual cash flows under the original terms with the contractual cash flows under the revised terms, both amounts discounted at the original effective interest.

In the case where the financial asset is derecognized, the loss allowance for ECL is re-measured at the date of derecognition to determine the net carrying amount of the asset at that date. The difference between this revised carrying amount and the fair value of the new financial asset with the new terms will lead to a gain or loss on derecognition. The new financial asset will have a loss allowance measured based on 12-month ECL except in the rare occasions where the new loan is considered to be originated- credit impaired. This applies only in the case where the fair value of the new loan is recognized at a significant discount to its revised per amount because there remains a high risk of default which has not been reduced by the modification. The Bank monitors credit risk of modified financial assets by evaluating qualitative and quantitative information, such as if the borrower is in past due status under the new terms.

When the contractual terms of a financial asset are modified, and the modification does not result in derecognition, the Bank determines if the financial asset's credit risk has increased significantly since initial recognition by comparing:

- The remaining lifetime PD estimated based on data at initial recognition and the original contractual terms; with
- The remaining lifetime PD at the reporting date based on the modified terms.

For financial assets modified as part of the Bank's forbearance policy, where modification did not result in derecognition, the estimate of PD reflects the Bank's ability to collect the modified cash flows taking into account the Bank's previous experience of similar forbearance action, as well as various behavioral indicators, including the borrower's payment performance against the modified contractual terms. If the credit risk remains significantly higher than what was expected at initial recognition, the loss allowance will continue to be measured at an amount equal to lifetime ECL. The loss allowance on forborne loans will generally only be measured based on 12-month ECL when there is evidence of the borrower's improved repayment behavior following modification leading to a reversal of the previous significant increase in credit risk.

Where a modification does not lead to derecognition, the Bank calculates the modification gain/loss comparing the gross carrying amount before and after the modification (excluding the ECL allowance). Then the Bank measures ECL for the modified asset, where the expected cash flows arising from the modified financial asset are included in calculating the expected cash shortfalls from the original asset.

The Bank derecognizes a financial asset only when the contractual rights to the asset's cash flows expire (including expiry arising from a modification with substantially different terms), or when the financial asset and substantially all the risks and rewards of ownership of the asset are transferred to another entity. If the Bank neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Bank recognizes its retained interest in the asset and an associated liability for amounts it may have to pay. If the Bank retains substantially all the risks and rewards of ownership of a transferred financial asset, the Bank continues to recognize the financial asset and recognizes a collateralized borrowing for the proceeds received.

On derecognition of a financial asset in its entirety, the difference between the asset's carrying amount and the sum of the consideration received and receivable and the cumulative gain/loss that had been recognized in OCI and accumulated in equity is

recognized in consolidated statement of profit or loss, with the exception of equity investment designated as measured at fair value through other comprehensive income, where the cumulative gain/loss previously recognized in OCI is not subsequently reclassified to the consolidated statement of profit or loss.

Write-off

Financial assets are written off when the Bank has no reasonable expectations of recovering the financial asset. This is the case when the Bank determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. A write-off constitutes a derecognition event. The Bank may apply enforcement activities to financial assets written off. Recoveries resulting from the Bank's enforcement activities will result in impairment gains in the consolidated statement of profit or loss.

Presentation of the Allowance for Expected Credit Loss in the Consolidated Statement of Financial Position

Loss allowances are presented in the statement of financial position as follows:

- For financial assets measured at amortized cost: as a deduction from the gross carrying amount of the assets;
- For debt instruments measured at fair value through other comprehensive income: no loss allowance is recognized in the consolidated statement of financial position as the carrying amount is at fair value. However, the loss allowance is included as part of the revaluation amount in the investment's revaluation reserve.
- For loan commitments and financial guarantee contracts: as a provision; and

Where a financial instrument includes both a drawn and an undrawn component, and the Bank cannot identify the ECL on the loan commitment component separately from those on the drawn component: The Bank presents a collective loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision.

Financial Liabilities and Equity

Debt and equity instruments issued are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangement.

A financial liability is a contractual obligation to deliver cash or another financial asset, or to exchange financial assets or financial liabilities with another entity under conditions potentially unfavorable to the Bank, or a contract that will or may be settled in the Bank's own equity instruments and is a non-derivative contract for which the Bank is or may be obliged to deliver a variable number of its own equity instruments, or a derivative contract over own equity that will or may be settled other than by the exchange of a fixed amount of cash (or another financial asset) for a fixed number of the Group's own equity instruments related to the Bank.

Equity Instruments

Paid up Capital

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Bank are recognized at the proceeds received, net of direct issuance costs.

Treasury Shares

Repurchase of the Bank's own equity instruments is recognized and deducted directly in equity. No gain or loss is recognized in statement of income on the purchase, sale, issue or cancellation of the Bank own equity instruments related to the Bank.

Compound Instruments

The component parts of compound instruments (e.g. convertible notes) issued by the Bank are classified separately as financial liabilities and equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument. A conversion option that will be settled by the exchange of a fixed amount of cash or another financial asset for a fixed number of the Company's own equity instruments is an equity instrument.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. In the case there are non-closed related embedded derivatives, these are separated first with the remainder of the financial liability being recorded on an amortized cost basis using the effective interest method until extinguished upon conversion or at the instrument's maturity date.

Financial Liabilities

Financial liabilities are classified as either financial liabilities 'at fair value through profit or loss or 'other financial liabilities.

Financial Liabilities at Fair Value through Profit or Loss

Financial liabilities are classified as at fair value through the profit or loss when the financial liability is (i) held for trading, or (ii) it is designated as at fair value through of profit or loss. A financial liability is classified as held for trading if:

- It has been incurred principally for the purpose of repurchasing it in the near term; or
- On initial recognition, it is part of a portfolio of identified financial instruments that the Bank manages together and has a recent actual pattern of short-term profit-taking; or
- It is a derivative that is not designated and effective as a hedging instrument.

A financial liability, other than a financial liability held for trading, or contingent consideration that may be paid by an acquirer as part of a business combination, may be designated as at fair value through profit or loss upon initial recognition if:

- Such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- The financial liability forms part of a group of financial assets or financial liabilities or both, which is managed, and its performance is evaluated on a fair value basis, in accordance with the Bank's documented risk management or investment strategy, and information about the grouping is provided internally on that basis; or
- It forms part of a contract containing one or more embedded derivatives, and IFRS 9 permits the entire hybrid (combined) contract to be designated as at fair value through profit or loss.

Financial liabilities at fair value through profit or loss are stated at fair value, with any gains/losses arising on re-measurement recognized in the consolidated statement of profit or loss to the extent that they are not part of a designated hedging relationship. The net gain/loss recognized in the consolidated statement of profit or loss incorporates any interest paid on the financial liability and is included in the 'net income from other financial instruments at fair value through the statement of income line item in the statement of profit or loss.

However, for non-derivative financial liabilities designated as at fair value through profit or loss, the amount of change in the fair value of the financial liability attributable to changes in the credit risk of that liability is recognized in OCI, unless the recognition of the effects of changes in the liability's credit risk in OCI would create or enlarge an accounting mismatch in the statement of income. The remaining amount of change in the fair value of liability is recognized in the consolidated statement of profit or loss. Changes in fair value attributable to a financial liability's credit risk that are recognized in OCI are not subsequently reclassified to consolidated statement of profit or loss; instead, they are transferred to retained earnings upon derecognition of the financial liability.

For issued loan commitments and financial guarantee contracts designated as at fair value through profit or loss, all gains and losses are recognized in statement of income.

In making the determination of whether recognizing changes in the liability's credit risk in other comprehensive income will create or enlarge an accounting mismatch in consolidated statement of profit or loss, the Bank assesses whether it expects that the effects of changes in the liability's credit risk will be offset in consolidated statement of profit or loss by a change in the fair value of another financial instrument measured at fair value through profit or loss.

Other Financial Liabilities

Other financial liabilities, including deposits and borrowings, are initially measured at fair value, net of transaction costs. Other financial liabilities are subsequently measured at amortized cost using the effective interest method. The effective interest method

is a method of calculating the amortized cost of a financial liability and of allocating interest expense over the relevant period. The Effective Interest Rate (EIR) is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period, to the net carrying amount on initial recognition. For details on EIR, see the "net interest income section" above.

Derecognition of Financial Liabilities

The Bank derecognizes financial liabilities when, and only when, the Bank's obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability derecognized and the consideration paid and payable is recognized in the consolidated statement of profit or loss.

When the Bank exchanges with the existing lender one debt instrument into another one with substantially different terms, such exchange is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. Similarly, the Bank accounts for substantial modification of terms of an existing liability or part of it as an extinguishment of the original financial liability and the recognition of a new liability. It is assumed that the terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective rate, is at least 10 percent different from the discounted present value of the remaining cash flows of the original financial liability

Derivative Financial Instruments

The Bank enters into a variety of derivative financial instruments some of which are held for trading while others are held to manage its exposure to interest rate risk; credit risk; and foreign exchange rate risk. Held derivatives include foreign exchange forward contracts, interest rate swaps, cross currency interest rate swaps, and credit default swaps.

Derivatives are initially recognized at fair value at the date a derivative contract is entered into and are subsequently re-measured to their fair value at each balance sheet date. The resulting gain/loss is recognized in profit or loss immediately unless the derivative is designated and effective as a hedging instrument, in which event the timing of the recognition in profit or loss depends on the nature of the hedge relationship. The Bank designates certain derivatives as either hedges of the fair value of recognized assets, liabilities, or firm commitments (fair value hedges), hedges of highly probable forecast transactions, hedges of foreign currency risk of firm commitments (cash flow hedges), or hedges of net investments in foreign operations (net investment hedges).

A derivative with a positive fair value is recognized as a financial asset whereas a derivative with a negative fair value is recognized as a financial liability. A derivative is presented as a non-current asset or a non-current liability if the remaining maturity of the instrument is more than 12 months, and it is not expected to be realized or settled within 12 months. Other derivatives are presented as current assets or current liabilities.

Embedded derivatives

Derivatives embedded in financial liabilities or other non-financial asset host contracts are treated as separate derivatives when their risks and characteristics are not closely related to those of the host contracts, and the host contracts are not measured at fair value through profit or loss.

An embedded derivative is presented as a non-current asset or a non-current liability if the remaining maturity of the hybrid instrument to which the embedded derivative relates is more than 12 months and is not expected to be realized or settled within 12 months. Other embedded derivatives are presented as current assets or current liabilities.

Financial Guarantee Contracts

A financial guarantee contract is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due in accordance with the terms of a debt instrument.

Financial guarantee contracts issued by a group entity are initially measured at their fair values and, if not designated as at fair value through profit or loss and not arising from a transfer of a financial asset, are subsequently measured at the higher of:

- The amount of the loss allowance determined in accordance with IFRS 9; and
- The amount initially recognized less, where appropriate, the cumulative amount of income recognized in accordance with the Bank's revenue recognition policies.

Financial guarantee contracts not designated at fair value through profit or loss are presented as provisions in the consolidated statement of financial position, and the re-measurement is presented in other revenue.

The Bank has not designated any financial guarantee contracts as at fair value through profit or loss.

Commitments to Provide a Loan at a Below-Market Interest Rate

Commitments to provide a loan at a below-market interest rate are initially measured at their fair values and, if not designated as at fair value through the statement of profit or loss, are subsequently measured at the higher of:

- The amount of the loss allowance determined in accordance with IFRS 9; and
- The amount initially recognized less, where appropriate, the cumulative amount of income recognized in accordance with the Bank's revenue recognition policies, which is higher.

Commitments to provide a loan below market rate not designated at fair value through profit or loss are presented as provisions in the consolidated statement of financial position and the re-measurement is presented in other revenue.

The Bank has not designated any commitments to provide a loan below market rate designated at fair value through the statement of profit or loss.

Financial Derivatives and Hedge Accounting

Derivatives for Trading

The fair value of derivative financial instruments held for trading (such as future foreign exchange contracts, future interest contracts, swaps contracts, foreign exchange rate option rights) is recognized in the consolidated statement of financial position. Moreover, fair value is determined at the prevailing market prices. If these prices are not available, the assessment method should be mentioned, and the amount of changes in fair value should be recognized in the consolidated statement of profit or loss.

Hedge Accounting

The Bank designates certain derivatives as hedging instruments in respect of foreign currency risk and interest rate risk in fair value hedges, cash flow hedges, or hedges of net investments in foreign operations, as appropriate. Hedges of foreign exchange risk on firm commitments are accounted for as cash flow hedges. The Bank does not apply fair value hedge accounting of portfolio hedges of interest rate risk. In addition, the Bank does not use the exemption to continue using IAS 39 hedge accounting rules, i.e. the Bank applies IFRS 9 hedge accounting rules in full.

At the inception of the hedge relationship, the Bank documents the relationship between the hedging instrument and the hedged item, along with its risk management objectives and its strategy for undertaking various hedge transactions. Furthermore, at the inception of the hedge and on an ongoing basis, the Bank documents whether the hedging instrument is effective in offsetting changes in fair values or cash flows of the hedged item attributable to the hedged risk, which is when the hedging relationships meet all of the following hedge effectiveness requirements:

- There is an economic relationship between the hedged item and the hedging instrument;
- The effect of credit risk does not dominate the value changes that result from that economic relationship; and
- The hedge ratio of the hedging relationship is the same as that resulting from the quantity of the hedged item that the Bank actually hedges, and the quantity of the hedging instrument that the Bank actually uses to hedge that quantity of the hedged item.

The Bank rebalances a hedging relationship in order to comply with the hedge ratio requirements when necessary. In such cases discontinuation may apply to only part of the hedging relationship. For example, the hedge ratio might be adjusted in such a way that some of the volume of the hedged item is no longer part of a hedging relationship, hence hedge accounting is discontinued only for the volume of the hedged item that is no longer part of the hedging relationship.

If a hedging relationship ceases to meet the hedge effectiveness requirement relating to the hedge ratio but the risk management objective for that designated hedging relationship remains the same, the Bank adjusts the hedge ratio of the hedging relationship (i.e. rebalances the hedge) so that it meets the qualifying criteria again.

In some hedge relationships, the Bank designates only the intrinsic value of options. In this case, the fair value change of the time value component of the option contract is deferred in OCI, over the term of the hedge, to the extent that it relates to the hedged item and is reclassified from equity to profit or loss when the hedged item does not result in the recognition of a non-financial item. The Bank's risk management policy does not include hedges of items that result in the recognition of non-financial items, because the Bank's risk exposures relate to financial items only.

The hedged items designated by the Bank are time-period related hedged items, which means that the amount of the original time value of the option that relates to the hedged item is amortized from equity to profit or loss on a rational basis (e.g. straight-line) over the term of the hedging relationship.

In some hedge relationships, the Bank excludes from the designation the forward element of forward contracts or the currency basis spread of cross currency hedging instruments. In this case, a similar treatment is applied to the one applied for the time value of options. The treatment for the forward element of a forward contract and the currency basis element is optional, and the option is applied on a hedge-by-hedge basis, unlike the treatment for the time value of the options which is mandatory. For hedge relationships with forwards, or foreign currency derivatives such as cross currency interest rate swaps, where the forward element or the currency basis spread is excluded from the designation, the Bank generally recognizes the excluded element in OCI.

The fair values of the derivative instruments used for hedging purposes and movements in the hedging reserve are determined in equity.

Fair Value Hedges

The fair value change on qualifying hedging instruments is recognized in the consolidated statement of profit or loss except when the hedging instrument hedges an equity instrument designated at fair value through other comprehensive income in which case it is recognized in other comprehensive income. The Bank has not designated fair value hedge relationships where the hedging instrument hedges an equity instrument designated at fair value through other comprehensive income.

The carrying amount of a hedged item not already measured at fair value is adjusted for the fair value change attributable to the hedged risk with a corresponding entry in profit or loss. For debt instruments measured at fair value through other comprehensive income, the carrying amount is not adjusted as it is already at fair value, but the part of the fair value gain or loss on the hedged item associated with the hedged risk is recognized in profit or loss instead of other comprehensive income. When the hedged item is an equity instrument designated at fair value through other comprehensive income, the hedging gain/loss remains in other comprehensive income to match that of the hedging instrument.

Where hedging gains/losses are recognized in the consolidated statement of profit or loss, they are recognized in the same line as the hedged item.

The Bank discontinues hedge accounting only when the hedging relationship (or a part thereof) ceases to meet the qualifying criteria (after rebalancing, if applicable). This includes instances when the hedging instrument expires or is sold, terminated or exercised. The discontinuation is accounted for prospectively. The fair value adjustment to the carrying amount of hedged items for which the EIR method is used (i.e. debt instruments measured at amortized cost or at fair value through other comprehensive income) arising from the hedged risk is amortized to profit or loss commencing no later than the date when hedge accounting is discontinued.

Cash Flow Hedges

The effective portion of changes in the fair value of derivatives and other qualifying hedging instruments that are designated and qualify as cash flow hedges is recognized in the cash flow hedging reserve, a separate component of other comprehensive income, limited to the cumulative change in fair value of the hedged item from inception of the hedge less any amounts recycled to profit or loss consolidated statement.

Amounts previously recognized in other comprehensive income and accumulated in equity are reclassified to profit or loss in the periods when the hedged item affects profit or loss, in the same line as the recognized hedged item. If the Bank no longer expects the transaction to occur, that amount is immediately reclassified to profit or loss consolidated statement.

The Bank discontinues hedge accounting only when the hedging relationship (or a part thereof) ceases to meet the qualifying criteria (after rebalancing, if applicable). This includes instances when the hedging instrument expires or is sold, terminated or exercised, or where the occurrence of the designated hedged forecast transaction is no longer considered to be highly probable. The discontinuation is accounted for prospectively. Any gain/loss recognized in other comprehensive income and accumulated in equity at that time remains in equity and is recognized when the forecast transaction is ultimately recognized in profit or loss. When a forecast transaction is no longer expected to occur, the gain/loss accumulated in equity is reclassified and recognized immediately in profit or loss consolidated statement.

Hedges of Net Investments in Foreign Operations

Hedges of net investments in foreign operations are accounted for similarly to cash flow hedges. Any gain/loss on the hedging instrument relating to the effective portion of the hedge is recognized in other comprehensive income and accumulated in the foreign currency translation reserve.

Gains and losses on the hedging instrument relating to the effective portion of the hedge accumulated in the foreign currency translation reserve are reclassified to the statement of profit or loss in the same way as exchange differences relating to the foreign operation as described above.

Offsetting

Financial assets and financial liabilities are offset, and the net amount reported in the consolidated statement of financial position, when there is a legally enforceable right to offset the recognized amounts and the Bank intends to either settle them on a net basis, or to realize the asset and settle the liability simultaneously.

Managed Accounts for the Benefit of Clients

The accounts that are managed by the Bank on behalf of clients and at their own risk, are not considered assets of the Bank, and a provision is prepared against the decrease in the value of the capital – guaranteed portfolios managed in favor of clients for their capital.

Management fees and commission are shown in the consolidated statement of profit or loss.

Fair value

Fair value is defined as the price at which an asset is to be sold or paid to convert any of the liabilities in a structured transaction between the market participants on the measurement date, irrespective of whether the price can be realized directly or whether it is estimated using another valuation technique. When estimating the fair value of an asset or liability, the Bank takes into consideration when determining the price of any asset or liability whether market participants are required to consider these factors at the measurement date. The fair value for measurement and / or disclosure purposes in these financial statements is determined on the same basis, except for measurement procedures that are similar to fair value procedures and are not fair value such as fair value as used in IAS 36.

In addition, fair value measurements are classified for the purposes of financial reporting to level (1), (2) or (3) based on the extent to which the inputs are clear concerning the fair value measurements and the importance of inputs to the full fair value measurements. These are as follows:

Level inputs (1):	inputs derived from quoted (unadjusted) prices of identical assets or liabilities in active markets that an enterprise can obtain on the measurement date;
Level inputs (2):	inputs derived from data other than quoted prices used at level 1 and observable for assets or liabilities, either directly or indirectly;
Level inputs (3):	are inputs to assets or liabilities that are not based on observable market prices.

Provisions

Provisions are recognized when the Bank has an obligation at the date of the consolidated statement of financial position arising from a past event, and the costs to settle the obligation are both probable and can be reliably measured.

End-of-Service Indemnity

- The basis for the computation of the provision for end of service indemnity is one month for each year of service for employees not covered by social security law regulations.
- Compensation to employees is recorded in the provision for end of service indemnity when paid, and the obligation provision incurred by the Bank for the end of service indemnity for employees is recorded in the consolidated statement of profit or loss.

Income Tax

- Tax expense comprises accrued tax and deferred taxes.
- Accrued tax is based on taxable profits, which may differ from accounting profits published in the consolidated financial statements. Accounting profits may include non-taxable profits or tax non-deductible expenses which may be exempted in the current or subsequent financial years, or accumulated losses that are tax acceptable or items not subject to deduction for tax purposes.
- Tax is calculated based on tax rates and laws that are applicable in the country of operation.
- Deferred tax is the tax expected to be paid or recovered due to temporary differences between the tax bases of assets and liabilities in the consolidated financial statements and their carrying amounts for financial reporting purposes. Deferred tax assets and liabilities are measured at the tax rates expected to be applied in the period when the asset is realized or the liability is settled, based on the laws enacted or substantially enacted at the date of the consolidated statement of financial position.
- The carrying values of deferred tax assets are reviewed at the date of the consolidated financial statement and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized.
- The Bank calculated deferred taxes according to the requirements of IFRS (12).

Assets Seized by the Bank

Assets seized by the Bank are recorded in the consolidated statement of financial position among other assets at seized value or at fair value, whichever is least. At the date of the consolidated financial statements seized assets are revalued individually at fair value; any impairment loss is recorded in the consolidated statement of profit or loss while any increase in the value is not recorded as revenue; any subsequent increase in value is recognized only to the extent of not exceeding the previously recorded impairment losses. In addition, according to the instructions of the Central Bank of Jordan, the Bank started booking gradual provisions against seized assets which violated the requirements of article number (48) of the Banking Law at an annual rate of 5% from its net book value for the previous years and for the current year until October 10, 2022, where, Central Bank of Jordan issued new circular that cancelled the previous requirements, in relation to sized assets additional provisions, however, required maintaining the booked additional provisions and allowed reversing it only upon the disposal of the related asset.

Mortgaged Financial Assets

These financial assets are mortgaged to third parties with the right to (sell or re-mortgage). These financial assets are revalued according to the accounting policies at the date of initial classification.

Repurchase and Resale Agreements

Assets sold with a simultaneous commitment to repurchase at a specified future date (repos) will continue to be recognized in the Bank's consolidated financial statements. This is due to the Bank's continuing control of these assets and the fact that exposure to the risks and rewards of these assets remains with the Bank. These assets continue to be evaluated in accordance with the applied accounting policies (where the buyer has the right to use these assets (sell or re-lien), they are reclassified as lined financial assets). The proceeds of the sale are recorded under loans and borrowings. The difference between the sale and the repurchase price is recognized as an interest expense over the agreement term using the effective interest rate method.

Assets purchased with a corresponding commitment to resell at a specified future date (reverse repos) are not recognized in the Bank's consolidated financial statements since the Bank is not able to control these assets or the associated risks and benefits. The related payments are recognized as part of deposits at banks and financial institutions or direct credit facilities as applicable, and the difference between the purchase and resale price is recognized as interest income over the agreement term using the effective interest rate method.

Property and Equipment

Property and equipment are measured at cost less accumulated depreciation and any impairment. Property and equipment (except land) are depreciated when ready for use using the straight-line method over their expected useful life. The depreciation rates used are as follows:

	%
Buildings	2-10
Equipment and Fixtures and Furniture	9-20
Vehicles	15-20
Computers	15-20
Improvements and Decorations	15-20

- If such indication exists and when the carrying values exceed the estimated recoverable amounts, the assets are written down to their recoverable amount, and the impairment is charged to consolidated statement of profit or loss.
- The useful life of property and equipment is reviewed at each year end, and changes in the expected useful life are treated as changes in accounting estimates.
- An item of property and equipment is derecognized upon disposal or when no future economic benefits are expected from its use or disposal.

Intangible Assets

- Intangible assets acquired through a business combination are recorded at their fair value on that date. Other intangible assets are measured on initial recognition at cost.
- Intangible assets are classified on the basis of their useful life as definite and indefinite useful lives. Intangible assets with finite lives are amortized over the useful economic life and the amortized amount will be reported in the consolidated statement of profit or loss, while intangible assets with indefinite useful lives are assessed for impairment amount at each consolidated financial statement reporting date and the amortization amount will be reported in the consolidated statement of profit or loss.
- Internally generated intangible assets are not capitalized and are expensed in the consolidated statement of profit or loss in the same period.

- Indications of impairment of intangible assets are reviewed for and their useful economic lives are reassessed at each reporting date of the consolidated financial statements. Adjustments are reflected in the current and subsequent periods.
- Computer's software and applications are amortized according to the straight-line method over their estimated economic useful lives at an annual amortization rate of 15%-20%.

Foreign Currencies

For the purpose of the consolidated financial statements, the results and financial position of each entity of the Group are presented in the functional currency unit of the Bank and the presentation currency of the consolidated financial statements.

The standalone financial statements of the Bank's subsidiaries are prepared. Moreover, the standalone financial statements of each entity of the Group are presented in the functional currency in which it operates. Transactions in currencies other than the functional currency of the Bank are recorded at the rates of exchange prevailing at the dates of those transactions. At the consolidated financial position date, financial assets and liabilities denominated in foreign currencies are translated at the rates of exchange prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are translated at the exchange rates at the date when the fair value was determined. Non-monetary items measured at historical cost in a foreign currency are not reclassified.

Exchange differences are recognized in the consolidated statement of profit or loss in the period in which they arise except for:

- Foreign exchange differences on transactions made in order to hedge foreign exchange risk.
- Foreign exchange differences on monetary items required to / from a foreign operation that are not planned to be settled, are unlikely to be settled in the near future (and therefore, these differences form part of the net investment in the foreign operation), and are initially recognized in the comprehensive income consolidated statement and reclassified from equity to the profit or loss consolidated statement when selling or partially disposing of net investment.

In order to present the consolidated financial statements, the assets and liabilities of the Bank's foreign operations are translated at the rates of exchange prevailing at the consolidated statement of financial position date. Income is also converted to average exchange rates for the period, unless exchange rates change significantly during that period, in which case the exchange rates are used on the date of the transactions. Exchange differences arising, if any, are recognized in other consolidated statement of comprehensive income and collected in a separate line item of equity.

When foreign operations are disposed of (i.e. disposal of the Bank's entire share from foreign operations, or resulting from the loss of control of a subsidiary in foreign operations, or partial exclusion by its share in a joint arrangement, or an associate company of a foreign nature in which the share held is a financial asset), all foreign exchange differences accumulated in a separate item under equity in respect of that transaction attributable to the Bank shareholders are reclassified to the consolidated statement of profit or loss.

In addition, in respect of the partial disposal of a subsidiary involving foreign operations that do not result in the Bank losing control of the subsidiary, its share of the accumulated exchange differences is credited to net comprehensive income at a rate that is derecognized and not recognized in the consolidated statement of profit or loss. For all other partial liquidation (such as partial liquidation of associates or joint ventures that do not result in the Bank losing significant influence or joint control), the share of accumulated exchange differences is reclassified to the consolidated statement of profit or loss.

Cash and Cash Equivalents

Cash and cash equivalents represents items that mature within a period of three months, including cash and balances with central banks and balances at banks and financial, less banks and financial institutions deposits that mature within three months and restricted balances.

Leases

The Bank as a lessee

The Bank should be evaluating whether the leasing contract included while starting the contract. The right of use assets and leasing obligations should be recognized by the bank regarding all leasing obligations, except for short-term leasing contracts (12 months or less) and the leasing contracts with low value, in regards to these contracts the bank should recognized to these leases as operating expense using the straight-line method over the life of the lease. The initial direct costs incurred in the discussion and arrangement of the operating contract are added to the carrying amount of the leased assets and recognized in accordance with the straight-line method over the lease term.

Leases are classified as finance leases when the terms of the lease provide for substantially all the risks and rewards of ownership of the lessee. All other leases are classified as operating leases.

Leasing payments included in the rental obligation measurement include:

- Fixed leasing payments (essentially included on fixed payments), minus lease incentives receivable;
- Variable rental payments based on an indicator or rate, initially measured using the index or rate at the start date of the contract;
- The amount expected to be paid by the lessor under the remaining value guarantees;
- The price of buying options, if the lessor is reasonably sure of practicing the options; and
- Pay termination fines, if the leasing contract was reflected the terminating the lease.

Leasing obligations has to be presented as separate item to the consolidated statement of financial position.

Lease obligations are subsequently measured by increasing the book value to reflect interest on rental obligations (using the effective interest method) and by reducing the book value to reflect rental payments.

Lease obligations are premeasured (and a similar adjustment to the relevant right of use assets) whenever:

- The period of lease has been changed or there has been an event or change in circumstances that lead to a change in the evaluation of the practice of purchase, in which case the lease obligations are re-assessed by the way adjusted rental payments are deducted using the adjusted discount rate.
- Rental payments change due to changes in index, rate or change in expected payments under the guaranteed remaining value, in which case the rental obligation is remeasured by deducting adjusted rental payments using a non-variable discount rate (unless rental payments change due to change in the floating interest rate, in which case the adjusted discount rate is used).
- The lease contract is adjusted and the lease adjustment is not accounted for as a separate lease, in which case the lease obligation is remeasured based on the duration of the adjusted lease by deducting adjusted rental payments using the adjusted rate discount rate at the actual rate on the date of the amendment.

The assets of the right of use are consumed over the duration of the lease or the productive life of the asset (which is shorter). If the lease transfers ownership of the underlying asset or the cost of the right of use, which reflects that the bank expects to exercise the purchase option, the value of the relevant right of use is consumed over the productive life of the asset.

Right of use assets has to be presented as separate item to the consolidated statement of financial position.

The Bank applies IAS No. (36) To determine whether the value of the right of use has depreciated and calculates any impairment losses as described in the "Property and Equipment" policy.

Variable rents that do not rely on an indicator or rate are not included in the measurement of rental obligations and right-of-use assets. Related payments are listed as an expense in the period in which the event or condition that leads to these payments occurs and is included in the "Other Expenses" line in the profit or loss consolidated statement.

The Bank as a lessor

The Bank enters into lease contracts as a lessor in regard with some investment properties.

Leases in which the bank is leased are classified as financing or operating leases. If the terms of the lease transfer all the risks and benefits of the property to the tenant, the contract is classified as a financing lease and all other leases are classified as operating leases.

When the Bank is an intermediate, it represents the main lease and subcontract as separate contracts. The sub-lease is classified as financing or an operating lease by reference to the origin of the right of use arising from the main lease.

Lease income from operating leases is recognized on a straight-line basis over the relevant lease period. The initial direct costs incurred in the negotiation and arrangement of an operating lease are added to the book value of the leased asset and are recognized on straight-line basis over the lease period.

The amounts that dues by lessors under the leases are recognized as dues by the amount of the company's net investment in leases. The income of the financing leases is allocated to the accounting periods to reflect a fixed periodic return rate on the bank's existing net investment in relation to leases.

When the contract includes leasing components and components other than leasing, the Bank applies IFRS 15 to distribute the amounts received or received under the contract for component.

Cash and Cash Equivalents

Cash and cash equivalents comprise cash on hand and cash balances with central banks and balances with banks and financial institutions that mature within three months, less banks' and financial institutions' deposits that mature within three months and restricted balances.

Earning per share

Earning per share are calculated by dividing the profit or loss for the year attributable to the company's shareholders by the weighted average number of ordinary shares during the year. The diluted earning per share is calculated by adjusting the profit or loss for the year attributable to the Banks's shareholders and the weighted average number of ordinary shares so as to show the effect on the shares of all ordinary shares tarded during the year and the potential decline in its return.

3. Adoption of new and revised Standards

a. New and amended IFRS Standards that are effective for the current year

The following new and revised IFRSs, which became effective for annual periods beginning on or after January 1, 2022, have been adopted in these consolidated financial statements for the Bank. The application of these revised IFRSs has not had any material impact on the amounts reported for the current and prior years but may affect the accounting for future transactions or arrangements.

Amendments to IFRS 3 Business Combinations – Reference to the Conceptual Framework

The amendments update IFRS 3 so that it refers to the 2018 Conceptual Framework instead of the 1989 Framework. They also add to IFRS 3 a requirement that, for obligations within the scope of IAS 37, an acquirer applies IAS 37 to determine whether at the acquisition date a present obligation exists as a result of past events. For a levy that would be within the scope of IFRIC 21 Levies, the acquirer applies IFRIC 21 to determine whether the obligating event that gives rise to a liability to pay the levy has occurred by the acquisition date.

Amendments to IAS 16 – Property, Plant and Equipment—Proceeds before Intended Use

The amendments prohibit deducting from the cost of an item of property, plant and equipment any proceeds from selling items produced before that asset is available for use, i.e. proceeds while bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Consequently, an entity recognises such sales proceeds and related costs in profit or loss. The entity measures the cost of those items in accordance with IAS 2 Inventories.

The amendments also clarify the meaning of 'testing whether an asset is functioning properly'. IAS 16 now specifies this as assessing whether the technical and physical performance of the asset is such that it is capable of being used in the production or supply of goods or services, for rental to others, or for administrative purposes.

If not presented separately in the statement of comprehensive income, the financial statements shall disclose the amounts of proceeds and cost included in profit or loss that relate to items produced that are not an output of the entity's ordinary activities, and which line item(s) in the statement of comprehensive income include(s) such proceeds and cost.

Amendments to IAS 37 – Onerous Contracts—Cost of Fulfilling a Contract

The amendments specify that the 'cost of fulfilling' a contract comprises the 'costs that relate directly to the contract'. Costs that relate directly to a contract consist of both the incremental costs of fulfilling that contract (examples would be direct labour or materials) and an allocation of other costs that relate directly to fulfilling contracts (an example would be the allocation of the depreciation charge for an item of property, plant and equipment used in fulfilling the contract).

Annual Improvements to IFRS Standards 2018-2020

The Annual Improvements include amendments to four standards:

Amendments to IFRS 1 First-time Adoption of International Financial Reporting Standards

The amendment provides additional relief to a subsidiary which becomes a first-time adopter later than its parent in respect of accounting for cumulative translation differences. As a result of the amendment, a subsidiary that uses the exemption in IFRS 1:D16 (a) can now also elect to measure cumulative translation differences for all foreign operations at the carrying amount that would be included in the parent's consolidated financial statements, based on the parent's date of transition to IFRS Standards, if no adjustments were made for consolidation procedures and for the effects of the business combination in which the parent acquired the subsidiary. A similar election is available to an associate or joint venture that uses the exemption in IFRS 1:D16 (a).

IFRS 9 Financial Instruments

The amendment clarifies that in applying the '10 per cent' test to assess whether to derecognise a financial liability, an entity includes only fees paid or received between the entity (the borrower) and the lender, including fees paid or received by either the entity or the lender on the other's behalf.

IFRS 16 Leases

The amendment removes the illustration of the reimbursement of leasehold improvements.

IAS 41 Agriculture

The amendment removes the requirement in IAS 41 for entities to exclude cash flows for taxation when measuring fair value. This aligns the fair value measurement in IAS 41 with the requirements of IFRS 13 Fair Value Measurement to use internally consistent cash flows and discount rates and enables preparers to determine whether to use pretax or post-tax cash flows and discount rates for the most appropriate fair value measurement.

b. New and Revised Standards in issue but not yet effective

At the date of authorization of these consolidated financial statements, the Bank has not applied the following new and revised IFRS Standards that have been issued but are not yet effective:

New and revised IFRSs	Effective date
<p>IFRS 17 Insurance Contracts (including the June 2020 amendments to IFRS 17) IFRS 17 establishes the principles for the recognition, measurement, presentation and disclosure of insurance contracts and supersedes IFRS 4 Insurance Contracts.</p> <p>IFRS 17 outlines a general model, which is modified for insurance contracts with direct participation features, described as the variable fee approach. The general model is simplified if certain criteria are met by measuring the liability for remaining coverage using the premium allocation approach.</p> <p>The general model uses current assumptions to estimate the amount, timing and uncertainty of future cash flows and it explicitly measures the cost of that uncertainty. It takes into account market interest rates and the impact of policyholders' options and guarantees.</p> <p>In June 2020, the Board issued Amendments to IFRS 17 to address concerns and implementation challenges that were identified after IFRS 17 was published. The amendments defer the date of initial application of IFRS 17 (incorporating the amendments) to annual reporting periods beginning on or after January 1, 2023. At the same time, the Board issued Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4) that extends the fixed expiry date of the temporary exemption from applying IFRS 9 in IFRS 4 to annual reporting periods beginning on or after January 1, 2023.</p> <p>In December 2021, the IASB issued Initial Application of IFRS 17 and IFRS 9—Comparative Information (Amendment to IFRS 17) to address implementation challenges that were identified after IFRS 17 was published. The amendment addresses challenges in the presentation of comparative information.</p> <p>For the purpose of the transition requirements, the date of initial application is the start of the annual reporting period in which the entity first applies the Standard, and the transition date is the beginning of the period immediately preceding the date of initial application.</p>	<p>The amendments are applied retrospectively for annual periods beginning on or after January 1, 2023, unless impracticable, in which case the modified retrospective approach or the fair value approach is applied.</p>
New and revised IFRSs	Effective date
<p>Amendments to IFRS 10 and IAS 28 - Sale or Contribution of Assets between an Investor and its Associate or Joint Venture The amendments to IFRS 10 and IAS 28 deal with situations where there is a sale or contribution of assets between an investor and its associate or joint venture. Specifically, the amendments state that gains or losses resulting from the loss of control of a subsidiary that does not contain a business in a transaction with an associate or a joint venture that is accounted for using the equity method, are recognised in the parent's profit or loss only to the extent of the unrelated investors' interests in that associate or joint venture. Similarly, gains and losses resulting from the remeasurement of investments retained in any former subsidiary (that has become an associate or a joint venture that is accounted for using the equity method) to fair value are recognised in the former parent's profit or loss only to the extent of the unrelated investors' interests in the new associate or joint venture.</p>	<p>The effective date is yet to be set. Earlier application is permitted.</p>

<p>Amendments to IAS 1 Presentation of Financial Statements – Classification of Liabilities as Current or Non-current</p> <p>The amendments to IAS 1 affect only the presentation of liabilities as current or non-current in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items.</p> <p>The amendments clarify that the classification of liabilities as current or noncurrent is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of ‘settlement’ to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.</p>	<p>The amendments are applied retrospectively for annual periods beginning on or after January 1, 2023, with early application permitted.</p>
<p>Amendments to IAS 1 Presentation of Financial Statements and IFRS Practice Statement 2 Making Materiality Judgements - Disclosure of Accounting Policies</p> <p>The amendments change the requirements in IAS 1 with regard to disclosure of accounting policies. The amendments replace all instances of the term ‘significant accounting policies’ with ‘material accounting policy information’. Accounting policy information is material if, when considered together with other information included in an entity’s financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements.</p>	<p>January 1, 2023, with earlier application permitted and are applied prospectively.</p> <p>The amendments to IFRS Practice Statement 2 do not contain an effective date or transition requirements.</p>
<p>New and revised IFRSs</p> <p>The supporting paragraphs in IAS 1 are also amended to clarify that accounting policy information that relates to immaterial transactions, other events or conditions is immaterial and need not be disclosed. Accounting policy information may be material because of the nature of the related transactions, other events or conditions, even if the amounts are immaterial. However, not all accounting policy information relating to material transactions, other events or conditions is itself material.</p> <p>The Board has also developed guidance and examples to explain and demonstrate the application of the ‘four-step materiality process’ described in IFRS Practice Statement 2.</p>	<p>Effective date</p> <p>January 1, 2023, with earlier application permitted and are applied prospectively.</p> <p>The amendments to IFRS Practice Statement 2 do not contain an effective date or transition requirements.</p>
<p>Amendments to IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors - Definition of Accounting Estimates</p> <p>The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are “monetary amounts in financial statements that are subject to measurement uncertainty”.</p> <p>The definition of a change in accounting estimates was deleted. However, the Board retained the concept of changes in accounting estimates in the Standard with the following clarifications:</p> <ul style="list-style-type: none"> ▪ A change in accounting estimate that results from new information or new developments is not the correction of an error ▪ The effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors <p>The IASB added two examples (Examples 4-5) to the Guidance on implementing IAS 8, which accompanies the Standard. The IASB has deleted one example (Example 3) as it could cause confusion in light of the amendments.</p>	<p>January 1, 2023, with earlier application permitted</p>

<p>New and revised IFRSs</p>	<p>Effective date</p>
<p>Amendments to IAS 12 Income Taxes - Deferred Tax related to Assets and Liabilities arising from a Single Transaction</p> <p>The amendments introduce a further exception from the initial recognition exemption. Under the amendments, an entity does not apply the initial recognition exemption for transactions that give rise to equal taxable and deductible temporary differences.</p> <p>Depending on the applicable tax law, equal taxable and deductible temporary differences may arise on initial recognition of an asset and liability in a transaction that is not a business combination and affects neither accounting nor taxable profit. For example, this may arise upon recognition of a lease liability and the corresponding right-of-use asset applying IFRS 16 at the commencement date of a lease.</p> <p>Following the amendments to IAS 12, an entity is required to recognise the related deferred tax asset and liability, with the recognition of any deferred tax asset being subject to the recoverability criteria in IAS 12.</p> <p>The Board also adds an illustrative example to IAS 12 that explains how the amendments are applied.</p> <p>The amendments apply to transactions that occur on or after the beginning of the earliest comparative period presented. In addition, at the beginning of the earliest comparative period an entity recognises:</p> <ul style="list-style-type: none"> ▪ A deferred tax asset (to the extent that it is probable that taxable profit will be available against which the deductible temporary difference can be utilised) and a deferred tax liability for all deductible and taxable temporary differences associated with: <ul style="list-style-type: none"> - Right-of-use assets and lease liabilities - Decommissioning, restoration and similar liabilities and the corresponding amounts recognised as part of the cost of the related asset ▪ The cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings (or other component of equity, as appropriate) at that date. 	<p>January 1, 2023, with earlier application permitted</p>

Management anticipates that these new standards, interpretations and amendments will be adopted in the Bank’s consolidated financial statements as and when they are applicable and adoption of these new standards, interpretations and amendments, may have no material impact on the consolidated financial statements of the Bank in the period of initial application.

4. Significant Accounting Judgments and key Sources of Uncertainty Estimates

Preparation of the consolidated financial statements and application of accounting policies require management to make judgments, estimates, and assumptions that affect the amounts of financial assets and financial liabilities, and to disclose potential liabilities. Moreover, these estimates and judgments affect revenues, expenses, and provisions, in general; as well as expected credit losses and changes in fair value that appear in the consolidated statement of comprehensive income and within shareholders’ equity. In particular, the Bank’s management requires judgments to be made to estimate the amounts and timing of future cash flows. These estimates are necessarily based on multiple hypotheses and factors with varying degrees of estimation and uncertainty. Meanwhile, the actual results may differ from estimates due to the changes arising from the conditions and circumstances of those estimates in the future.

Judgments, estimates, and assumptions are reviewed periodically. Moreover, the effect of the change in estimates is recognized in the financial period in which the change occurs if the change affects only the financial period. On the other hand, the effect of the change in estimates is recognized in the financial period in which the change occurs and in future periods if the change affects the financial period and future financial periods.

We believes that its estimates in the consolidated financial statements are reasonable. The details are as follows:

Critical judgements in applying the Bank's accounting policies

The following are the critical judgements, apart from those involving estimations (which are disclosed below), that the managements have made in the process of applying the Bank's accounting policies and that have the most significant effect on the amounts recognized in consolidated financial statements:

Business Model Evaluation

The classification and measurement of financial assets depends on the results of the principal and interest payments test results and business model testing. The Bank defines a business model at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. This assessment includes judgment that reflects all relevant evidence including how the asset's performance is evaluated and measured, the risks that affect the performance of the assets and how they are managed and how asset managers are compensated. The Bank monitors financial assets measured at amortized cost or fair value through other comprehensive income that are derecognized prior to maturity to understand why they have been derecognized and whether the reasons are consistent with the objective of the business being retained. Monitoring is part of the Group's ongoing assessment of whether the business model under which the remaining financial assets are held is appropriate and, if not, whether there has been a change in the business model and therefore a future change to the classification of those assets is introduced.

Significant increase in credit risk

The expected credit loss is measured as a provision equal to the expected credit loss for a period of (12) months for the assets of the first stage, or the credit loss over the life of the assets of the second stage or the third stage. The asset moves to stage 2 if the credit risk has increased significantly since initial recognition. IFRS 9 does not specify what constitutes a significant increase in credit risk. In assessing whether the credit risk of any of the assets has increased significantly, the Bank considers quantitative and qualitative information that is reasonable and supportable. The estimates used by the bank's management related to the significant change in credit risk that lead to a change in rating within the three stages (1, 2 and 3) are detailed in the notes to the consolidated financial statements.

Establish groups of assets with similar credit risk characteristics

When the expected credit losses are measured on a collective basis, the financial instruments are grouped on the basis of common risk characteristics (e.g. instrument type, credit risk, collateral type, initial recognition date, remaining maturity period, industry, borrower's geographic location, etc.). The Bank monitors the appropriateness of credit risk characteristics on an ongoing basis to assess whether they are still similar. This is required to ensure that, in the event of a change in the credit risk characteristics, the asset is properly reallocated. This may result in the creation of new portfolios or the transfer of assets to an existing portfolio that better reflects the credit risk characteristics of that group of assets.

Re-division of portfolios and movements between portfolios

The re-division of portfolios and movements between portfolios is more common when credit risk increases significantly (or when such a large increase is reflected). Therefore, assets are transferred from expected credit losses of between (12) months to another portfolio or vice versa. However, this may happen within the portfolios that continue to be measured on the same basis as expected credit losses for a 12-month period or a lifetime, but the amount of the expected credit loss changes due to the varying credit risk of portfolios.

Models and assumptions used

The Bank uses various models and assumptions in measuring the fair value of financial assets as well as in assessing the expected credit loss described in the notes to the consolidated financial statements. The judgment is applied when determining the best models for each type of asset as well as for the assumptions used in those models, which include assumptions regarding the main drivers of credit risk.

a. Classification and measurement of financial assets and liabilities:

The Bank classifies financial instruments or components of financial assets at initial recognition either as a financial asset or a financial liability, or as an equity instrument in accordance with the substance of the contractual agreements and the definition of the instrument. The reclassification of a financial instrument is subject to the substance of the consolidated financial statements and not to its legal form.

The Bank shall determine the classification at initial recognition and reassess such determination, if possible and appropriate, at each date of the consolidated statement of financial position.

When measuring financial assets and liabilities, certain assets and liabilities of the Bank are re-measured at fair value for financial reporting purposes. In assessing the fair value of any assets or liabilities, the Bank uses available observable market data. In the absence of Level 1 inputs, the Bank conducts evaluations using professionally qualified independent evaluators. The Bank works closely with qualified external evaluators to develop appropriate valuation and data valuation techniques.

b. Fair value measurement:

If the fair values of financial assets and financial liabilities included in the consolidated statement of financial position cannot be obtained from active markets, these fair values are determined using a range of valuation techniques involving the use of accounting models. If possible, the entered data for those models will be extracted from the market data. In the absence of such market data, fair values are determined by making judgments. These provisions include liquidity considerations and model data such as derivative volatility, longer-term discount rates, pre-payment ratios and default rates on asset-backed securities. Management believes that the valuation techniques used are appropriate to determine the fair value of financial instruments.

c. Derivative financial instruments:

The fair values of derivative financial instruments measured at fair value are generally obtained by reference to quoted market prices, discounted cash flow models and, where appropriate, recognized pricing models. In the absence of prices, fair values are determined using valuation techniques that reflect observable market data. These techniques include comparison with similar instruments at observable market prices, discounted cash flow analysis, pricing option models and other valuation techniques commonly used by market participants.

The main factors that Management takes into consideration when applying the model are:

- The expected timing and probability of future cash flows on the instrument where such cash flows are generally subject to the terms of the instrument, although Management's judgment may be required where the counterparty's ability to repay the instrument in accordance with contractual terms is in doubt; and
- An appropriate discount rate for the instrument. Management determines the instrument discount rate at a rate higher than the non-risk rate. In assessing the instrument by reference to comparative instruments, Management considers the maturity, structure, and degree of classification of the instrument based on the system in which the existing position is compared. When evaluating tools on a model basis using the fair value of the main components, Management also considers the need to make adjustments for a number of factors, such as bid differences, credit status, portfolio service costs, and uncertainty about the model.

Determining the duration of the lease

When determining the duration of the lease, management takes into account all the facts and circumstances that create an economic incentive for the extension option, or no termination option. Extension options (or periods following termination options) are included only in the lease term if the lease is reasonably certain to be extended (or not terminated). The evaluation is reviewed in the event of a significant event or significant change in the circumstances affecting this assessment that are under the control of the tenant.

The main sources of uncertainty estimates

The following are the key estimates made by management in the process of applying the Bank's accounting policies that have the most significant effect on the amounts recognized in the consolidated financial statements:

Determining the number and relative weight of scenarios, the outlook for each type of product / market, and the identification of future information relevant to each scenario.

When measuring the expected credit loss, the Bank uses reasonable and supported future information based on the assumptions of the future movement of the various economic drivers and the manner in which they affect each other.

Probability of default

The potential for default is a key input in measuring the expected credit loss. The probability of default is an estimate of the probability of default over a given period of time, which includes the calculation of historical data, assumptions, and expectations relating to future circumstances.

Loss given default

Loss given default is an estimate of the loss arising from default. It is based on the difference between the contractual cash flows due and those that the financier expects to collect, taking into account cash flows from collateral and integrated credit adjustments.

Fair value measurement and valuation procedures

When estimating the fair value of financial assets and financial liabilities, the Bank uses available observable market data. In the absence of Level 1 inputs, the Bank conducts evaluations using appropriate valuation models to determine the fair value of financial instruments.

Provision for expected credit losses

Management is required to use significant judgments and estimates to estimate the amounts and timing of future cash flows and assess the risks of a significant increase in credit risks for financial assets after initial recognition and future measurement information for the expected credit losses. The most important policies and estimates used by the Bank's management are detailed in the notes to the consolidated financial statements.

Decline in the value of owned property

The decline in the value of owned property is recorded based on recent real estate appraisals approved by accredited appraisers for the purposes of calculating the decline in the value of the asset, and this decline is reviewed periodically.

Productive lifespan of tangible assets and intangible assets

The Bank's management periodically recalculates the useful lives of tangible assets and intangible assets for calculating annual depreciation and amortization based on the general condition of those assets and estimated future useful lives. The impairment loss is recognized in the consolidated statement of profit or loss for the year.

Income tax

The fiscal year is charged with the income tax expense in accordance with the accounting regulations, laws and standards. Moreover, deferred tax assets and liabilities and the required tax provision are recognized.

Litigation provision

A provision is made to meet any potential legal liabilities based on a legal study prepared by the Bank's legal counsel. This study identifies potential future risks and is reviewed periodically.

Assets and liabilities at cost

Management periodically reviews the assets and liabilities at cost for estimating any impairment in value, which is recognized in the consolidated statement of profit or loss for the year.

Extension and termination options in leases

Extension and termination options are included in a number of leases. These terms are used to increase operational flexibility in terms of contract management, and most of the retained extension and termination options are renewable by both the bank and the lessor.

Discounting of lease payments

Leasing payments are deducted using the Bank's additional borrowing rate ("IBR"). The Administration applied the provisions and estimates to determine the additional borrowing rate at the start of the lease.

5. Cash and Balances with Central Banks	December 31,	
	2022	2021
This item consists of the following:	JD	JD
Cash at vaults	80,763,969	81,776,632
Balances at Central Banks:		
- Current accounts and demand deposits	104,720,998	108,725,417
- Term and notice deposits	295,697,005	97,867,760
-Certificates of deposit	94,007,000	-
-Cash reserve required	98,842,399	93,783,314
Balances at Central Banks	593,267,402	300,376,491
Less: Expected credit loss	(206,907)	(117,663)
Balances at Central Banks - Net	593,060,495	300,258,828
Total	673,824,464	382,035,460

The balances were distributed according to the credit stages as follows:

Item	As of December 31, 2022				As of December 31, 2021
	Stage One	Stage Two	Stage Three	Total	Total
	JD	JD	JD	JD	JD
Balance at the beginning of the year	300,376,491	-	-	300,376,491	283,107,444
New balances during the year	293,754,768	-	-	293,754,768	66,767,233
Settled balances	-	-	-	-	(43,311,962)
	594,131,259	-	-	594,131,259	306,562,715
Transferred to stage one	-	-	-	-	-
Transferred to stage two	-	-	-	-	-
Transferred to stage three	-	-	-	-	-
Changes due to the adjustments	6,060,102	-	-	6,060,102	4,365,443
Adjustments due to exchange rates fluctuations	(6,923,959)	-	-	(6,923,959)	(10,551,667)
Balance at the End of the Year	593,267,402	-	-	593,267,402	300,376,491

Distribution of the total balances with central banks according to the Banks internal credit rating categories was as follows:

Item	As of December 31, 2022						As of
	Stage One		Stage Two		Stage Three	Total	December
	Individual Level	Collective Level	Individual Level	Collective Level			
	JD	JD	JD	JD	JD	JD	
1	528,876,870	-	-	-	-	528,876,870	210,313,853
2	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-
5	-	-	-	-	-	-	-
6	67,390,532	-	-	-	-	67,390,532	90,062,638
7	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Total	593,267,402	-	-	-	-	593,267,402	300,376,491

The expected credit loss allowance movement summary was as follows:

Item	As of December 31, 2022						December 31, 2021	
	Stage One		Stage Two		As of Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level		
	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	117,663	-	-	-	-	-	117,663	90,488
Expected credit loss on new balances during the year	10,673	-	-	-	-	-	10,673	28,856
Expected credit loss reversal on Paid balances	-	-	-	-	-	-	-	-
Transferred to stage one	128,336	-	-	-	-	-	128,336	119,344
Transferred to stage two	-	-	-	-	-	-	-	-
Transferred to stage three	-	-	-	-	-	-	-	-
Changes due to the adjustments	84,751	-	-	-	-	-	84,751	6,539
Adjustments due to exchange rates fluctuations	(6,180)	-	-	-	-	-	(6,180)	(8,220)
Balance at the End of the Year	206,907	-	-	-	-	-	206,907	117,663

- Statutory cash reserve, amounted to JD 98,842,399 as of December 31, 2022 (JD 93,783,314 as of December 31, 2021).
- Restricted balances other than cash reserve amounted to JD 19,951,005 as of December 31, 2022 (JD 2,232,760 as of December 31, 2021).
- Term and notice Deposit balance includes JD 10,635,000 as of December 31, 2022 (JD 10,635,000 maturing within a period exceeding three months as of December 31, 2021).
- Expected credit losses allowance was not calculated in accordance with the requirements of the International Financial Reporting Standard (9) on the Central Bank of Jordan balances as at December 31, 2022 and 2021 that is in accordance with the Central Bank of Jordan Instructions No.13/2018 dated June 6, 2018, regarding the application of International Financial Reporting Standard No. (9).

6. Balances at Banks and Financial Institutions

This item consists of the following:

	Local Banks and Financial Institutions		Foreign Banks and Financial Institutions		Total	
	2022 JD	2021 JD	2022 JD	2021 JD	2022 JD	2021 JD
Current accounts and demand deposits	-	-	56,901,613	132,426,724	56,901,613	132,426,724
Deposits maturing within 3 months or less	67,090,000	-	26,852,893	3,580,650	93,942,893	3,580,650
Total balances at bank and financial institutions	67,090,000	-	83,754,506	136,007,374	150,844,506	136,007,374
Less: Expected credit loss	(189)	-	(105,583)	(5,194)	(105,772)	(5,194)
Total	67,089,811	-	83,648,923	136,002,180	150,738,734	136,002,180

Distribution of the total balances with banks and financial institutions according to the banks internal credit rating categories was as follows:

Item	Stage One			Stage Two			Stage Three			Total		
	Individual Level JD	Collective Level JD	Total JD	Individual Level JD	Collective Level JD	Total JD	Individual Level JD	Collective Level JD	Total JD	Individual Level JD	Collective Level JD	Total JD
Credit risk rating based on the Bank's internal credit rating system:												
1	-	-	-	-	-	-	-	-	-	-	-	-
2	35,011,400	-	-	-	-	-	-	-	35,011,400	-	-	76,760,495
3	82,087,455	-	-	-	-	-	-	-	82,087,455	-	-	29,184,586
4	19,597,122	-	-	-	-	-	-	-	19,597,122	-	-	24,736,477
5	5,957,895	-	-	-	-	-	-	-	5,957,895	-	-	97,219
6	8,091,856	-	-	-	-	-	-	-	8,091,856	-	-	5,128,417
7	-	-	-	-	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	97,973	-	97,973	-	-	99,315
9	-	-	-	-	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	805	-	-	805	865
Total	150,745,728	-	-	-	-	-	98,778	-	150,844,506	-	-	136,007,374

Balances at Banks' and financial institutions credit stages distribution was as follows:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One			Stage Two			Total	Total
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD		
Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Stage Three	JD	
Balance at the beginning of the year	135,907,194	-	-	-	-	100,180	136,007,374	190,726,236
Impairment loss for new balances during the year	103,243,606	-	-	-	-	805	103,244,411	43,932,737
Settled Balances	(43,416,606)	-	-	-	-	(2,063)	(43,418,669)	(95,964,808)
Transferred to Stage One	195,734,194	-	-	-	-	98,922	195,833,116	138,694,165
Transferred to Stage Two	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
Impact on allowance - at year end due to adjustments among stages during the year	-	-	-	-	-	-	-	-
Changes due to adjustments	(43,824,798)	-	-	-	-	-	(43,824,798)	(586,568)
Adjustment due to exchange rates fluctuations	(1,163,668)	-	-	-	-	(144)	(1,163,812)	(2,100,223)
Balance at the End of the Year	150,745,728	-	-	-	-	98,778	150,844,506	136,007,374

The movement on the provision for expected credit loss is as follows :

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One			Stage Two			Total	Total
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD		
Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Stage Three	JD	
Balance at the beginning of the year	4,330	-	-	-	-	864	5,194	3,906
Credit loss on new balances during the year	6,893	-	-	-	-	98,778	105,671	2,964
Expected credit loss reversal- Paid balances	(3,565)	-	-	-	-	(721)	(4,286)	(68)
Transferred to Stage One	7,658	-	-	-	-	98,921	106,579	6,802
Transferred to Stage Two	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
Impact on allowance - at year end due to adjustments among stages during the year	-	-	-	-	-	-	-	-
Changes due to adjustments	41	-	-	-	-	-	41	299
Adjustment due to exchange rates fluctuations	(704)	-	-	-	-	(144)	(848)	(1,907)
Balance at the End of the Year	6,995	-	-	-	-	98,777	105,772	5,194

- Non-interest bearing balances at banks and financial institutions amounted to JD 26,329,361 as of December 31, 2022 (JD 60,085,908 as of December 31, 2021).

- Restricted balances at banks and financial institutions amounted to JD 4,602,068 as of December 31, 2022 (JD 3,740,876 as of December 31, 2021).

7. Deposits with Banks and Financial Institutions

This item consists of the following:

	Local Banks and Financial Institutions		Foreign Banks and Financial Institutions		Total	
	2022 JD	2021 JD	2022 JD	2021 JD	2022 JD	2021 JD
Deposits maturing within 3 to 6 months	-	-	940,000	282,000	940,000	282,000
Deposits maturing within 6 to 9 months	-	-	-	-	-	-
Deposits maturing within 9 months to a year	-	45,000,000	-	-	-	45,000,000
Deposits maturing after 1 year	-	44,000,000	-	-	-	44,000,000
Total deposits with banks and financial institutions	-	89,000,000	940,000	282,000	940,000	89,282,000
Less: Expected credit loss	-	(32,507)	(53)	(16)	(53)	(32,523)
Total	-	88,967,493	939,947	281,984	939,947	89,249,477

Distribution of the total deposits with banks and financial institutions according to the banks internal credit rating categories was as follows:

Item	Stage One			Stage Two			As of December 31, 2022			As of December 31, 2021		
	Individual Level	Collective Level	Total	Individual Level	Collective Level	Total	Individual Level	Collective Level	Total	Individual Level	Collective Level	Total
1	-	-	-	-	-	-	-	-	-	-	-	-
2	940,000	-	940,000	-	-	-	-	-	940,000	-	-	282,000
3	-	-	-	-	-	-	-	-	-	-	-	74,000,000
4	-	-	-	-	-	-	-	-	-	-	-	15,000,000
5	-	-	-	-	-	-	-	-	-	-	-	-
6	-	-	-	-	-	-	-	-	-	-	-	-
7	-	-	-	-	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-	-	-	-	-
Total	940,000	-	940,000	-	-	-	-	-	940,000	-	-	89,282,000

- Deposits with banks and financial institutions credit stages distribution was as follows:

Item	As of December 31, 2022			As of December 31, 2021		
	Stage One		Stage Two	Stage Three		Total
	Individual Level	Collective Level	Individual Level	Collective Level	Stage Three	Total
Balance at the beginning of the year	89,282,000	-	-	-	-	89,282,000
New balances during the year	940,000	-	-	-	-	940,000
Settled Balances	(89,235,000)	-	-	-	-	(89,235,000)
Transferred to Stage One	987,000	-	-	-	-	987,000
Transferred to Stage Two	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-
Changes due to adjustments	-	-	-	-	-	-
Written off- balances	-	-	-	-	-	-
Adjustment due to exchange rates fluctuations	(47,000)	-	-	-	-	(47,000)
Balance at the End of the Year	940,000	-	-	-	-	940,000
						89,564,000

The movement on the expected credit loss provision was as follows:

Item	As of December 31, 2022			As of December 31, 2021		
	Stage One		Stage Two	Stage Three		Total
	Individual Level	Collective Level	Individual Level	Collective Level	Stage Three	Total
Balance at the beginning of the year	32,523	-	-	-	-	32,523
Credit loss on new balances during the year	53	-	-	-	-	53
Expected credit loss reversal- Paid balances	(32,520)	-	-	-	-	(32,520)
	56	-	-	-	-	56
Transferred to Stage One	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-
Changes due to adjustments	-	-	-	-	-	(3,419)
Adjustment due to exchange rates fluctuations	(3)	-	-	-	-	(3)
Balance at the End of the Year	53	-	-	-	-	53
						38,433
						(2,489)
						35,944

There are no restricted deposits for banks and financial institutions as of December 31, 2022 and 2021.

8. Financial Assets at Fair Value through Profit or Loss	As of December 31,	
	2022	2021
	JD	JD
This item consists of the following:		
Quoted shares in local active markets	90,167	100,384
Unquoted shares in local active markets *	226,833	134,039
Right to receive financial assets at fair value **	15,000,000	15,000,000
	15,317,000	15,234,423

* The fair value for unlisted investments had been calculated in accordance with the Bank's share of the net assets of these Investments based on the latest audited financial statements for the Company in which the Bank invested.

** This item represents financial assets at fair value through profit or loss represented by a contingent right to receive financial assets that have been recognized by the bank in accordance with the requirements of International Accounting Standard no. (32) and to comply with the agreement signed on December 23, 2018 which is considered an integral part of it and related to the sale of capital assets, these assets have been evaluated at its fair value on the date of the consolidated financial statements, which resulted in valuation profits with the same amount for the year 2020.

9. Financial Assets at Fair Value through other Comprehensive Income	As of December 31,	
	2022	2021
	JD	JD
This item consists of the following:		
Quoted shares in local active markets	4,022,773	5,072,478
Unquoted shares in local active markets*	2,569,171	2,615,116
Quoted shares in foreign active markets	9,162,150	7,697,826
Unquoted shares in foreign active markets*	98,026,877	46,777,807
Total of equity instruments	113,780,971	62,163,227

- Total cash dividends from financial assets at fair value through other comprehensive income amounted to JD 664,670 for the year ended December 31, 2022 (JD 548,236 for the year ended December 31, 2021).

* The fair value calculations related to the unlisted investments was based on the following methods:

- The bank's share from the net assets value for the Company in which the Bank invested based on the latest Company's audited financial statements.
- The market multiples and discounted cash flows methods which is considered one of level three methods according to the requirements of International Financial Reporting Standard No. (13).
- The observable market inputs.

10. Direct Credit Facilities at amortized cost	December 31,	
	2022	2021
	JD	JD
This item consists of the following:		
Individual (Retail Customers):	594,825,426	596,242,926
Overdraft accounts	15,485,838	15,491,270
Loans and bills*	548,344,887	551,973,514
Credit cards	30,994,701	28,778,142
Real estate loans	271,477,666	273,211,954
Corporate:	598,406,763	582,433,426
Large corporate	355,062,498	323,849,300
Overdraft accounts	36,395,236	36,336,526
Loans and bills*	318,667,262	287,512,774
SMEs	243,344,265	258,584,126
Overdraft accounts	48,341,025	51,616,408
Loans and bills*	195,003,240	206,967,718
Government and public sector	225,239,281	206,297,647
Total	1,689,949,136	1,658,185,953
Less: expected credit loss provision	(162,402,875)	(158,630,986)
Less: Interest in suspense	(15,387,052)	(13,440,274)
Net Direct Credit Facilities at amortized cost	1,512,159,209	1,486,114,693

* Net of interest and commission received in advance amounting to JD 13,168,373 as of December 31, 2022 (JD 14,591,914 as of December 31, 2021).

- Stage 3 credit facilities amounted to JD 149,280,914 representing 8.8% of the direct credit facilities balance as of December 31, 2022 (JD 144,312,640 representing 8.7% as of December 31, 2021).
- Stage 3 credit facilities after deducting the suspended interest amounted to JD 133,893,747 representing 8.0% of direct credit facilities after deducting the suspended interest as of December 31, 2022 (JD 130,872,366 representing 8.0% as of December 31, 2021).
- Credit facilities granted to and guaranteed by the Jordanian Government amounted to JD 1,742,800 representing 0.14% of total direct credit facilities as of December 31, 2022 (JD 2,528,026 representing 0.15% as of December 31, 2021). Moreover, credit facilities granted to the public sector in Palestine amounted to JD 41,115,210 (JD 62,344,097 as of December 31, 2021) in addition to credit facilities granted to foreign governments amounted to 33,271,260 as of December 31, 2022 (JD 24,785,586 as of December 31, 2021).

Item	As of December 31, 2022											
	Stage One			Stage Two			Stage Three			Total		
	Individual Level		Collective Level	Individual Level		Collective Level	Individual Level		Collective Level	Individual Level		Collective Level
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balance at the beginning of the year	611,018,680	760,840,231	112,095,288	29,919,114	144,312,640	1,658,185,953						
New facilities during the year	119,155,621	114,503,415	3,075,520	1,564,105	4,338,495	242,637,156						
Facilities settled	(87,306,834)	(82,127,211)	(13,779,957)	(2,338,248)	(8,729,123)	(194,281,373)						
Transferred to Stage One	642,867,467	793,216,435	101,390,851	29,144,971	139,922,012	1,706,541,736						
Transferred to Stage Two	26,203,243	23,883,822	(26,031,349)	(21,288,873)	(2,766,843)	-						
Transferred to Stage Three	(13,139,278)	(27,262,092)	15,022,060	28,123,679	(2,744,369)	-						
Transferred to Stage Three	(819,598)	(4,262,843)	(9,843,876)	(2,667,875)	17,594,192	-						
Effect as a result of classification changes between the three stages during the year	(6,884,735)	(1,430,661)	(4,584,043)	(1,160,933)	199,750	(13,860,622)						
Changes due to adjustments	46,756,171	(24,182,489)	(20,393,691)	(321,711)	(6,610)	1,851,670						
Written-off Balances and transferred off the consolidated statements of financial position	-	-	-	-	(1,912,569)	(1,912,569)						
Adjustment due to exchange rates fluctuations	(1,528,061)	(56,543)	(81,711)	-	(1,004,764)	(2,671,079)						
Balance at the End of the Year	693,455,209	759,905,629	55,478,241	31,829,258	149,280,799	1,689,949,136						

Item	As of December 31, 2022											
	Stage One			Stage Two			Stage Three			Total		
	Individual Level		Collective Level	Individual Level		Collective Level	Individual Level		Collective Level	Individual Level		Collective Level
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balance at the beginning of the year	572,036	1,090,081	28,680,240	3,330,053	124,958,576	158,630,986						
Credit loss on new balances during the year	219,061	718,034	481,782	1,784,795	4,183,794	7,387,466						
Expected credit loss reversal of matured facilities	(84,840)	(117,709)	(1,461,214)	(1,514,281)	(8,178,528)	(11,356,572)						
Transferred to Stage One	706,257	1,690,406	27,700,808	3,600,567	120,963,842	154,661,880						
Transferred to Stage One	241,321	2,035,199	(86,039)	(144,405)	(2,046,076)	-						
Transferred to Stage Two	(12,604)	(54,910)	1,618,737	605,699	(2,156,922)	-						
Transferred to Stage Three	(546)	(6,886)	(56,781)	(24,479)	88,692	-						
Effect as a result of classification changes between the three stages during the year	(117,832)	(2,001,987)	(1,539,296)	432,781	10,801,839	7,575,505						
Changes due to the adjustments	2,391,645	1,986,417	(1,665,933)	42,721	(376,126)	2,378,724						
Written-off Balances and transferred off the consolidated statements of financial position	-	-	-	-	(1,752,376)	(1,752,376)						
Adjustment due to exchange rates fluctuations	(2,661)	(477)	(1,488)	-	(456,232)	(460,858)						
Balance at the End of the Year	3,205,580	3,647,762	25,970,008	4,512,884	125,066,641	162,402,875						

Total direct credit facilities credit stages distribution was as follows:

Item	As of December 31, 2021		Stage One		Stage Two		Stage Three		Total
	As of December 31, 2021		Stage One		Stage Two		Stage Three		
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	672,800,674	725,428,348	67,873,963	15,551,080	137,962,291	1,619,616,356			
New facilities during the year	95,341,420	143,732,744	9,430,824	1,295,474	4,987,841	254,788,303			
Facilities settled	(121,818,018)	(63,597,600)	(4,040,451)	(1,871,645)	(10,264,194)	(201,591,908)			
Transferred to Stage One	646,324,076	805,563,492	73,264,336	14,974,909	132,685,938	1,672,812,751			
Transferred to Stage Two	16,844,763	8,769,045	(16,685,918)	(7,043,386)	(1,884,504)	-			
Transferred to Stage Three	(82,030,638)	(24,632,687)	82,039,367	25,589,198	(965,240)	-			
Effect as a result of classification changes between the three stages during the year	(6,183,952)	(7,094,929)	(390,341)	(2,507,834)	16,177,056	-			
Changes due to the adjustments	3,520,201	(917,496)	(14,018,397)	(816,590)	304,349	(11,927,933)			
Written-off Balances and transferred off the consolidated statements of financial position	36,089,222	(20,667,796)	(10,666,108)	(270,401)	(1,018,936)	3,465,981			
Adjustment due to exchange rates fluctuations	-	-	-	-	(107,709)	(107,709)			
Balance at the End of the Year	611,018,680	760,840,231	112,095,288	29,919,114	144,312,640	1,658,185,953			

- The movement the total expected credit loss allowance on a collective basis was as follows:

Item	As of December 31, 2021		Stage One		Stage Two		Stage Three		Total
	As of December 31, 2021		Stage One		Stage Two		Stage Three		
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	1,804,197	3,718,047	10,368,829	5,452,368	120,382,114	141,725,555			
Credit loss on new balances during the year	136,948	200,729	12,588,339	13,322	5,709,598	18,648,936			
Expected credit loss reversal of matured facilities	(249,684)	(306,114)	(251,787)	(2,213,907)	(9,428,982)	(12,450,474)			
Transferred to Stage One	1,691,461	3,612,662	22,705,381	3,251,783	116,662,730	147,924,017			
Transferred to Stage Two	199,284	1,132,147	(72,544)	(62,581)	(1,196,306)	-			
Transferred to Stage Three	(289,167)	(128,354)	290,116	683,557	(556,152)	-			
Effect as a result of classification changes between the three stages during the year	(15,283)	(49,013)	(12,626)	(23,559)	100,481	-			
Changes due to the adjustments	(185,956)	(1,120,994)	5,990,318	(509,293)	11,717,126	15,891,201			
Written-off Balances and transferred off the consolidated statements of financial position	(820,656)	(2,354,884)	(199,320)	(8,824)	(1,108,507)	(4,492,191)			
Adjustment due to exchange rates fluctuations	-	-	-	-	(86,312)	(86,312)			
Balance at the End of the Year	572,036	1,090,081	28,680,240	3,330,053	124,958,576	158,630,986			

Expected credit loss allowance against credit facilities

As of December 31, 2022

The following is the movement on the expected credit loss allowance againsts direct credit facilities:

Corporates

	Individual (Retail Customers)		Real Estate Loans		Large Corporate		SMEs		Government and Public sector		Total
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balance – Beginning of the year	44,206,303	9,037,978	66,446,361	38,768,162	172,182	158,630,986					
Impairment loss of new facilities during the year	4,745,387	674,791	958,300	915,992	92,996	7,387,466					
Reversed from impairment loss on settled balances	(3,677,029)	(1,600,159)	(2,287,659)	(3,788,257)	(3,468)	(11,356,572)					
Effect as a result of classification changes between the three stages during the year	45,274,661	8,112,610	65,117,002	35,895,897	261,710	154,661,880					
Changes due to the adjustments	2,719,714	(971,289)	(74,105)	5,901,185	-	7,575,505					
Written-off or transferred to off balance sheet items	2,040,868	223,768	(673,129)	850,207	(62,990)	2,378,724					
Adjustment due to exchange rates fluctuations	(71,194)	-	(1,663,398)	(17,784)	-	(1,752,376)					
Balance at the End of the Year	(36,356)	(1,876)	(81,892)	(340,734)	-	(460,858)					
Balance at the End of the Year	49,927,693	7,363,213	62,624,478	42,288,771	198,720	162,402,875					
Distributed as follow:											
Allowance on individual level	154,609	930,917	62,527,064	41,891,618	198,720	105,702,928					
Allowance on collective level	49,773,084	6,432,296	97,414	397,153	-	56,699,947					
Balance at the End of the Year	49,927,693	7,363,213	62,624,478	42,288,771	198,720	162,402,875					

Expected credit loss allowance against credit facilities

As of December 31, 2021

The following is the movement on the expected credit loss allowance againsts direct credit facilities:

Corporates

	Individual (Retail Customers)		Real Estate Loans		Large Corporate		SMEs		Government and Public sector		Total
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balance – Beginning of the year	44,619,633	10,087,652	53,891,144	32,789,039	338,087	141,725,555					
Impairment loss of new facilities during the year	2,623,381	1,324,385	7,052,057	7,610,359	38,754	18,648,936					
Reversed from impairment loss on settled balances	(4,516,000)	(2,116,416)	(1,511,840)	(4,232,206)	(74,012)	(12,450,474)					
Effect as a result of classification changes between the three stages during the year	42,727,014	9,295,621	59,431,361	36,167,192	302,829	147,924,017					
Changes due to the adjustments	3,522,570	176,107	9,101,545	3,090,979	-	15,891,201					
Written-off or transferred to off balance sheet items	(1,943,559)	(416,494)	(1,531,113)	(470,378)	(130,647)	(4,492,191)					
Adjustment due to exchange rates fluctuations	(84,036)	-	-	(2,276)	-	(86,312)					
Balance at the End of the Year	(15,686)	(17,256)	(555,432)	(17,355)	-	(605,729)					
Balance at the End of the Year	44,206,303	9,037,978	66,446,361	38,768,162	172,182	158,630,986					
Distributed as follow:											
Allowance on individual level	166,180	1,043,999	66,347,935	38,365,526	172,182	106,095,822					
Allowance on collective level	44,040,123	7,993,979	98,426	402,636	-	52,535,164					
Balance at the End of the Year	44,206,303	9,037,978	66,446,361	38,768,162	172,182	158,630,986					

The following are the details for each business segment :

A. Individual Portfolio (Retail)

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
Item	JD	JD	JD	JD	JD	JD	JD	JD
Credit risk rating based on the Bank's internal credit rating system:								
1	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-
4	1,034,912	-	-	-	-	-	1,034,912	-
5	2,015,982	-	-	-	-	-	2,015,982	1,142,689
6	678,715	-	15,169	-	-	-	693,884	337,978
7	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	26,673
10	-	-	-	-	64,1881	-	64,1881	747,591
Unclassified	-	519,813,852	-	24,153,092	46,471,823	-	590,438,767	593,987,995
Total	3,729,609	519,813,852	15,169	24,153,092	47,113,704	594,825,426	596,242,926	

Related Facilities Movement Disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
Item	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	1,464,240	533,924,696	16,427	15,919,729	44,917,834	596,242,926	557,702,675	
New facilities during the year	1,834,735	80,899,966	-	1,160,713	1,190,270	85,085,684	103,574,426	
Facilities settled	-	(64,519,345)	-	(1,702,860)	(2,535,331)	(68,757,536)	53,453,009	
Transferred to Stage One	3,298,975	550,305,317	16,427	15,377,582	43,572,773	612,571,074	607,824,092	
Transferred to Stage Two	-	11,462,842	-	(10,483,287)	(979,555)	-	-	
Transferred to Stage Three	-	(22,061,650)	-	22,475,831	(414,181)	-	-	
The as a result of a change in classification between the three stages during the year	-	(2,871,620)	-	(2,147,451)	5,019,071	-	-	
Changes due to the adjustments	-	(799,062)	-	(878,476)	7,615	(1,669,923)	1,201,167	
Written-off or transferred to off balance sheet items	430,634	(16,208,586)	(1,258)	(191,107)	(785)	(15,971,102)	10,201,774	
Adjustments due to changes in exchange rates	-	-	-	-	(86,788)	(86,788)	105,433	
Adjustments due to changes in exchange rates	-	(13,389)	-	-	(4,446)	(17,835)	72,792	
Total Balance at the End of the Year	3,729,609	519,813,852	15,169	24,153,092	47,113,704	594,825,426	596,242,926	

Expected credit loss allowance movement:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Balance at the beginning of the year	2,478	915,399	48	3,252,029	40,036,349	44,206,303	44,619,633	
Impairment Loss of new balances during the year	3,694	594,533	-	1,771,538	2,375,622	4,745,387	2,623,381	
Recoveries from impairment loss on facilities due	-	(102,490)	-	(1,512,195)	(2,062,344)	(3,677,029)	(4,516,000)	
Transferred to Stage One	6,172	1,407,442	48	3,511,372	40,349,627	45,274,661	42,727,014	
Transferred to Stage Two	-	871,405	-	(84,126)	(787,279)	-	-	
Transferred to Stage Three	-	(50,894)	-	401,064	(350,170)	-	-	
The as a result of a change in classification between the three stages during the year	-	(845,181)	-	561,027	3,003,868	2,719,714	3,522,570	
Changes due to the adjustments	931	2,009,825	750	29,935	(573)	2,040,868	(1,943,559)	
Written-off or transferred to off balance sheet items	-	-	-	-	(71,194)	(71,194)	(84,036)	
Adjustments due to changes in exchange rates	-	(157)	-	-	(36,199)	(36,356)	(15,686)	
Total Balance at the End of the Year	7,103	3,386,605	798	4,397,952	42,135,235	49,927,693	44,206,303	

B. Real Estate Loan Portfolio

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
1	-	-	-	-	-	-	-	-
2	55,295	-	-	-	-	55,295	211,620	
3	374,193	-	-	-	-	374,193	296,572	
4	2,052,291	-	109,757	-	-	2,162,048	2,298,419	
5	4,891,649	-	74,438	-	-	4,966,087	4,093,912	
6	3,489,626	-	-	-	-	3,489,626	8,366,021	
7	-	-	4,796,403	-	-	4,796,403	4,816,115	
8	-	-	-	-	6,083	6,083	-	
9	-	-	-	-	-	-	19,450	
10	-	-	-	-	744,911	744,911	1,801,160	
Unclassified	-	236,480,554	-	7,476,233	10,926,233	254,883,020	251,308,685	
Total	10,863,054	236,480,554	4,980,598	7,476,233	11,677,227	271,477,666	273,211,954	

Credit risk rating categories based on the Bank's internal credit rating system:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One			Stage Two			Total	Total
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD		
	JD	JD	JD	JD	JD	JD	JD	
Balance at the beginning of the year	13,967,110	225,971,987	6,115,549	13,738,732	13,418,576	273,211,954	259,123,143	
New facilities during the year	3,046,409	30,147,685	-	403,392	261,031	33,858,517	45,761,963	
Facilities settled	(4,525,531)	(17,327,437)	(359,048)	(614,804)	(1,895,458)	(24,722,278)	(15,281,381)	
Transferred to Stage One	12,487,988	238,792,235	5,756,501	13,527,320	11,784,149	282,348,193	289,603,725	
Transferred to Stage Two	717,922	12,420,980	(695,673)	(10,805,586)	(1,637,643)	-	-	
Transferred to Stage Three	(100,582)	(5,134,741)	100,582	5,582,147	(447,406)	-	-	
Transferred to Stage Three	-	(1,391,223)	-	(520,424)	1,911,647	-	-	
The effect as a result of a change in classification between the three stages during the year	149,092	(631,599)	(26,144)	(270,430)	69,851	(709,230)	(134,991)	
Changes due to the adjustments	(2,311,995)	(7,531,944)	(154,668)	(36,794)	188	(10,035,213)	(15,752,987)	
Written-off or transferred to off balance sheet items	-	-	-	-	-	-	-	
Adjustments due to changes in exchange rates	(79,371)	(43,154)	-	-	(3,559)	(126,084)	(503,793)	
Total Balance at the End of the Year	10,863,054	236,480,554	4,980,598	7,476,233	11,677,227	271,477,666	273,211,954	

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One			Stage Two			Total	Total
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD		
	JD	JD	JD	JD	JD	JD	JD	
Balance at the beginning of the year	25,473	172,426	86,886	76,419	8,676,774	9,037,978	10,087,652	
Impairment Loss of new balances during the year	9,805	45,941	-	13,257	605,788	674,791	1,324,385	
Recoveries from impairment loss on facilities due	(8,758)	(14,802)	(1,427)	(2,058)	(1,573,114)	(1,600,159)	(2,116,416)	
Transferred to Stage One	26,520	203,565	85,459	87,618	7,709,448	8,112,610	9,295,621	
Transferred to Stage Two	22,818	1,163,794	(1,903)	(60,279)	(1,124,430)	-	-	
Transferred to Stage Two	(11)	(3,865)	11	204,484	(200,619)	-	-	
Transferred to Stage Three	-	(1,051)	-	(3,159)	4,210	-	-	
The effect as a result of a change in classification between the three stages during the year	(15,872)	(1,156,806)	39	(128,165)	329,515	(971,289)	176,107	
Changes due to the adjustments	11,099	(22,119)	220,853	14,011	(76)	223,768	(416,494)	
Written-off or transferred to off balance sheet items	-	-	-	-	-	-	-	
Adjustments due to changes in exchange rates	(142)	(320)	-	-	(1,414)	(1,876)	(17,256)	
Total Balance at the End of the Year	44,412	183,198	304,459	114,510	6,716,634	7,363,213	9,037,978	

C. Large corporates portfolio:

As of December 31, 2022

As of December 31, 2021

Item	Stage One		Stage Two		Stage Three		Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
	JD	JD	JD	JD	JD	JD	JD
Credit risk rating categories based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	11,883,305	-	-	-	-	-	11,883,305
3	33,228,275	-	-	-	-	-	33,228,275
4	128,321,992	-	4,075,185	-	-	-	132,397,177
5	68,205,722	-	13,525,668	-	-	-	81,731,390
6	39,596,127	-	2,491,039	-	-	-	42,087,166
7	-	-	5,672,990	-	-	-	5,672,990
8	-	-	-	-	1,220,464	-	1,220,464
9	-	-	-	-	-	-	-
10	-	-	-	-	46,636,022	-	46,636,022
Unclassified	-	45,535	-	-	160,174	-	205,709
Total	281,235,421	45,535	25,764,882	-	48,016,660	-	355,062,498

Related facilities movement disclosure:

As of December 31, 2022

As of December 31, 2021

Item	Stage One		Stage Two		Stage Three		Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	223,545,843	92,173	50,518,386	-	49,692,898	-	323,849,300
New facilities during the year	92,656,274	-	2,166,855	-	2,106,629	-	96,929,758
Facilities settled	(55,275,064)	-	(8,354,651)	-	(989,526)	-	(64,619,241)
Transferred to Stage One	260,927,053	92,173	44,330,590	-	50,810,001	-	356,159,817
Transferred to Stage Two	6,947,141	-	(6,947,141)	-	-	-	-
Transferred to Stage Three	(8,934,805)	-	9,156,180	-	(221,375)	-	-
Changes due to the adjustments	(74,205)	-	-	-	74,205	-	-
The effect as a result of a change in classification between the three stages during the year	(2,558,054)	-	(2,620,208)	-	(2,617)	-	(8,710,843)
Written-off or transferred to off balance sheet items	26,302,093	(46,638)	(18,081,921)	-	(6,013)	-	8,167,521
Adjustments due to changes in exchange rates	-	-	-	-	(1,663,398)	-	(1,663,398)
Total Balance at the End of the Year	281,235,421	45,535	25,764,882	-	48,016,660	-	355,062,498

Expected credit loss allowance movement:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Total
JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	226,656	172	20,126,926	-	46,092,607	-	66,446,361	53,891,144
Impairment Loss of new balances during the year	90,654	-	420,242	-	447,404	-	958,300	7,052,057
Recoveries from impairment loss on facilities due	(59,660)	-	(1,289,259)	-	(938,740)	-	(2,287,659)	(1,511,840)
Transferred to Stage One	257,650	172	19,257,909	-	45,601,271	-	65,117,002	59,431,361
Transferred to Stage Two	18,336	-	(18,336)	-	-	-	-	-
Transferred to Stage Three	(7,942)	-	202,427	-	(194,485)	-	-	-
Transferred to Stage One	(132)	-	-	-	132	-	-	-
The effect as a result of a change in classification between the three stages during the year	30,230	-	(171,395)	-	67,060	-	(74,105)	9,101,545
Changes due to the adjustments	2,220,363	(171)	(2,517,844)	-	(375,477)	-	(673,129)	(1,531,113)
Written-off or transferred to off balance sheet items	-	-	-	-	(1,663,398)	-	(1,663,398)	-
Adjustments due to changes in exchange rates	(2,386)	-	(1,416)	-	(78,090)	-	(81,892)	(555,432)
Total Balance at the End of the Year	2,516,119	1	16,751,345	-	43,357,013	-	62,624,478	66,446,361

D. SME's portfolio:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Total
JD	JD	JD	JD	JD	JD	JD	JD	JD
1	-	-	-	-	-	-	-	-
2	99,869	-	-	-	-	-	99,869	186,081
3	2,322,423	-	1,094,488	-	-	-	3,416,911	19,183,921
4	76,132,868	-	1,302,706	-	-	-	77,435,574	67,783,774
5	57,488,032	-	3,196,034	-	-	-	60,684,066	58,766,179
6	36,344,652	-	3,689,264	-	-	-	40,033,916	55,211,126
7	-	-	15,435,100	-	-	-	15,435,100	20,057,685
8	-	-	-	-	1,112,153	-	1,112,153	801,474
9	-	-	-	-	9,427,341	-	9,427,341	1,039,314
10	-	-	-	-	31,424,520	-	31,424,520	33,884,422
Unclassified	-	3,565,688	-	199,933	509,194	-	4,274,815	1,670,150
Total	172,387,844	3,565,688	24,717,592	199,933	42,473,208	-	243,344,265	258,584,126

Credit risk rating categories based on the Bank's internal credit rating system:

Item	As of December 31, 2022						As of December 31, 2021					
	Stage One			Stage Two			Stage Three			Total		
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD
Balance at the beginning of the year	165,743,840	851,375	851,375	55,444,926	260,653	260,653	36,283,332	258,584,126	245,594,187			
New facilities during the year	9,574,171	3,455,764	3,455,764	908,665	-	908,665	780,565	14,719,165	19,876,892			
Facilities setteled	(16,867,032)	(280,429)	(280,429)	(5,066,258)	(20,584)	(20,584)	(3,308,808)	(25,543,111)	(19,083,348)			
Transferred to Stage One	158,450,979	4,026,710	4,026,710	51,287,333	240,069	240,069	33,755,089	247,760,180	246,387,731			
Transferred to Stage Two	18,538,180	-	-	(18,388,535)	-	-	(149,645)	-	-			
Transferred to Stage Three	(4,103,891)	(65,701)	(65,701)	5,765,298	65,701	65,701	(1,661,407)	-	-			
The effect as a result of a change in classification between the three stages during the year	(745,393)	-	-	(9,843,876)	-	-	10,589,269	-	-			
Changes due to the adjustments	(4,475,773)	-	-	(1,937,691)	(12,027)	(12,027)	124,901	(6,300,590)	(1,880,932)			
Written-off or transferred to off balance sheet items	4,798,630	(395,321)	(395,321)	(2,155,844)	(93,810)	(93,810)	-	2,153,655	14,751,760			
Adjustments due to changes in exchange rates	-	-	-	-	-	-	(162,383)	(162,383)	(2,276)			
Adjustments due to changes in exchange rates	(74,888)	-	-	(9,093)	-	-	(22,616)	(106,597)	(672,157)			
Total Balance at the End of the Year	172,387,844	3,565,688	3,565,688	24,717,592	199,933	199,933	42,473,208	243,344,265	258,584,126			

Item	As of December 31, 2022						As of December 31, 2021					
	Stage One			Stage Two			Stage Three			Total		
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD
Balance at the beginning of the year	145,247	2,084	2,084	8,466,380	1,605	1,605	30,152,846	38,768,162	32,789,039			
Impairment Loss of new balances during the year	21,912	77,560	77,560	61,540	-	-	754,980	915,992	7,610,359			
Recoveries from impairment loss on facilities due	(12,954)	(417)	(417)	(170,528)	(28)	(28)	(3,604,330)	(3,788,257)	(4,232,206)			
Transferred to Stage One	154,205	79,227	79,227	8,357,392	1,577	1,577	27,303,496	35,895,897	36,167,192			
Transferred to Stage Two	200,167	-	-	(65,800)	-	-	(134,367)	-	-			
Transferred to Stage Three	(4,651)	(151)	(151)	1,416,299	151	151	(1,411,648)	-	-			
The effect as a result of a change in classification between the three stages during the year	(414)	-	-	(56,781)	-	-	57,195	-	-			
Changes due to the adjustments	(132,190)	-	-	(1,367,940)	(81)	(81)	7,401,396	5,901,185	3,090,979			
Written-off or transferred to off balance sheet items	222,242	(1,118)	(1,118)	630,308	(1,225)	(1,225)	-	850,207	(470,378)			
Adjustments due to changes in exchange rates	-	-	-	-	-	-	(17,784)	(17,784)	(2,276)			
Adjustments due to changes in exchange rates	(133)	-	-	(72)	-	-	(340,529)	(340,734)	(17,355)			
Total Balance at the End of the Year	439,226	77,958	77,958	8,913,406	422	422	32,857,759	42,288,771	38,768,162			

E. Government and the Public Sector portfolio :	As of December 31, 2022										As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total		Total		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
Item	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Credit risk rating categories based on the Bank's internal credit rating system:												
1	150,852,811	-	-	-	-	-	-	-	-	150,852,811	-	119,167,964
2	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-	-	-	-	-	-
5	21,227,228	-	-	-	-	-	-	-	-	21,227,228	-	24,785,586
6	53,159,242	-	-	-	-	-	-	-	-	53,159,242	-	62,344,097
7	-	-	-	-	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-	-	-	-	-
Unclassified	-	-	-	-	-	-	-	-	-	-	-	-
Total	225,239,281	-	-	-	-	-	-	-	-	225,239,281	-	206,297,647

Credit facilities movement disclosure:	As of December 31, 2022										As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total		Total		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
Item	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	206,297,647	-	-	-	-	-	-	-	-	206,297,647	-	181,364,510
New facilities during the year	12,044,032	-	-	-	-	-	-	-	-	12,044,032	-	24,785,586
Facilities settled	(10,639,207)	-	-	-	-	-	-	-	-	(10,639,207)	-	(39,658,288)
Transferred to Stage One	207,702,472	-	-	-	-	-	-	-	-	207,702,472	-	166,491,808
Transferred to Stage Two	-	-	-	-	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-	-	-	-	-
The effect as a result of a change in classification between the three stages during the year	-	-	-	-	-	-	-	-	-	-	-	-
Changes due to the adjustments	17,536,809	-	-	-	-	-	-	-	-	17,536,809	-	39,805,839
Written-off or transferred to off balance sheet items	-	-	-	-	-	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	-	-	-	-	-
Total Balance at the End of the Year	225,239,281	-	-	-	-	-	-	-	-	225,239,281	-	206,297,647

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three	Total	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level				
Balance at the beginning of the year	172,182	-	-	-	-	172,182	338,087	
Impairment Loss of new balances during the year	92,996	-	-	-	-	92,996	38,754	
Recoveries from impairment loss on facilities due	(3,468)	-	-	-	-	(3,468)	(74,012)	
Transferred to Stage One	261,710	-	-	-	-	261,710	302,829	
Transferred to Stage Two	-	-	-	-	-	-	-	
Transferred to Stage Three	-	-	-	-	-	-	-	
The effect as a result of a change in classification between the three stages during the year	-	-	-	-	-	-	-	
Changes due to the adjustments	(62,990)	-	-	-	-	(62,990)	(130,647)	
Written-off or transferred to off balance sheet items	-	-	-	-	-	-	-	
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	
Total Balance at the End of the Year	198,720	-	-	-	-	198,720	172,182	

Interest in Suspense:

The following is the movement on the interest in suspense:

	As of December 31, 2022						As of December 31, 2021	
	Individual (Retail Customers)		Real Estate Loans		Large Corporate Customers		Corporates	
	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the Beginning of the Year	2,280,404	2,013,231	3,598,390	5,548,249	13,440,274			
Add: Interest suspended during the year	322,835	506,362	1,362,171	1,169,817	3,361,185			
Less: Interest in suspense reversed to revenues	(169,168)	(334,207)	(116,483)	(486,195)	(1,106,053)			
Translation differences	3,045	(2,145)	(45,003)	(104,058)	(148,161)			
Written off or transferred to off balance sheet items	(15,594)	-	-	(144,599)	(160,193)			
Balance at the End of the Year	2,421,522	2,183,241	4,799,075	5,983,214	15,387,052			
Balance at the Beginning of the Year	2,148,647	1,683,760	2,763,131	4,556,165	11,151,703			
Add: Interest suspended during the year	336,330	604,005	1,140,854	1,178,531	3,259,720			
Less: Interest in suspense reversed to revenues	(183,298)	(260,896)	(122,048)	(124,700)	(690,942)			
Translation differences	791	(13,638)	(183,547)	(61,747)	(258,141)			
Written off or transferred to off balance sheet items	(22,066)	-	-	-	(22,066)			
Balance at the End of the Year	2,280,404	2,013,231	3,598,390	5,548,249	13,440,274			

Direct credit facilities are distributed in accordance with geographical distribution and economic sectors as following:	Total		
	As of December 31,		
	2022	2021	
	Inside the Kingdom	Outside the Kingdom	
	JD	JD	JD
Financial	14,982,913	10,577,177	25,560,090
Industrial	146,591,686	23,538,489	170,130,175
Trading	192,429,720	75,119,751	267,549,471
Real estate	243,333,643	28,144,023	271,477,666
Constructions	19,002,965	6,963,030	25,965,995
Agriculture	9,980,649	4,101,860	14,082,509
Tourism, restaurants and public facilities	32,478,831	48,978,292	81,457,123
Shares	14,757,319	-	14,757,319
Individuals	481,137,816	112,591,691	593,729,507
Government and public sector	155,815,811	69,423,470	225,239,281
Total	1,310,511,353	379,437,783	1,689,949,136

11. Financial Assets at Amortized Cost - Net		December 31,	
This item consists of the following:		2022	2021
Quoted Financial Assets		JD	JD
Governmental bonds and bills guaranteed by the Government		145,357,652	255,888,018
Corporates and banks bonds and debentures		32,587,705	37,752,732
Foreign governmental bonds		17,780,250	28,977,281
Total financial assets quoted in the market		195,725,607	322,618,031
Unquoted Financial Assets			
Corporate bonds and debentures		41,307,000	56,307,000
Foreign governments treasury bill		-	5,382,169
Total financial assets unquoted in the market		41,307,000	61,689,169
Total Financial Assets at Amortized Cost		237,032,607	384,307,200
Less: Allowance for expected credit loss		(372,177)	(477,080)
Net financial assets at amortized cost		236,660,430	383,830,120

Analysis of bonds and bills:		December 31,	
		2022	2021
		JD	JD
Financial assets with fixed-interest rate		232,032,607	379,307,200
Financial assets with floating interest rate		5,000,000	5,000,000
		237,032,607	384,307,200

-Distribution of financial assets at amortized cost according to the Bank's internal credit rating categories as of December 31, 2022 and 2021 was as follows:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level		
1	145,357,653	-	-	-	-	-	145,357,653	230,889,380
2	716,683	-	-	-	-	-	716,683	720,417
3	2,849,198	-	-	-	-	-	2,849,198	719,417
4	2,836,000	-	-	-	-	-	2,836,000	4,988,203
5	60,393,052	-	-	-	-	-	60,393,052	80,525,496
6	24,880,021	-	-	-	-	-	24,880,021	66,464,287
7	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-
Total	237,032,607	-	-	-	-	-	237,032,607	384,307,200

Financial assets at amortized cost credit stages distribution was as follows:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level		
Balance – Beginning of the year	384,307,200	-	-	-	-	-	384,307,200	349,154,840
New investment during the year	86,154,943	-	-	-	-	-	86,154,943	83,011,881
Matured investments	(232,770,851)	-	-	-	-	-	(232,770,851)	(44,904,609)
Transferred to stage one	237,691,292	-	-	-	-	-	237,691,292	387,262,112
Transferred to stage two	-	-	-	-	-	-	-	-
Transferred to stage three	-	-	-	-	-	-	-	-
Changes resulting from adjustments	(658,685)	-	-	-	-	-	(658,685)	(2,954,912)
Balance – End of the year	237,032,607	-	-	-	-	-	237,032,607	384,307,200

The movement on the expected credit loss provision was as follows:

Item	As of December 31, 2022			As of December 31, 2021		
	Stage One	Stage Two	Stage Three	Stage One	Stage Two	Stage Three
Balance – Beginning of the year	477,080	-	-	477,080	-	-
Credit loss on investments balances during the year	-	-	-	-	-	-
Expected credit loss reversal on matured investments	(47,807)	-	-	(47,807)	-	-
Transferred to stage one	429,273	-	-	429,273	-	-
Transferred to stage two	-	-	-	-	-	-
Transferred to stage three	-	-	-	-	-	-
Effect as a result of classification changes between the three stages during the year	-	-	-	-	-	-
Changes due to adjustments	(57,096)	-	-	(57,096)	-	-
Balance – End of the year	372,177	-	-	372,177	-	-

The maturities of financial assets at amortized cost are as follows:

	Up to 1 Month		1 Month and Up to 3 Months		3 Months and Up to 6 Months		6 Months and Up to 1 Year		1 Year and Up to 3 Years		Over 3 Years		Total
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
December 31, 2022	-	30,165,431	13,334,463	34,999,251	48,538,444	109,995,020	237,032,607						
December 31, 2021	3,600,403	87,118,970	59,640,595	82,410,888	106,241,506	45,294,838	384,307,200						

12. Property and Equipment – Net

The details of this item are as follows:

For the year ended December 31, 2022

	Lands		Buildings		Equipment Furniture and Fixtures		Vehicles		Computers		Decorations and Improvements		Total
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balance – Beginning of the year	4,666,302	19,756,597	28,579,045	1,078,676	15,910,244	28,810,901	28,810,901	98,801,765					
Additions	11,202	111,651	684,779	273	359,197	851,326	2,018,428						
(Disposals)	-	-	(134,612)	-	(58,021)	(348)	(192,981)						
Foreign currencies differences	(4,571)	(49,942)	(29,873)	(1,330)	(15,508)	(15,587)	(116,811)						
Balance – End of the year	4,672,933	19,818,306	29,099,339	1,077,619	16,195,912	29,646,292	100,510,401						
Accumulated depreciation:													
Balance – Beginning of the year	-	7,352,685	18,553,770	784,982	10,637,740	19,750,014	57,079,191						
Depreciations for the year	-	361,087	1,837,421	105,896	1,306,582	2,038,552	5,649,538						
(Disposals)	-	-	(103,309)	-	(28,785)	(347)	(132,441)						
Foreign currencies differences	-	(11,464)	(18,255)	(939)	(7,583)	(14,265)	(52,506)						
Balance – End of the year	-	7,702,308	20,269,627	889,939	11,907,954	21,773,954	62,543,782						
Net book value of property and equipment	4,672,933	12,115,998	8,829,712	187,680	4,287,958	7,872,338	37,966,619						
Payments on acquisition of property and equipment*	-	560,134	635,136	-	406,480	222,173	1,823,923						
Right of use of assets**	-	-	-	-	-	-	17,768,842						
Net Property and Equipment at End of the Year	4,672,933	12,676,132	9,464,848	187,680	4,694,438	8,094,511	57,559,384						

For the year ended 2021

Cost:																				
Beginning balance for the year before IAS (29) implementation	4,051,991	14,057,738	25,880,246	1,069,218	15,451,903	22,256,500	82,767,596													
Impact of IAS (29) implementation-	641,744	5,710,871	1,602,811	100,314	599,901	1,714,870	10,370,511													
Adjusted beginning balance for the year after IAS (29) implementation	4,693,735	19,768,609	27,483,057	1,169,532	16,051,804	23,971,370	93,138,107													
Additions	-	341,679	2,276,246	947	952,899	5,688,934	9,260,705													
(Disposals)	-	(54,029)	(1,039,048)	(84,770)	(1,026,076)	(760,525)	(2,964,448)													
Foreign currencies differences	(27,433)	(299,662)	(141,210)	(7,033)	(68,383)	(88,878)	(632,599)													
Balance - End of the year	4,666,302	19,756,597	28,579,045	1,078,676	15,910,244	28,810,901	98,801,765													
Accumulated depreciation:																				
Accumulated depreciation beginning balance before IAS (29) implementation	-	6,717,314	17,178,523	691,071	9,779,435	17,622,863	51,989,206													
Impact of IAS (29) implementation- Note (2)	-	494,444	763,507	59,063	313,889	934,008	2,564,911													
Accumulated depreciation beginning balance after IAS (29) implementation	-	7,211,758	17,942,030	750,134	10,093,324	18,556,871	54,554,117													
Annual depreciation	-	245,939	1,738,387	114,424	1,551,288	2,008,946	5,658,984													
(Disposals)	-	(42,719)	(1,030,984)	(74,492)	(971,192)	(731,390)	(2,850,777)													
Foreign currencies differences	-	(62,293)	(95,663)	(5,084)	(35,680)	(84,413)	(283,133)													
Balance - End of the year	-	7,352,685	18,553,770	784,982	10,637,740	19,750,014	57,079,191													
Net book value of property and equipment	4,666,302	12,403,912	10,025,275	293,694	5,272,504	9,060,887	41,722,574													
Payments on acquisition of property and equipment*	-	645,197	321,457	-	155,109	359,945	1,481,708													
Right of use of assets**	-	-	-	-	-	-	16,459,704													
Net Property and Equipment at the End of the Year	4,666,302	13,049,109	10,346,732	293,694	5,427,613	9,420,832	59,663,986													

* The financial obligations relating to the acquisition of property and equipment amounted to JD 445,830 for the year 2022, and will be settled in accordance with the contractual conditions on the purchase of these assets.

- Fully depreciated property and equipment cost amounted to JD 36,980,475 for the year 2022 (JD 32,842,215 for the year 2021).

** This item represents the effect application of IFRS (16), as follows:

	December 31,	
	2022	2021
	JD	JD
Balance - Beginning of the year	16,459,704	16,829,962
Additions	5,000,318	3,155,328
(Disposals)	(29,525)	(148,965)
(Depreciation) during the year	(3,656,931)	(3,370,516)
Foreign currencies differences	(4,724)	(6,105)
Balance - End of the year	17,768,842	16,459,704

13. Intangible Assets – Net

This item consists of computer software's amortized at an annual rate ranging from 15% to 20%, the details are as follows:

	December 31,	
	2022	2021
	JD	JD
Balance at the Beginning of the Year	8,012,000	6,872,445
Additions during the year	908,765	2,623,664
Amortization for the year	(1,435,943)	(1,470,887)
Foreign currencies differences	(2,696)	(13,222)
Balance at the End of the Year	7,482,126	8,012,000

14. Other Assets

This item consists of the following:

	December 31,	
	2022	2021
	JD	JD
Accrued interest and commission income	9,017,407	11,262,031
Prepaid expenses	3,180,980	3,374,186
Assets seized by the Bank in repayment of non-performing debts*	66,643,289	63,410,703
Clearing cheques	368,898	994,110
Advanced payments on the acquisition of land and real estates	1,990,486	2,094,650
Paid guarantee	240,198	244,132
Prepaid tax expenses	4,502,953	6,463,301
Financial derivatives – Note (39)	118,463	-
Accounts receivables and other debit balances	5,043,342	5,499,070
Total	91,106,016	93,342,183

* The following is the movement on the assets seized by the Bank in repayment of non-performing debts:	Seized Assets	
	2022	2021
	JD	JD
Balance at the Beginning of the Year	73,140,691	68,067,305
Additions	5,245,099	7,641,983
Disposals	(2,173,470)	(2,568,597)
End of the year balance	76,212,320	73,140,691
Impairment provision of assets seized by the Bank**	(9,569,031)	(9,729,988)
Balance at the End of the Year	66,643,289	63,410,703

* The Central Bank of Jordan regulations require a disposal of these assets during a maximum period of two years from the date of foreclosure. In exceptional cases, the Central Bank may extend this period to maximum two consecutive years.

** As of the beginning of the year 2015, a gradual provision was calculated for the expropriated real estate against debts that had been expropriated for a period of time more than 4 years based on the Central Bank of Jordan Circular No. 4076/1/15 dated March 27, 2014 and No. 2510/1/2510 dated February 14, 2017. noting that the Central Bank of Jordan has issued Circular No. 13967/1/10 on October 25, 2018, approving the extension of the circular. No. 10/1/16607 dated December 17, 2017, in which confirmed the deferred of calculating the allowance until the end of the year 2019, In accordance with the circular of the Central Bank of Jordan NO. 10/3/16234 dated October 10, 2022, the gradual provision for the seized assets was suspended, provided that the allocated provisions for the expropriated real estate in violation of the provisions of the Banking Law are maintained, and only the allocated provision is released against any of the violating real estate that are disposed of.

** The movement on the impairment provision of assets seized by the Bank was as follows:	2022	2021
	JD	JD
Balance - Beginning of the Year	9,729,988	9,999,844
(Reversal) Additions during the year	(160,957)	(269,856)
Balance at the End of the Year	9,569,031	9,729,988

15. Banks and Financial Institutions' Deposits	December 31, 2021		December 31, 2022	
	Total		Total	
	Outside The kingdom	JD	Outside The kingdom	JD
This item consists of the following:				
	8,496,971	8,496,971	9,658,839	9,658,839
Current and demand accounts				
	34,079,000	34,079,000	51,420,000	51,420,000
Deposits maturing within 3 months				
	282,000	282,000	235,000	235,000
Deposits maturing within 3-6 months				
	-	-	-	-
Deposits maturing within 6-9 months				
	-	-	-	-
Deposits maturing within 9-12 months				
	-	-	-	-
Deposits maturing within more than a year				
	50,937,867	50,937,867	25,000,000	25,000,000
Total	93,795,838	93,795,838	86,313,839	86,313,839

16. Customer Deposits

December 31, 2022

Details of this item are as follows:

Description	Individuals		Corporations		SME's		Government and Public sector		Total
	JD	JD	JD	JD	JD	JD	JD	JD	
Current and demand accounts	353,362,755	53,345,674	99,132,184	8,285,614	514,126,227				
Saving deposits	884,845,268	11,191	1,434,818	14,006	886,305,283				
Term deposits	391,811,691	96,192,198	43,493,632	10,010,735	541,508,256				
Certificates of deposits	74,246,025	-	110,000	-	74,356,025				
Total	1,704,265,739	149,549,063	144,170,634	18,310,355	2,016,295,791				

Description	Individuals		Corporations		SME's		Government and Public sector		Total
	JD	JD	JD	JD	JD	JD	JD	JD	
Current accounts	404,958,782	56,717,488	100,982,275	6,315,037	568,973,582				
Saving deposits	914,524,455	776	1,893,438	13,023	916,431,692				
Term deposits	328,349,107	19,921,209	36,568,898	14,347,823	399,187,037				
Certificates of deposits	22,619,329	819,000	-	-	23,438,329				
Total	1,670,451,673	77,458,473	139,444,611	20,675,883	1,908,030,640				

* The Government of Jordan and the public sector deposits inside the Kingdom amounted JD 9,227,915 equivalent to 0.46 % of total deposits as of December 31, 2022 (JD 8,143,597 equivalent to 0.43% of total deposits as of December 31,2021).

* Non-interest-bearing deposits amounted to JD 713,861 equivalent to 35.40% of total deposits as of December 31,2022 (JD 767,162,072 equivalent to 40.21% of total deposits as of December 31,2021).

* Restricted deposits amounted to JD 23,248,084 equivalent to 1/15% of total deposits as of December 31,2022 (JD 21,150,044 equivalent to 1.11% of total deposits as of December 31,2021).

* Dormant deposits amounted to JD 55,325,971 as of December 31,2022 (JD 73,684,908 as of December 31,2021).

17. Cash Margins

The details of this item are as follows:

	December 31, 2022		December 31, 2021	
	JD	JD	JD	JD
Cash margins against direct credit facilities	89,596,155	92,734,104		
Cash margins against indirect credit facilities	20,026,931	19,924,972		
Total	109,623,086	112,659,076		

18. Sundry Provisions

The details of this item are as follows:

December 31, 2022	Beginning Balance		Provision Created During the Year		Provision Used During the Year		Foreign Currencies Differences		Ending Balance
	JD	JD	JD	JD	JD	JD	JD	JD	
Provision for end-of-service indemnity	4,382,980	526,067	526,067	(1,038,372)	-	-	-	3,870,675	
Provision for lawsuits raised against the Bank	764,385	417,150	417,150	(824,260)	-	-	-	357,275	
Sundry provisions	8,868	-	-	-	(1,478)	-	-	7,390	
Total	5,156,233	943,217	943,217	(1,862,632)	(1,478)	(1,478)	(1,478)	4,235,340	

December 31, 2021

Provision for end-of-service indemnity	4,253,672	385,350	(256,042)	-	-	-	-	4,382,980
Provision for lawsuits raised against the Bank	832,435	97,767	(165,817)	-	-	-	-	764,385
Sundry provisions	216,043	167	(99,321)	(108,021)	-	-	-	8,868
Total	5,302,150	483,284	(521,180)	(108,021)	(108,021)	(108,021)	(108,021)	5,156,233

19. Income Tax**A. Income tax provision:**

	2022	2021
The movement on the income tax provision was as follows:	JD	JD
Balance at the Beginning of the Year	20,055,494	19,881,866
Income tax paid	(19,413,712)	(18,161,428)
Accrued Income tax	20,856,003	18,335,056
Balance at the end of the year	21,497,785	20,055,494

Income tax presented in the consolidated statement of profit or loss represents the following:

	2022	2021
Income tax on current year's profit	20,856,003	18,335,056
Prior years income tax	121,688	-
Deferred tax assets for the year	(1,929,810)	(4,797,947)
Amortization of deferred tax assets	1,324,374	2,049,647
	20,372,255	15,586,756

- The statutory income tax rate in Jordan is 38% for banks, noting that the legal income tax rate in Palestine in which the bank has investments and branches is 15%, and in Syria (a subsidiary company) 25% and subsidiaries in Jordan 28%.
- A final settlement was reached with the Income and Sales Tax Department in Jordan up to the end of year 2018, the Bank has submitted its annual tax returns for the years 2019, 2020 and 2021, and paid the required amounts according to the law. No final settlement was reached with the Income and Sales Tax Department for those years yet. In the opinion of management and its tax advisor the bank will not have any obligations in excess of the current booked provisions in the consolidated financial statements.
- A final settlement was reached with the Income tax and VAT departments on the results of the Bank's operations in Palestine until the end of the year 2020, the bank submitted its annual tax returns for the year 2021 and paid the related required payments according to the law. In the opinion of management and its tax advisor the current booked provisions are sufficient to settle the tax liabilities.
- A final settlement was reached with the Income and Sales Tax Department in Jordan with regard to Excel for Financial Investments Company (Subsidiary) until the end of year 2020 the company submitted its tax return for the years 2021 and paid related taxes but noting that the return was not reviewed by the Income and Sales Tax Department yet. In the opinion of management and its tax advisor the current booked provisions in the consolidated financial statements are sufficient to settle the tax liabilities.
- A final settlement was reached with the Income and Sales Tax Department in Jordan with regard to Jordan Leasing Company (Subsidiary) until the end of year 2020. The company submitted its tax returns for the years 2019 and 2021 and paid related taxes noting that the return was not reviewed by the Income and Sales Tax Department yet. In the opinion of management and its tax advisor the current booked provisions in the consolidated financial statements are sufficient to settle the tax liabilities.
- Accrued taxes of the Bank, its subsidiaries and external branches has been calculated for the year ended December 31, 2022, and in the opinion of the management and its tax advisor the current booked provisions are sufficient to pay the tax obligations as of that date.

The following is a summary of the reconciliation between accounting profit and taxable profit:

	2022	2021
	JD	JD
Accounting income	60,931,928	51,893,989
Income untaxable	(24,611,097)	(23,147,881)
undetectable tax expenses	26,135,553	28,846,779
Taxable profit	62,456,384	57,592,887
Income tax rate	33.4%	31.8%
Income tax accrued on the profits for the year	20,856,003	18,335,056

B. Deferred Tax Assets:

The details for this item are as follows:

	December 31, 2021		December 31, 2022		Deferred Tax	
	JD	JD	JD	JD	JD	JD
Accounts included						
Deferred Tax Assets						
Provision for non-performing loans	25,087,062	11,347,444	-	23,952,318	910,1880	953,3084
Prior years' provision for non-performing loans	9,385,573	474,758	-	8,910,815	3,166,927	3,346,964
Provision for end-of-service indemnity	4,298,613	1,010,596	487,483	3,775,500	1,091,384	1,246,830
Interest in suspense	728,672	7,544	-	721,128	174,608	176,780
Provision for lawsuits raised against Bank	764,385	824,260	417,150	357,275	119,837	274,538
Provision for seized assets	9,729,988	160,957	-	9,569,031	3,395,263	3,454,647
Impairment for assets available for sale	62,831	-	-	62,831	23,876	23,876
Seized assets valuation	837,287	-	-	837,287	318,169	318,169
Expected credit loss provision	16,501,642	141,659	5,101,656	21,461,639	7,770,191	6,181,811
	67,396,053	3,754,518	6,006,289	69,647,824	25,162,135	24,556,699
C. Deferred Tax Liabilities:						
Fair value reserve	529,747	-	578,238	1,107,985	107,367	51,871

The movement on the deferred tax assets and liabilities accounts is as follows:	Deferred tax assets		Deferred tax liabilities	
	2022	2021	2022	2021
	JD	JD	JD	JD
Balance -Beginning of year	24,556,699	21,808,399	51,871	48,946
Addition during the year	1,929,810	4,797,947	55,496	3,930
Amortized during the year	(1,324,374)	(2,049,647)	-	(1,005)
Balance -end of year	25,162,135	24,556,699	107,367	51,871

* The rate used in calculating the deferred taxes is the effective unified rate in the country where the Bank is located.

20. Borrowed Funds						
The details of this item are as follows:	Amount	Number of Installments In Total	The Remaining	Periodic Installments Maturity	Collaterals	Price of Borrowing Interest
December 31, 2022	JD					
Borrowing from Central Banks*	25,298,097	24-108	1-60	Monthly	Treasury Bonds and bills	Zero -1%
Borrowing from Jordan Mortgage Refinance Company**	15,000,000	1	1	One payment	Assigning real estate loans mortgage certificates in favour of the company	4.15%
Lease liabilities ***	17,376,666	953	513	Annual	None	Average 5,75%
Total	57,674,763					
December 31, 2021						
Borrowing from Central Banks*	41,560,368	24-108	3-66	Monthly	Treasury Bonds and bills	Zero -1%
Borrowing from Jordan Mortgage Refinance Company**	15,000,000	1	1	One payment	Assigning real estate loans mortgage certificates in favour of the company	4.15%
Lease liabilities ***	15,578,959	838	482	Annual	None	Average 5,75%
Total	72,139,327					

* The above balances has been re-financed to the Bank's customers classified under small and medium seized entities and corporates with an interest rate ranging from 2% - 6.83%.

- This balance is borrowed at a fixed interest rate, and there is no borrowing at floating interest rates, non - interest bearing borrowings related to loans issued by the Central Bank of Jordan amounted to JD 16,506,116 as of December 31, 2022.

** This item represents the amount borrowed from Jordan Mortgage Refinance Company which is due in one payment within three years.

*** Lease liabilities – Against right of use of assets – leased:	December 31, 2022	December 31, 2021
Maturity analysis - undiscounted contractual cash flows	JD	JD
Less than one year	3,617,727	3,424,483
Year to five years	12,290,281	10,700,014
More than five years	7,231,831	6,595,172
Total undiscounted lease liabilities	23,139,839	20,719,669
Discounted lease liabilities included in the consolidated statement of financial position	17,376,666	15,578,959
Within one year	1,716,420	2,615,263
More than one year	15,660,246	12,963,696

21. Other Liabilities		
The details of this item are as follows:	December 31,	
	2022	2021
	JD	JD
Accrued interest payable	8,019,551	3,181,123
Deferred cheques	8,424,527	9,781,208
Temporary deposits	6,763,075	7,756,932
Dividends payable	2,739,253	2,605,617
Deposits on safe boxes	174,912	174,455
Margins against sold real estate	138,095	65,000
Financial derivatives - Note (39)	-	5,448
Expected credit loss provision against indirect credit facilities **	8,069,724	7,694,926
Other liabilities*	12,309,522	10,986,284
	46,638,659	42,250,993

* The details of other liabilities are as follows:		
	December 31,	
	2022	2021
	JD	JD
Social security deposits	310,879	283,703
Income tax deposits	320,737	315,834
Accrued expenses	8,094,391	8,438,566
Incoming transfers	301,080	393,462
Board of Directors' remuneration	55,000	55,000
Other credit balances	3,227,435	1,499,719
	12,309,522	10,986,284

Item	Aa of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual	Collective	Individual	Collective	Individual	Collective	Individual	Collective
	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the Beginning of the Year	352,723,215	63,088,221	28,348,138	726,223	10,980,895	455,866,692	468,544,523	
New exposures during the year	38,327,337	5,814,598	939,544	83,912	9,918	45,175,309	80,971,401	
Accrued exposures	(82,751,234)	(5,040,133)	(3,520,369)	(115,410)	(266,443)	(91,693,589)	(52,303,641)	
	308,299,318	63,862,686	25,767,313	694,725	10,724,370	409,348,412	497,212,283	
Transferred to stage one	12,509,640	302,613	(12,507,640)	(302,613)	(2,000)	-	-	
Transferred to stage two	(10,583,184)	(12,821,401)	10,619,084	12,821,401	(35,900)	-	-	
Transferred to stage three	(61,839)	(127,036)	(1,756,677)	(59,121)	2,004,673	-	8,343	
Effect as a result of classification changes between the three stages during the year	2,816,571	290,693	(8,262,723)	1,653,827	(1,972,524)	(5,474,156)	275,086	
Changes due to the adjustments	83,636,724	12,558,090	(1,966,393)	55,160	-	94,283,581	(39,925,709)	
Adjustments due to exchange rates fluctuations	(640,868)	-	(189,795)	-	(15,553)	(846,216)	(1,703,311)	
Balance at the End of the Year	395,976,362	64,065,645	11,703,169	14,863,379	10,703,066	497,311,621	455,866,692	

**** Total expected credit loss provision distribution against indirect credit facilities was as follows:**

Item	Aa of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual	Collective	Individual	Collective	Individual	Collective	Individual	Collective
	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the Beginning of the Year	322,299	116,345	236,313	6,274	7,013,695	7,694,926	8,845,153	
Credit loss on new exposures during the period	58,873	3,679	1,989	121	-	64,662	336,645	
Impairment loss over accrued exposures	(69,037)	(11,106)	(56,219)	(998)	(97,245)	(234,605)	(968,691)	
Transferred to stage one	312,135	108,918	182,083	5,397	6,916,450	7,524,983	8,213,107	
Transferred to stage two	60,458	2,613	(60,458)	(2,613)	-	-	-	
Transferred to stage three	(13,662)	(23,643)	13,662	23,643	-	-	-	
Effect as a result of classification changes between the three stages during the year	(35)	(234)	(9,512)	(511)	10,292	-	-	
Changes due to the adjustments	9,129	(2,215)	60,133	3,097	7,845	59,731	111,176	
Adjustments due to exchange rates fluctuations	345,712	(4,1869)	186,809	229	-	490,881	(616,170)	
	(146)	-	(398)	-	(5,327)	(5,871)	(13,187)	
Balance at the End of the Year	695,333	43,570	372,319	29,242	6,929,260	8,069,724	7,694,926	

Indirect credit facilities distribution was as follows:**A. Letter of credit**

Item	As of December 31, 2022						As of December 31, 2021		
	Stage One		Stage Two		Stage Three		Total		
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
Item	JD	JD	JD	JD	JD	JD	JD	JD	
Credit risk rating based on the Bank's internal credit rating system:									
1	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	175,113	-
3	784,461	-	-	-	-	-	784,461	10,008,311	-
4	1,534,916	-	-	-	-	-	1,534,916	11,220,325	-
5	14,891,397	-	-	-	-	-	14,891,397	4,171,891	-
6	1,176,940	-	65,221	-	-	-	1,242,161	932,147	-
7	-	-	-	-	-	-	-	79,672	-
8	-	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-	-
Total	18,387,714	-	65,221	-	-	-	18,452,935	26,587,459	-

Indirect facilities movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
Item	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	26,507,787	-	79,672	-	-	-	26,587,459	52,308,450
New facilities during the year	(827,488)	-	65,221	-	-	-	(762,267)	2,590,726
Facilities paid	(6,967,421)	-	(18,273)	-	-	-	(6,985,694)	(2,259,947)
Transferred to Stage One	18,712,878	-	126,620	-	-	-	18,839,498	52,639,229
Transferred to Stage Two	61,399	-	(61,399)	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
The effect on the provision at the end of the year as a result of changes in classification between the three stages during the year	(4,679)	-	-	-	-	-	(4,679)	(23,677)
Changes due to the adjustments	(381,884)	-	-	-	-	-	(381,884)	(26,028,093)
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	-
Total Balance at the End of the Year	18,387,714	-	65,221	-	-	-	18,452,935	26,587,459

Impairment provision movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Balance at the beginning of the year	17,161	-	3,614	-	-	-	20,775	92,892
Loss on new balances during the year	10,909	-	27	-	-	-	10,936	5,157
Recoveries from impairment on investments due	(6,298)	-	(2,549)	-	-	-	(8,847)	(1,823)
	21,772	-	1,092	-	-	-	22,864	96,226
Transferred to Stage One	1,065	-	(1,065)	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
The effect as a result of the reclassification between the three stages during the year	(848)	-	-	-	-	-	(848)	2,493
Changes due to the adjustments	20,541	-	-	-	-	-	20,541	(77,944)
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	-
Total Balance at the End of the Year	42,530	-	-	-	-	-	42,557	20,775

B. Acceptances

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
1	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-
3	313,866	-	-	-	-	-	313,866	1,119,185
4	14,716,069	-	-	-	-	-	14,716,069	6,513,789
5	4,066,020	-	-	-	-	-	4,066,020	4,375,097
6	506,231	-	-	-	-	-	506,231	1,933,933
7	-	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-
Total	19,602,186	-	-	-	-	-	19,602,186	13,942,004

Indirect facilities movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the Beginning of the year	13,537,023	-	404,981	-	-	-	13,942,004	18,627,450
New facilities during the year	15,503,620	-	-	-	-	-	15,503,620	7,771,148
Facilities settled	(8,397,964)	-	(404,981)	-	-	-	(8,802,945)	(13,362,034)
Transferred to Stage One	20,642,679	-	-	-	-	-	20,642,679	13,036,564
Transferred to Stage Two	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
The effect as a result of reclassification between the three stages during the year	-	-	-	-	-	-	-	(125,303)
Changes due to the adjustments	(1,040,493)	-	-	-	-	-	(1,040,493)	1,030,743
Written off facilities	-	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	-
Total Balance at the End of the Year	19,602,186	-	-	-	-	-	19,602,186	13,942,004

Impairment provision movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the Beginning of the year	15,094	-	1,116	-	-	-	16,210	37,862
Impairment Loss of new balances during the year	14,393	-	-	-	-	-	14,393	11,552
Recoveries from impairment loss on facilities due	(11,288)	-	(1,116)	-	-	-	(12,404)	(20,826)
Transferred to Stage One	18,199	-	-	-	-	-	18,199	28,588
Transferred to Stage Two	-	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-	-
The effect as a result of reclassification between the three stages during the year	-	-	-	-	-	-	-	(500)
Changes due to the adjustments	6,544	-	-	-	-	-	6,544	(11,878)
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-	-
Total Balance at the End of the Year	24,743	-	-	-	-	-	24,743	16,210

C. Letters of guarantee

As of December 31, 2022

As of December
31, 2021

Item	Stage One			Stage Two			Stage Three			Total		
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Credit risk rating based on the Bank's internal credit rating system:												
1	-	-	-	-	-	-	-	-	-	-	-	-
2	2,432,470	-	-	-	-	-	-	-	-	2,432,470	-	-
3	7,531,381	-	177,000	-	-	-	-	-	-	7,708,381	-	-
4	20,967,183	-	200,210	-	-	-	-	-	-	21,167,393	-	-
5	19,423,796	-	2,346,965	-	-	-	-	-	-	21,770,761	-	-
6	11,708,804	-	1,717,823	-	-	-	-	-	-	13,426,627	-	-
7	-	-	1,674,754	-	-	-	-	-	-	1,674,754	-	-
8	-	-	-	-	-	-	-	1,265	-	1,265	-	-
9	-	-	-	-	-	-	-	29,149	-	29,149	-	-
10	-	-	-	-	-	-	-	10,672,652	-	10,672,652	-	-
Total	62,063,634	-	6,116,752	-	-	-	-	10,703,066	-	78,883,452	-	95,353,731

Indirect facilities movement disclosure:

As of December 31, 2022

As of December
31, 2021

Item	Stage One			Stage Two			Stage Three			Total		
	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD	Individual Level	Collective Level	JD
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance at the beginning of the year	72,882,124	-	11,490,712	-	-	-	10,980,895	-	-	95,353,731	-	-
New facilities during the Year	3,920,613	-	121,306	-	-	-	9,918	-	-	4,051,837	-	-
Facilities settled	(4,856,016)	-	(261,374)	-	-	-	(266,443)	-	-	(5,383,833)	-	-
Transferred to Stage One	71,946,721	-	11,350,644	-	-	-	10,724,370	-	-	94,021,735	-	-
Transferred to Stage Two	3,850,182	-	(3,848,182)	-	-	-	(2,000)	-	-	-	-	-
Transferred to Stage Three	(1,819,257)	-	1,855,157	-	-	-	(35,900)	-	-	-	-	-
Transferred to Stage Three	(1,000)	-	(51,083)	-	-	-	52,083	-	-	-	-	8,343
The effect as a result of reclassification between the three stages during the year	1,119,950	-	(383,211)	-	-	-	(19,934)	-	-	716,805	-	-
Changes due to the adjustments	(12,491,672)	-	(2,616,778)	-	-	-	-	-	-	(15,108,450)	-	-
Adjustments due to changes in exchange rates	(541,290)	-	(189,795)	-	-	-	(15,553)	-	-	(746,638)	-	-
Total balance at the end of the year	62,063,634	-	6,116,752	-	-	-	10,703,066	-	-	78,883,452	-	95,353,731

Impairment provision movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Balance at the beginning of the year	111,475	-	123,943	-	7,013,695	-	7,249,113	7,953,357
Impairment Loss of new balances during the year	7,486	-	254	-	-	-	7,740	220,524
Recoveries from impairment loss on facilities due	(6,879)	-	(25,820)	-	(97,245)	-	(129,944)	(859,575)
Transferred to Stage One	112,082	-	98,377	-	6,916,450	-	7,126,909	7,314,306
Transferred to Stage Two	28,322	-	(28,322)	-	-	-	-	-
Transferred to Stage Three	(2,667)	-	2,667	-	-	-	-	-
Transferred to Stage Three	(5)	-	(2,431)	-	2,436	-	-	-
The effect as a result of reclassification between the three stages during the year	(10,189)	-	67,256	-	15,701	-	72,768	58,313
Changes due to the adjustments	62,280	-	36,031	-	-	-	98,311	(110,734)
Adjustments due to changes in exchange rates	(104)	-	(398)	-	(5,327)	-	(5,829)	(12,772)
Total balance at the end of the year	189,719	-	173,180	-	6,929,260	-	7,292,159	7,249,113

D. Unutilized facilities limits

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Credit risk rating based on the Bank's internal credit rating system:	JD	JD	JD	JD	JD	JD	JD	JD
1	5,138	-	-	-	-	-	5,138	5,138
2	7,064,133	-	-	-	-	-	7,064,133	9,383,550
3	23,752,674	-	-	-	-	-	23,752,674	39,799,599
4	133,767,774	-	246,042	-	-	-	134,013,816	79,162,594
5	113,532,116	-	1,255,306	-	-	-	114,787,422	84,011,920
6	17,800,993	-	1,391,362	-	-	-	19,192,355	40,604,006
7	-	-	2,628,486	-	-	-	2,628,486	3,202,247
8	-	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-	-
Unclassified	-	64,065,645	-	14,863,379	-	-	78,929,024	63,814,444
Total	295,922,828	64,065,645	5,521,196	14,863,379	-	-	380,373,048	319,983,498

Unutilized facilities movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Balance at the Beginning of the year	239,796,281	63,088,221	16,372,773	726,223	-	-	319,983,498	285,565,713
New facilities during the year	19,730,592	5,814,598	753,017	83,912	-	-	26,382,119	65,354,524
Facilities paid	(62,529,833)	(5,040,133)	(2,835,741)	(115,410)	-	-	(70,521,117)	(32,419,749)
Transferred to Stage One	196,997,040	63,862,686	14,290,049	694,725	-	-	275,844,500	318,500,488
Transferred to Stage Two	8,598,059	302,613	(8,598,059)	(302,613)	-	-	-	-
Transferred to Stage Three	(8,763,927)	(12,821,401)	8,763,927	12,821,401	-	-	-	-
Transferred to Stage Three	(60,839)	(127,036)	(1,705,594)	(59,121)	1,952,590	-	-	-
The effect as a result of reclassification between the three stages during the year	1,701,300	290,693	(7,879,512)	1,653,827	(1,952,590)	(6,186,282)	930,689	930,689
Changes due to the adjustments	97,550,773	12,558,090	650,385	55,160	-	-	110,814,408	1,043,096
Written off facilities	-	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(99,578)	-	-	-	-	-	(99,578)	(490,775)
Total Balance at the End of the Year	295,922,828	64,065,645	5,521,196	14,863,379	-	-	380,373,048	319,983,498

Impairment provision movement disclosure:

Item	As of December 31, 2022						As of December 31, 2021	
	Stage One		Stage Two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	JD	JD
Balance at the Beginning of the year	178,569	116,345	107,640	6,274	-	-	408,828	761,042
Impairment Loss of new balances during the year	26,085	3,679	1,708	121	-	-	31,593	99,412
Recoveries from impairment loss on investments due	(44,572)	(11,106)	(26,734)	(998)	-	-	(83,410)	(86,467)
Transferred to Stage One	160,082	108,918	82,614	5,397	-	-	357,011	773,987
Transferred to Stage Two	31,071	2,613	(31,071)	(2,613)	-	-	-	-
Transferred to Stage Three	(30)	(234)	(7,081)	(511)	7,856	-	-	-
The effect as a result of reclassification between the three stages during the year	1,908	(2,215)	(7,123)	3,097	(7,856)	(12,189)	50,870	50,870
Changes due to the adjustments	256,347	(41,869)	150,778	229	-	-	365,485	(415,614)
Written off facilities	-	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(42)	-	-	-	-	-	(42)	(415)
Total Balance at the End of the Year	438,341	43,570	199,112	29,242	-	-	710,265	408,828

22. Paid-Up Capital

The authorized capital of the Bank is JD 200 million as of December 31, 2022 and 2021.

The authorized capital of the Bank is JD 200 million by year end, divided into 200 million shares at a par value of JD 1 each.

23. Reserves

- Statutory Reserve

The amount accumulated in this account is transferred at 10% from the annual net income before tax during the year and previous years according to the Banks Law and Companies Law. This reserve cannot be distributed to shareholders.

- Voluntary Reserve

The amounts accumulated in this account are transferred at 10% from the annual net income before taxes during the previous years. This reserve will be used for the purposes approved by the Board of Directors. Moreover, the General Assembly of Shareholders has the right to capitalize or distribute the whole reserve or part thereof as dividends.

- General Banking Risks Reserve

This item represents the general banking risks reserve in line with the instructions of the Central Bank of Jordan. The balance of the general bank risk reserve has been transferred to retained earnings as of January 1ST 2018 based on Central Bank of Jordan Circular No. 1359/1/10 dated January 25, 2018 and Central Bank Instructions No. 13/2018 dated June 6, 2018 and other regulatory authorities.

- Special Reserve

This reserve represents the periodic fluctuation reserve calculated according to the instructions of the Palestinian Monetary Authority concerning the Bank's branches operating in Palestine.

The restricted reserves are as follows:		
Reserve	Amount JD	Nature of Restriction
Statutory reserve	110,452,964	Banking and corporate law
General banking risks reserve	4,102,021	Regulatory authorities
Special reserve	5,849,743	Regulatory authorities

24. Foreign Currency Translation Differences

This item represents the differences resulting from the translation of net investment in foreign subsidiary (Bank of Jordan – Syria) upon consolidating the financial statements.

The movement on this item during the year is as follows:		
	2022 JD	2021 JD
Balance at the Beginning of the Year	(13,009,685)	(12,855,521)
Changes in the translation of net investment in the subsidiary Company during the year*	(23,954)	(154,164)
Balance at the End of the Year	(13,033,639)	(13,009,685)

* This item includes the Bank's net share of the structural position related to the investment in the capital of Bank of Jordan – Syria for the years 2022 and 2021.

25. Fair Value Reserve

The details of the fair value reserve are as follows:

	2022 JD	2021 JD
Balance - Beginnings of the Year	(3,979,324)	(6,092,218)
Unrealized gains – Equity instruments	51,879,948	2,734,811
Unrealized (losses) – debt instruments	-	-
Expected credit loss – debt instruments	-	(212,204)
Debt instruments at fair value through comprehensive income transferred to profit or loss as a result of sale	-	(406,788)
Equity instruments at fair value through comprehensive income transferred to retained earnings as a result of sale	650,840	-
Deferred Tax Liabilities	(55,496)	(2,925)
Balance at the End of the Year*	48,495,968	(3,979,324)

* Net after deferred tax amounted to JD 107,367 for the year 2022 (JD 51,871 for the year 2021).

26. Retained Earnings

The details of this item are as follows:

	2022 JD	2021 JD
Balance at the Beginning of the Year	176,032,362	165,814,735
Impact of IAS (29) implementation**	-	3,824,745
Adjusted beginning balance	176,032,362	169,639,480
Dividends distributed to shareholders	(36,000,000)	(24,000,000)
Profit for the year	40,139,436	36,008,748
Transferred (to) reserves	(6,143,884)	(6,518,732)
Profit transferred as a result of sale of financial assets through comprehensive income*	(903,399)	-
Foreign currency translation differences	113,927	902,866
Balance at the End of the Year	173,238,442	176,032,362

- Retained earnings include an amount of JD 25,126,135 restricted against deferred tax assets as of December 31, 2022 (JD 24,556,699 as of December 31, 2021).

- Retained earnings include an amount of JD 227,598 as of December 31, 2022, which represents the effect of early adoption of IFRS (9). These restricted amounts cannot be utilized unless realized as instructed by Jordan Securities Exchange Commission. Also retained earnings include an amount of JD 813,437 as of December 31, 2022 that cannot be utilized by distribution or any purpose unless there is a formal approval from Central Bank of Jordan resulting from the application of Central Bank of Jordan circular No. 10/1/1359 dated January 25, 2018.

* Presented net of Income tax.

** During the period, the bank reevaluated the impact of inflation in Syria, as the management found that the current economic situation in Syria does not reflect hyperinflation. Therefore, it considered the adjusted balances as of December 31, 2021 as the opening balances for the year 2022, and there was no impact booked as a result of inflation in the financial statements according to the International Accounting Standard No.29

27. Declared Dividends

The Bank's Board of Directors recommended in its meeting held in January 30, 2023 the distribution of 18% of the Bank's capital as cash dividends to the shareholders, this is subject to the General Assembly and Central Bank of Jordan approvals.

28. Interest Income

The details of this item are as follows:

For the Year Ended December 31,

2022 2021

JD JD

Direct Credit Facilities at amortized cost:

Individual (retail customers):	50,704,604	46,406,205
Overdraft accounts	1,334,653	1,405,377
Loans and discounted bills	44,746,821	40,559,790
Credit cards	4,623,130	4,441,038
Real estate loans	18,806,733	16,742,079
Corporate Entities:	36,288,188	36,722,111
Large corporate customers:	20,521,905	21,823,354
Overdraft accounts	2,781,864	4,495,271
Loans and discounted bills	17,740,041	17,328,083
SMEs:	15,766,283	14,898,757
Overdraft accounts	2,932,363	3,492,182
Loans and discounted bills	12,833,920	11,406,575
Government and Public Sector	13,733,940	8,548,868
Other items:		
Balances with central banks	6,918,692	1,661,143
Balances and deposits with banks and financial institutions	5,813,050	3,919,776
Financial assets at amortized cost	11,597,167	14,772,769
Financial assets at fair value through comprehensive income	-	124,695
Total	143,862,374	128,897,646

29. Interest Expense

The details of this item are as follows:

For the Year Ended
December 31,

2022

2021

JD

JD

Banks and financial institution deposits	2,867,032	1,589,453
Customers' deposits:		
Current and demand deposits	5,557	2,876
Saving accounts	2,608,280	2,391,408
Time and notice deposits	14,990,725	9,999,152
Certificates of deposit	1,506,575	971,771
Borrowed funds	710,331	751,527
Cash margins	1,807,927	1,687,643
Deposits insurance fees	2,840,625	2,351,034
Interest on lease liabilities	1,134,358	926,248
	28,471,410	20,671,112

30. Net – Commissions Income

The details of this item are as follows:

For the Year Ended December 31,

2022

2021

JD

JD

Commission's Income:		
Direct credit facilities commissions	4,545,012	4,137,983
Indirect credit facilities commissions	2,426,520	2,503,111
Other commissions	16,517,245	15,546,421
Total	23,488,777	22,187,515
Less: Commissions Expense	1,586,369	1,194,968
Net Commissions Income	21,902,408	20,992,547

31. Foreign Currencies Income

The details of this item are as follows:	For the Year Ended December 31,	
	2022	2021
	JD	JD
From trading / dealing	89,726	165,095
From revaluation	4,106,128	3,134,263
	4,195,854	3,299,358

32. Gain from Financial Assets at Fair Value Through Profit or Loss

The details of this item are as follows:	Realized Gain	Unrealized Gain	Shares Dividends	Total
	JD	JD	JD	JD
	During the Year 2022			
Local shares	-	82,577	21,480	104,057
	-	82,577	21,480	104,057
During the Year 2021				
Local shares	-	77,381	12,888	90,269
	-	77,381	12,888	90,269

33. Other Income

The details of this item are as follows:	For the Year Ended December 31,	
	2022	2021
	JD	JD
Revenues recovered from prior years	1,761,686	1,603,670
Gain from the sale of assets seized by the Bank	1,182,584	550,211
Revenue from telephone, post, and swift	342,957	466,990
Rent income received from the Bank's real estate	170,001	184,717
Gain from the sale of property and equipment	65,913	81,073
Interest in suspense reversed to revenue	1,106,053	690,942
Other revenue	967,567	1,635,814
	5,596,761	5,213,417

34. Employees Expenses

The details of this item are as follows:	For the year ended December 31,	
	2022	2021
	JD	JD
Salaries, bonuses, and employees' benefits	26,412,279	24,378,296
Bank's contribution to social security	2,250,491	2,227,512
Bank's contribution to provident fund	1,706,188	1,642,728
Medical expenses	1,274,127	1,088,465
Staff training expenses	396,392	365,151
Transportation and travel expenses	715,065	461,237
Life insurance	101,214	92,614
	32,855,756	30,256,003

35. Other Expenses

The details of this item are as follows:	For the year ended December 31,	
	2022	2021
	JD	JD
Rent	1,017,884	1,049,498
Printing and stationery	758,378	811,651
Telephone, post and swift	2,201,853	2,190,439
Maintenance, repairs, and cleaning	7,639,183	6,448,015
Fees, taxes, and licenses	4,253,657	3,958,710
Advertisements and subscriptions	9,161,462	6,909,743
Insurance expenses	5,600,443	4,717,389
Electricity and heating	805,315	561,935
Donations	1,161,265	509,254
Hospitality	278,693	213,561
Professional, consultancy and legal fees	1,924,794	1,857,303
Board of Directors members remunerations	52,041	55,000
Miscellaneous	1,262,118	1,141,514
	36,117,086	30,424,012

36. Financial Assets Expected Credit Losses Expenses

The details on this item are as follows:	For the year ended December 31,	
	2022	2021
	JD	JD
Balances central banks	95,424	35,395
Balances at banks and financial institutions	101,426	3,195
Deposits at banks and financial institutions	(32,467)	(5,908)
Financial assets at fair value through comprehensive income – debt securities	-	(212,204)
Direct credit facilities at amortized cost	5,985,123	17,597,472
Financial assets at amortized cost	(104,903)	(222,791)
Off statement of financial position items	380,669	(1,137,040)
	6,425,272	16,058,119

37. Earnings Per Share from Profit for the Year

The details of this item are as follows:	2022	2021
	JD	JD
	Profit for the year (Bank's shareholders)	40,139,436
Weighted average number of shares *	200,000,000	200,000,000
Net income for the year/share (Bank's shareholders)	JD/FILLS	JD/FILLS
Basic and diluted	0/201	0/180

The average price of their shares is calculated from the average return, based on the number of authorized shares for the years ending on December 31, 2022, and 2021 in accordance with the requirements of International Accounting Standard No. 33.

38. Cash and Cash Equivalents

The details of this item are as follows:	December 31,	
	2022	2021
	JD	JD
Cash and balances with Central Banks maturing within 3 months	663,396,371	371,518,123
Add: Balances with banks and other financial institutions maturing within 3 months	150,844,506	136,007,374
Less: Banks and financial institutions' deposits maturing within 3 months	(61,078,839)	(42,575,971)
Restricted balances	(123,395,472)	(99,756,950)
	629,766,566	365,192,576

39. Financial Derivatives	Nominal Value Maturities			
	The details of financial derivatives at year-end are as follows:	From 3 To	Within	Total
		12 Months	3 Months	
December 31, 2022	JD	JD	JD	JD
Foreign currencies forward contracts	128,237	7,393,373	-	7,393,373
Total	128,237	7,393,373	-	7,393,373
December 31, 2021	JD	JD	JD	JD
Foreign currencies forward contracts	79,538	37,276,712	4,512,286	41,788,998
Total	79,538	37,276,712	4,512,286	41,788,998

- Nominal value indicates the value of transactions at year-end and does not relate to market risk or credit risk.

40. Related parties Transactions

Within its normal activities, the Bank entered into transactions with its major shareholders, members of the Board of Directors, executive management and the associate Company at the commercial rates of interest and commission. Moreover, all loans and advances with related parties are performing, and no provision for probable credit losses has been taken thereon.

The following are summaries of balances and transactions with related parties:

Consolidated Statement of Financial Position Items:

	Subsidiaries*				Board of Directors Members		Executives Management		Staff Provident Fund		Other Parties		Total	
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Assets:														
Investments	45,415,294	-	-	-	-	-	-	-	-	-	-	-	45,415,294	45,415,294
Credit Facilities	-	2,352,700	481,288	-	-	-	-	-	-	-	1,503,294	-	4,337,282	5,604,549
Current accounts and Deposits	10	-	-	-	-	-	-	-	-	-	-	10	-	217,180
Cash Margins	3,982,000	-	-	-	-	-	-	-	-	-	-	-	3,982,000	3,982,000
Liabilities:														
Customer Deposits and Margins	22,207,848	911,565	3,724,181	243,181	24,309,799	51,396,574	37,604,494							
Bank Deposits	7,308,547	-	-	-	-	7,308,547	7,753,511							
Borrowed funds	3,297,469	-	-	-	-	3,297,469	3,434,659							
Off-consolidated balance sheet items														
Letters of guarantee	508,408	10,000	50,000	-	38,300	606,708	933,936							
Acceptances and credits	-	-	-	-	-	-	472,543							
Total														
	for the year ended December 31,													
Consolidated Statement of Profit or Loss Items:														
Credit interest and commission	-	167,475	93,587	79	122,666	383,807	334,753							
Debit interest and commission	1,054,960	1,241	111,458	47,981	541,793	1,757,433	1,055,710							

Interest rates:

- Credit interest rates against facilities in JOD range from 1% (minimum price represent interest rate against cash margin amounted to 100%) to 12%.
 - No Credit interests in foreign currency due to the fact that there is no credit facilities granted in foreign currencies .
 - Debit interest rates for JOD range from 0.0025% to 5.422%.
 - Debit interest rates for foreign currency range from 2.2% to 2.93%.
- * Balances and transactions with subsidiary companies are excluded from the consolidated financial statements, but presented for clarification purposes only.
- Investment in subsidiary - Syria is shown at cost, noting that the bank has hedged against the impairment of this investment in its records.
 - Related parties number that have been granted facilities is 33 customers as of Dec 31, 2022.

Bank's Executive Management Salaries and Remunerations Summary is as follows:

For the Year Ended December 31,

	2022		2021	
	JD	JD	JD	JD
Salaries and executive benefits	2,343,120		2,182,594	
Transportation and board secretary	27,036		36,033	
Board of directors membership, transportation and bonuses	664,057		658,982	
Total	3,034,213		2,877,609	

41. Risk Management**First: Qualitative Disclosures**

The Bank continuously develops the risk management structure to ensure effective management of all of its operations, the efficiency of the risk management process, and proper application of the regulatory controls across all of the Bank's operations (Execution). The Bank has created a risk management committee emanated from the Board of Directors, which in its turn works to ensure the existence of an effective internal control system and to verify its good performance. The Board also approves risk management policies in general and defines their framework.

* Risk management department takes the responsibility of managing different types of risks from which:

- Preparing the policies and approve on it from the board of directors.
- Analysing all the risk types (credit, market, liquidity, operations, information security....)
- Develop measurement and control methodologies for each type of risk.
- Providee the Board of Directors and upper management with statements and information on measuring risks in the bank in a qualitative and quantitative manner.

* The Bank has applied a set of automatic systems to measure and control risks such as capital adequacy ratios, liquidity risk and ratios (LCR / NSFR), operational risks, operational production, and market risks.

Credit Risk:

Credit risks arise from the possibility of the inability and/or unwillingness of the borrower or the third party to fulfil its obligations at the agreed times. These risks include items within the financial statements such as loans and bonds, and items outside the financial statements such as guarantees and/or documentary credits, which leads to financial losses to the bank.

In this context, the Bank is strengthening the institutional frameworks that govern credit management through the following:

1. A set of independent specialized departments to manage credit risks are as follows:
 - Corporate Credit Department (deals with corporate credit risk management)
 - Small and Medium Credit Department (SME's) deals with managing the credit risks of small and medium sized entities.
 - Individual Credit Department (deals with the individuals credit portfolios).
 - Credit Portfolio Risk Department: which is mainly deals with preserving the quality of credit granted to bank customers (Corporates, SME's and Individual) and studying key risk indicators, and studying key performance indicators, through preparing studies and reports on the performance of economic sectors and industries, and comparing them with the performance of portfolios, provisions, and Preparing the necessary recommendations. In this regard, so that it helps in directing the business development departments towards expansion in the economic sectors and/or promising industries, or in not expanding them. It also prepares studies and medical reports concerned with the following:
 - he credit concentrations of the portfolio at the level of economic activity.
 - Credit concentrations of the portfolio at the product level.
 - Reports on default rates, coverage ratios, and their comparison with the performance of the banking sector.
 - Reports on the performance of credit portfolios by portfolio (SME, government, corporate and individuals) and a comparison of growth and profitability rates with the performance of the banking sector.
 - Applying International Financial Reporting Standard IFRS9 through the reports and scenarios necessary to comply with the application of the standard at the beginning of the year 2018.
 - The implementation of the Customer Risk Rating System (Risk Rating Systems) is performed by classifying customers into ten levels according to the following:
 - a) Obligor Risk Rating (economic sector, management, financial status, experience, etc.).
 - b) Facility Risk Rating (risk weight is given according to the nature of the credit type).
 - c) Guarantee Classification (risk weight is given according to the nature of the provided guarantee and its type) which directly affects the recovery ratio, and thus the calculation of the loss given default LGD.
2. Separation between the different business development departments and credit risk departments.
3. Set of approved policies and procedures that determine the basis for defining, measuring, and managing this type of risks.
4. Determining credit concentrations at the level of credit type, economic sector, geographical distribution and credit portfolios...etc. The credit risk department, each within its competence, monitors these concentrations.
5. System of authorization and relationship management:

Bank of Jordan adopts a system of authorization that includes a mechanism for granting, delegating, supervising, and managing the relationship for different credit activities.
6. Determine risk mitigation methods:

The Bank follows a different methods to mitigate the credit risks which represents in the following:

 - Provide an appropriate structure for credit, consistent with its purpose and for its repayment.
 - Ensure the completion of all control aspects on the use of credit and sources of repayment
 - Fulfillment of appropriate guarantees in order to hedge against any risks in this regard.
 - Studying and evaluating credit transactions by credit risk departments.
 - Periodic assessment of guarantees according to the nature, quality and degree of guarantee risks enhancing it and ensure its coverage for the credit granted up to date.
 - Specialized committees for the credit approval.
7. Credit execution departments which include monitoring credit execution, in addition to a unit concerned with documentation, completing legal audits, and implementation.

8. Implementation of an electronic system to manage credit (Crems, E-loan).
9. Specialized departments to follow up the collection of receivables and bad debts.
10. Risk Management Committee at the management level to review credit, investment and risk policies and strategies.
11. Determine the tasks of the different credit departments in terms of the mechanism and periodicity of monitoring and extracted statements and the mechanism of escalation to senior management and the board of directors.
12. Economic fluctuations analysis in changes in the structure and quality of the credit portfolio.
13. Prepare and perform stress testing.
14. Monitoring reports:

The credit departments each within their major it's specialty, monitor and evaluate all credit operations through a set of monitoring statements:

 - Daily monitoring:
 - Credit excesses, non-renewable limit, accounts receivable, and more.
 - Monitoring the quality and distribution of the credit portfolio.
 - Classification of credit risks, economic sector, type of credit, collateral, concentrations, trends in the quality of credit assets... and others.
 - Monitoring credit exposure (Total Exposure) at the customer level, geographical region credit type, economic sector, maturity date collateral type and others.

Also submitting these reports on a monthly basis to the Risk Management Committee emanated from the Board of Directors. As for the daily operations, they are submitted to the Director General up to date.

Operational Risks:

Operational risk is defined as the risk of loss resulting from failure or inadequacy of internal processes, people or systems, or from an external event which includes legal risks where the operational risk department was established since 2003 as it was filled with the qualified human resources and automatic systems since that date it is managerially related to the risk management.

The Bank manages the operational risks within the following principles:

1. Preparing an operational risk policy and adopting it by the Board of Directors to apply it on the ground, which included the principles for defining, measuring, and monitoring risks, in addition to the level of acceptance of this type of risk.
2. Implementing an automatic system to manage operational risks (CAREWEB).
3. Updating risk profile files so that they include all types of operational risks and control procedures that limit them, and the periodicity of examining them to ensure their efficiency and continuity of work at the level of each of the Bank's units. Reports are submitted to the Risk Management Committee to approve these files.
4. The Internal Audit Department is responsible for evaluating the validity of monthly self-assessment checks for the various units of the Bank, classifying these units within the approved classification criteria in this regard, and including them in the internal audit report. And provide the audit committee with it firstly. A report is prepared showing the results of the self-assessment, the results of the internal audit assessment for all the Bank's units and submitting it to the Audit Committee on a quarterly basis.
5. Continuous assessment of operational risk profiles.
6. Applying the methodology of self-assessment of risks and control procedures (CRSA) as a tool for managing operational risks and evaluating them continuously to identify new risks in addition to ensuring the efficiency of the work of control measures to reduce these risks and updating these files firstly to reflect the actual reality of the work environment.
7. Building a database of operational errors, analyzing them, and submitting periodic reports on the concentration and quality of these errors to the Risk Management Committee / Board of Directors.

8. Applying classification standards and evaluating the bank's units within international principles and standards according to the control environment.
9. Building, defining, and monitoring key risk indicators at the bank level and submitting reports to the concerned bank units on the results of these indicators to be followed up by them and applying corrective measures to address risks before they occur.
10. Preparing and conducting stress testing for operational risks.
11. Providing the Risk Management Committee / Board of Directors with periodic statements (monthly and quarterly) that reflect the reality of the control environment for the various units of the Bank.
12. Evaluate work procedures and policies and ensure that control gaps in control procedures are identified and corrected.
13. Training and educating the Bank's employees on operational risks and how to manage them to improve the control environment in the Bank.

The enterprise risk file has been updated in coordination with the Internal Audit Department to identify the risks that the facility may be exposed to and negatively affect the achievement of the enterprise's objectives, strategy and profits. Any modifications to the enterprise's risk profile are presented to the Risk Management Committee to be approved by them. It manages the internal audit on an annual base to evaluate the control procedures of the facility and present the results of the examinations to the Audit Committee and the Risk Management Committee.

The operations risk file has been updated at the facility level for money laundering and terrorist financing risks, in coordination with the Compliance Department, so that the risks and control measures that limit them are identified. Any amendments to the file of money laundering and terrorist financing risks - established shall be presented to the Risk Management Committee for the file to be approved by them. take over.The Internal Audit Department annually evaluates the control procedures and presents the results of the examinations to the Risk Management Committee.

Liquidity and market risk

Liquidity Risk:

These are the risks that arise from the possibility of the bank's inability to provide the necessary financing to perform its obligations on their due dates or to finance its activities without incurring high costs or incurring losses. Liquidity risks are divided into:

Funding Liquidity Risk:

It is the risk of the bank's inability to convert assets into cash - such as collecting receivables - or obtain financing to pay off obligations.

Market Liquidity Risks:

It is the risk of not being able to sell the asset in the market or selling it with incurring a large financial loss as a result of weak liquidity or demand in the market.

Market Risks

These are the risks of exposure of positions inside and outside the financial position to losses as a result of fluctuating prices and rates of return in the market, and the risks that arise from banking risks resulting from all types of investments / investments and investment aspects of the bank. Market risks include the following:

- Interest rate risks
- Exchange rate risks (Deals in foreign currencies)
- Financial securities pricing risks.
- Products risks.

Market risk arises from:

- Changes that may occur in the political and economic conditions in the market.
- Interest rate fluctuations.
- Fluctuations in the prices of future financial instruments, buying and selling.
- Gaps in the maturity of assets, liabilities, and re-pricing.
- Possession of uncovered positions

The basic tools used in measuring and managing market risks are the following:

- Basis Point Value
- Value at Risk
- Stress Testing

The bank manages market and liquidity risks within the following information:

- A set of policies and procedures approved by the Board of Directors that determine the basis for defining the measurement, monitoring, follow-up and management of market and liquidity risks.
- Implementing an Asset and Liabilities Management System to measure liquidity risk and interest rates.
- Preparing a liquidity crisis management plan that includes:
 - Specialized procedures for liquidity crisis management.
 - A specialized committee to manage the liquidity crisis.
 - Liquidity Contingency Plan.
- Develop tools for measuring, managing and monitoring market and liquidity risks through:
 - Liquidity risk report according to maturity scale.
 - Monitoring the limits and quality of the investment portfolio.
 - Identifying, classifying and analyzing sources of funds according to their nature.
 - Monitoring the process of applying the Liquidity Coverage Ratio (LCR) and compliance with the minimum limits.
 - Monitoring legal and cash liquidity, which is maintaining a sufficient amount of liquid assets (monetary and semi-liquid assets) to meet liabilities.
 - Aligning the terms of assets and liabilities and taking into consideration all cash inflows and outflows.
 - Stress Testing.
 - Conducting periodic studies on developments in the global and local markets.
 - Monitoring investment tools and studying their compatibility with the investment limits set in the investment policy and the permissible stop-loss limits.
 - Studying investment limits and recommending amending them in line with the developments and conditions of the global and local markets and the risks surrounding them, and diversifying investment in order to achieve the best returns with the lowest possible risks.
 - Studying investment concentrations on an instrument basis.
 - Review and evaluation of portfolios of assets and liabilities.
 - Studying the credit rating of local and international banks according to the financial situation, the extent of its vulnerability to economic crises, and the extent of global spread.
 - Monitoring the volume of deposits, terms of deposit, the maturity date and the interest rates on them.
 - Preparing a report on the level of an excess in investment tools.
 - Monitor interest rate changes at the local and international markets level.
 - Monitoring the sensitivity of investment tools to changes in interest rates at the level of each investment performance.
 - Monitoring the pricing of lending and borrowing/investment limits.
 - Monitoring concentrations at market/instrument level and geographical distribution.
 - Submitting periodic reports to the Investments Committee and the Risk Management and Compliance Committee / Board of Directors.

Information Security

These are the risks that arise from threatening the bank's private information in terms of confidentiality, integrity and availability .The information security and protection unit was established to provide protection for information, users and assets alike by providing policies and procedures that ensure the continuity of achieving protection and through the use of means and requirements that detect, examine and develop the work environment to be more safe.

In order to enhance information security and protection, the Bank manages information security and protection risks within the following principles:

1. Reviewing and updating information security policies in line with international standards.
2. Compliance with PCI-DSS requirements.
3. Periodic monitoring of systems, servers and peripheral devices through specialized programs and addressing any threat.
4. Reviewing and monitoring powers and distributing them in accordance with policies, nature of work, job title, and approved approvals.
5. Perform periodic checks on systems and review security vulnerabilities.
6. Reviewing the work continuity plan, crisis management and evacuation plan, and preparing studies showing the current situation.
7. Continuing to conduct follow-up and periodic evaluation specialized in aspects of physical security.
8. Training and educating the bank's employees on the risks of information security and protection and how to deal with this issue through giving training courses and awareness brochures.
9. Submitting reports to the Risk Management Committee of the Board of Directors on a regular basis to keep abreast of business and developments.
10. Work to meet the requirements of SWIFT-CSP.
11. Preparing a guide to the governance of information management and its associated technology and publishing it on the bank's website.
12. Work on implementing the framework for the governance and management of information and the associated technology COBIT 2019

Compliance Risks.

Compliance risks are defined as the risks that arise from the bank's possible compliance with applicable laws, legislations, and instructions, professional and ethical banking laws and regulations issued by local and international regulatory authorities, including the bank's internal policies.

Bank of Jordan believes that compliance with regulations, standards, and instructions is one of the most important foundations and factors for the success of financial institutions. It provides them with protection from statutory penalties and preserves their reputation and credibility. It realizes the impact of this in preserving the interests of shareholders, depositors, and stakeholders. Bank of Jordan considers compliance as an institutional culture and responsibility that is comprehensive and multifaceted, and it is the responsibility of all parties in the bank, starting from the Board of Directors and executive management, and ending with all employees, each according to his powers and tasks entrusted for him.

Based on this, the Bank of Jordan established the Compliance Department as an independent department affiliated to the Compliance Committee emanating from the Board of Directors, where the department submits its periodic reports to the Compliance Committee on topics related to all business axes described within the units that fall within the organizational structure of the department, and this department has been provided with qualified and trained human cadres and systems The necessary mechanism for it to achieve its objectives and to grant the department's employees and the powers that enable them to perform their duties with complete independence and to allocate the necessary budgets for them. Compliance officers are appointed in all of the bank's subsidiaries and foreign branches, and they are followed up and supervised on their work through the Compliance Department in the General Administration.

Compliance risk is managed within the following scenarios:

- **Risks of non-compliance with instructions, laws and regulations**
 - These risks are managed by the Compliance Unit as an independent unit affiliated to the Compliance Department and manage compliance risks at the bank level according to the following principles:
 - Preparing, developing and developing a compliance policy at the level of the Banking Group and having it approved by the Bank's Board of Directors, circulating it to all employees of the Bank and reviewing it periodically.
 - Applying an automated system for managing compliance risks based on the risk based approach.
 - Providing advice and advice to the Board of Directors and to the rest of the executive departments in the Bank regarding the proper application of instructions and laws (including internal laws and policies).
 - Preparing the Compliance Monitoring Program to provide management with reasonable assurance that key compliance risks are being appropriately managed by the relevant authorities.
 - Communicate changes related to the instructions to achieve common goals and share them with the business sector in a timely manner.

- The Compliance Department is the point of contact with the regulatory authorities and is responsible for assisting senior management in maintaining good relations with the regulatory authorities.
- Helping to promote a culture of compliance by acting in the role of advice, guidance and clarification of laws.
- Providing training and awareness to management and employees regarding compliance requirements on an ongoing basis and developing training programs according to developments.
- Coordinating with other oversight functions such as the internal audit department and risk departments, and coordinating the work carried out by these functions.

- **Risks of money laundering and terrorist financing**

- These risks are managed through the Anti-Money Laundering and Terrorist Financing Operations Unit, as an independent unit and administratively affiliated to the Compliance Department. The unit manages the risks of money laundering and terrorist financing operations at the group level within the following bases:
 - A policy to combat money laundering and terrorist financing at the Group Policy AML level approved by the Bank's Board of Directors and circulated to all employees of the Bank of all their job duties and all their administrative levels.
 - Appointing a Money Laundering Reporting Officer MLRO who independently handles the reporting process to the Financial Intelligence Unit (FIU) about any suspicion related to money laundering, terrorist financing or tax evasion, and appointing a deputy for him.
 - Implementing a program to identify customers (KYC) in line with the requirements of various regulatory authorities and applying customer due diligence procedures based on the risk-based approach so that enhanced customer due diligence is carried out for customers of natural and legal persons who are classified as high-risk customers. According to the bank's approved methodology for classifying the risks of money laundering and terrorist financing. These procedures include the prohibition of dealing with any of the names on the international ban lists, the most important of which are the Security Council resolutions, as well as the prohibition of opening anonymous accounts or digital accounts or dealing with fictitious banks.
 - Adopt procedures that help the bank to identify the real beneficiary owner and the ultimate beneficiary owner when establishing the relationship and / or when conducting any financial transaction for the benefit of any customer through the bank.
 - Adopt procedures for continuous follow-up and monitoring of financial movements and customer activities carried out through the Bank's various channels on an ongoing basis in accordance with the Risk Based Approach "RBA" to detect any suspicious activity that falls under the suspicion of money laundering, terrorist financing or tax evasion, and Notify about it immediately in accordance with the laws and instructions in force that apply to the bank according to the judicial sector in which the bank carries out business.
 - It is the responsibility of the Compliance Department to study the products before they are offered, as well as to evaluate the service delivery channels before making them available to the bank's customers, and to assess the risks of exploiting them for money laundering and terrorism financing operations, and to set mitigating controls and develop control procedures.
 - Allocate channels for the bank's employees to report any suspicion that falls within the framework of money laundering, terrorist financing, or tax evasion, encourage them to report, and provide them with protection based on the bank's policy of early warning, Whistleblowing Policy.
 - Develop deterrent measures for any default or non-compliance with the requirements of the Bank's program to combat money laundering and CFP financing, and document this within the Code of Conduct.
 - Conducting a periodic assessment of money laundering and terrorist financing risks faced by the bank at the level of the banking group, Self-Risk Assessment, taking into account customer risks - product risks - service delivery channels risks - risks of external branches, as well as the results of the National Risk Assessment process.
 - Establishing procedures for dealing with foreign banks, including taking due diligence measures according to the degree of risk, evaluating compliance programs and anti-money laundering and terrorist financing programs in these banks, obtaining the approval of the Director General before any dealings, and following up the bank's dealings with these banks on an ongoing basis.
 - Establishing a continuous training program that includes all the Bank's employees at all levels of management, including the Bank's Board of Directors, and developing this program on an ongoing basis.
 - Documentation and record-keeping according to the instructions of the supervisory authorities in the judicial sectors in which the bank carries out business in accordance with the bank's procedures and mechanisms designated for this purpose.
 - Conducting an independent audit by the Internal Audit Department and submitting the results and recommendations to the Audit Committee of the Board of Directors.

▪ **Foreign Account Tax Compliance Act FATCA**

Subsequently, Jordan has entered into an agreement with the United States of America and the government (partner countries in the agreement) regarding cooperation in order to facilitate the implementation of the Foreign Account Tax Compliance Act (FATCA) and Jordan adopting the government approach **IGA model 2** As part of Bank of Jordan's compliance program, members of Bank of Jordan Group completed registration procedures with the US Treasury Department - Internal Revenue Service (IRS) as a participating foreign financial institution (PFFI), as part of efforts to comply with the requirements of the US Foreign Account Tax Compliance Act issued in 2010. (FATCA).

The Financial and Tax Verification Unit / FATCA unit takes the necessary measures to meet the requirements of the Foreign Account Tax Compliance Act for American Clients (FATCA) for all members of Bank of Jordan Group, according to the methodology and agreement signed with the Government of the United States of America IGA model 2, where Bank of Jordan / Jordan is The lead of the group and thus be responsible for the disclosure process for the entire group "except for the Bank of Jordan / Bahrain, which is subject to the methodology and agreement of the "IGA model 1".

Based on the FATCA compliance policy approved by the Board of Directors, which is reviewed periodically, the compliance program has been developed within the following main axes:

- √ Due Diligence and Documentation axis
- √ Reporting axis
- √ Certificate axis
- √ Withholding according to the agreement requirements axis

▪ **Risks of fraud and corruption**

Based on the caution of the bank's management to enhance the principles of integrity, integrity and teamwork, a special department was established to deal with fraud and corruption risks under the umbrella of the Compliance Department. The department was provided with human resources that have high skills and competencies.

The fraud risk management program at Bank of Jordan is based on the following principles:

- Adopting a unified policy to combat fraud and corruption at the level of the Aden Bank Group and its approval by the Bank's Board of Directors.
- Provide the necessary systems and powers for the Compliance Department that enable it to manage this type of risk and work on its continuous development.
- Adopting a KYE employee recognition policy that includes verifying people nominated for jobs in the bank in terms of integrity and the absence of negative indicators related to their behavior and continuing to verify the bank employees after appointment by employing mechanisms to verify the absence of negative indicators related to their behavior and performance.
- Adopting mechanisms to verify suppliers before dealing and after contracting.
- Adopt a policy to manage conflicts of interest and put in place mechanisms and work procedures to avoid any conflict of interests and monitor compliance with them on an ongoing basis.
- Adopting a Code of Conduct and circulating it to all employees and educating them on its most important principles on an ongoing basis.
- Provide a channel for reporting "Whistleblowing" about any breaches or suspicions and make this channel available to all stakeholders including employees / customers / shareholders / suppliers around the clock and make it available on the bank's official website.
- Setting specific paths for escalation with regard to employee violations according to the data of each case (Compliance Department / Human Resources Department / Internal Audit Department / Audit Committee - Board of Directors).
- Adopting an early warning policy by which the bank guarantees protection for whistleblowers and enables them to confidentially report any information related to the existence of violations or breaches.
- Adopting the principle of transparency so that the Central Bank of Jordan and the concerned authorities are informed of any verified cases that have been dealt with.

▪ **Managing and handling customer complaints:**

The Bank of Jordan attaches special importance to dealing with customers with fairness and transparency, and this is clearly reflected in the daily business practiced by the bank, starting with product approval, offering and pricing, drafting contracts and forms, as well as advertisements and promotional campaigns. Dealing with customers with fairness and transparency No. 56/2012 issued by the Central Bank of Jordan on 10/31/2012 and administratively affiliated to the Compliance Department as a supervisory department is an indication of the importance that the bank attaches to its dealings with customers with fairness and transparency, as the Bank of Jordan believes that customer complaints are possible to be a very important tool for monitoring any violations in the bank's general policies and procedures and a means for development by receiving complaints, analyzing them, finding out their causes, and addressing any defect that may have caused the customer's complaint. Focusing on the role of customer complaints in improving the quality of service provided to customers through coordination between the unit Customer complaints and the daily service quality unit for the purposes of handling customer complaints.

Customer complaints are managed and handled according to the following:

- Preparing, developing, and approving a policy for dealing with customer complaints by the Bank's Board of Directors, circulating it to all employees of the Bank, and reviewing it periodically.
- Preparing a policy for dealing with customers fairly and transparently, developing and approving it by the Bank's Board of Directors, circulating it to all employees of the Bank, and reviewing it periodically.
- Providing various communication channels to receive customer complaints 24 hours a day, seven days a week.
- Preparing a mechanism for managing and handling customer complaints, approving them and reviewing them periodically.
- Providing automated systems within the CX system to manage and follow-up customer complaints.
- Complaints received from the Bank's customers, its subsidiaries and external branches are dealt with by finding out their causes, addressing them and ensuring that they are not repeated, within a time frame specified by the banking operational service level agreements that specify the time frame for handling complaints and in a manner that guarantees independence and impartiality.
- Keeping records of customer complaints, including recording calls and keeping them in accordance with the time frames required by the instructions.
- Submit periodic reports to the Board of Directors regarding customer complaints and the measures taken to deal with them
- Providing the Central Bank of Jordan with quarterly reports that include statistical data on the nature and type of complaints submitted to the bank.

▪ **Managing the risks of compliance with international sanctions programs**

Proceeding from the bank's faith in its role in the local and global economic system, the bank seeks to comply with the resolutions issued by the United Nations Security Council and ratified by the Hashemite Kingdom of Jordan related to terrorist lists and preventing the proliferation of weapons of mass destruction. It is also complying with any resolutions issued by international committees ratified by the Kingdom of Jordan. The Hashemite States, as well as the countries in which the bank carries out business, and the penalties and restrictions imposed by the countries in which the Bank of Jordan has dealings with correspondent banks subject to their jurisdiction and within the limits of dealing with the correspondent bank.

Bank of Jordan has established an independent function within the organizational structure of the Compliance Department, which is responsible for verifying the implementation of the bank's compliance program with international sanctions, following up on international developments in this regard, and reflecting them within the requirements of the international sanctions compliance program.

Bank of Jordan implements a program to comply with international sanctions at the banking group level, which includes the following: A policy to comply with international sanctions at the group level, the Sanction Compliance Group Policy approved by the Bank's Board of Directors, which has been circulated to all employees of the Bank with different job duties and at all administrative levels in general. The Bank has followed a Zero Tolerance Approach with any form of Non-compliance with the financial penalties imposed by the international committees, which were previously referred to.

- According to the mentioned policy, Bank of Jordan is committed to the following:
 - The bank refuses to deal with any persons or entities listed in accordance with the resolutions issued by the Security Council.
 - Immediate freezing of the assets of any government, body, individual or institution within the sanctions lists issued by the decisions of the sanctions committees of the Security Council and informing the technical committee.
 - Not passing any currency to and from countries with which dealing is prohibited and in accordance with the sanctions programs imposed on these countries.
 - Not passing any transactions related to specific types of economic and commercial activities within a country subject to sanctions within the limits binding on the bank in this regard.
 - Compliance with the sanctions issued by the Office of Foreign Assets Control OFAC of the US Treasury within the limits binding on the bank in this regard.
 - Compliance with the sanctions issued by the European Union within the limits binding on the bank in this regard.
 - Employing automated systems that provide a database that includes all the global lists of persons and entities that are prohibited to deal with, and that have been updated on a daily basis.
- Verifying that none of the potential customers has been listed as Customer Onboarding before establishing the relationship and activating the account through "Integration work" of the global lists with the approved bank systems for opening accounts from various channels so that the name of the customer and the real beneficiary (partner / authorize) agent/guardian/guardian is automatically verified.
- Verifying on an ongoing basis that any of the bank's existing pre-existing clients were not included in the lists after opening the account during the relationship, and this is done through the implementation of periodic automated surveys according to the degree of risk RBA.
- The automated system issues Alert alerts in the event of any similarity between the name of any of the bank's potential or current customers, individuals or legal persons, or the name of any authorized person under the agency, or the registration certificate within the basic files associated with the account, with the name of a listed person, so that the necessary investigation process is conducted by before the compliance department.
- Clear work procedures that clearly indicate the procedures to be followed in the event that it is found that any of the clients has become included in the lists in terms of escalation and reporting procedures.
- Verifying the parties to any financial transaction before executing it.
- Adopting Online Safe Watch, which is a system directly linked to the Swift system, which directly scans all fields of the Swift message, and verifies that no party is included in the fields of the message before issuing or receiving it, which ensures that no financial transactions are passed through banks The message contains no name listed.
- Periodically updated circulars at the level of the banking group that include the names of countries with high risks under Security Council resolutions and international sanctions programs, for the purpose of taking enhanced due diligence measures before executing any transaction to which one of these countries is a party.
- A continuous examination process to verify the compliance of all Bank employees with the requirements of the international sanctions compliance program within the compliance verification programs conducted by the Compliance Department on a regular basis.
- Internal audit programs to independently verify the adequacy of the measures taken to meet the requirements of the International Sanctions Compliance Program and that the Compliance Department plays the required role in this regard.
- Continuous training programs that include training courses and awareness brochures for employees at all levels of management, including the Bank's Board of Directors, and the continuous development of these programs.

It should be mentioned that all the activities of the Compliance Department are subject to continuous scrutiny and review by the Internal Audit Department as an independent entity, and the Internal Audit Department submits its reports in this regard to the Audit Committee of the Board of Directors.

Disclosures related to the implementation of International Financial Reporting Standard No. (9) as adopted by the Central Bank of Jordan

First: Qualitative disclosures

On July 24, 2014, the International Accounting Standards Committee issued the final version of International Financial Reporting Standard (9) related to financial instruments and provisions, and this standard replaced International Accounting Standard No. (39), and the standard includes the following:

- Initial recognition and measurement for financial instruments.
- Expected credit losses provisions
- Hedge accounting

This standard came in response to the results of the lessons taken from the global financial crisis, as it became clear that one of the reasons for the extension of the crisis was the delay in recognizing debt losses, as losses were recognized when they were realised. Non-payment by the borrower.

This standard introduces radical amendments to the methods used in calculating provisions in banks, as the current concept of setting provisions is based on monitoring actual provisions for losses incurred as a result of bad debts, while the new standard is based on setting provisions based on future expectations of credit exposures. It is called an expected credit loss.

The Bank of Jordan, in cooperation with Moody's, carried out the implementation of International Financial Reporting Standard No. 9, where the historical data of the Bank of Jordan Group was employed in measuring expected credit losses weighted by the impact of economic scenarios.

The Central Bank of Jordan instructions as well as the Bank's business Model, risk departments (risk framework) and supervisory departments were all taken into consideration when forming Bank of Jordan IFRS (9) methodology. The Bank's management ensured that the methodology emulate the Bank's business model and apply the best practices, quantitative methods and statistical models to produce the components of the expected credit loss formula in:

Expected Credit Loss = Probability of Default x Exposure at Default x Loss Given Default

IFRS (9) Scope of Implementation:

Bank of Jordan IFRS (9) methodology catered for applying the standard on group level (foreign branches) and its subsidiaries and in line with the host country laws and regulations. The model of Expected Credit Loss calculation covers the following:

- Loans and credit facilities (direct and indirect).
- Debt instruments carried at amortized cost.
- Financial guarantees (as per the standards requirements).
- Credit claims on banks and financial institutions (excluding current accounts used to cover the bank operations such as remittances, Letters of Guarantee and Letters of Credit) which falls within a short period of time (days).

The following are the main information and definitions used by the Bank to implement this standard:

1. Default: The occurrence of 90 days or more past due where such event indicates the obligor inability to meet the contractual obligations in full with the Bank.

2. Probability of Default PD: Probability of Default represent the risk of the customer's inability to meet its obligations toward the bank.

Determination of PD for Corporate and SME Portfolios: through mapping the obligors ratings generated by the internal risk rating system with it's equivalent Probability of Default at this level of risk, taking into account that each risk rate reflects a certain level of risk and weighted by the portfolios historical default events (Corporates and SMEs).

Determination of PD for Retail Portfolio: these PDs were established based on the historical product default data (collective level) for each product, where the Observed Default Rate is calculated by applying a statistical model (Autoregressive Model) for evaluating the default rate for each product.

3. Exposure at Default: represent the borrower outstanding indebtedness toward the bank when default takes place.

The calculation of exposure at default were carried out in line with the historical utilization for the credit facilities and according to its nature (direct, indirect, revolving and/or amortizing) thus the basis for calculating the exposure at default was set based on the facility nature and age.

4. Loss Given Default: represent the bank loss resulted from non-performing credit loss impairment, in other terms (1- Recovery Ratio).

At the level of corporate and SME portfolios: The Bank determine LGDs for credit instruments under Corporate and SME portfolios through using Moody's RiskCalc the LGD model, the model depends on the availability of several input such as obligor PD, business sector in addition to credit facility nature (revolving, amortizing) and takes into consideration the availability of tangible collaterals (secured or unsecured) and the collateral type and value. In addition to the above, the risk calculation LGD model avails LGD results according to credit maturity and its stage (12 months LGDs and the lifetime LGDs) accompanied with recovery ratios for each credit instrument.

At the level of the collective portfolio: the rate of loss was determined at the product level based on industry- standards and observed magnitudes in the region, in addition to business input from the Bank of Jordan.

Zero LGDs was assigned for 100% cash collateralized facilities (dominated in the same currency) and for facilities availed for the Government of Jordan and, or backed by the Government of Jordan (regardless of credit facilities currency).

Calculating the Expected Credit Loss ECL for Time Deposits Held with Other Banks:

Using the Banks Risk Calculation model, the probability of default and default due to default has been reached. Through Banks Risk Calculation, the called Expected Default Frequency EDF is produced, which is equivalent to the probability of default for the banks with which deposits are held. The risk of default in the inputs of the Risk Calculation LGD model Loss due to default and then the balance is calculated at default on the assumption of the entire deposit value without any modification to the possibility of default as the deposits can be subject to the calculation of the possibility of default for a period of time adjustment.

Calculating the Expected Credit Loss ECL for Bonds:

- The largest share of the bond portfolio is bonds guaranteed by the Government of Jordan and are not subject to the expected credit loss.
- The PDs calculated by using Banks Risk Calculation model to cater for banks bonds while PDs for corporate bonds generated by mapping the Internal Risk Rate for the subject companies with the equivalent PDs. LGDs determination by using the Risk Calculation LGD model (same as other assets subject to ECL). Bond value at reporting date represent EAD. Once the ECL formula components defined, the Bank executes the calculations to define the ECL for bonds.

Internal Credit Risk Rating:

Bank of Jordan applies an internal risk rating system to classify the risks of corporate and small and medium-sized companies (SMEs) on a scale of 1-10, so each degree reflects the risk of default, thus identifying the possibility of the customer's failure through its risk rating.

The customer risk rating process includes the study and analysis of the customer's quantitative data so that the financial performance of the client is evaluated, the financial performance of the client, the business activity and its relationship with the Bank as well as industry risks.

The risk rating table consists of 10 grades, each of which internally reflects the degree of risk associated with the customer. The higher the level of the customer's risk, the greater the risk of default. Consequently, more control is imposed on the client's account and more stringent procedures are followed. The grades from 1 to 6 generally reflect relatively acceptable risks (hence credit is included in the first stage), Grade 7 reflects a significant increase in the degree of risk to the client (therefore included in the second stage/watchlist), finally grades 8-10 reflects the customer's entry in the default case, accordingly to be classified within stage as a non-performing classification.

Calculating Obligors Risk Rating and the Expected Credit Loss on Individual Basis:

The customer credit evaluation system is relied on by giving a score to each customer through the results of the application scorecard and behavioural scorecard, which depends mainly on the basic data of the customer, the product granted, and the customer's performance in terms of commitment to repayment in the loans granted, the possibility of default is determined Depending on the historical default rates (Observed Default Rate) at the level of the accounts so that the Vintage PD curve is built and the curve is modified taking into account the credit evaluation of customers in addition to the economic scenarios, accordingly the expected credit losses are calculated at the level of the account and according to the probability of default and the specified percentage of loss when default the nature of the facilities and the credit age are considered.

IFRS (9) as Adopted by the Central Bank of Jordan Implementation Governance:

Bank of Jordan IFRS (9) methodology covers the Governance procedures followed in applying the standard which summarize the roles and responsibilities for all parties involved in implementation works in addition to data checking mechanisms applied in checking the data used in the standard implementation.

Governance procedures covers audit role and the validation of expected credit loss adequacy allocated by the Bank. In addition to the above Audit is also responsible for conducting periodic review to ensure data accuracy used in applying the standard in order to meet the regulator requirements. Furthermore, Audit are in charge of monitoring involved units and evaluate the standard implementation by generating periodic reports to the board who in turn approve the results and role responsible for applying effective monitoring through defining committees and unit roles in the Bank to unit roles in the Bank to provide the proper infrastructure and ensure work integration between these units ensure work integration between these units.

Changes in Credit Risk and Determinants Followed by the Bank's in Calculation of Expected Credit Loss:

Adopting the Internal Credit Rating System adopted by the Bank of Jordan in addition to the decisions of the Credit Committee. For the purpose of determining a significant change in the classification of a customer's risk rating, by comparing the customer current staging with the previous year customer staging (December data as a base for each year) where a decrease in customer's rating by two full grades is customer risk increase indicator or (due appearance) for 30 days or more, which requires the transfer of the customer from Stage 1 to Stage 2 while a decline in customer rating (two notches) indicates a substantial change in the credit type.

For the purpose of transfer of credit claims between the stages, the following controls have been set:

1. Adoption of a standard (30-day due period) since the inception of the application as an indication of an increase in credit risk.
2. If there is a maturity of more than 30 days and up to 59 days at the account level, all the facilities granted to the customer are classified as Stage 2.
3. Client classified under watch list, all it's products granted shall remain within Stage 2 until the customer is obliged to pay (3) monthly instalments, two quarterly instalments or one semi-annual premium. In the case of a customer's commitment and the transfer of its classification to a regular transaction, the customer is treated according to the base number of days due only.
4. If the classified client is not performing all the products granted to him remain within Stage 3. If the account is settled, the client is transferred to Stage 2, the classification of the customer will be under watch list transferred from non performing and the client will stay under this classification until point 3 is met.
5. The customer classified as non-working, all the products granted to him remain within Stage 3, and in the event that the account status is corrected, the customer will be moved to Stage 2, since the customer's classification will be under monitoring, transferred from non-working, and will remain in it until clause No. 4 is fulfilled.

Applying Macroeconomic Scenarios on the Expected Credit Loss (ECL) Results:

The ECL result is a weighted average of 3 scenarios (40% of baseline scenario + 30% of downside scenario + 30% of upside scenario) on the final result of the expected credit loss at the facility/instrument level and the expected credit loss is the result of the maturity of each facility and the stage at which the customer is classified (Stage 1, Stage2 & Stage3).

Several factors were used to predict the expected future events and to use more than one scenario (basic, negative and positive). These factors were summarized in the adoption of the impact of change in GNP, the performance of the financial market (for the

corporate portfolio and SMEs) and the change in the consumer price index, Domestic demand and borrowing, the real estate price index and the unemployment rate (for the individual portfolio) are indicators after studying their correlation with default rates according to historical data.

Employing the impact of economic scenarios in calculating the expected credit loss:

Corporates and SMEs Portfolio	The most statistically relevant model is one that includes the performance of the financial market Equity and GDP as independent variables having an impact on credit quality (dependent variable). Whenever one of these variables changes, it will affect the quality of credit (negatively or positively). Based on the results of the statistical test (t-statistics), the economic variables (the performance of the financial market and the GDP) were adopted as they were considered the most appropriate to determine the change in the credit quality of the customer.
Collective Portfolio	The economic indicators adopted in the calculation of the credit loss are the Consumer Price Index (CPI) and the Stock Prices Proxies Index (SPI) as an indicator that reflects the position of the labor market. These indicators were selected after studying the extent of their correlation with default rates according to historical data.
Bonds	The probability of default PD and the loss given default: financial data were entered for the Banks bonds purchased as this process produces Expected Default Frequency which is equivalent to the probability of default. Then LGD is generated after that exposure at default EAD is calculated assuming the full bond value. The expected ECL loss is calculated using statistical calculation model.
Jordan Leasing Company	<ul style="list-style-type: none"> - EAD for Leasing Loan is calculated based on (Net Investment + unutilized portion of limit for stage1 and 2. - LGD (loss given default) for Wholesale is calculated using RiskCalc system taking into consideration the value of collateral/real estate for Wholesale Portfolio. - LGD for Retail was applied on Product level. - Linking customers probability of default (PD) with point in time probability of default (PIT PD) to be subject to economic scenarios. Accordingly, the expected credit loss results have been produced at customer's level by classifying them within the Wholesale or individual portfolios.
Excel for Financial investmnet	<ul style="list-style-type: none"> - EAD is calculated on the gross limits although the utilization is tied to the deposit of shares (it is not possible to utilize without a contribution from the customer). - Calculation of the LGD according to the value of the stock guarantee received by the company (the market value) and according to the system calculation - Giving customers in the portfolio a risk score of (5). - Linking the customer's portfolio probability of default with the point in time probability of default PIT PD to be subject to the economic scenarios and will therefore produce the expected credit loss at the client and portfolio levels.
Bank's Deposits	Calculating the probability of default and the loss given default LGD for the production of Expected Default Frequency EDF, which is equivalent to the probability of default for the banks whose deposits are held. The LGD is then generated and then EAD is calculated assuming the full deposit value then ECL is calculated using the statistical calculation model.

As a result of the COVID 19 pandemic and the developments resulting from it, the Bank has taken a set of measures since the start of the pandemic and during the year 2020, and the Bank has resumed work on measuring the impact of the pandemic in addition to Restructuring and postponing the credit facilities instalments in accordance with the Central Bank of Jordan instructions for taking appropriate measures to face the pandemic.

Second: Quantitative Disclosures:

(41/A) Credit Risk

Exposure to credit risk (net of expected credit losses provisions and interest in suspense and before collateral held or other mitigation factors):	2022	2021
Consolidated Statement of Financial Position items	JD	JD
Balances at central banks	593,060,495	300,258,828
Balances at banks and financial institutions	150,738,734	136,002,180
Deposits at banks and financial institutions	939,947	89,249,477
Financial assets through other comprehensive income – debt instruments at fair value		-
Credit facilities:	1,512,159,209	1,486,114,693
Individuals (retail customers)	542,476,211	549,756,219
Real estate loans	261,931,212	262,160,745
Corporates	482,711,225	468,072,264
Large corporate customers	287,638,946	253,804,549
SMEs	195,072,279	214,267,715
Government and public sector	225,040,561	206,125,465
Financial assets at amortized cost (Bonds & Treasury Bills)	236,660,430	383,830,120
	2,493,558,815	2,395,455,298
consolidated off statement of financial position		
Letters of guarantee	71,591,293	88,104,618
Letters of credit	18,410,378	26,566,684
Acceptances	19,577,443	13,925,794
Un-utilized direct and indirect facilities limits	379,662,783	319,574,670
Total	2,982,800,712	2,843,627,064

The guarantees and mitigating credit risk factors against credit exposure mentioned above include the following:

- Obtaining suitable guarantees and recording them correctly against any potential risks. These guarantees represent cash guarantees, and non-cash guarantees such as real estate, vehicles, equipment and stock mortgages in addition to guarantees and credit derivatives binding to all parties involved and legally exercisable at all competent courts.
- Having a credit rating system for the Bank's customers and relying on the credit ratings issued by international credit agencies for banks and corporates.
- Performing periodic evaluations of guarantees according to the nature, type and degree of risk to regularly ensure their adequacy against the credit granted.
- Conducting a legal audit of all contracts and documents their applicability according to the Bank's system, laws and regulations.
- Having financial derivatives that mitigate market risks.

Table below illustrates credit exposures distribution according to the risk grades:

December 31, 2022

Credit risk Rating Based on the Bank's internal risk Rating System:	Category Classification according to Instructions (47/2009)	Total Exposure		Expected Credit Losses (ECL)	Probability of Default (PD)	Classifications by External Classification Institutions	Exposure at Default (EAD)		Average Loss given Default (LGD)%
		JD	JD				JD	JD	
1	Performing	825,092,472	27,783	0.01-0.02%	Aaa	825,092,472	-		
2	Performing	58,231,825	7,088	0.01-0.02%	Aa1 - Aa3	51,190,567	37,62%		
3	Performing	154,487,699	36,871	0.03-0.17%	A1 - A3	156,192,614	48.36%		
4	Performing	406,895,028	998,728	0.15-0.86%	Baa1 - Baa3	374,310,061	47.62%		
5	Performing	392,491,298	4,186,844	0.43-3.37%	Ba1 - Ba3	373,109,170	45.93%		
6	Performing	271,194,518	1,402,280	1.70-7.590%	B1 - B3	269,078,924	35.85%		
7	Performing	30,206,196	24,169,826	3.68-48.64%	Caa1 - Caa3	30,100,278	41.31%		
Unclassified	Performing	870,663,593	8,233,410	99-0.01%	-	718,998,849	40.09%		
Non - Performing exposure									
8	Non-performing	2,095,231	1,274,160	100%	Default	1,099,718	61.89%		
Unclassified	Non-performing	4,163,074	1,154,264	100%	Default	4,272,101	46.84%		
9	Non-performing	9,384,622	7,199,455	100%	Default	9,384,610	58.70%		
Unclassified	Non-performing	1,770,709	1,046,196	100%	Default	1,745,797	44.68%		
10	Non-performing	79,479,191	75,073,546	100%	Default	80,790,290	66.34%		
Unclassified	Non-performing	47,802,764	46,347,057	100%	Default	47,786,229	49.95%		
Total		3,153,958,220	171,157,508			2,943,151,680			

Credit risk Rating Based on the Bank's internal risk Rating System:

December 31, 2021

Category Classification according to Instructions (47/2009)	Total Exposure	Expected Credit Losses (ECL)	Probability of Default (PD)	Classifications by External Classification Institutions	Exposure at Default (EAD)	Average Loss given Default (LGD)%	
							JD
2	Performing	106,207,154	10,069	0.010% - 0.028%	Aa1 - Aa3	104,411,637	32.25%
3	Performing	203,095,880	29,578	0.02% - .1%	A1 - A3	184,653,285	39.66%
4	Performing	333,590,489	102,953	0.90% - 0.150%	Baa1 - Baa3	330,737,384	37.42%
5	Performing	339,691,910	623,186	0.310% - 1.300%	Ba1 - Ba3	332,464,684	45.30%
6	Performing	423,555,010	1,021,119	0.880% - 4.200%	B1 - B3	418,120,497	42.11%
7	Performing	47,541,428	28,655,601	2.790% - 35.270%	Caa1 - Caa3	46,831,193	47.85%
Unclassified	Performing	854,573,789	4,542,753	4.84%	-	824,739,493	65.22%
Non - Performing exposure							
8	Non-performing	921,010	738,833	100%	Default	920,810	59.78%
Unclassified	Non-performing	3,082,927	1,004,903	100%	Default	3,082,916	62.92%
9	Non-performing	19,915,675	19,836,046	100%	Default	20,735,119	63.15%
Unclassified	Non-performing	4,220,746	2,706,739	100%	Default	4,247,379	62.26%
10	Non-performing	67,937,736	63,283,226	100%	Default	67,941,492	71.24%
Unclassified	Non-performing	45,875,347	44,403,366	100%	Default	45,960,246	63.93%
Total		3,010,585,436	166,958,372			2,945,310,690	

- Exposure includes direct credit facilities, balances and deposit with banks and financial institutions, Treasury bonds and any assets with credit exposures.

Distribution of collaterals fair value against total credit exposures:

Item	December 31, 2022															
	Total Exposure Value		Cash Collaterals		Quoted Stocks		Accepted Letter of Guaranteed		Fair value of collaterals		Net Exposure after Collaterals		Expected Credit Loss (ECL)			
	JD	JD	JD	JD	JD	JD	JD	JD	Real Estate	Cars and Mechanics	Others	JD	JD	JD	JD	
Balances with central banks	593,267,402	-	-	-	-	-	-	-	-	-	-	-	593,267,402	-	112,990	
Balances with banks and financial institutions	150,844,506	-	-	-	-	-	-	-	-	-	-	-	150,844,506	-	105,772	
Deposits with banks and financial institutions	940,000	-	-	-	-	-	-	-	-	-	-	-	940,000	-	53	
Credit facilities at amortized cost:																
Individuals	592,403,904	19,773,911	249,499	-	11,006,553	41,690,143	-	-	72,720,107	519,683,797	-	-	72,720,107	519,683,797	49,927,693	
Real estate loans	269,294,425	210,622	-	-	241,577,421	26,029	-	-	241,814,072	27,480,353	-	-	241,814,072	27,480,353	7,363,213	
Corporate:																
Large corporate customers	350,263,423	15,113,541	10,668,470	-	48,092,676	1,397,169	-	-	75,271,856	274,991,567	-	-	75,271,856	274,991,567	62,624,477	
SMEs	237,361,051	13,851,876	26,150	2,194	62,383,599	6,651,464	-	-	82,915,283	154,445,768	-	-	82,915,283	154,445,768	42,288,772	
Government and Public Sector	225,239,281	-	-	-	-	-	-	-	-	225,239,281	-	-	-	225,239,281	198,720	
Bonds and Treasury Bills:																
Within financial assets at amortized cost	237,032,607	-	-	-	-	-	-	-	-	237,032,607	-	-	-	237,032,607	372,177	
Total	2,656,646,599	48,949,950	10,944,119	2,194	363,060,249	49,764,805	-	-	472,721,318	2,183,925,281	-	-	472,721,318	2,183,925,281	162,993,867	
Financial Guarantees	78,883,452	3,735,497	10,809	-	6,625,856	48,842	-	-	10,421,004	68,462,448	-	-	10,421,004	68,462,448	7,292,159	
Letters of Credit and acceptances	38,055,121	77,139	-	-	403,676	-	-	-	480,815	37,574,306	-	-	480,815	37,574,306	67,300	
Other Liabilities	380,373,048	-	-	-	-	-	-	-	-	380,373,048	-	-	-	380,373,048	710,265	
Total	3,153,958,220	52,762,586	10,954,928	2,194	370,089,781	49,813,647	-	-	483,623,137	2,670,335,083	-	-	483,623,137	2,670,335,083	171,063,591	

Distribution of collaterals fair value against total credit exposures:

Item	December 31, 2021															
	Total Exposure Value		Cash Collaterals		Quoted Stocks		Accepted Letter of Guaranteed		Fair value of collaterals		Net Exposure after Collaterals		Expected Credit Loss (ECL)			
	JD	JD	JD	JD	JD	JD	JD	JD	Real Estate	Cars and Mechanics	Others	JD	JD	JD	JD	
Balances with central banks	300,376,491	-	-	-	-	-	-	-	-	-	-	-	300,376,491	-	117,663	
Balances with banks and financial institutions	136,007,374	-	-	-	-	-	-	-	-	-	-	-	136,007,374	-	5,194	
Deposits with banks and financial institutions	89,282,000	-	-	-	-	-	-	-	-	-	-	-	89,282,000	-	32,523	
Credit facilities at amortized cost:																
Individuals	593,962,522	18,180,857	16	-	39,505,118	42,048,679	-	-	99,734,670	494,227,852	-	-	99,734,670	494,227,852	44,206,303	
Real estate loans	271,198,723	340,775	-	-	210,315,534	11,252,213	-	-	221,908,522	49,290,201	-	-	221,908,522	49,290,201	9,037,978	
Corporate:																
Large corporate customers	320,250,910	15,220,666	10,433,606	66,420	35,861,431	1,871,172	-	-	63,453,295	256,797,615	-	-	63,453,295	256,797,615	66,446,361	
SMEs	253,035,877	11,209,495	427,379	2,194	75,785,733	6,540,765	-	-	93,965,566	159,070,311	-	-	93,965,566	159,070,311	38,768,162	
Government and Public Sector	206,297,647	-	-	-	-	-	-	-	-	206,297,647	-	-	-	206,297,647	172,182	
Bonds and Treasury Bills:																
Within financial assets at amortized cost	384,307,200	-	-	-	-	-	-	-	-	384,307,200	-	-	-	384,307,200	477,080	
Total	2,554,718,744	44,951,793	10,861,001	68,614	361,467,816	61,712,829	-	-	479,062,053	2,075,656,691	-	-	479,062,053	2,075,656,691	159,263,446	
Financial Guarantees	95,353,731	4,100,450	18,464	-	5,620,874	35,886	-	-	9,775,674	85,578,057	-	-	9,775,674	85,578,057	7,249,113	
Letters of Credit and acceptances	40,529,463	334,011	-	-	80,659	-	-	-	414,670	40,114,793	-	-	414,670	40,114,793	36,985	
Other Liabilities	319,983,498	-	-	-	-	-	-	-	-	319,983,498	-	-	-	319,983,498	408,828	
Total	3,010,585,436	49,386,254	10,879,465	68,614	367,169,349	61,748,715	-	-	489,252,397	2,521,333,039	-	-	489,252,397	2,521,333,039	166,958,372	

Exposures classified under stage 3:

Item	December 31, 2022													
	Total Exposure Value		Cash Collaterals		Quoted Stocks		Accepted Letter of Guarantees		Fair value of collaterals		Net Exposure after Collaterals		Expected Credit Loss (ECL)	
	JD	JD	JD	JD	JD	JD	JD	JD	Real Estate	Cars and Mechanics	Others	Total Value of Collaterals	JD	JD
Direct credit facilities at amortized cost:														
Individual (retail customers)	44,692,182	275,963	-	-	3,987,969	123,193	-	-	4,387,125	40,305,057	42,135,235			
Real estate Loans	9,493,986	-	-	-	1,220,690	-	-	-	1,220,690	8,273,296	6,716,634			
Corporate:														
Large corporate customers	43,217,585	-	-	-	2,738,389	42,505	-	-	2,780,894	40,436,691	43,357,013			
SMEs	36,489,994	421,632	-	2,194	10,524,822	2,412,944	-	-	13,361,592	23,128,402	32,857,759			
Government and Public Sector	-	-	-	-	-	-	-	-	-	-	-			
Total	133,893,747	697,595	-	2,194	18,471,870	2,578,642	-	-	21,750,301	112,143,446	125,066,641			
Financial Guarantees	10,703,066	258	-	-	115,604	11,791	-	-	127,653	10,575,413	6,929,260			
Total	144,596,813	697,853	-	2,194	18,587,474	2,590,433	-	-	21,877,954	122,718,859	131,995,901			

Exposures classified under stage 3:

Item	December 31, 2021													
	Total Exposure Value		Cash Collaterals		Quoted Stocks		Accepted Letter of Guarantees		Fair value of collaterals		Net Exposure after Collaterals		Expected Credit Loss (ECL)	
	JD	JD	JD	JD	JD	JD	JD	JD	Real Estate	Cars and Mechanics	Others	Total Value of Collaterals	JD	JD
Direct credit facilities at amortized cost:														
Individual (retail customers)	42,637,430	73,078	-	-	5,843,117	78,114	-	-	5,994,309	36,643,121	40,036,349			
Real estate Loans	11,405,345	-	-	-	721,308	-	-	-	721,308	10,684,037	8,676,774			
Corporate:														
Large corporate customers	46,094,508	-	-	66,420	3,669,374	42,505	-	-	3,778,299	42,316,209	46,092,607			
SMEs	30,735,083	366,314	-	2,194	9,484,702	744,659	-	-	10,597,869	20,137,214	30,152,846			
Government and Public Sector	-	-	-	-	-	-	-	-	-	-	-			
Total	130,872,366	439,392	-	68,614	19,718,501	865,278	-	-	21,091,785	109,780,581	124,958,576			
Financial Guarantees	10,980,895	-	-	-	156,685	11,309	-	-	167,994	10,812,901	7,013,695			
Total	141,853,261	439,392	-	68,614	19,875,186	876,587	-	-	21,259,779	120,593,482	131,972,271			

1. Rescheduled Loans

These represent loans classified previously as non-performing, removed from non-performing credit facilities according to proper scheduling, and reclassified as debts under watch list. Total rescheduled loans amounted to JD 6,195,499 as of December 31, 2022 (JD 5,258,263) as of December 31, 2021).

This balance represents the rescheduled loans either classified as watch list or returned to performing loans.

2. Restructured Loans

Restructuring means to rearrange facilities installments by increasing their duration, postponing some installments or increasing their grace period, and classifying them as debts under watch list. Total restructured loans amounted to JD 80,342,048 as of December 31, 2022 (JD 126,192,464 as of December 31, 2021).

3. Bonds, Debentures and Treasury Bills

The schedule below shows the distribution of bonds, debentures and bills according to the international agencies' classification:

Rating Grade	Rating Agency	Classification	Included within financial assets at fair value through other comprehensive income	Within Financial Assets at Amortized Cost	Total
			JD	JD	JD
Foreign Bank Bonds	Moody's	A2	-	716,094	716,094
Foreign Bank Bonds	Moody's	Aa3	-	716,683	716,683
Foreign Bank Bonds	Moody's	Ba3	-	21,922,051	21,922,051
Foreign Bank Bonds	Moody's	A3	-	2,133,105	2,133,105
Jordanian Government Bonds and bills	Moody's	B1	-	145,357,653	145,357,653
Foreign Bank Bonds	Moody's	B2	-	7,099,772	7,099,772
Foreign Government Bonds	Moody's	B2	-	17,780,250	17,780,250
Unrated Bonds	Moody's	NR	-	41,307,000	41,307,000
Total			-	237,032,607	237,032,607

4. Concentration in credit exposure according to geographical distribution was as follows:

A. Gross Distribution Exposures Based on Geographic Areas:

Item	December 31, 2022						December 31, 2021									
	Inside the Kingdom		Other Middle East Countries		Europe		Asia		Africa		America		Other Countries		Total	
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balances at central banks	450,663,719	142,396,776	-	-	-	-	-	-	-	-	-	-	-	-	593,060,495	300,258,828
Balances at banks and financial institutions	67,089,811	35,053,523	12,303,802	2,584,587	33,707,011	150,738,734	136,002,180	-	-	-	-	-	-	-	-	-
Deposits at banks and financial institutions	-	939,947	-	-	-	939,947	89,249,477	-	-	-	-	-	-	-	-	-
Direct credit facilities	1,162,508,771	339,177,522	-	-	10,472,916	1,512,159,209	1,486,114,693	-	-	-	-	-	-	-	-	-
Bonds and Treasury Bills:	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Within financial assets at amortized cost	170,293,010	66,367,420	-	-	-	236,660,430	383,830,120	-	-	-	-	-	-	-	-	-
Within financial assets at fair value through comprehensive income - fair value	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total/Current year	1,850,555,311	583,935,188	12,303,802	2,584,587	33,707,011	2,493,558,815	2,395,455,298	1,850,555,311	583,935,188	12,303,802	2,584,587	33,707,011	1,850,555,311	583,935,188	2,493,558,815	2,395,455,298
Financial Guarantees	52,474,396	12,919,243	5,557,852	77,948	561,854	71,591,293	88,104,618	-	-	-	-	-	-	-	-	-
Letters of Credit	6,014,870	12,395,508	-	-	-	18,410,378	26,566,684	-	-	-	-	-	-	-	-	-
Acceptances	19,472,243	105,200	-	-	-	19,577,443	13,925,794	-	-	-	-	-	-	-	-	-
Un-utilized balances	291,633,610	67,001,388	15,053,066	5,974,719	-	379,662,783	319,574,670	-	-	-	-	-	-	-	-	-
Total	2,220,150,430	676,356,527	32,914,720	8,637,254	34,268,865	2,982,800,712	2,843,627,064	2,220,150,430	676,356,527	32,914,720	8,637,254	34,268,865	2,220,150,430	676,356,527	2,982,800,712	2,843,627,064

**B. Exposure Distribution According to Stages
Classification as Per IFRS (9) as adopted by the
Central Bank of Jordan:**

Item	December 31, 2022						December 31, 2021	
	Stage One		Stage two		Stage Three		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level		
JD	JD	JD	JD	JD	JD	JD	JD	
Inside Jordan	1,457,561,937	689,191,562	37,346,409	24,599,821	11,450,701	2,220,150,430	1,964,671,451	
Other middle east countries	524,141,531	131,088,380	2,425,714	17,550,690	1,150,212	676,356,527	706,839,369	
Europe	31,847,760	-	1,066,960	-	-	32,914,720	81,742,576	
Asia	8,637,254	-	-	-	-	8,637,254	8,815,047	
Africa	10,472,916	-	-	-	-	10,472,916	7,170,653	
America	34,268,865	-	-	-	-	34,268,865	74,387,968	
Other Countries	-	-	-	-	-	-	-	
Total	2,066,930,263	820,279,942	40,839,083	42,150,511	12,600,913	2,982,800,712	2,843,627,064	

5. Concentration in credit exposure according to the economic sector as follows:

**A. Gross distribution exposures
based on financial
instruments:**

Item	December 31, 2022										As of December 2021				
	Financial		Industrial		Trading		Real Estate		Agriculture		Touristic Hotels Restaurants Public Facilities		Government and Public Sector		
	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	
Balances with central banks	593,060,495	-	-	-	-	-	-	-	-	-	-	-	-	593,060,495	300,258,828
Balances with banks and financial institutions	150,738,734	-	-	-	-	-	-	-	-	-	-	-	-	150,738,734	136,002,180
Deposits with banks and financial institutions	999,947	-	-	-	-	-	-	-	-	-	-	-	-	999,947	89,249,477
Financial assets at fair value through other comprehensive income	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Direct credit facilities	25,359,250	153,659,429	201,092,607	271,672,160	11,389,229	68,315,484	14,751,526	540,878,962	225,040,562	1,512,159,209	1,486,114,693				
Bonds and Treasury Bills:															
Within financial assets at amortized cost	57,367,275	13,435,006	2,832,691											163,025,458	236,660,430
Total current year	827,465,701	167,094,435	203,925,298	271,672,160	11,389,229	68,315,484	14,751,526	540,878,962	225,040,562	1,512,159,209	1,486,114,693				
Financial Guarantees	12,160,944	6,944,697	23,523,439	13,621,119	132,294	11,973,343	46,886	3,188,571	-	71,591,293	88,104,618				
Letters of Credit	1,302,481	13,378,218	3,457,023	134,834	-	-	-	137,822	-	18,410,378	26,566,684				
Acceptances	105,201	1,042,099	17,817,815	119,904	-	492,424	-	-	-	19,577,443	13,925,794				
Un-utilized balances	33,058,114	72,016,268	120,215,659	10,691,892	5,103,989	59,025,720	614,118	78,931,886	5,137	379,662,783	319,574,670				
Gross Total	874,092,441	260,475,717	368,939,234	296,239,909	16,625,512	139,806,971	15,412,530	623,137,241	388,071,157	2,982,800,712	2,843,627,064				

B. Exposure Distribution According to Stages Classification as Per IFRS (9) as adopted by the Central Bank of Jordan:

Item	As of December 2022						As of December 2021	
	Stage One		Stage Two		Stage Three		Total	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level
	JD	JD	JD	JD	JD	JD	JD	JD
Financial	872,956,053	-	1,066,960	-	69,428	-	874,092,441	688,457,250
Industrial	250,100,622	-	10,045,005	-	330,090	-	260,475,717	215,179,243
Trade	348,655,316	27,800	15,686,603	-	4,569,515	-	368,939,234	363,653,509
Real estates	40,443,850	236,331,306	8,321,647	7,361,723	3,781,383	-	296,239,909	311,923,380
Agriculture	14,261,665	-	2,350,618	-	13,229	-	16,625,512	13,491,739
Tourism, restaurants and public facilities	131,987,499	3,336,175	3,317,303	-	1,165,994	-	139,806,971	148,087,139
Stocks	15,412,530	-	-	-	-	-	15,412,530	13,772,505
Individuals	5,041,571	580,584,661	50,947	34,788,788	2,671,274	-	623,137,241	617,781,254
Government and Public Sector	388,071,157	-	-	-	-	-	388,071,157	471,281,045
Total	2,066,930,263	820,279,942	40,839,083	42,150,511	12,600,913	2,982,800,712	2,843,627,064	

6. Re-classified credit exposures

A. Total re-classified credit exposure:

Item	December 31, 2022						Percentage of Reclassified Exposures
	Stage Two		Stage Three		Total		
	Total Exposure Value	Reclassified exposures	Total Exposure Value	Reclassified exposures	Total reclassified exposures	Percentage of Reclassified Exposures	
	JD	JD	JD	JD	JD	JD	
Cash and balances at central banks	-	-	-	-	-	-	-
Balances at banks and financial institutions	-	-	98,778	-	98,778	-	-
Deposits at banks and financial institutions	-	-	-	-	-	-	-
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	-	-
Direct credit facilities at amortized cost	87,307,499	(22,431,210)	149,280,799	12,282,730	(10,148,480)	(10,148,480)	-4.29%
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	-	-
Total	87,307,499	(22,431,210)	149,379,577	12,282,730	(10,148,480)	(10,148,480)	-4.29%
Letters of guarantees	6,116,752	(2,427,319)	10,703,066	(5,751)	(2,433,070)	(2,433,070)	-14.48%
Letters of credit	65,221	(61,399)	-	-	(61,399)	(61,399)	-94.14%
Acceptances	-	-	-	-	-	-	0.00%
Un-utilized balances	20,384,575	4,694,256	-	-	4,694,256	4,694,256	23.03%
Gross total	113,874,047	(20,225,672)	160,082,643	12,276,979	(7,948,693)	(7,948,693)	-2.90%

Item	Reclassified exposures				Expected credit loss for reclassified exposures				
	Gross		Gross		Stage Two		Stage Three		Total
	Reclassified Exposure from Stage Two	Reclassified Exposure from Stage Three	Reclassified Exposure	Reclassified Exposure	Individual Level	Collective Level	Individual Level	Collective Level	
JD	JD	JD	JD	JD	JD	JD	JD	JD	
Cash and balances at central banks	-	-	-	-	-	-	-	-	-
Balances at banks and financial institutions	-	-	-	-	-	-	-	-	-
Deposits at banks and financial institutions	-	-	-	-	-	-	-	-	-
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	-	-	-	-
Direct credit facilities at amortized cost	806,217	6,687,533	7,493,750	25,970,008	4,512,884	125,066,641	-	155,549,533	
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	-	-	-	-
Total	806,217	6,687,533	7,493,750	25,970,008	4,512,884	125,066,641	-	155,549,533	
Letters of guarantees	39,170	18,137	57,307	173,180	6,929,260	7,102,440	-	7,102,440	
Letters of credit	(1,065)	(1,065)	(1,065)	27	27	27	-	27	
Acceptances	-	-	-	-	-	-	-	-	
Un-utilized balances	(10,664)	(10,664)	199,112	29,242	228,354	-	-	228,354	
Gross total	833,658	6,705,670	7,539,328	26,342,327	4,542,126	131,995,901	-	162,880,354	

Item	Reclassified exposures				Expected credit loss for reclassified exposures				
	Gross		Gross		Stage Two		Stage Three		Total
	Reclassified Exposure from Stage Two	Reclassified Exposure from Stage Three	Reclassified Exposure	Reclassified Exposure	Individual Level	Collective Level	Individual Level	Collective Level	
JD	JD	JD	JD	JD	JD	JD	JD	JD	
Cash and balances with central banks	-	-	-	-	-	-	-	-	0.00%
Balances with banks and financial institutions	-	-	-	-	-	-	-	-	0.00%
Deposits with banks and financial institutions	-	-	-	-	-	-	-	-	0.00%
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	-	-	-	0.00%
Direct credit facilities at amortized cost	142,014,402	66,166,099	144,312,640	13,631,661	79,797,760	27.87%	-	-	
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	-	-	-	0.00%
Total	142,014,402	66,166,099	144,312,640	13,631,661	79,797,760	27.87%	-	-	
Letters of guarantees	11,490,712	7,188,374	10,980,895	30,978	7,219,352	32.13%	-	-	
Letters of credit	79,672	18,273	-	-	18,273	22.94%	-	-	
Acceptances	404,981	(37,253)	-	-	(37,253)	-9.20%	-	-	
Un-utilized balances	17,098,996	11,453,310	-	-	11,453,310	66.98%	-	-	
Gross total	171,088,763	84,788,803	155,293,535	13,662,639	98,451,442	30.16%	-	-	

Item	Reclassified exposures						Expected credit loss for reclassified exposures						Total
	Gross Reclassified Exposure from Stage Two		Gross Reclassified Exposure from Stage Three		Gross Reclassified Exposure		Stage Two		Stage Three		Total		
	JD		JD		JD		Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Collective Level	
Cash and balances with central banks	-	-	-	-	-	-	-	-	-	-	-	-	-
Balances with banks and financial institutions	-	-	-	-	-	-	-	-	-	-	-	-	-
Deposits with banks and financial institutions	-	-	-	-	-	-	-	-	-	-	-	-	-
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	-	-	-	-	-	-	-	-
Direct credit facilities at amortized cost	6,283,388	10,065,149	16,348,537	28,680,240	3,330,053	124,958,576	-	-	-	-	-	-	156,968,869
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	6,283,388	10,065,149	16,348,537	28,680,240	3,330,053	124,958,576	-	-	-	-	-	-	156,968,869
Letters of guarantees	84,537	9,746	94,283	123,943	-	7,013,695	-	-	-	-	-	-	7,137,638
Letters of credit	2,550	-	2,550	3,614	-	-	-	-	-	-	-	-	3,614
Acceptances	(522)	-	(522)	1,116	-	-	-	-	-	-	-	-	1,116
Un-utilized balances	69,341	-	69,341	107,640	6,274	-	-	-	-	-	-	-	113,914
Gross total	6,439,294	10,074,895	16,514,189	28,916,553	3,336,327	131,972,271	-	-	-	-	-	-	164,225,151

B. Expected credit loss against reclassified exposures:

41/B Market Risks:

Qualitative Disclosure:

These risks arise from the fluctuations in the fair values or the future cash flows of financial instruments due to the changes in market prices such as (interest rate, currency exchange rate, and shares prices). Moreover, market risks arise from the existence of open positions in interest rates, currency exchange rates, and investments in shares. These risks are monitored according to specific policies and procedures through special committees and associated work centres and include the following:

- Interest rate risks.
- Currency exchange rate risks.
- Fluctuation in share prices risks.
- Market risks: are the risks of exposure of the positions on and off the Bank's Consolidated Statement of Financial Position to losses as a result of price fluctuations in the market. This includes the risks arising from the volatility of interest rates and stock prices of investment portfolios, both for the purpose of trading or exchange.

Market risks arise from:

- Changes that may occur in the political and economic conditions in markets.
- Fluctuations in interest rates.
- Fluctuations in the prices of financial instruments held for future buying and selling.
- Foreign currency fluctuations.
- Gaps in maturities of assets and liabilities and interest rate re-pricing.
- Creation of uncovered positions.

Interest Rate Risks

Interest rate risks arise from the probable impact of changes in interest rates on the value of other financial assets. The Bank is exposed to the risk of interest rates due to a mismatch or a gap in the amounts of assets and liabilities, according to the various time limits or review of interest rates in a certain period. Moreover, the Bank manages these risks through reviewing the interest rates on assets and liabilities based on the risk management strategy undertaken by the Asset and Liability Management Committee. The Bank follows a policy of hedging all financial assets and financial liabilities whenever the need arises. Hedging is against anticipated future risks.

The Bank has developed analysis scenarios to measure the sensitivity of interest rate risk in addition to providing a system for controlling the difference in the history of re-pricing. This ensures control, reduces risk, and takes into account acceptable risk and balancing maturities of assets with liabilities, as well as the gaps and benefits of hedging their prices.

Foreign Currency Risks

Foreign currency risks are the risks arising from changes in the values of financial instruments as a result of fluctuations in the prices of foreign currencies.

The Bank's investment policy includes a set of controls that limit this type of risk monitored by a market risk unit such as follows:

- Exceeding limits is not allowed, and any currency excess is settled immediately.
- Any dealer should close the position immediately when the loss reaches the allowed maximum limit.

The Treasury and Investment Department analyses and controls open positions daily. It closes the positions in case of excesses of ceiling, loss limits or heightened risks due to market fluctuations.

The following is the net foreign currency positions at the Bank:	December 31,	
	2022	2021
Currency Type	JD	JD
USD	(21,605,359)	(28,738,450)
GBP	(6,810,850)	16,758,864
Euro	1,798,025	968,048
JPY	14,840	1,250
Other currencies	(38,034,085)	(16,305,115)
	(65,637,429)	(27,315,403)

Share Prices Risks

Share prices risks result from the changes in the fair values of investments in shares. The Bank manages these risks through diversifying investments across various geographical areas and economic sectors. Most of the shares investments held by the Bank are listed in Amman Stock Exchange.

Market Risk Management

The Bank follows financial and investment policies for risk management within a specified strategy. Moreover, the Bank has an Asset and Liability Management Committee that supervises, and controls risks and performs the optimal strategic distribution of assets and liabilities both on and off the Consolidated Statement of Financial Position. Moreover, a market risk unit was established, staffed with qualified human resources, and equipped with electronic systems. These risk management procedures include the following:

- Preparation and implementation of an investment policy approved by the Board of Directors and the Central Bank of Jordan.
- Preparation and application of a market risk management policy approved by the Board of Directors including the criteria for the definition, measurement, and monitoring of this type of risk.
- Implementation of (Reuters) Application to monitor continuity risk in the global capital market, cash markets and currency exchange.
- Preparation of a mechanism for management of ceilings of local and foreign investments.
- Development of market risk measurement, management, and monitoring tools through:
 - Value at risk (VAR).
 - Basis point analysis.
 - Stress testing.
 - Defining stop loss limit.
 - Preparation of investment concentration reports (geographical distribution, economic sector, currency, tool, etc.).
 - Controlling investment ceilings.
 - Controlling investment operations (based on financial positions, local and international stocks and bonds).
- Preparation of periodic reports, to be presented to the Investment Committee and Risk Management Committee /Board of Directors.

Quantitative Disclosures:

1. Interest Rate Risks			
December 31, 2022			
Currency	Increase in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity
		JD	JD
USD	2%	(432,107)	-
GBP	2%	(136,217)	-
Euro	2%	35,961	-
JPY	2%	297	-
Other Currencies	2%	(780,682)	-
Currency	Decrease in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity Analysis
		JD	JD
USD	2%	432,107	-
GBP	2%	136,217	-
Euro	2%	(35,961)	-
JPY	2%	(297)	-
Other Currencies	2%	780,682	-
December 31, 2021			
Currency	Decrease in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity
		JD	JD
USD	2%	(574,769)	-
GBP	2%	335,177	-
Euro	2%	19,361	-
JPY	2%	25	-
Other Currencies	2%	(326,102)	-
Currency	Decrease in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity Analysis
		JD	JD
USD	2%	574,769	-
GBP	2%	(335,177)	-
Euro	2%	(19,361)	-
JPY	2%	(25)	-
Other Currencies	2%	326,102	-

2. Foreign Currency Risks				December 31, 2022	
Currency	Increase in Currency Exchange Rate (%)	Effect on Profits or Losses	Effect on Equity		
		JD	JD		
USD	5%	(1,080,268)	-		
GBP	5%	(340,543)	-		
Euro	5%	89,901	-		
JPY	5%	742	-		
Other Currencies	5%	(1,951,704)	-		

December 31, 2021					
Currency	Increase in Currency Exchange Rate (%)	Effect on Profits or Losses	Effect on Equity		
		JD	JD		
USD	5%	(1,436,923)	-		
GBP	5%	837,943	-		
Euro	5%	48,402	-		
JPY	5%	63	-		
Other Currencies	5%	(815,256)	-		

3. Fluctuation in Share Prices Risks				December 31, 2022	
Indicator	Increase in Index	Effect on Profits or Losses	Effect on Equity		
		JD	JD		
Amman Stock Exchange	5%	4,508	201,139		
Palestine Stock Exchange	5%	-	458,108		

December 31, 2021					
Indicator	Increase in Index	Effect on Profits or Losses	Effect on Equity		
		JD	JD		
Amman Stock Exchange	5%	5,019	253,624		
Palestine Stock Exchange	5%	-	384,891		

4. Concentration of Foreign Currency Risk	December 31, 2022												
	Currency Item Assets:	USD		GBP		Euro		JPY		Other		Total	
		JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Cash and balances at Central Banks	84,357,171	465,970	12,955,542	11	85,928,416	183,707,110							
Balances at banks and financial institutions	52,712,644	808,393	8,092,343	216,518	29,946,945	91,776,843							
Financial assets through comprehensive income	4,264,442	-	-	-	50,135	4,314,577							
Direct credit facilities at amortized cost	305,488,226	1	3,065,329	-	161,272,868	469,826,424							
Financial assets (at amortized cost and at fair value and associates)	104,495,284	-	3,464,153	-	-	107,959,437							
Other assets	7,023,616	112	150,625	11	8,378,468	15,552,832							
Total assets	558,341,383	1,274,476	27,727,992	216,540	285,576,832	873,137,223							
Liabilities:													
Banks and financial institutions' deposits	41,227,851	2,826	43,312	-	3,505,008	44,778,997							
Customers' deposits	419,086,696	8,047,952	23,783,708	198,971	229,438,795	680,556,122							
Cash margins	21,593,001	5,523	2,093,323	2,729	5,823,317	29,517,893							
Other liabilities	98,039,194	29,025	9,624	-	85,843,797	183,921,640							
Total Liabilities	579,946,742	8,085,326	25,929,967	201,700	324,610,917	938,774,652							
Net concentration in the consolidated statement of financial position for the year 2022	(21,605,359)	(6,810,850)	1,798,025	14,840	(39,034,085)	(65,637,429)							
Commitments and contingent liabilities off balance sheet for the year 2022	45,463,671	-	7,338,207	54,580	4,795,263	57,651,721							

Item	December 31, 2021												
	USD	GBP		Euro		JPY		Other		Total			
		JD	JD	JD	JD	JD	JD	JD	JD	JD	JD		
Total assets	595,580,488	28,072,623	26,176,733	29,936	256,443,732	906,303,512							
Total Liabilities	624,318,938	11,313,759	25,208,685	28,686	272,748,847	933,618,915							
Net concentration in the consolidated statement of financial position for the year 2021	(28,738,450)	16,758,864	968,048	1,250	(16,305,115)	(27,315,403)							
Commitments and contingent liabilities off balance sheet for the year 2021	46,952,386	-	9,716,128	13,484	5,248,466	61,930,464							

5. Interest Re-pricing Gap

Classification is based on periods of interest re-pricing or maturity

Year 2022	Less Than 1 Month	From 1 to 3 Months	From 3 to 6 Months	From 6 Months to 1 Year	From 1 to 3 Years	More Than 3 Years	Items Without Interests	Total
Assets	JD	JD	JD	JD	JD	JD	JD	JD
Cash and balances with Central Banks	376,843,000	-	-	-	10,635,000	286,346,464	673,824,464	
Balances and deposit with banks and financial institutions	124,514,819	-	939,947	-	26,223,915	151,678,681		
Financial assets at fair value	-	-	-	-	129,097,971	129,097,971		
Direct credit facilities at amortized cost	38,535,552	229,252,557	140,499,033	267,614,954	335,849,538	500,407,575	-	1,512,159,209
Financial assets at amortized cost	-	30,140,775	13,334,463	34,937,807	48,351,568	109,895,817	-	236,660,430
Property and equipment – Net	-	-	-	-	57,559,384	7,482,126	7,482,126	57,559,384
Intangible assets	-	-	-	-	25,162,135	91,106,016	91,106,016	25,162,135
Deferred tax assets	-	-	-	-	91,106,016	622,978,011	622,978,011	91,106,016
Other assets	-	-	-	-	620,938,392	2,884,730,416	2,884,730,416	-
Total Assets	539,893,371	259,393,332	154,773,443	302,552,761	384,201,106	620,938,392	622,978,011	2,884,730,416
Liabilities								
Banks and financial institutions' deposits	46,420,000	5,000,000	235,000	-	25,000,000	-	9,658,839	86,313,839
Customers' deposits	571,596,967	213,351,264	198,527,691	165,762,191	153,196,438	-	713,861,240	2,016,295,791
Cash margins	9,931,412	1,885,691	4,744,666	17,915,592	29,030,961	1,143,349	44,971,415	109,623,086
Sundry provisions	-	-	-	-	-	-	4,235,340	4,235,340
Income tax provision	-	-	-	-	-	-	21,497,785	21,497,785
Borrowed funds	1,112,881	1,017,207	1,539,434	17,636,179	10,331,220	9,531,726	16,506,116	57,674,763
Deferred tax liabilities	-	-	-	-	-	-	107,367	107,367
Other liabilities	-	-	-	-	-	-	46,638,659	46,638,659
Total liabilities	629,061,260	221,254,162	205,046,791	201,313,962	217,558,619	10,675,075	857,476,761	2,342,386,630
Interest Re-pricing Gap	(89,167,889)	38,139,170	(50,273,348)	101,238,799	166,642,487	610,263,317	(234,498,750)	542,343,786
Year 2021								
Total Assets	469,246,041	632,408,426	187,054,028	368,004,522	279,271,005	194,766,577	609,453,849	2,740,204,448
Total liabilities	800,322,955	101,503,289	79,391,616	151,430,758	145,879,119	54,568,442	921,043,293	2,254,139,472
Interest Re-pricing Gap	(331,076,914)	530,905,137	107,662,412	216,573,764	133,391,886	140,198,135	(311,589,444)	486,064,976

Liquidity Risk

First: this table summarizes the (undiscounted) liabilities on the remaining period for contractual maturities at the date of consolidated financial statements:

December 31, 2022	Within 1 Month	From 1 to 3 Months	From 3 to 6 Months	From 6 Months to 1 Year	From 1 to 3 Years	Over 3 Years	Without Maturity	Total
Liabilities	JD	JD	JD	JD	JD	JD	JD	JD
Banks and financial institutions' deposits	46,420,000	5,000,000	235,000	-	25,000,000	-	9,658,839	86,313,839
Customers' deposits	634,184,774	383,501,819	325,975,432	269,141,804	403,491,962	-	-	2,016,295,791
Cash margins	12,391,565	4,880,934	8,624,573	29,732,541	53,993,473	-	-	109,623,086
Borrowed funds	4,355,073	3,066,387	4,399,813	22,230,910	14,000,770	9,621,810	-	57,674,763
Sundry provisions	-	-	-	-	-	-	4,235,340	4,235,340
Income tax provision	3,789,097	-	12,187,569	2,673,513	-	-	2,847,606	21,497,785
Deferred tax liabilities	-	-	-	-	-	-	107,367	107,367
Other liabilities	2,814,687	2,074,557	2,523,545	2,855,719	5,822,981	29,460	30,517,710	46,638,659
Total liabilities	703,955,196	398,523,697	353,945,932	326,634,487	502,309,186	9,651,270	47,366,862	2,342,386,630
Total Assets (According to expected maturity)	511,122,158	260,656,471	155,436,126	303,465,304	423,508,846	641,772,231	588,769,280	2,884,730,416
December 31, 2021								
Liabilities								
Banks and financial institutions' deposits	30,197,000	3,882,000	282,000	-	50,937,867	-	8,496,971	93,795,838
Customers' deposits	475,348,513	210,237,417	187,933,365	261,398,815	353,072,412	420,040,118	-	1,908,030,640
Cash margins	107,023,746	1,904,563	350,093	2,115,009	7,245	1,258,420	-	112,659,076
Borrowed funds	1,937,085	4,427,749	5,910,379	11,300,419	38,745,895	9,817,800	-	72,139,327
Sundry provisions	-	-	-	-	-	-	5,156,233	5,156,233
Income tax provision	6,515,900	-	9,056,449	858,114	-	-	3,625,031	20,055,494
Deferred tax liabilities	-	-	-	-	-	-	51,871	51,871
Other liabilities	5,171,681	1,163,263	2,781,848	2,238,884	145,670	-	30,749,647	42,250,993
Total liabilities	626,193,925	221,614,992	206,314,134	277,911,241	442,909,089	431,116,338	48,079,753	2,254,139,472
Total Assets (According to expected maturity)	650,186,792	239,159,042	209,990,088	283,097,802	512,042,446	657,035,824	188,692,454	2,740,204,448

Second: This table summarizes the financial derivatives maturities on the remaining period of contractual maturity from the date of the consolidated financial statements.

Financial derivatives/liabilities which have been totally reconciled include:

Trading Derivatives	December 31, 2022			December 31, 2021		
	Up to 3 Months	from 3 Months to One Year	Total	Up to 3 Months	from 3 Months to One Year	Total
Currency Derivatives:	JD	JD	JD	JD	JD	JD
Outflow	(9,535,601)	-	(9,535,601)	(37,276,712)	(4,512,286)	(41,788,998)
Inflow	9,654,064	-	9,654,064	37,225,011	4,558,539	41,783,550
Total	118,463	-	118,463	(51,701)	46,253	(5,448)

Third: liquidity ratio

Average liquidity coverage ratio is 218% as of December 31,2022, (196.7% as of December 31,2021), and the liquidity coverage ratio was 227.3% as of December 31, 2022 (195.1% as of December 31,2021)

Off-consolidated statement of financial position Items:	As of December 2022			
	Up to 1 Year	1 to 5 Years	Over 5 Years	Total
	JD	JD	JD	JD
Letters of credit and acceptances	37,966,865	88,255.00		38,055,120
Un-utilized balances	380,373,048	-		380,373,048
Letters of guarantee	74,019,512	4,863,940		78,883,452
Operational lease contracts	1,716,420	10,002,790	5,657,456	17,376,666
Capital commitments	445,830	-		445,830
Total	494,521,675	14,954,985	5,657,456	515,134,116

	As of December 2021			
	Up to 1 Year	1 to 5 Years	Over 5 Years	Total
	JD	JD	JD	JD
Letters of credit and acceptances	40,529,463	-	-	40,529,463
Un-utilized balances	319,983,498	-	-	319,983,498
Letters of guarantee	85,761,415	9,592,316	-	95,353,731
Operational lease contracts	2,615,263	7,863,567	5,100,129	15,578,959
Capital commitments	440,636	-	-	440,636
Total	449,330,275	17,455,883	5,100,129	471,886,287

42. Bank's Business Segments

1. Information about the Bank's business segments:

The Bank is organized for management purposes in a manner that allows measurement of its segments according to reports used by its Chief Executive Officer and main decision-makers through the following main segments:

- Retail Banking (individual): includes following up on individual customers' accounts, granting them loans, credit, credit cards, and other services.
- Corporate Banking: includes following up on deposits, credit facilities, and other banking services pertinent to corporate customers.
- Treasury: includes providing dealing and treasury services and management of the Bank's funds.
- Financial Brokerage Services: includes providing purchase services and sale of customers' portfolios on their behalf, custody of investments, financial consultations, custody service, and management of initial public offerings.

	Information about Bank business segments distributed according to the activities are as follows :						Total	
	Individual (Retail Customers)	Corporation	Treasury	Financial Brokerage	Other	2022	2021	
	JD	JD	JD	JD	JD	JD	JD	
Total Revenue	62,321,712	54,575,902	26,141,604	228,420	4,587,076	147,854,714	139,345,938	
Expected credit loss allowance	(4,806,798)	(1,529,662)	(88,988)	176	-	(6,425,272)	(16,058,119)	
Segments operations results	57,514,914	53,046,240	26,052,616	228,596	4,587,076	141,429,442	123,287,819	
Other expenses	(48,856,744)	(18,243,697)	(3,771,218)	(156,076)	(9,469,779)	(80,497,514)	(71,393,830)	
Profit before tax	8,658,170	34,802,543	22,281,398	72,520	(4,882,703)	60,931,928	51,893,989	
Income tax	(2,876,245)	(9,771,114)	(6,964,128)	(52,126)	(708,642)	(20,372,255)	(15,586,756)	
Net profit for the Year	5,781,925	25,031,429	15,317,270	20,394	(5,591,345)	40,559,673	36,307,233	

Other information

Capital Expenditures	1,100,152	155,295	-	-	1,105,196	2,360,643	4,357,171
Depreciation and amortization	6,229,809	44,581	5,515	17,351	4,445,156	10,742,412	10,500,387
Total Assets	801,108,746	734,802,085	1,196,282,886	2,102,622	150,434,077	2,884,730,416	2,740,204,448
Total Liabilities	1,782,554,076	396,881,309	107,299,971	335,262	55,316,012	2,342,386,630	2,254,139,472

2. Information about geographical distribution

This disclosure represents the geographical distribution for Bank's business. The Bank performs its main business activities in Jordan which represents the local business and also performs international business through its branches in Palestine and its subsidiary companies.

	Following is the distribution of Revenues, Assets and Capital Expenditure according the geographical sector:					
	In the country		Overseas		Total	
	2022	2021	2022	2021	2022	2021
	JD	JD	JD	JD	JD	JD
Total Revenue	140,571,095	128,242,715	37,341,398	32,969,303	177,912,493	161,212,018
Total Assets	2,070,906,578	1,854,549,551	813,823,838	885,654,897	2,884,730,416	2,740,204,448
Capital expenditures	1,112,498	2,979,154	1,248,145	1,378,017	2,360,643	4,357,171

43. Analysis of Assets and Liabilities Maturities:			
December 31, 2022			
The table below shows assets and liabilities analysis according the expected recovery or settlement period:	Up to 1 Year	Over 1 Year	Total
Assets	JD	JD	JD
Cash on hand and balances at Central Banks	660,963,461	12,861,003	673,824,464
Balances at banks and financial institutions	150,738,734	-	150,738,734
Deposits at banks and financial institutions	939,947	-	939,947
Financial assets at fair value through profit or loss	15,317,000	-	15,317,000
Financial assets at fair value through comprehensive income	-	113,780,971	113,780,971
Direct credit facilities at amortized cost	676,066,019	836,093,190	1,512,159,209
Financial assets at amortized cost	78,413,044	158,247,386	236,660,430
Property and equipment – Net	-	57,559,384	57,559,384
Intangible assets	-	7,482,126	7,482,126
Deferred tax assets	-	25,162,135	25,162,135
Other Assets	20,165,516	70,940,500	91,106,016
Total Assets	1,602,603,721	1,282,126,695	2,884,730,416
Liabilities			
Banks and financial institutions' deposits	61,313,839	25,000,000	86,313,839
Customers' deposits	1,612,803,828	403,491,693	2,016,295,791
Cash margins	55,629,613	53,993,473	109,623,086
Other provisions	-	4,235,340	4,235,340
Income tax provision	18,650,179	2,847,606	21,497,785
Borrowed funds	34,052,183	23,622,580	57,674,763
Deferred tax liabilities	-	107,367	107,367
Other liabilities	10,268,508	36,370,151	46,638,659
Total Liabilities	1,792,718,150	549,668,480	2,342,386,630
Net	(190,114,429)	732,458,215	542,343,786

December 31, 2021			
Assets	Up to 1 Year	Over 1 Year	Total
	JD	JD	JD
Cash on hand and balances at Central Banks	371,400,460	10,635,000	382,035,460
Balances at banks and financial institutions	136,002,180	-	136,002,180
Deposits at banks and financial institutions	45,273,828	43,975,649	89,249,477
Financial assets at fair value through profit or loss	15,234,423	-	15,234,423
Financial assets at fair value through comprehensive income	-	62,163,227	62,163,227
Direct credit facilities at amortized cost	590,858,127	895,256,566	1,486,114,693
Financial assets at amortized cost	232,723,043	151,107,077	383,830,120
Property and equipment – Net	-	59,663,986	59,663,986
Intangible assets	-	8,012,000	8,012,000
Deferred tax assets	-	24,556,699	24,556,699
Other Assets	25,238,206	68,103,977	93,342,183
Total Assets	1,416,730,267	1,323,474,181	2,740,204,448
Liabilities			
Banks and financial institutions' deposits	42,857,971	50,937,867	93,795,838
Customers' deposits	1,134,918,110	773,112,530	1,908,030,640
Cash margins	111,393,412	1,265,664	112,659,076
Other provisions	-	5,156,233	5,156,233
Income tax provision	16,430,463	3,625,031	20,055,494
Borrowed funds	23,575,632	48,563,695	72,139,327
Deferred tax liabilities	-	51,871	51,871
Other liabilities	11,355,676	30,895,317	42,250,993
Total Liabilities	1,340,531,264	913,608,208	2,254,139,472
Net	76,199,003	409,865,973	486,064,976

4.4. Fair Value Hierarchy

A. The Fair Value of Financial Assets and Financial Liabilities of the Bank Specified at Fair Value on an Ongoing Basis:

Some financial assets and liabilities of the Bank are evaluated at fair value at the end of each fiscal period, the following table shows the information about how to determine the fair value of these financial assets and liabilities (evaluation methods and inputs used).

Financial Assets/Financial Liabilities	Fair Value		The Level of Fair Value	Evaluation Method and Inputs Used		Important Intangible Inputs	Fair Value and the Important Intangible Inputs
	December 31, 2022	December 31, 2021		Stated Rates in financial markets	Financial Statements issued by companies		
Financial Assets at Fair Value	JD	JD					
Financial Assets at Fair Value Through Income Statement							
Quoted Shares	90,167	100,384	Level One	Stated Rates in financial markets	Not applicable	Not applicable	Not applicable
Unquoted Shares	226,833	134,039	Level Two	Financial Statements issued by companies			
Right to receive financial assets at fair value	15,000,000	15,000,000	Level One	Determined price	Not applicable	Not applicable	Not applicable
Total	15,317,000	15,234,423					
Financial Assets at Fair Value through Comprehensive Income							
Quoted Shares	14,508,170	12,770,304	Level One	Stated Rates in financial markets	Applicable	Applicable	Not applicable
Unquoted Shares	2,257,097	3,740,266	Level Two	Financial Statements issued by companies or observable market input	Applicable	Applicable	Not applicable
Unquoted Shares	97,015,704	45,652,657	Level Three	Evaluation methods using inputs that are not dependent on available market information	Applicable	Applicable	Applicable
Total	113,780,971	62,163,227					
Forward foreign currency contracts	118,463	-	Level One	Stated Rates in financial markets	Not applicable	Not applicable	Not applicable
Total Financial Assets at Fair Value	129,216,434	77,397,650					
Financial Liabilities at Fair Value:							
Forward foreign currency contracts	-	5,448	Level One	Stated Rates in financial markets	Not applicable	Not applicable	Not applicable
Total	-	5,448					

There were no transfers between level 1 and level 2 during the year of 2022.

market multiples and discontinued cash flows methods were used to evaluate the bank's investment in foreign shares that do not have available market price classified within level three, by comparing them with the results of similar companies operating in the same field as the investee company.

B. The Fair Value of Financial Assets and Financial Liabilities of the Bank Non-Specific Fair Value on an Ongoing Basis:

Except as detailed in the table below, we believe that the carrying amount of financial assets and liabilities shown in the consolidated financial statements of the Bank approximate their fair value, because the Bank management believes that the carrying value of the items is equivalent to the fair value, and this is due to either its short-term maturity or having interest rates that have been repriced during the year.

Financial Assets of Non-Specified Fair Value	December 31, 2022		December 31, 2021		The Level of Fair Value
	Book Value	Fair Value	Book Value	Fair Value	
	JD	JD	JD	JD	JD
Balances at central banks	593,267,402	593,528,472	300,376,491	300,394,025	Level Two
Balances at banks and financial institutions	150,844,506	150,884,724	136,007,374	136,023,062	Level Two
Deposits at banks and financial institutions	940,000	985,226	89,282,000	91,248,723	Level Two
Loans, bills and other	1,511,593,525	1,516,827,987	1,525,963,607	1,530,179,712	Level Two
Financial assets at amortized cost	237,032,607	240,138,994	384,307,200	389,041,218	Level Two
Total Financial Assets of non-specified Fair Value	2,493,678,040	2,502,365,403	2,435,936,672	2,446,886,740	
Financial Liabilities of Non-Specified Fair Value					
Deposits at banks and financial institutions	86,313,839	86,639,359	93,795,838	93,936,470	Level Two
Customers' deposits	2,016,295,791	2,023,975,334	1,908,030,640	1,911,068,332	Level Two
Cash insurance	109,623,086	109,637,575	112,659,076	112,656,644	Level Two
Total Financial Liabilities of Non-Specified Fair Value	2,212,232,716	2,220,252,268	2,114,485,554	2,117,661,446	

The fair value for the financial assets and liabilities that are in level 2 and level 3 were determined in accordance to agreed pricing models, which reflect the credit risk of the parties dealing with it.

C. Non-Financial Assets and Liabilities not Measured at Fair Value but its in fair Value disclosed in the Consolidated Financial Statements:

	December 31, 2022		December 31, 2021		The Level of Fair Value
	Book Value	Fair Value	Book Value	Fair Value	
	JD	JD	JD	JD	
Other assets	76,212,320	120,394,071	73,140,691	117,944,684	Level Two
	76,212,320	120,394,071	73,140,691	117,944,684	

The above items set out the fair value of non-financial assets that are determined on the basis of prices of similar instruments in an inactive market.

45. Capital Management and liquidity

Capital Components:

- Paid-Up Capital:

The paid-up capital of Bank of Jordan consists of (200) million ordinary shares at a nominal value of JD 1 per share. The Bank maintains capital, statutory reserves, and retained earnings to meet the growth in its operations and the requirements of local and regional expansion.

- Regulatory Capital:

Regulatory capital is considered a control tool according to the requirements of regulatory authorities and Basel (III) for the purposes of achieving control over the adequacy of capital and the ratio of regulatory capital to risky and weighted assets and market risk. Regulatory capital according to Basel (III) consists of:

- Ordinary shares, retained earnings, accumulated comprehensive income items, declared reserves, minority interest and profit after tax and expected distributions and regulatory adjustments.

- Regulatory Authorities Requirements:

The instructions of the regulatory authorities require that the minimum capital be (100) million dinars, as well as the capital adequacy ratio not less than 12% according to the instructions of the Central Bank of Jordan, and for the purposes of classifying the bank within the first category, the capital adequacy ratio must not be less than 14%, and in the event that the bank is classified within D-SIBS banks, the capital adequacy ratio must not be less than (14%, + the capital required from the locally important banks according to the category to which the bank belongs), and the fair shareholder rights ratio should not be less CET1 to assets inside and outside the balance sheet (financial leverage) should not be less than 4%.

- Achieving the Objectives of Capital Management:

The Bank's management aims at achieving the capital management objectives through developing (enhancing) the Bank's activities, achieving a surplus in operating profits and revenues, and optimally investing available funds. All of this is geared towards reaching the targeted growth in owners' equity, reflected in the increase in the legal reserves by (10)% and retained earnings by (20%).

The regulatory capital adequacy ratios according to the standard approach are as follows:

Primary Capital Items for Ordinary Shareholders (CET 1):	In Thousands JD	In Thousands JD
	2022	2021
Paid-up capital	200,000	200,000
Statutory reserve	110,453	104,363
Voluntary reserve	86	49
Other reserves	5,850	5,850
Fair value reserve	48,496	(3,979)
Retained earnings	136,197	138,779
Non-controlling interest in the capital of subsidiaries	5,215	4,491
Less: Regulatory capital adjustments	(45,678)	(45,579)
Total Primary Capital Ordinary Shareholder (CET 1)	460,619	403,974
Additional Capital Items		
Stage one provision balance against debt instruments not exceeding 1.25 % of the total risk weighted assets	8,178	2,441
General banking risk reserve	4,102	4,102
Total additional capital	12,280	6,543
Total regulatory capital	472,900	410,517
Total risk weighted assets	2,086,493	2,137,711
Capital adequacy ratio (%)	22,66%	19,20%
Primary capital for ordinary shareholders (CET 1) %	22,08%	18,90%
Capital adequacy Tier 1 (%)	22,08%	18,90%

46 Commitments and Contingent Liabilities

a. Contingent Liabilities:	December 31,	
	2022	2021
	JD	JD
Letters of credit include	18,452,935	26,587,459
Acceptances	19,602,186	13,942,004
Letters of guarantee:		
Payment	27,555,710	31,586,467
Performance	30,766,779	39,616,438
Other	20,560,963	24,150,826
Un-utilized direct and indirect credit facilities limits	380,373,048	319,983,498
Total	497,311,621	455,866,692

Expected credit loss provision based on IFRS (9) requirements on the off – balance sheet items (unfunded) amounted to JD 8,069,724 for the year ended December 31, 2022 (JD 7,694,926 for the year ended December 31, 2021).

b. Contractual Obligations:	December 31,	
	2022	2021
	JD	JD
Contracts for purchasing of property and equipment*	445,830	440,636
Contracts for operating and financing lease**	17,376,666	15,578,959
Total	17,822,496	16,019,595

* These commitments mature in less than 1 year.

** These commitments mature between 1 year to 10 years.

C. Lawsuits against the Bank

The Bank is a defendant in lawsuits demanding cancellation of the Bank's claims against others, lifting of real estate mortgages, compensation for damages, and suspension of cheques. These lawsuits amounted to JD 9,531,994 as of December 31, 2022 (JD 8,993,404 for prior year). In the opinion of the management and legal counsel, no material financial liabilities are likely to be incurred as a result of these lawsuits in excess of provision recorded which amounted to JD 357,275 as of December 31, 2022 (JD 8,993,404 as of December 31, 2021). Nothing that, amounts that will probably be paid by the Bank as a result of dismissal or amicable settlement of these lawsuits will be taken to the consolidated Statement of Profit or Loss or against the recorded provision when paid.

The background of the slide features a grayscale photograph of two men in business suits. One man, wearing glasses and a beard, is holding a clipboard and looking at it, while the other man stands beside him, also looking down. In the background, other people are seated at a table, and a laptop is visible. On the right side of the slide, there is a large, stylized graphic consisting of concentric, overlapping circles or spheres, rendered in a blue-to-green gradient with a fine grid pattern.

Additional Information as Required by the Jordan Securities Commission 2022

Names and Brief Résumés of Board of Directors
and Executive Managers

Major Shareholders' Equity

Board of Directors' Equity

Executive Managers' Equity

Addresses of Bank of Jordan Branches

Organizational Structure

Additional Information as Required by the Jordan Securities Commission 2022

A. Chairman's Letter

B. Board of Directors Report

1. a- Description of Main Activities:

The Bank provides a comprehensive range of banking products and services. These include accepting all types of deposits (demand, savings, and time deposits), and issuing certificates of deposit, letters of credit, as well as letters of guarantee to all clients in the various economic sectors locally and abroad. The Bank also provides financial leasing services and custody services.

1. b- Location of Branches and Number of Employees:

The Bank has (83) branches and (3) exchange offices in Jordan, in addition to (18) branches and one office in Palestine, one branch in Bahrain and one branch in Iraq. The address of each branch and office is listed at the end of the report under the section "Addresses of Bank of Jordan branches".

The total number of the Bank's employees has reached (1,825). The table below illustrates the number of employees in each branch and office.

Branch	No. of Employees	Branch	No. of Employees	Branch	No. of Employees	Branch	No. of Employees
Head Office	867	New Zarqa	6	Al Sweifieh	5	Hay Al-Zaytouna	6
Regional Management	138	North Shuneh	7	Al Wehdad	8	Dabouq	3
Al Shmeisani	16	Kufranjah	5	Al Jabal Al Shamali	6	Dabouq/ Al Hijaz Street	7
Amman/ Downtown	3	Al Qweismeh	7	Durret Khalda	13	Souq Bab Al Madinah Mall	10
Karak	6	Third Circle	6	Al Ruseifa	4	Ramallah	27
Irbid	11	Mecca St.	9	Al Madina Al Monawara St./Tla'a Al Ali	6	Hebron	16
Al Hussun St.	6	University of Jordan	4	Abu Alanda	8	Jenin	14
Eidoun St./Irbid	6	Thirty St. /Irbid	6	Khalda	7	Nablus	20
Ma'an	6	Al Nuzha	8	City Mall	12	Gaza	16
Rumtha	6	Al Hassan Industrial city	5	Um Uthaina	9	Al Ram/Ramallah	7
Al Turrah	5	Al Gardens	15	Al Rabiyeih	8	Al Eizaryeh/Jerusalem	6
Salt	7	Al Madina Al Monawara St.	6	Abdoun	12	Industrial Area/Ramallah	9
Jerash	7	Aqaba	7	Al Hurrieh St./Mogablain	7	Bethlehem	8
Al Mahatta	8	Al Bayader	7	Al Rawnaq	9	Tulkarm	9
Al Yarmouk St./Al Nasser	6	Industrial Area/Al Bayader	5	Sport City	4	Qabatiya	7
Marka	10	Al Mafraq	9	Taj Mall	12	Rafidia	8
Ajloun	8	North Azraq	6	Abu Nsair	6	Al Naser	11
Jabal Al Hussein	9	Jabal Al Weibdeh	6	North Hashmi	8	Al Eersal	5
Al Khalidi	4	Deir Abi Saeed	5	Sahab	6	Al Braid Suburb / Jerusalem	7
Al Jubaiha	7	Sweileh	8	Al Abdali Mall	12	Al Tirah	7
Commercial Market	5	Al Fuheis	5	Madaba	8	Bethlehem	8
Wadi Al Seer	3	Tareq	7	First Circle	8	Al-Khader	7
Airport	4	Zarqa Free Zone	6	Al Hurrieh Mall	10	salfit	5
Free Zone / QAIA	2	Marj Al Hamam	7	Dahyet El Nakheel	4	Bahrain	8
Hakama St./Irbid	7	Dahyet Al Yasmeen	8	Medical City St.	7	Iraq	17
Radio and Television St.	8	Zarqa	6	Dahyet Al-Ameer Rashid	5		
Faisal St./Zarqa	5	Al Jeezah	6	Dahyet Al-Rasheed	8		

1. c- Capital Investment Volume:

The Capital investment amounted to JD 3,269,408 at the end of 2022 compared to JD 6,980,835 at the end of 2021.

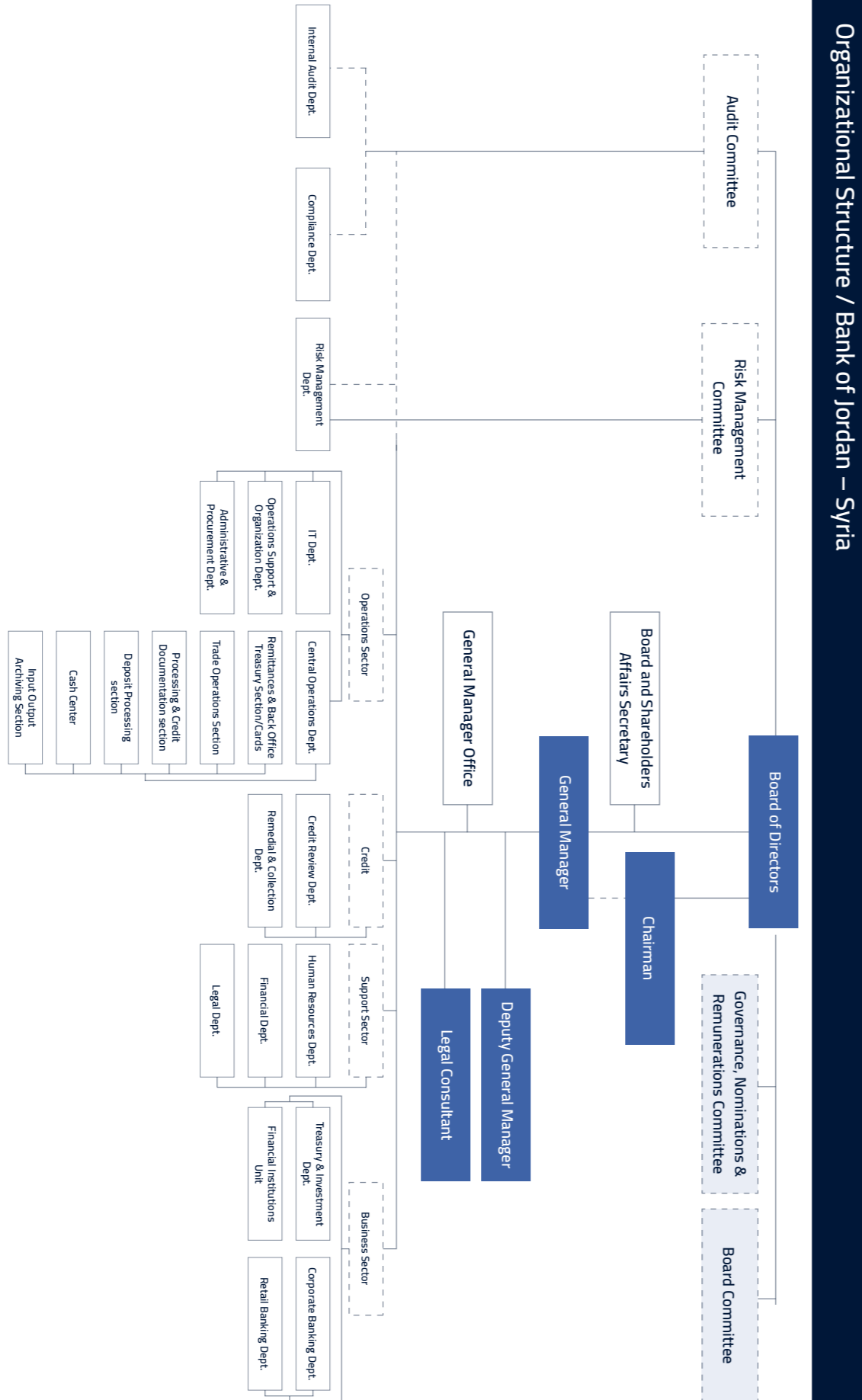
2. Subsidiaries:

a. Bank of Jordan - Syria / Syrian Arab Republic

Name of Company	Bank of Jordan - Syria
Type of Company	Joint Stock Company Syria
Date of Association	28/5/2008
Core Business	All Banking Operations
Paid-up Capital	SYP 3,000,000,000
Bank's Ownership Percentage	49%
Address	Sabaa Bahrat Square – Baghdad St. – Damascus P.O. Box 8058 Damascus – Syria Tel.: 00963-11-22900000 Fax: 00963-11-2313568
Number of Employees	212 employees
Projects Owned by the Bank and their Capitals	There are no projects owned

Branch Location and Number of Employees

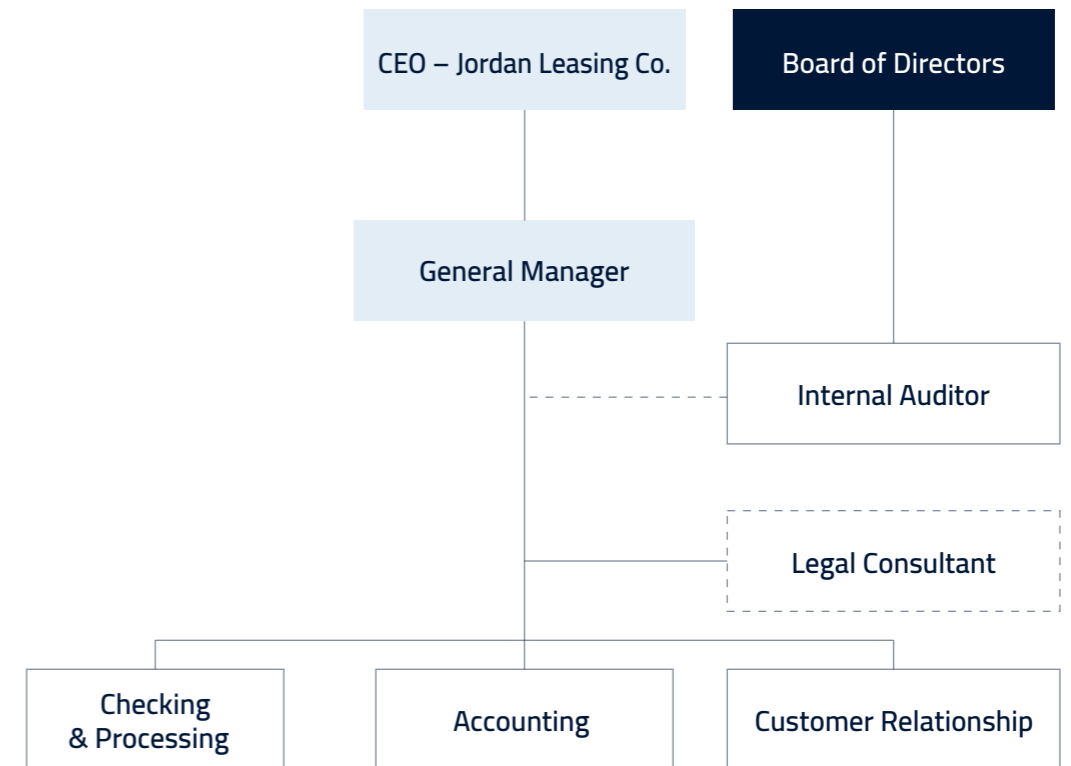
Branch	Address	Tel.	Fax	P.O. Box	Number of Employees
Baghdad St. Branch	Damascus - Sabaa Bahrat Square	00963-11-22900100	00963-11-2317730	P.O. Box 8058 Damascus, Syria	8
Abu Rumaneh Branch	Damascus – Abu Rumaneh- Arab League Square	00963-11-3354500	00963-11-3354506	P.O. Box 8058 Damascus, Syria	8
Abaseen Branch	Damascus - Abaseen Square	00963-11-4438261	00963-11-4438267	P.O. Box 8058 Damascus, Syria	5
Jarmana Branch	Damascus Suburban – Jarmana – Al Raees Square	00963-11-5694868	00963-11-5694869	P.O. Box 8058 Damascus, Syria	6
Harasta Branch (Temporarily closed)	Damascus Suburban – Harasta	00963-11-5376711	00963-11-5376717	P.O. Box 8058 Damascus, Syria	None
Al Faisal St. Branch / Aleppo	Aleppo – Al Malek Faisal St.	00963-21-2228071	00963-21-2228071	P.O. Box 8058 Aleppo, Syria	6
Hamdanieh Branch / Aleppo (Temporarily closed)	Aleppo – Almartini Hotel – Hamdanieh	-	-	P.O. Box 8058 Aleppo, Syria	None
Homs Branch	Homs – Square 94 – Abou Tammam St.	00963-31-2220603/605	00963-31-2222306	P.O. Box 3058 Homs, Syria	6
Lattakia Branch	Lattakia - Al-Korneish Al-Gharbee St.	00963-41-2557623	00963-41-2556768	P.O. Box 58 Lattakia, Syria	11
Tartous Branch	Tartous – Al Thawra St.	00963-43-2313733	00963-43-2313793	P.O. Box 8058 Damascus, Syria	6
Al-Swaidaa Branch	Swaidaa – Qanawat St.	00963-16-324188	00963-16-324288	P.O. Box 88 Swaidaa, Syria	7
Adra branch	Industrial City - Administrative Sector - Management and Banking	00963-11-5850206 7/8/9/10/11	00963-11-5850216	P.O. Box 8058 Damascus, Syria	5



b. Jordan Leasing Company - Limited Private Shareholding Company/ Hashemite Kingdom of Jordan

Name of Company	Jordan Leasing Company
Type of Company	Limited Private Shareholding Company
Date of Association	24/10/2011
Core Business	Financial Leasing
Paid-up Capital	JD 20,000,000
Bank's Ownership Percentage	100%
Address	Amman - Mecca St. - Al-Husseini Complex - Bldg. No.164 P.O. Box 2140 Amman 11181 Jordan Tel.: +962 6 5542697 Fax: +962 6 5542698
Number of Employees	6 employees
Branches	None
Projects Owned by Company and their Capitals	There are no projects owned

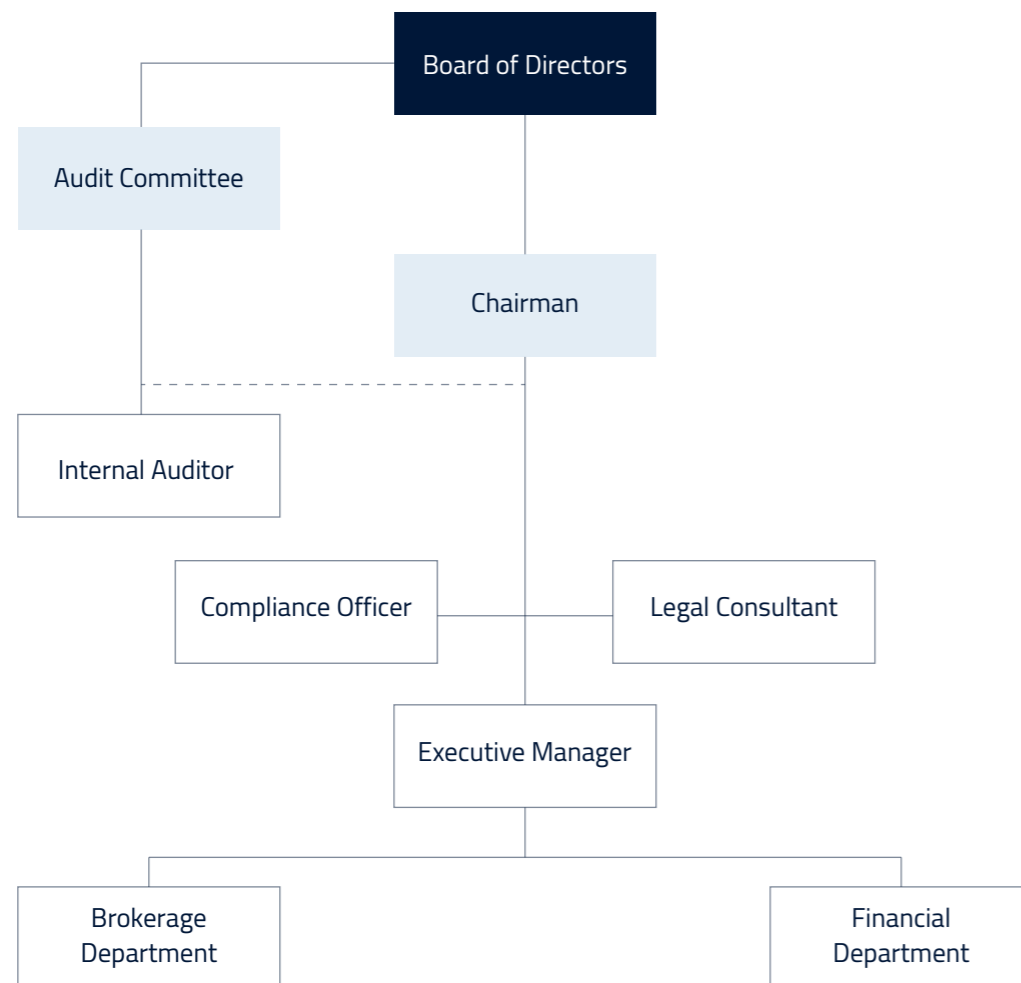
Organizational Structure / Jordan Leasing Company



C. Excel for Financial Investments Company - Limited Private Shareholding Company / Hashemite Kingdom of Jordan

Name of Company	Excel for Financial Investments Company
Type of Company	Limited Private Shareholding Company
Date of Association	23/3/2006
Core Business	Brokerage services (Buying and Selling Securities)
Paid-up Capital	JD 3,500,000
Bank's Ownership Percentage	100%
Address	Amman - Mecca St. - Al-Husseini Complex - Bldg. No. 164 P.O. Box 942453 – Amman 11194 – Jordan Tel.: +962 6 5519309 +962 6 5516809 Fax: +962 6 5519567
Number of Employees	6 employees
Branches	None
Projects Owned by Company and their Capitals	There are no projects owned

Organizational Structure / Excel for Financial Investments Company



3.a - Names and Resumes of Board of Directors:



Mr. Shaker Tawfiq Fakhouri
Chairman of the Board/Dedicated

Date of Birth: 14/11/1969 **Date of Membership:** 14/6/2001
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:
- M.A. in Business Administration and Professional Accounting from Canisius College, Buffalo/ USA, 1995.
- B.A. in Economics from the University of Southern California/ USA, 1990.

Professional Experience:
- Chairman of the Board of Bank of Jordan, as of August 2007 to date.
- Chairman of the Board of Bank of Jordan - Syria from July 2015 until August 2019.
- Chairman & CEO of Bank of Jordan, as of August 2007 until January 2017.
- CEO of Bank of Jordan, as of August 2003 until January 2017.
- Deputy General Manager of Bank of Jordan, from December 1996 until August 2003.
- Executive Assistant to the General Manager of Bank of Jordan, from January 1995 until December 1996.
- Attended several advanced banking and leadership seminars and courses, including:
▪ The "Comprehensive Banking Operations" training program at Bank of Jordan branches, from February 1991 until January 1993.
▪ A specialized credit training course at the Headquarters of Manufacturers/ Hanover Bank, USA, from September 1990 until February 1991.

Other Current Board Memberships:
- Chairman of the Board of Directors of Excel for Financial Investments Co.
- Member of the Board of Trustees – King Abdullah II Center for Excellence.
- Board Member of the Middle East Company for Insurance.



Mr. Walid Tawfiq Fakhouri
Vice Chairman

Date of Birth: 12/2/1972 **Date of Membership:** 18/4/2017
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:
- M.A. in Business Administration from City University/ UK, 2000.
- B.A. in Science Marketing from Western International University/ UK, 1992.

Professional Experience:
- Chairman of the Board of Al-Tawfiq Investment House/ Jordan, as of 2007.
- Board member of Bank of Jordan from 17/02/2005 until 14/06/2015.
- Chairman of Petroeuropa/ Spain, as of 2014.
- Chief Executive Officer of JABA Inversiones Inmobiliarias / Spain, as of 2014.
- Chairman of the Board of the Arab Islamic Bank/ Palestine, from 2001 until 04/2016.
- Vice Chairman of Al-Ekbal Investment Company from 2009 until 08/2017.
- Vice Chairman of Excel for Financial Investments Company, from 23/03/2006 until 15/10/2014 and from 19/11/2014 until 18/04/2016.
- Member of the Executive Committee of the Islamic Corporation for Development of the Private Sector - Islamic Development Bank/ Jeddah, from 9/2009 until 2013.
- Assistant General Manager of Bank of Jordan, from 9/2003 until 4/2004.
- Managing Director of Arab Islamic Bank/ Palestine, from 9/1999 until 6/2001.
- Assistant General Manager of Bank of Jordan, from 4/1999 until 9/1999.
- Executive Manager of Bank of Jordan, from 7/1995 until 4/1999.

Other Current Board Memberships:
- Board Member of Advanced Inhalation Rituals Midco Limited Company.

Former Board Memberships:
- The International Tobacco and Cigarettes Company.
- Zahrat Al Urdon Real Estate & Hotels Investments Company.
- Trust International Transport Company.
- Board Member of Jordan Express Tourist Transportation Company (JETT).
- Al-Yarmouk Insurance Company.
- Arab Union International Insurance Company.
- Industrial Development Bank.
- Al-Ekbal Printing and Packaging Company.
- Board member of Al-Ekbal Investment Company.

Professional Experience Gained Through Work in Private Business:
- A total of 17 years of experience in financial and investment services, including 10 years in the field of Islamic financial and investment services.



Dr. Yanal Mawloud Zakaria
Board Member/ Representative of
Al Eqbal for General Investments Co.

Date of Birth: 13/12 /1956 **Date of Membership:** 22/10/2008
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:

- B.A. in Literature/ Philosophy and Social Studies from Beirut Arab University/ Lebanon, 1986.
- B.Sc. in Medicine and Surgery from Alexandria University/ Egypt, 1987.



Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali
Board Member/ Representative of
Al-Tawfiq Investment House - Jordan

Date of Birth: 6/7/1962 **Date of Membership:** 7/3/2009
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:

- M.Sc. in Software Engineering (Computer Science/ Systems Analysis) from George Washington University, Washington D.C./ USA, 1985.
- B.Sc. in Mathematics & Military Sciences from The Citadel USA – The Military College of South Carolina/ USA, 1983.

Professional Experience:

- CEO of New Vision for Electronics as of 3/2015 until 10/2019.
- CEO of King Abdullah II Design and Development Bureau, from 7/2010 until 5/2014.
- CEO of Aqaba Development Corporation, from 1/2010 until 7/2010.
- General Manager of Saraya Aqaba, from 2/2007 until 12/2009.
- Revenues and Customs Commissioner in Aqaba Special Economic Zone Authority (ASEZA), from 1/2004 until 2/2007.
- Gulf Area Manager of Qatar for the Middle East Contracting Company, from 9/2002 until 12/2003.
- Tala Bay CEO, from 10/2000 until 9/2002.
- General Manager of Trans Jordan for Communications Services Company, from 5/1997 until 9/2000.
- General Manager of Al-Nisr for Advanced Telecommunications Company, from 2/1997 until 11/2003.
- Vast military experience, serving in the military, from 1985 until 1996.

Other Current Board Memberships:

- Chairman of Daman Company for Investments and Agricultural Industries as of September 2020.
- Chairman of the Jordanian Oil Terminals Company as of July 2019.
- Chairman of Jordan Investment Trust, as of October 2017.
- Member of the Board of Social Security Investment Fund, as of 4/2017.

Former Board Memberships:

- Chairman of the board of the King Abdullah II Design & Development Bureau (KADDB) from 12/2010 until 5/2014.
- Member of the Board of Injaz from 2016 until 2018.
- Member of the Board of Trustees - Mutah University from 2009 until 2018.
- Board Member of Jordan Investment Trust, as of July 2014 until October 2017.
- Member of the Board of Trustees - The Royal Tank Museum.
- Member of the Board of Trustees - Jordan University for Science and Technology (JUST).
- Member of the Board of Aqaba Water Company, from 1/2010 until 8/2010.
- Member of the Board of the Aqaba port and Containers Company, from 1/2010 until 8/2010.
- Member of the Board of Directors of Aqaba Airports Company, from 1/2010 until 8/2010.
- Member of the Board of Trustees - Applied Sciences University, from 1/2006 until 10/2009.
- ASEZA Commissioner, from 1/2004 until 2/2007.
- Board Member of Jordan Electricity Distribution Company, from 6/2006 until 3/2007.
- Board Chairman of Aqaba International School, from 6/2006 until 2/2007.
- Board Member of the Yemeni Payphone Company, from 9/1998 until 9/2000.
- Board Member of the Middle East Defense and Security Agency, from 8/1997 until 11/2003.
- Vice Chairman of the King Abdullah Special Operation Training Center (KASOTC), from 12/2010 until 2/2013.
- Member of Greater Amman Municipality Council, from 8/2010 until 8/2013.



Mr. Haitham Mohammed Samih Barakat
Board Member/ Representative of
Al Lu'lu'a Trading & Investments Co.

Date of Birth: 1/5/1960 **Date of Membership:** 30/7/2015
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:

- B.Sc. in Electrical Engineering from the Portland State University/ USA, 1984.

Professional Experience:

- Founder and partner of the Advanced Electrical Engineering Company/ Qatar, as of 2001 to date.
- CEO of Kuwait Electrical Poles & Lighting Industries Company WLL (KEPLIC)/ Kuwait, as of 1999 to date.
- General Manager of the Advanced Engineering Group/ Jordan, from 2007 until March 2018.
- Founder and CEO of the Qatar Electromechanical Company/ Qatar, from 1998 until September 2017.
- Deputy General Manager of the National Industries Company/ Jordan, from 1/2004 until 7/2004.
- Founder and CEO of Faddan Electromechanical Contracting Company/ Jordan, from 1994 until 1997.
- Deputy General Manager of Faddan for Trading and Contracting Company/ Kuwait, from 1984 until 1990.

Former Board Memberships:

- Board Member of the Arab Islamic Bank/ Palestine.
- Board Member of Al-Saqr Insurance Company.
- Founding Member of the Clean Energy Company/ Jordan.
- Board Member of the United Cable Industries Company/ Jordan.

Professional Experience Acquired from Private Business:

- Over 30 years of experience in Jordan, the Gulf, and the USA including founding and managing various engineering companies in several countries.

Other Professional Experience:

- Experience in project management and development.



Mr. Husam Rashed Manna'
Board Member/ Representative of
Al-Yamama for General Investments Co.

Date of Birth: 6/9/1963 **Date of Membership:** 30/7/2015
Nature of Membership: Non-Executive/ Non-independent

Educational Background:

- Master of Business Administration (MBA) from California State University, Chico 1989.
- Bachelor of Science, Business Administration from California State University, Chico 1987.

Professional Experience:

- Portfolio Manager/ Private business, as of 5/2004 to date.
- Chief Commercial officer of Shams Ma'an Power Generation Co. from 10/2015 until 9/2017.
- General Manager of Aqaba Manufacturing & Refining Vegetable Oils CO. (AMRV), from 5/2011 until 5/2013.
- Member of the Auditing Committee of Al Janoub Filter Manufacturing Company (AJFM), from 5/2008 until 10/2010.
- Portfolio Manager at Arab Banking Corporation/ Investment Department, from 3/2002 until 4/2004.
- Corporate Head/ Manager at Arab Banking Corporation/ Credit Facilities Department, from 9/2000 until 2/2002.
- Senior International Credit Officer/ Supervisor at Arab Bank Plc./ Credit Facilities Division – Int'l Branches & Assoc. Co's, from 7/1994 until 5/2000.
- Credit Officer/ Section Head at Arab Bank Plc. – Mahatta Branch/ Credit Facilities Dept., from 6/1991 until 6/1994.
- Account Executive at Metropolitan Life - San Francisco/ California, USA, from 6/1989 until 6/1990.

Former Board Memberships:

- Member of the Board of Directors of Al Janoub Filter Manufacturing Company (AJFM) from 5/2008 until 10/2010.
- Member of the Board of Directors of Real Estate Investment Compound Company from 3/2002 until 4/2004.



Mr. Walid Mohammad Al-Jamal
Board Member/ Representative of
Al Pharaenah Int'l for Industrial
Investments Co.

Date of Birth: 9/4/1971 **Date of Membership:** 12/1/2017
Nature of Membership: Non-Executive/ Non-Independent

Educational Background:

- Master of Business Administration in Professional Accounting, from Canisius College, Buffalo/ USA, 1995.
- B.A. in Accounting from the University of Jordan/ Jordan, 1992.

Professional Experience:

- CEO of Jordan Decapolis Properties Company, as of 9/2014 to date.
- Director of Finance and Administration, First Jordan Investment Company, from 2011 until 2013.
- Deputy CEO for Finance and Administration/ MGC/ Saudi Arabia, from 2007 until 2011.
- Financial Controller and HR Director, Dar Al-Dawa Group, from 2001 until 2007.

Other Current Board Memberships:

- Chairman of the Board of Directors of Jordan Dubai Properties for Land Development Company.
- Chairman of the Board of Directors of Jordan Eye for Tourist Resorts Company.
- Chairman of the Board of Directors of Jordan Dubai for Specialized Tourist Resorts Company.
- Chairman of the Board of Directors of Aman Jordan Decapolis for Tourism Investments Company.
- Chairman of the Board of Directors of South Dead Sea Development for Specialized Resorts Company.
- Chairman of the Board of Directors of Ahyaa Amman for Hotel Investments Company.
- Chairman of the Board of Directors of Ahyaa Al Asimah for Tourist Investments Company.
- Chairman of the Board of Directors of Ahyaa Al Asimah for Real Estate Investments Company.
- Chairman of the Board of Directors of Ahyaa Al Asimah for Specialized Investments Company.
- Chairman of the Board of Directors of Eagle Group International Investment.
- Vice Chairman of the Board of Directors of Jordan Decapolis Properties Company.
- Chairman of the Board of Directors of Ahyaa Amman Real Estate Development Company.
- Chairman of the Board of Directors of Al Rashad Industrial Investments Company.
- Board Member of Al Daman Al-Mumayaz Tourism Investments Company.
- Board Member of Ma'in Hot Springs Resort Company.
- Board member of Medgulf for Insurance.



Mr. Walid Rafiq Anabtawi
Board Member

Date of Birth: 30/3/1944 **Date of Membership:** 17/4/2017
Nature of Membership: Non-Executive/ Independent

Educational Background:

- B.A. in Accounting, from Alexandria University/ Egypt, 1968.

Professional Experience:

- Assistant General Manager - Investment and Branches Management/ Bank of Jordan/ Jordan, from Apr 2004 until Oct 2005.
- Assistant General Manager/ Bank of Jordan/ Jordan - Organization, Operations, and Automation Management, from Oct 2001 until Jun 2003.
- Executive Manager/ Bank of Jordan/ Jordan - Organization, Operations, and Automation Management, from Jan 1992 until Oct 2001.
- Manager of Internal Audit/ Bank of Jordan/ Jordan, from Mar 1990 until Jan 1992.
- Department Head Assistant - Banks Supervision Department - Central Bank of Jordan/ Jordan, from Jul 1986 until Mar 1990.
- Senior Assistant Manager - Internal Audit Department/ Arab National Bank - Saudi Arabia, from Feb 1983 until Jun 1986.
- Supervisor/ Banking Supervision Department, Central Bank of Jordan/ Jordan, from Jul 1976 until Feb 1983.
- Division Assistant Head/ Arab Bank/ Amman Branch/ Jordan, from May 1969 until Jul 1976.
- Accountant - Accounting Department/ Royal Jordanian/ Jordan, from Oct 1968 until May 1969.
- Took part in and helped organize over 50 training workshops inside and outside Jordan.

Other professional Experience:

- Extensive administrative experience in leading financial institutions including:
- Developing work procedures and control measures to ensure competence and effectiveness.
- Supervising the development and application of E-banking systems.
- Diverse experience in internal audit and internal control systems.



**Mr. "Mohammad Sa-ed"
Ishaq Jarallah**
Board Member

Date of Birth: 16/02/1953 **Date of Membership:** 18/10/2020
Nature of Membership: Non-Executive- Independent

Educational Background:

- B.A. in Accounting & English from the University of Jordan, 1977.

Professional Experience:

- CEO of Jarallah Enterprise (FZE) / UAE as of 2016 to date.
- EVP & Head of Credit Restructuring at First Gulf Bank / Abu Dhabi / UAE, from 2011 until 2015.
- SVP & Country Manager at Arab Bank / Abu Dhabi / UAE, from 2006 until 2011.
- Area Manager at Arab Bank / Abu Dhabi / UAE, from 2002 until 2006.
- Branch Manager at Arab Bank / Abu Dhabi / UAE, from 1999 until 2002.
- Worked in several positions with Citibank / Bahrain, Jordan, UAE, from 10/1976 until 9/1999.
- Attended many training courses specialized in banking, including:
 - Specialized training course in negotiations and rescheduling of troubled facilities at London Business School of Economy in 2012.

Former Board Memberships:

- Member of the Board of Oman Arab Bank.
- Member of the Board of AB Capital / UAE.
- Member of the Board of Arab Company for Shared Services / UAE.
- Member of the Board of Arab Gulf Technology / UAE.



Mr. Yousef Jan Shamoun
Board Member

Date of Birth: 23/11/1979 **Date of Membership:** 19/4/2021
Nature of Membership: Non-Executive - Independent

Educational Background:

- MBA with a focus on Finance and Entrepreneurship from Georgetown University, 2006.
- B.A. in Mechanical Engineering from McGill University, 2002.

Professional Experience:

- Co-founder & CEO at ZenHR Co. as of 1/2017 to date.
- Co-founder & Board Member at Jawaker Co. as of 10/2008 to date.
- Co-founder & CEO at Akhtaboot Co. as of 6/2007 to date.
- Certified SaaStr Annual / San Francisco / USA.
- Certified Elevating Finance, Operations/ Wharton School of Business/ USA.
- Certified EO Growth Forum/ London Business School/ UK.
- Certified Georgetown Leadership Seminar (GLS)/ Georgetown University/ USA
- Certified Endeavor Leadership Program/ Stanford University / USA.
- Certified Bank Rotation/ Bank of Jordan.

Other Current Board Memberships:

- ZenHR Co. as of 1/2017 to date.
- Akhtaboot Co. as of 6/2007 to date.

Former Board Memberships

- Entrepreneurs Organization (EO) Jordan chapter as of 09/2016 to 09/2020.
- Jawaker Co. from 10/2008 until 9/2021.



Mr. Emad Adeen Jihad Al- Massri
Board Member

Date of Birth: 14/3/1976 **Date of Membership:** 19/4/2021
Nature of Membership: Non-Executive - Independent

Educational Background:

- MBA in Accounting and Finance from the Hashemite University, 2007.
- B.A. in Accounting from An-Najah National University, 1998.

Professional Experience:

- Chief Executive Officer at Zahran Operation and Maintenance Co. /Riyadh/ KSA, as of 9/2018 to date.
- Group Chief Financial Officer at Zahran Holding Co./ Riyadh/ KSA, from 2016-2018.
- Group Financial Controller at Zahran Holding Co./ Riyadh/ KSA, from 2012-2016.
- Treasury Manager at Zahran Holding Co./ Riyadh/ KSA, from 2011-2012.
- Finance Manager at Zahran Operation and Maintenance Co./ Riyadh/ KSA, from 2009-2011.
- Head of Treasury Department at Zahran Holding Co./ Riyadh/ KSA, from 2008-2009.
- Financial Controller at Arab Bank Plc./ Amman/ Jordan, from 2005-2008.
- Senior Relationship Officer at Arab Bank Plc./ Amman/ Jordan from 1998-2005.

b- Names and Resumes of Senior Executive Managers

Mr. Saleh Rajab Hammad
Chief Executive Officer

Date of Birth: 27/7/1962

Date of Appointment: 27/7/2015

Educational Background:

- B.Sc. in Computer Science from University of Jordan, 1985.

Professional Experience:

- Chief Executive Officer as of 22/03/2018 to date.
- Acting General Manager/CEO from 13/1/2017 until 21/03/2018.
- AGM/ Chief Risk Officer, and Board Secretary, at Bank of Jordan from 27/7/2015 until 12/1/2017.
- AGM/ Chief Risk Officer, and Board Secretary at Bank of Jordan, from 12/2014 until 5/2015.
- Executive Manager/ Compliance and Risk Department, and Board Secretary, at Bank of Jordan, from 1/2009 until 12/2014.
- Manager of the Compliance Risk Department at Bank of Jordan, from 12/1994 until 12/2008.
- Long-standing experience in auditing, operations, and Information Security.
- Attended several courses on risk management and the Basel requirements organized in Jordan and abroad.
- Holds several professional certificates including CCO, and CORE certificates.

Other Current Board Memberships:

- Chairman of the Bank of Jordan – Syria.
- Chairman of the Jordan Leasing Company.
- Vice Chairman of Excel for Financial Investments Company.
- Board Member of the Association of Banks in Jordan

Dr. Nasser Mustafa Khraishi
AGM/ Special Projects as
of 9/10/2022

Date of Birth: 25/4/1962

Date of Appointment: 9/4/2014

Educational Background:

- PhD in Electrical Engineering/ Control Theory/ Stanford University/ USA, 1990.
- M.Sc. in Engineering Economic systems/ Stanford University/ USA, 1985.
- B.Sc. in Electrical Engineering/ Kuwait University/ Kuwait, 1984.

Professional Experience:

- AGM/ Chief Operating Officer/ Bank of Jordan, from December 2014 until 6/10/2022.
- AGM - Special Projects/ Bank of Jordan as of 9/10/2022 to date.
- Executive Manager/ Capital Markets Department/ Bank of Jordan, from April 2014 until December 2014
- General Manager/ Monere LLC/ California, from 2011 until 2014.
- Assistant General Manager/ Operations and Information Systems/ Bank Al Etihad, from 2009 until 2011.
- Assistant General Manager/ Information Systems/ Jordan Kuwait Bank, from 2004 until 2009.
- Held several executive senior positions in several research and consulting firms offering services in Information Systems/ USA, from 1988 until 2004.

Other Current Board Memberships:

- Board Member of Excel for Financial Investments Company.

Former Board Memberships

- Board Member of Al-Ekbal Investment Co. (PLC).

Mr. Mutasem Maher Al-Dweik
AGM / Corporate & Institutional Banking
(CIB) as of 20/11/2022

Date of Birth: 15/5/1973

Date of Appointment: 20/11/2022

Educational Background:

- B.Sc. in Mathematics from the American University of Beirut, 1998.

Professional Experience:

- AGM - Corporate & Institutional Banking (CIB) / Bank of Jordan, as of 20/11/2022 to date.
- Manager of the Corporate Sector and Institutional Clients Department at Standard Chartered Bank / Abu Dhabi - UAE, from May 2015 until June 2016.
- Manager of the Corporate Sector and Institutional Clients Department at Standard Chartered Bank / Doha - Qatar, from October 2012 until May 2015.
- Manager of Customer Solutions Department in the Middle East, North Africa, and Pakistan at Standard Chartered Bank / Dubai - UAE, from June 2011 until October 2012.
- Manager of the Local Companies Sector Department and Customer Coverage at Standard Chartered Bank / Dubai - UAE, from September 2006 until June 2011.
- Team Leader / Corporate Department at Doha Bank - Qatar, from October 2002 until September 2006.
- Customer Relationship Manager / Corporate Department at Doha Bank - Qatar, from January 2000 until October 2002.
- Manager of Personal and Commercial Loans Department at Doha Bank - Qatar from September 1998 until December 1999.

Mr. Osama Samih Sukkari
Legal Advisor

Date of Birth: 27/4/1955

Date of Appointment as a Legal Advisor: 28/4/2015

Educational Background:

- B.A. in Law from Beirut Arab University/ Lebanon, 1977.

Professional Experience:

- Legal Advisor of Bank of Jordan as of April 2015 to date.
- Legal Advisor & Head of legal Department, Bank of Jordan as of April 1994 to April 2015.
- Extensive experience in legal consultations and lawsuits, as of 1981.

Other Current Board Memberships:

- Board Member of Axantia Company – UAE.

Former Board Memberships:

- Vice Chairman of the Board of Directors of Jordan Leasing Company.
- Member of the Insurance Council of the Social Security Corporation.
- Board Member of Excel for Financial Investments Company.
- Board Member of Al-Mowahadah for Transportation Company.
- Board Member of the National Industries Company.
- Board Member of Al-Takamolayeh Investments Company.
- Board Member of Al-Shamikha for Real Estate Investments Company.
- Board Member of Pharma International Company, where this membership is now associated with the owning company (Axantia Company - UAE).
- Board Member of Bank of Jordan – Syria.

Mr. Nader Mohammad Sarhan
Executive Manager/ Chief Risk Officer
Board Secretary

Date of Birth: 7/10/1967

Date of Appointment: 2/4/2017

Educational Background:

- M.A. in Accounting from the Arab Academy for Banking and Financial Sciences/Jordan, 2002.
- B.A. in Accounting from Mansoura University/Egypt, 1990.

Professional Experience:

- Executive Manager/ Chief Risk Officer at Bank of Jordan, as of 26/9/2019 to date.
- Executive Manager/Chief Risk Officer at Bank of Jordan, from 24/4/2017 until 25/9/2019.
- Certified Corporate Secretaries, 2020 from International Finance Corporation (IFC).
- Certified Board of Directors Certified program, 2018 from International Finance Corporation (IFC).
- FATCA Responsible Officer as of 7/2017 until 30/11/2020.
- Board Secretary as of 18/4/2017 to date.
- Executive Manager/ Credit Review Management / Bank of Jordan, from 2 /4/2017 Until 23/4/2017.
- Executive Manager/ Credit Review Management / Bank of Jordan, from 15/12/2014 until 28/1/2017.
- Manager/ Credit Department (Corporate, commercial, branches abroad)/ Bank of Jordan, from 21/4/2013 until 14/12/2014.
- Manager/ Credit Department (Corporate and branches abroad)/ Bank of Jordan, from 27/4/2009 until 20/4/2013.
- Manager/ Corporate Credit Risk Department / Bank of Jordan, from 28/10/2007 until 26/4/2009.
- Manager/ specialized finance/ Housing Bank for Trade and Finance, from 7/9/2003 until 28/10/2007.
- Head of the Corporate Accounts/ Jordan Commercial Bank, from 13/10/2002 until 6/9/2003.
- Commercial Credit Officer in the Housing Bank from 28/5/1998 until 12/10/2002.
- Loan Officer in the Housing Bank from 3/5/1992 until 27/5/1998.

Other Current Board Memberships:

- Board member of Bank of Jordan - Syria.

Mrs. Rania Faisal Saied
Executive Manager / Human Resources
Department

Date of Birth: 16/2/1972

Date of Appointment: 1/2/2021

Educational Background:

- B.A. in International Business Administration/ University of Denver - USA , 1994.

Professional Experience:

- Executive Manager/ HR Department at Bank of Jordan as of 1/2/2021 to date.
- VP/ Head of Human Resources and Admin at the National Investor/ UAE from 7/2017 until 3/2020.
- HR Consultant and Entrepreneur at Consultancy and Entrepreneurship/ UAE from 1/2012 until 6/2017.
- Corporate Human Resources Manager at Masdar Corporate/ UAE from 6/2007 until 4/2010.
- Manager of Human Resources at the BNY Mellon /USA from 4/2003 until 8/2006.
- Manager of Human Resources at One World Software Solutions from 11/1999 until 2/2002.
- SHRM-SCP certified from SHRM / USA.
- SPHRI certified from HRCI / USA.
- HR Analytics certified from Cornell University.

Mr. Omar Ahmad Mustafa*
Executive Manager/Corporate Business
Development Department

Date of Birth: 18/5/1969

Date of Appointment: 24/7/2011

Educational Background:

- Master's degree of Business Administration (MBA) - Finance, from Louisiana Tech University, USA, 1993.
- Bachelor's degree of Business Management, from Louisiana Tech University, USA, 1991.

Professional Experience:

- Executive Manager – Corporate Business Development Department at Bank of Jordan as of 24/7/2011 to date.
- Executive Manager – Corporate Business Development Department at Bank of Jordan from 2/11/2008 until 3/5/2009.
- Held senior positions in credit management at Arab Bank Group from 1992 until November 2008.
- Experience in Trade Finance and Credit at Arab Bank Group
- Participated in specialized training courses in banking Majors.
- Earned the Certified Lender Business Banker (CLBB) certification in 2005 from the Institute of Certified Bankers/the Arab Academy for Banking and Financial Sciences.

Mr. Salam Salameh Gamoah
Chief Executive Officer - Bahrain Branch

Date of Birth: 5/4/1965

Date of Appointment: 27/4/2014

Educational Background:

- Master's degree of Business Administration (MBA) - Finance, from Louisiana Tech University, USA, 1993.
- Bachelor's degree of Business Management, from Louisiana Tech University, USA, 1991.

Professional Experience:

- CEO at Bank of Jordan / Bahrain Branch as of January 2018 to date.
- Executive Vice President at Bank of Jordan / Foreign Branches, from 4/2014 until 12/2017.
- Senior Vice President - Head of Global and Regional Client Coverage at Arab Bank PLC – Jordan from 8/2007 until 6/2011.
- Vice President - Head of Contracting & Real Estate Finance, Corporate & Institutional Banking at Arab Bank PLC, Wholesale Banking Unit – Bahrain, as well as other posts in the Business Development Department from 9/1997 until 8/2007.
- Country Credit Officer, International Credit Facilities Division at Arab Bank PLC – Jordan from 7/1993 until 8/1997.

Other Professional Experiences:

- Attended many advanced banking and leadership courses specialized in developing international banking and credit and risk management with prestigious educational institutions, such as IIR Middle East, Euro Money Training, and Citibank School of Banking.

Mr. Rami Jamal Mahmood*
Executive Manager/Commercial Business
Development Dept.

Date of Birth: 20/12/1977

Date of Appointment: 21/11/2019

Educational Background:

- M.A. in Business Administration (Specialization: Strategic Management), from York University, Canada, 2017.
- M.A. in Financial Management from Arab Academy for Banking and Financial Sciences, Jordan 2001.
- B.A. in Business Administration from the Hashemite University, Jordan, 1999.

Professional Experience:

- Executive Manager/Commercial Business Development Dept. at Bank of Jordan as of 11/2019 to date.
- Manager Commercial Financial Services at the Royal Bank of Canada from 29/5/2017 until 01/11/2019.
- Senior Executive Manager / Head of Large Corporate Banking at Qatar International Islamic Bank / Qatar from 2011-2015.
- Deputy Head of Corporate Banking at Qatar International Islamic Bank / Qatar from 2006-2011.
- Senior Corporate Relationship Manager at Qatar International Islamic Bank / Qatar from 2003-2005.
- Section Head / Credit Facilities Department, at Bank of Jordan from 1/5/1999 – 24/11/2003.
- Credit Analyst / Credit Facilities Department, at Bank of Jordan from 25/10/1998 - 30/4/1999.
- Certified Lender Business Banker from American Bankers Association/The Institute of Certified Bankers, 2005

Other Current Board Memberships

- Vice Chairman of Jordan Leasing Company.
- Board Member of Excel for Financial Investments Company.

* note that they are no longer have the status of senior executive management 20/11/2022 with the establishment of CIB.

Mr. Samer Khalil Mirai*

Executive Manager / Corporate Business Development Department

Date of Birth: 15/3/1979

Date of Appointment: 1/8/2019

Educational Background:

- Master of Accounting and Finance from Birmingham University / UK, 2002.
- Bachelors of Accounting from the Hashemite University, 2001.

Professional Experience:

- Executive Manager – Corporate Business Development Department at Bank of Jordan as of 21/11/2021 to date.
- Executive Manager / Iraq branch (under establishment), Bank of Jordan, from 14/10/2019 until 31/10/2021.
- Project Manager / Iraq branch, Bank of Jordan, from 1/8/2019 until 13/10/2019.
- Head of Commercial Banking – Standard Chartered Bank, from 01/09/2009 until 07/12/2018.
- Middle Market Manager – HSBC Bank, from 01/06/2009 until 27/08/2009.
- Business Banking Unit Relationship Manager – HSBC Bank, from 01/01/2006 until 31/05/2009.
- Financial Analyst – HSBC Bank, from 11/05/2005 until 31/12/2005.
- Personal Banking Representative – HSBC Bank, from 01/06/2003 until 24/01/2005.

Mr. Yasser "Mohd Suhail" Tahboub*

Executive Manager/Transaction Banking Department.

Date of Birth: : 28/1/1975

Date of Appointment: 4/11/2019

Educational Background:

- Postgraduate Diploma in International Banking & Financial Studies, Heriot-Watt University/Edinburgh, UK, 2001.
- Bachelor in Business Administration, Al-Ahliyya Amman University/Jordan, 1999.

Professional Experience:

- Executive Manager/Transaction Banking Department at Bank of Jordan as of 28/5/2020 to date.
- Manager/Transaction Banking Department at Bank of Jordan from Nov. 2019 until May 2020.
- Vice President, Head of Cash Management & Trade Finance at Arab Bank – Bahrain & OBU from Aug. 2016, and until Mar. 2018.
- Executive Director- Country Head of Transaction Banking at Standard Chartered Bank – Bahrain, Oman, Jordan & Lebanon from June 2013, and until Apr. 2016.
- Director – Country Head of Transaction Banking at Standard Chartered Bank –Jordan from Aug. 2009. and until June 2013
- Senior Relationship Manager – Corporate & Institutional Banking at Standard Chartered Bank– Jordan, from October 2006 until July 2009.
- Credit Manager, Credit Department, at National Bank of Kuwait – Jordan, from Nov. 2003, and until Oct. 2006.
- Senior Clerk, Corporate and Institutional Banking at Jordan Kuwait Bank, from Oct. 1999, and until Sep. 2003.

Ms. Lana Faye Al-Barrishi

Executive Manager/ Compliance Department.

Educational Background:

- B.A. in Business Administration /University of Jordan/Jordan, 2002.

Professional Experience:

- Executive Manager/ Compliance Department/ Bank of Jordan, as of September 2020 to date.
- FATCA Responsible Officer / Bank of Jordan as of 12/2020 to date.
- Manager / Compliance Department/Bank of Jordan, as of November 2015 until August 2020.
- Manager / Compliance Department/Bank of Jordan, from January 2015 until September 2015.
- Manager /Compliance and Operational Risk Department /Bank of Jordan, from June 2014 until December 2014.
- Officer/ Corporate Governance / Bank of Jordan.
- Head of the Anti-Money Laundering and Combating Financing Terrorism Unit/Bank of Jordan, from 2011 until June 2014.
- Officer/the Anti-Money Laundering and Terror Financing Unit/Cairo-Amman Bank, from 2006 until 2011.
- Customer Service Officer/Cairo Amman Bank, from 2002 until 2006.
- Certified Anti – Money Laundering specialist CAMS.
- Certified Anti- Corruption Manager CACM.
- ICA certified from International Compliance Association.
- Board of Directors Certified program, 2019 from International Finance Corporation (IFC).
- Certified corporate secretaries, 2022 from International Finance – Corporation (IFC)/Jordan institute of directors

* note that they are no longer have the status of senior executive management 20/11/2022 with the establishment of CIB.

Mr. Yousef Mousa Abu Humaid

Executive Manager/ Chief Operating Officers as of 22/5/2022

Date of Birth: 15/1/1980

Date of Appointment: 4/10/2015

Educational Background:

- M.A. in Accounting / Arab Academy for Management Banking and Financial Sciences/Jordan, 2004.
- B.A. in Accounting/ Bethlehem University/ Palestine, 2002.

Professional Experience:

- Executive Manager/Chief Operating Officer/ Bank of Jordan as of 22/5/2022 to date.
- Executive Manager/ Central Operations Management/ Bank of Jordan as of 15/3/2021until 21/5/2022.
- Manager /Central Operations Management/ Bank of Jordan as of 11/ 2019 to date.
- Manager / Organization Dept. / Bank of Jordan from 10/ 2015 until 11/ 2019.
- Manager / Organization Dept. / Bank of Jordan from 3/ 2013 until 7/ 2015.
- Unit Manager Operations Engineering Department/ Central Operations Dept. /Bank of Jordan, from 1/ 2009 until 3/2013.
- Unit Head Operations Engineering Department/ Central Operations Dept. /Bank of Jordan, from 7/ 2005 until 12/2008.
- Deposit Officer / Customer Service/ Bank of Jordan, from 5/ 2004 until 7/2005.
- Accounting Officer/ Bank of Jordan, from 3/ 2003 until 5/2004.

Date of Birth: : 4/1/1973

Date of Appointment: 8/5/2022

Educational Background:

- B.A. in Accounting from the Yarmouk University – Jordan, 1994.

Professional Experience:

- Executive Manager/ Internal Audit Department, Bank of Jordan as of 8/5/2022 to date.
- Deputy Chief Audit Officer at BLC Bank-Lebanon from 2/2015 until 4/2022.
- Head of Internal Audit Unit at Ahli International Bank – Lebanon, from 7/2001 until 1/2015.
- Head of Audit Team at Jordan Ahli Bank – Lebanon, from 6/1998 until 6/2001.
- Internal Auditor at Jordan Ahli Bank-Jordan, from 9/1994 until 5/1998.
- Certified Internal Auditor (CIA) 2002, from The Institute of Internal Auditors (IIA).

Mr. Fadi Fareed Ammari

Executive Manager / Internal Audit Department as of 8/5/2022

Mr. Jawdat M. Jawdat

Chief Executive Officer, Iraq Branch as of 20/6/2022

Date of Birth:18/6/1969

Date of Appointment: 20/6/2022

Educational Background:

- Diploma in Banking & Finance, from Centre of Banking & Finance, Saudi Arabia, 1991.
- Diploma in investment and portfolio management from Investment Funds Institute – Canada, 2014.
- FMVA (Financial Modeling & Valuation Analyst) Certificate from CFI - Canada.

Professional Experience:

- CE, Iraq Branch at Bank of Jordan, as of 20/6/2022 to date.
- SENIOR CORPORATE BANKER at Director South West Ontario Region at HSBC Bank, Canada, from 2017 until 6/2022.
- CHIEF BUSINESS OFFICER at Abu Dhabi Islamic Bank – ADIB London, from 2/2016 until 12/2016.
- CHIEF OPERATING OFFICER at Abu Dhabi Islamic Bank – ADIB, London, from 2015 until 2016.
- FINANCIAL CONSULTANT, WEALTH Management Investors Group, Canada from 2014 until 2015.
- CHIEF EXECUTIVE OFFICER at Abu Dhabi Islamic Bank – ADIB, Iraq, from 2011 until 2014.
- He worked in several administrative positions with Citigroup, and Bank Samba from 1991 until 2011, In several countries, including: Saudi Arabia, Hong Kong, New York, London, Egypt, Lebanon, Jordan, and the United Arab Emirates, the regional head of the corporate sector in the Middle East and North Africa.

Other Professional Experiences:

- Attended many training courses and workshops over 30 years in the field of Operations, Compliance, Finance and Management.

Mr. Shadi Hussein Al-Safadi
Executive Manager – Retail Banking
Management as of 13/11/2022

Date of Birth: 30/9/1975

Date of Appointment: 13/11/2022

Educational Background:

- Bachelor of Economics from ASU / Jordan, 2002.

Professional Experience:

- Executive Manager / Retail Banking Department at Bank of Jordan as of 13/11/2022 to date.
- Country Head of Elite Banking at Arab Bank from 8/2018 until 5/11/2022.
- District manager at Arab Bank from 8/2015 until 7/2018.
- Retail Direct Sales Manager at Arab Bank from 6/2012 until 7/2015.
- Retail Sales and Marketing Manager at Jordan Kuwait Bank from 11/2010 until 5/2012.
- Branch Manager at Jordan Kuwait Bank from 1/2008 until 10/2010.
- Branch Manager & Branches Sales Manager at Standard Chartered Bank from 8/2006 until 11/2007.
- Sales Manager at Standard Chartered Bank from 2/2006 until 7/2006.
- Sales Officer at Standard Chartered Bank from 6/2005 until 1/2006.
- Sales Team Leader at Standard Chartered Bank from 6/2004 until 5/2005.
- Direct Sales Representative at Standard Chartered Bank from 9/2002 until 5/2004.

Mr. Hani Hasan Mansi
Manager/ Financial Control
Management

Date of Birth: 30/6/1981

Date of Appointment: 1/2/2015

Educational Background:

- Bachelor's degree in Accounting, Applied Sciences University, 2005, Amman, Jordan.

Professional Experience:

- Manager/ Financial Control Management/ Bank of Jordan as of March 2016 to date.
- Acting Manager/ Financial Control Department/ Bank of Jordan as of February 2015 to February 2016.
- Manager – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from June 2012 until 2014.
- Assistant manager – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from December 2011 until May 2012.
- Supervisor – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from December 2010 until November 2011.
- Senior 2 – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from June 2010 until November 2010.
- Senior 1 Auditor – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from June 2009 until May 2010.
- Acting Senior Auditor – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from June 2008 until May 2009.
- Semi Senior Auditor – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from June 2007 until May 2008.
- Junior level – External Audit Division – Deloitte & Touche M.E, Amman/ Jordan from December 2005 until May 2007.

Other Professional Experience:

- Financial Consultant – Binladin Holding Company, Jeddah/ Saudi Arabia from 2014 until 2015.

Other Current Board Memberships:

- Board Member of Jordan Leasing Company.
- Board Member of Excel for Financial Investments Company.

Mr. Raed Rabeeh Masri
Regional Manager /Bank of Jordan -
Palestine (Acting) as of 19/10/2022

Date of Birth: 27/1/1974

Date of Appointment: 1/8/2011

Educational Background:

- M.A. in Business Administration, An-Najah University, 2001.
- B.A. in Accounting, An-Najah University, 1996.

Professional Experience:

- Regional Manager at Bank of Jordan - Palestine (Acting) as of 19/10/2022 to date.
- Manager of Business Development at Bank of Jordan - Palestine from 3/7/2014 until 18/10/2022.
- Manager of the North District at Bank of Jordan - Palestine from 17/7/2011 until 2/7/2014.
- Manager of the Studies Department at the Palestinian Capital Market Authority, from 1/6/2010 to 31/7/2011.
- Head of the Studies Department at the Palestinian Capital Market Authority from 15/4/2009 until 31/5/2010.
- Assistant Vice President at the Asian Islamic Bank from 20/2/2008 to 17/2/2008.
- Head of the Facilities Team at the Arab Bank - Abu Dhabi from 18/5/2005 to 28/1/2008.
- Worked in the Credit Risk Department at Cairo Amman Bank from 5/1/2002 until 2/5/2005.
- Worked in the regional facilities at Cairo Amman Bank from 1/9/1997 until 4/1/2002.

*** Mr. Tamer Issa Nino**
Manager / FM Sales Department

Date of Birth: 15/12/1979

Date of Appointment: 13/2/2022

Educational Background:

- B.A. in Commerce /McGill University /France, 2002.

Professional Experience:

- Manager / FM Sales Department, at Bank of Jordan, as of 13/2/2022 to date.
- Senior Director /Treasury Desk, Liabilities &Cash Management at Bank al Etihad from 1/2020 until 1/2022.
- Director Treasury Desk, at Bank al Etihad, from 2016 until 2020.
- Head of Financial Market Corporate Sales at Standard Chartered Bank from 2005 until 2015.
- Financial Market Corporate Sales & ALM at Standard Chartered Bank from 2002 until 2005.

Ms. Basmeh Bahjat Al Hartani
Executive Manager/ Strategy
Project Management (Acting)

Date of Birth: 5/1/1978

Date of Appointment: 12/7/2015

Educational Background:

- B.A. in Accounting from the Applied Science University, Jordan, 2000.

Professional Experience:

- Executive Manager/ Strategy Project Management (Acting) at Bank of Jordan as of 28/6/2021 to date.
- Head of Strategic Planning and Research Department at Bank of Jordan from 3/2016 until 6/2021.
- Head of Research Unit/ Strategic Planning & Research Department at Bank of Jordan from 10/2010 until 5/2015, and from 7/2015 until 2/2016.
- Research & Studies Officer/ Strategic Planning & Research Department at Bank of Jordan from 2/2001 until 10/2010.
- Certified Balanced Scorecard Management System Professional Certification 2019 from KPI Institute.
- EFQM certified Assessor 2018 from KACE (King Abdulla II Center for Excellence).

* note that they are no longer have the status of senior executive management 20/11/2022 with the establishment of CIB.

Mr. Ayman Ahmad Al Oqaily
Manager/ Treasury & Investment
Department (Acting)

Date of Birth: 9/12/1984

Date of Appointment: 16/9/2007

Educational Background:

- B.A. in Finance and Banking/ Al Albayt University - Jordan, 2006.

Professional Experience:

- Manager/ Treasury and Investment Department (Acting) at Bank of Jordan as of 29/6/2021 to date.
- Head of the Money Market and FX unit/ Treasury and Investment Department, at Bank of Jordan, from 1/12/2017 until 28/6/2021.
- Senior Dealer / Treasury and Investment Department, at Bank of Jordan, from 26/10/2015 until 30/11/2017.
- Employee of several positions at the Treasury and Investment Department at Bank of Jordan, from 16/9/2007 until 31/8/2015.
- Teller at Abu Sheikha Exchange Company, from 1/12/2006 until 16/9/2007.

Mr. Khaled Atef Abu Jawid
Executive Manager/ Retail Banking
Management until 8/7/2022

Date of Birth: 23/2/1970

Date of Appointment: 1/12/2015

Educational Background:

-Master Business Administration from Al Zaytonah University/ Jordan, 2011.
-Bachelor Financial management from Amman Al Ahliya University / Jordan, 1994.

Professional Experience:

- Executive Director/ Retail Banking Department at Bank of Jordan as of 2015 until 8/7/2022.
- Head of Retail Banking/ Arab Bank from 2012 until 2015.
- District Manager at the Arab Bank from 2010 until 2012.
- Manager/ employee of several positions in the Arab Bank from 1994 until 2010.

Other Current Board Memberships:

- Financial solution for mobile payments Company.
- MEPS - Palestine Company.

Mr. Hatem Nafi' Fqahaa
Regional Manager/ Palestine Branches
Management until 12/9/2022
(Passed away)

Date of Birth: 4/5/1965

Date of Appointment: 28/1/1992

Educational Background:

-M.A. in Accounting/ University of Jordan/ Jordan, 1993.
-B.A. in Accounting/ Birzeit University/ Palestine, 1989.

Professional Experience:

- Regional Manager/ Palestine Branches Management/ Bank of Jordan, as of until 12/9/2022.
- Acting Regional Manager/ Palestine Branches Management/ Bank of Jordan, from 3/2014 until 1/2015.
- Assistant Regional Manager/ Palestine Branches Management/ Bank of Jordan, from 7/2012 until 3/2014.
- Credit Manager/ Palestine Branches/ Bank of Jordan, from 8/2010 until 7/2012.
- Manager/ Ramallah Branch/ Bank of Jordan, from 9/2001 until 8/2010.
- Assistant Manager/ Ramallah Branch/ Bank of Jordan, from 5/1999 until 9/2001.
- Supervisor of the Letters of Credit and Guarantee Department/ Bank of Jordan, from 10/1996 until 5/1999.
- Letters of Credit and Guarantee Officer/ Bank of Jordan, from 1/1992 until 10/1996.

Mr. Turki Yousef Al-Jabour
Executive Manager/ Internal Audit
Department until 8/6/2022

Date of Birth: 9/10/1952

Date of Appointment: 1/11/1994

Educational Background:

- B.A. in Accounting from the University of Jordan, 1976.

Professional Experience:

- Vast experience in auditing and banking, including:
 - Executive Manager/ Internal Audit Department, Bank of Jordan as of January 2012 until 8/6/2022.
 - Manager of Internal Audit Department at Bank of Jordan, from January 2009 until December 2011.
 - Manager of Internal Audit Department at Bank of Jordan, from December 2007 until January 2009.
 - Manager of Amman Branch at Bank of Jordan, from April 2006 until December 2007.
 - Manager of Internal Audit Department at Bank of Jordan, from November 1994 until April 2006.
 - Senior Inspector at Cairo Amman Bank, from July 1987 until November 1994.
 - Huge experience in auditing and accounting gained through years of work with major auditing firms, including :
 - Auditor at Shair and Partners Company from December 1985 until June 1987
 - Auditor at Mohammed Fares Saleh Office from January 1984 until April 1985
 - Head of department at the National Bakeries Company from May 1980 until March 1983
 - Head of department at Steel Fabrication Company from May 1977 until May 1980
 - Lecturer on Banking Operations and Auditing at training courses organized by Bank of Jordan.
 - Attended several advanced courses and seminars on administration and banking.

Mr. Ihab Ali Al-Zareini
Executive Manager – Retail Banking
Management (Acting). Until 23/9/2022

Date of Birth: 16/4/1972

Date of Appointment: 14/1/2018

Educational Background:

- Bachelor of Business Administration from Mutah University/Jordan, 1994.

Professional Experience:

- Executive Director/Retail Banking Department (Acting) at Bank of Jordan as of 13/6/2022, and until 23/9/2022.
- Director of Customer Experience and Communication Channels Department at Bank of Jordan from 14/1/2018, and until 12/6/2022.
- Associate Director at Al Hilal Bank/Abu Dhabi from 30/1/2011, and until 1/11/2017.
- Regional Director/Telephone Service Center at Arab Bank - Dubai from 10/10/2010, and until 14/1/2011.
- Worked as a customer relationship/reserve/supervisor of the telephone service center in the Arab Bank from 9/7/1994, and until 6/9/2010.

4. Shareholders who own 1% or more of the Bank's shares (2022 & 2021):

Name	Nationality	No. of Shares 2022	Percentage 2022	No. of Shares 2021	Percentage 2021	The ultimate beneficiary of shares 2022	No. of Shares mortgaged 2022	Percentage Shares mortgaged 2022	mortgage lenders 2022
Mr. Hussni Jalal AlKurd	Jordanian	-	-	3,914,653	1.957%	-	-	-	-
Mr. Michelle Fayiq Al- Sayegh	Jordanian	3,528,054	1.764%	3,528,054	1.764%	Himself	3,527,785	99.9%	Jordan Commercial Bank/ Main branch , Capital Bank Head office
Mr. Shaker Tawfiq Fakhouri	Jordanian	5,517,409	2.759%	5,391,490	2.695%	Himself	-	-	-
Mr. Graeme Allah bin Raddad Al-Zahrani	Saudi Arabia	8,033,561	4.016%	8,033,561	4.016%	Himself	-	-	-
Libyan Foreign Bank	Libyan	9,090,909	4.545%	9,090,909	4.545%	The capital is fully owned by the central bank of Libya	-	-	-
Mrs. Awatef Mohammed Almasri	Jordanian	9,518,491	4.759%	9,518,491	4.759%	Herself	-	-	-
ALARRAKKA FOR GENERAL INVESTMENTS	Cayman Islands	12,231,424	6.115%	12,231,424	6.115%	- Mrs. Nimet Deeb Kamel Al-Ajjam - Mr. Shaker Tawfiq Shaker Fakhouri - Mr. Samer Tawfiq Shaker Fakhouri - Mr. Walid Tawfiq Shaker Fakhouri - Mrs. Amal Tawfiq Shaker Fakhouri - Mrs. Iqbal Tawfiq Shaker Fakhouri	-	-	-
AL EQBAL FOR GENERAL INVESTMENTS	Cayman Islands	16,000,000	8%	16,000,000	8%	- Mrs. Nimet Deeb Kamel Al-Ajjam - Mr. Shaker Tawfiq Shaker Fakhouri - Mr. Samer Tawfiq Shaker Fakhouri - Mr. Walid Tawfiq Shaker Fakhouri - Mrs. Amal Tawfiq Shaker Fakhouri - Mrs. Iqbal Tawfiq Shaker Fakhouri	-	-	-
ALYAMAMA FOR GENERAL INVESTMENTS	Cayman Islands	17,371,178	8.685%	17,371,178	8.685%	- Mrs. Nimet Deeb Kamel Al-Ajjam - Mr. Shaker Tawfiq Shaker Fakhouri - Mr. Samer Tawfiq Shaker Fakhouri - Mr. Walid Tawfiq Shaker Fakhouri - Mrs. Amal Tawfiq Shaker Fakhouri - Mrs. Iqbal Tawfiq Shaker Fakhouri	-	-	-
AL LOLOUA FOR GENERAL INVESTMENTS	Cayman Islands	18,000,000	9%	18,000,000	9%	- Mrs. Nimet Deeb Kamel Al-Ajjam - Mr. Shaker Tawfiq Shaker Fakhouri - Mr. Samer Tawfiq Shaker Fakhouri - Mr. Walid Tawfiq Shaker Fakhouri - Mrs. Amal Tawfiq Shaker Fakhouri - Mrs. Iqbal Tawfiq Shaker Fakhouri	12,150,000	67.5%	Housing Bank
ARAB GULF FOR GENERAL INVESTMENTS	Cayman Islands	18,000,000	9%	18,000,000	9%	- Mrs. Nimet Deeb Kamel Al-Ajjam - Mr. Shaker Tawfiq Shaker Fakhouri - Mr. Samer Tawfiq Shaker Fakhouri - Mr. Walid Tawfiq Shaker Fakhouri - Mrs. Amal Tawfiq Shaker Fakhouri - Mrs. Iqbal Tawfiq Shaker Fakhouri	12,150,000	67.5%	Housing Bank
Al Pharaenah Int'l for Industrial Investments Co.	Jordanian	19,765,863	9.882%	19,765,863	9.882%	Mrs. Dima bint Ghaith bin Rashad Pharaon Mrs. Hala bint Abdelrahman bin Pharaon Mr. Wael bin Ghaith bin Rashad Pharaon	-	-	-

5. Competitive Position of the Bank and its Market Share:

Mentioned within the Bank's achievements in 2022 (page 23).

6. Degree of dependence on specific suppliers or major clients locally or abroad.

No.	Resource Name	Dealing Percentage of Total Purchases
1	Al-Nisr Al-Arabi Insurance	13.39%

7. The Bank does not have any governmental protection, or any privileges, nor do any of its products or services, as stated by laws and regulations or others.

- The Bank has not obtained any patents or concession rights.

8. There are no decisions issued by the government or international organizations or any other entity that would have any material effect on the Bank's operations, products, or competitive capabilities.

- The Bank adheres to all laws, regulations, and international standards that are related to its business.
- International Quality Standards do not apply to the Bank.

9. A- An Organizational Structure of the Bank and its Subsidiaries:

- Bank of Jordan Organizational Structure can be found on the last page, number (272).
- Bank of Jordan – Syria Organizational Structure can be found on (page 221).
- Jordan Leasing Company Organizational Structure can be found on (page 222).
- Excel for Financial Investments Company Organizational Structure can be found on (page 223).

B. Number of Employees and Educational Qualifications:

Academic Qualification	No. of Employees/ Bank of Jordan	No. of Employees/ Bank of Jordan–Syria	No. of Employees/ Jordan Leasing Co.	No. of Employees/ Excel for Financial Investments Co.
PhD	2	-	-	-
Master's Degree	96	9	1	-
Higher Diploma	4	1	-	-
Bachelor's Degree	1,434	153	3	5
Diploma	180	28	1	-
General Secondary Education	45	11	-	-
Pre-Secondary Education	64	10	1	1
Total	1,825	212	6	6

C. Details of training programs in 2022 at the level of Bank of Jordan Group:

Description	No. of Courses	No. of Participants
In-house Courses (organized by the Bank's Training Department)	153	13,155
External Courses	238	765
Total	391	13,920

Areas of training at the level of Bank of Jordan Group:

Topic	No. of Courses	No. of Participants
Compliance	70	990
Risk	47	1,207
Business	91	8,902
Support	103	934
Operations	80	1,887
Total	391	13,920

10. Description of Risks:

Mentioned within the corporate governance on (page 262). These risks include:

Credit Risk:

This risk arises from the probable inability and/or lack of desire of the borrower or third party to fulfill its obligations in a timely manner. These risks include on-consolidated financial statements items such as loans and bonds, and off-consolidated financial statements items such as guarantees and/or documentary credits causing financial losses to the Bank.

Operational Risk:

This risk arises from the inefficiency or failure of internal operations, employees, or systems or may stem from external events including legal risks.

Liquidity Risk:

Represents the Bank's inability to make the necessary funding available to meet its obligations on their maturity dates or to finance its activities without incurring high costs or losses. Moreover, liquidity risks are divided into two types:

- **Funding Liquidity Risk**

This risk represents the Bank's inability to change assets into cash – such as the collection of receivables – or to obtain funding to meet its obligations.

- **Market Liquidity Risk**

This risk represents the Bank's inability to sell the asset in the market or selling the asset at a huge financial loss due to weak liquidity or demand in the market.

Market risks:

These risks represent the exposure of the positions on and off the Bank's Consolidated Statement of Financial Position to losses as a result of price fluctuations in the market. This includes the risks arising from the volatility of interest rates and stock prices of investment portfolios, both for the purpose of trading or exchange and include the following:

- Interest rate risks
- Currency exchange rate risks (Dealing with Foreign Currency)
- Fluctuation in share price risks
- Goods Risks

Market risks arise from:

- Changes that may occur in the political and economic conditions in the markets.
- Fluctuations in interest rates.
- Fluctuations in the prices of financial instruments, held for future buying and selling.
- Gaps in the maturities of assets and liabilities and interest rate re-pricing.
- Holding of uncovered positions.

Interest Rate Risk:

This risk arises from the probable impact of changes in interest rates on the value of other financial assets. The Bank is exposed to the interest rates due to a mismatch or a gap in the amounts of assets and liabilities, according to the various time limits or review of interest rates in a certain period.

Foreign Currency Risks:

These risks arise from changes in the values of financial instruments as a result of fluctuations in the prices of foreign currencies using good policy to manage its foreign currency positions.

Share Price Risks:

These risks result from the changes in the fair values of investments in shares.

Information Security Risk:

Defined as any potential threat that may lead to failure in confidentiality, availability, and integration of the Bank's information.

Compliance Risk:

This arises from the probable failure of the Bank to comply with (violate/transgress) the prevailing laws, regulations, instructions, banking laws and code of ethics issued by the international and local regulatory bodies, including the Bank's internal policies.

11. Bank Achievements in 2022:

Mentioned in the Board of Directors' Report under a separate section (page 21), supported with figures and a description of the Bank's main events in 2022.

12. There is no financial impact of non-recurring operations during 2022 and no intervention in the Bank's main activities.

13. Realized Profits/Losses, Dividends, Bank Shareholders' Equity, and the Closing Price of Shares 2018-2022:

Fiscal Year	Financial Indicators for the past five years (2018-2022)						In JD (Thousand)		
	Bank Shareholders' Equity	Non-Controllers' Interest	Net Profit Before Tax	Cash Dividends Distributed		Proposed Cash Dividends Distribution		Distribution of Bonus Shares	Closing Price of Share (JD)
				Amount	%	Amount	%		
2018	411,891	5,566	62,959	36,000	18%	36,000	18%	-	2.45
2019*	414,333	5,774	61,130	-	-	36,000	18%	-	2.10
2020**	454,758	7,649	52,074	-	-	24,000	12%	-	1.93
2021	473,407	12,658	51,894	24,000	12%	36,000	18%	-	2.07
2022	529,192	13,152	60,932	36,000	18%	36,000	18%	-	2.16

* According to the circular of the Central Bank of Jordan No. 1/1/4693 in 9/4/2020, the distribution of the dividends for the year 2019 was postponed.

** According to the circular of the Central Bank of Jordan No. 10/3/1228 in 20/1/2021, the distribution of cash dividends should not exceed 12% of the Bank's Paid-Up Capital.

14. Analysis of Bank's Financial Position and Business Results for the Year 2022:

Mentioned in the Board of Directors' Report, under a separate section (page 39). Below are the main financial ratios:

No.	Financial Ratios	2022	2021
1	Return on Average Bank Shareholders' Equity	8%	7.76%
2	Return on Capital	20%	18.2%
3	Return on Average Assets	1.44%	1.33%
4	Profitability per Employee (After tax)	JD 19,795	JD 17,728
5	Interest Income to Average Assets	5.12%	4.73%
6	Interest Expense to Average Assets	1%	0.76%
7	Interest Margin to Average Assets	4.10%	3.97%
8	Non-Performing Loans (after deducting interest in suspense) to Total Credit Facilities	8%	8%

15. The Bank's Future Plans

The Bank's strategic future plans, projects, and the Board of Directors' projections, are all mentioned within Bank of Jordan's Goals for 2023, listed under a separate section (page 48).

16. Auditors' Remuneration (for Bank of Jordan and its Subsidiaries):

Statement	Auditors' Remuneration (JD)
Bank of Jordan	153,777
Bank of Jordan – Syria	17,625
Excel For Financial Investments Company	4,350
Jordan Leasing Company	4,350
Total	180,102

17. Statement of the Number of Financial Securities Issued by the Bank:

A. Number of Shares Owned by Members of the Board of Directors and/or their Relatives

Name	Status	Nationality	No. of Shares	
			2022	2021
Mr. Shaker Tawfiq Fakhouri	Chairman Of The Board/ Dedicated	Jordanian	5,517,409	5,391,490
Mrs. Suha Faisal Sroor	Wife	Jordanian	-	105,350
Salma Shaker Fakhouri	Daughter	Jordanian	15,018	15,018
Tamara Shaker Fakhouri	Daughter	Jordanian	15,018	15,018
Tawfiq Shaker Fakhouri	Son	Jordanian	372,000	372,000
Mr. Walid Tawfiq Fakhouri	Vice Chairman of the Board	Jordanian	156,517	156,517
Mrs. Shatha Abdel-majid Al-Dabbas	Wife	Jordanian	368	368
Rakan Walid Fakhouri	Son	Jordanian	57,163	51,332
A`esha Walid Fakhouri	Daughter	Jordanian	30,346	27,570
Ahmad Walid Fakhouri	Son	Jordanian	27,115	24,679
AL EQBAL FOR GENERAL INVESTMENTS	Board member	Jordanian	16,000,000	16,000,000
Dr.Yanal Mawloud Zakaria	Board Member/ Representative of the Company	Jordanian	46,736	46,736
Mrs. Dana Kayd Sagha	Wife	Jordanian	1,297,000	1,104,000
Al Tawfiq Investment House - Jordan	Board Member	Jordanian	5,000	5,000
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Board Member/ Representative of the Company	Jordanian	8,290	8,290
Al Lu'lu'a Trading & Investment Co.	Board Member	Jordanian	12,131	12,131
Mr. Haitham Mohammed Samih Barakat	Board Member/ Representative of the Company	Jordanian	59,898	59,898
Al Yamama for General Investments Co. (Limited liability)	Board Member	Jordanian	5,000	5,000
Mr. Husam Rashed Manna'	Board Member/ Representative of the Company	Jordanian	6,447	6,447
Al Pharaenah Int'l for Industrial Investments Co.	Board Member	Jordanian	19,765,863	19,765,863
Mr. Walid Mohammad Al-Jamal	Board Member/ Representative of the Company	Jordanian	-	-
Mr. Walid Rafiq Anabtawi	Board Member	Jordanian	30,000	20,000
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Board Member	Jordanian	5,000	5,000
Mr. Yousef Jan Shamoun	Board Member	Jordanian	220,000	220,000
Mr. "Emad Adeem" Jihad Al-Massri	Board member	Jordanian	5,000	5,000

B. Number of Shares Owned by the Executive Managers and/or their Relatives:

Name	Position	Nationality	No. of Shares	
			2022	2021
Mr. Saleh Rajab Hammad	Chief Executive Officer	Jordanian	42,079	42,079
Dr. Nasser Mustafa Khraishi	AGM / Special Projects as of 9/10/2022	Jordanian	-	-
Mrs. Shereen Yousef Khraishi	Wife	Jordanian	25,613	25,613
Mr. Mutasem Maher Al-Dweik	AGM / Corporate & Institutional Banking (CIB) as of 20/11/2022	Jordanian	-	-
Mr. Osama Samih Sukkari	Legal Advisor	Jordanian	200,950	200,950
Mrs. Najwa Mohammad Manku	Wife	Jordanian	128,971	128,971
Mr. Nader Mohammad Sarhan	Executive Manager / Chief Risk Officer / Board Secretary	Jordanian	35,500	35,500
Mrs. Nida'a Hasan Abu Zahra	Wife	Jordanian	650	650
Shaker Nader Sarhan	Son	Jordanian	5,000	5,000
Mrs. Rania Faisal Saied	Executive Manager / Human Resources Department	Jordanian	-	-
Mr. Salam Salameh Gamoah	Chief Executive Officer - Bahrain Branch	Jordanian	-	-
Mr. Omar Ahmad Mustafa*	Executive Manager/Corporate Business Development Department	Jordanian	40,000	37,000
Ms. Lana Fayez Al-Barrishi	Executive Manager / Compliance Department	Jordanian	-	-
Mr. Rami Jamal Mahmood*	Executive Manager/Commercial Business Development Department	Jordanian	-	-
Mr. Samer Khalil Mirai*	Executive Manager - Corporate Business Development Department	Jordanian	-	-
Mr. Yasser "Mohd Suhail" Tahboub*	Executive Manager / Transaction Banking Department	Jordanian	-	-
Mr. Yousef Mousa Abu Humaid	Executive Manager / Chief Operating Officer as of 22/5/2022	Jordanian	-	-
Mrs. May Abdelrrahman Jeitem	Wife	Jordanian	273	273
Mr. Fadi Fareed Ammari	Executive Manager / Internal Audit Department as of 8/5/2022	Jordanian	-	-
Mr. Jawdat M. Jawdat	Chief Executive Officer, Iraq Branch	Saudi	-	-
Mr. Shadi Hussein Al-Safadi	Executive Manager –Retail Banking Management as of 13/11/2022	Jordanian	-	-
Mr. Hani Hasan Mansi	Manager / Financial Control Management	Jordanian	-	-
Mr. Raed Rabeeh Masri	Regional Manager /Bank of Jordan - Palestine (Acting) as of 19/10/2022	Palestinian	-	-
Mr. Tamer Issa Nino*	Manager/ FM Sales Department	Jordanian	-	-
Ms. Basmeh Bahjat Al Hartani	Executive Manager/ Strategy & Project Management (Acting)	Palestinian	-	-
Mr. Ayman Ahmad Al Oqaily	Manager / Treasury & Investment Department (Acting)	Jordanian	-	-
Mr. Khaled Atef Abu Jawid	Executive Manager / Retail Banking Management until 8/7/2022	Jordanian	-	-
Mr. Hatem Nafi' Foqahaa	Regional Manager / Palestine Branches Management until 12/9/2022 (Passed away)	Palestinian	-	-
Mr. Turki Yousef Al-Jabour	Executive Manager / Internal Audit Department until 8/6/2022	Jordanian	117,000	115,000
Mr. Ihab Ali Al-Zareini	Executive Manager – Retail Banking Management (Acting) Until 23/9/2022	Jordanian	-	-

* Noting that they no longer have the status of Senior Executive Management as of 20/11/2022 the inception the (CIB).

C. Companies Controlled by the Chairman, Board Members, the Executive Managers and/or their Relatives, and the Number of Shares held by those companies in Bank of Jordan for the Years 2022 and 2021:

Name	Position	Company	Equity Share in Bank of Jordan	
			2022	2021
Mr. Shaker Tawfiq Fakhouri	Chairman of the Board/ Dedicated	Shaker Fakhouri & Associates Co.	-	-
		Apollo Trading Industrial Co.	-	-
		Jordan Investment Trust	7,360	7,360
		El-Ettjahat for Commercial Investment	-	-
		Daman Company for Investments and Agricultural Industries	-	-
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Board Member	Jordanian Oil Terminals Company	-	-
		Osama Sukkari & Associates / Attorneys at Law	-	-

There are no companies controlled by other Board Members and/or their relatives nor by the Executive Managers and/or their relatives.

18. The Benefits and Remuneration of the Board Chairman, Board Members, and Executive Managers:

A. Benefits and Remuneration of the Chairman and Board Members for the Year 2022:

Name	Position	Annual Transport Allowance And attend Committees	Allowance membership	Annual Remuneration	Annual Expenses Travel	Total
Mr. Shaker Tawfiq Fakhour	Chairman of the Board/ Dedicated	45,780.00	43,749.6	5000	-	94,529.60
Mr. Walid Tawfiq Fakhouri	Vice Chairman of the Board	10,800.00	24,999.6	5000	-	40,799.60
Dr. Yanal Mawloud Zakaria	Board Member/ Representative of AL EQBAL for General Investments	38,370.00	24,999.6	5000	-	68,369.60
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Board Member / Representative of AL Tawfiq Investment House - Jordan	40,650.00	24,999.6	5000	-	70,649.60
Mr. Haitham Mohammed Samih Barakat	Board Member / Representative of Al Lu'lu'a Trading & Investment Co.	35,520.00	24,999.6	5000	-	65,519.6
Mr. Husam Rashed Manna'	Board Member Representative of Al Yamama for General Investments Co. (Limited liability)	39,510.00	24,999.6	5000	-	69,509.6
Mr. Walid Mohammad Al-Jamal	Board Member/ Representative of Al Pharaenah Int'l for Industrial Investments Co.	12,150.00	24,999.6	5000	-	42,149.6
Mr. Walid Rafiq Anabtawi	Board Member	21,840.00	24,999.6	5000	-	51,839.60
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Board Member	40,650.00	24,999.6	5000	-	70,649.60
Mr. Yousef Jan Shamoun	Board Member	18,780.00	24,999.6	3520.55	-	47,300.15
Mr. "Emad Adeen" Jihad Al-Massri	Board Member	14,220.00	24,999.6	3520.55	-	42,740.15
		318,270.00	293,745.6	52,041.10		664,056.70

B. Benefits and Remuneration of the Executive Managers for the Year 2022:

Name	Position	Annual Salary	Annual Remuneration	Annual Allowance for Transportation & Assuming Board Secretary Position	Other Benefits (Housing Allowance, School, Phone)	Total Annual Benefits
Mr. Saleh Rajab Hammad	Chief Executive Officer	264,800	-	-	-	264,800
Dr. Nasser Mustafa Khraishi	AGM/Special project as of 9/10/2022	179,424	-	-	-	179,424
Mr. Mutasem Maher Al-Dweik	AGM / Corporate & Institutional Banking (CIB) as of 20/11/2022	21,818	-	-	-	21,818
Mr. Osama Samih Sukkari	Legal Advisor	238,438	30,000	-	-	268,438
Mr. Nader Mohammad Sarhan	Executive Manager/ Chief Risk Officer/ Board Secretary	125,390	-	18,000	-	143,390
Mrs. Rania Faisal Saied	Executive Manager / Human Resources Department	116,032	-	-	-	116,032
Mr. Omar Ahmad Mustafa*	Executive Manager/Corporate Business Development Department	103,792	-	-	-	103,792
Mr. Salam Salameh Gamoah	Chief Executive Officer - Bahrain Branch	197,591	15,999	9,034	39,232	261,856
Mr. Rami Jamal Mahmood*	Executive Manager/Commercial Business Development Dept.	96,540	-	-	-	96,540
Mr. Samer Khalil Mirai*	Executive Manager / Corporate Business Development Department	119,056	2,976	-	-	122,032
Mr. Yasser "Mohd Suhail" Tahboub*	Executive Manager/ Transaction Banking Department.	94,060	-	-	-	94,060
Ms. Lana Fayez Al-Barrishi	Executive Manager/ Compliance Department	71,277	-	-	-	71,277
Mr. Yousef Mousa Abu Humaid	Manager /Chief Operating Officers as of 22/5/2022	70,476	-	-	-	70,476
Mr. Fadi Fareed Ammari	Executive Manager / Internal Audit Department as of 8/5/2022	53,989	-	-	-	53,989
Mr. Jawdat M. Jawdat	Chief Executive Officer, Iraq Branch	90,208	-	22,552	-	112,760
Mr. Shadi Hussein Al-Safadi	Executive Manager –Retail Banking Management as of 13/11/2022	14,871	-	-	-	14,871
Mr. Hani Hasan Mansi	Manager/ Financial Control Management	63,612	12,867	-	-	76,479
Mr. Raed Rabeeh Masri	Regional Manager /Bank of Jordan - Palestine (Acting) as of 19/10/2022	64,981	6,087	-	-	71,068
Mr. Tamer Issa Nino*	Manager/ FM Sales Department	72,629	-	-	5,000	77,629
Ms. Basmeh Bahjat Al Hartani	Executive Manager/ Strategy & Project Management (Acting)	31,570	-	-	-	31,570
Mr. Ayman Ahmad Al Oqaily	Manager / Treasury & Investment Department (Acting)	22,512	-	-	-	22,512
Mr. Khaled Atef Abu Jawid	Executive Manager / Retail Banking Management until 8/7/2022	76,411	-	-	-	76,411
Mr. Hatem Nafi' Foqahaa	Regional Manager / Palestine Branches Management until 12/9/2022 (Passed away)	95,257	18,085	6,000	295,626	414,968
Mr. Turki Yousef Al-Jabour	Executive Manager / Internal Audit Department until 8/6/2022	42,161	3,424	-	71,597	117,182
Mr. Ihab Ali Al-Zareini	Executive Manager – Retail Banking Management (Acting) Until 23/9/2022	39,829	-	-	-	39,829
Total		2,366,724	89,438	55,586	411,455	2,923,203

* Noting that they no longer have the status of senior executive management as of 20/11/2022 the inception the (CIB).

19. Summary of the Recruitment and Talent Acquisition Policy

The recruitment and talent acquisition policy aims to organize the process of attracting the best talents with the highest capabilities, experiences, and qualified individuals, both externally and internally, to follow clear work methods and procedures to ensure the continuity of attracting the best talents in a clear and effective manner, ensuring transparency in appointment, and applying the principle of equal opportunities free of personal considerations and conflicts of interest. Taking into account the technical and behavioral competencies of candidates to fill existing vacancies and according to the work need, as well as the skills and institutional culture that the candidate possesses to complete the work requirements. In turn, this makes the Bank a preferred employer (Employer of Choice) and enhances the Bank's image and reputation as the best institution to work for (Employment Branding). To ensure that the bank's human resource needs are met, that long and short-term strategic goals are met, and that the bank's vision in providing products and services, as well as comprehensive financial solutions, are achieved.

20. Summary of Performance Management Policies and Annual Bonuses

The philosophy of performance management, annual increases and bonuses at Bank of Jordan is based on an assessment of the employee's performance, the level of skills they possess, identifying strengths weaknesses as well as setting development plans to raise the productivity level of their employees. It's also important to link annual evaluations to the bank's overall performance, so that employees at all levels are motivated to improve the bank's overall efficiency and productivity, as well as to motivate each employee in their own department to improve their productivity and the bank's overall efficiency and productivity. The following are the most important goals of these operations:

Aligning individual and organizational goals: Individual and organizational goals are aligned with the bank's strategic vision.

Building a culture centered on increasing performance: The goal of this process is to objectively distinguish between different levels of performance in order to create a culture based on human resource management based on performance and productivity.

Strengthening the correlation between performance and rewards: This system supports rewarding individuals based on the results of their individual performance and linking them directly with the performance results of the bank as a whole.

21. Donations, Grants, and Contributions to the Local Community:

The Bank's donations and support of activities related to the protection of the environment and the local community stood at JD 1.2 million, as detailed below:

Activity	Amount (JD)
Supporting royal initiatives	531,000
Supporting the Community Financial Literacy Project - Central Bank of Jordan	123,199
Supporting the project to rehabilitate Al-Karak Center for Care and Rehabilitation in cooperation with the Ministry of Social Development	106,824
Support Tkiyet Um Ali	65,000
Supporting the Injaz Palestine Foundation	49,630
Supporting charities and national institutions	88,535
Supporting Educational Activities	129,370.83
Supporting Cultural Activities	7,500
Supporting Environmental Activities	9,600
Supporting Sports and special needs Activities	19,600
Miscellaneous	31,006
Total	1,161,264.83

22. Contracts, Projects and Commitments Signed Between the Bank and its Subsidiaries, Affiliates, Chairman, Board Members, the General Manager, Employees in the Bank or their Relatives:

No contracts have been signed between the Bank and any of its subsidiaries or affiliates or with the Board Chairman or General Manager or board members or with any bank employee or their relatives. This is with the exception of the normal banking transactions - disclosed in note No. (40) on the financial statements - to which commercial interest and commission rates apply.

23. The Bank's Contribution to Environmental Protection and Community Service:

a. Protecting the Environment:

Bank of Jordan is keen to support environmental initiatives. The bank supported the Arab Group for the Protection of Nature by planting 1,000 trees as part of the Green Caravan Program in the Jordan Valley. The program aims to increase green lands and combat desertification. Additionally, the program involves food security and providing a source of income for families in need. The bank also supported the initiative planting trees at "Al-Rahma Association for animals in Jordan" in cooperation with the Jordanian Friends of the Environment Society. Support was also provided to the National Center for Environmental Justice by supporting the Aquaculture Unit in the Jordan Valley, with the aim of enabling less fortunate communities to find a source of income for themselves and their families.

b. Serving the Local Community:

Bank of Jordan has a steadfast vision and mission to support national organizations and contribute to the development and progress of society in various fields, whether educational, health, cultural, social and sports. The bank continued to support many initiatives concerned with the development and enrichment of the local community through charities and voluntary organizations. Due to the importance of the education sector in empowering local communities, the bank has renewed its strategic partnership with the Queen Rania Foundation for Education and Development by supporting the "Mobile Museum" program of the Children's Museum Jordan, with the aim of instilling concepts of financial inclusion among children through the development of an interactive educational exhibit.

The bank also continued sponsoring a scholarship for a student at King's Academy, and two students at the undergraduate level, in cooperation with the Elia Nuqul Foundation. In addition, the bank worked with the Al-Aman Fund for the Future of Orphans by covering tuition costs of 16 students for one academic year. At the school level, the Bank of Jordan supported the "Schools' Adoption" program, which is implemented annually by Injaz Foundation. In addition, the bank provided support for the final stage of the implementation of the national project to spread financial education. This national project was launched by the Central Bank in cooperation with the Ministry of Education and Injaz Foundation. In Palestine, Bank of Jordan has renewed its membership for the 7th year in a row with Al-Taawon Foundation, to support of the association's programs throughout the year.

The Bank also continued to adopt many charitable initiatives, activities and events. One of which is supporting the White Beds Association to complete its project "Our Gallery Museum, the Treasury of Our Beautiful Memory". The bank has also expanded the strategic partnership with Tkiyet Um Ali by supporting several food programs offered by Tkiyet Um Ali to those in need.

In addition to implementing many activities for distributing food parcels during the holy month of Ramadan in collaboration with the Takiyya and the Jordanian Association for Social Development and Productivity, the bank in Palestine provided support to the give Palestine association and the Ramallah Youth Club to distribute food parcels to needy families and school supplies to those with special needs. The Bank of Jordan also provided necessary support to the Ministry of Social Development to implement the project of rehabilitating the Karak Center for Care and Rehabilitation, and contributed to support the project of establishing a "House of Love" for girls who are deprived of family support and those with special needs.

To enhance cooperation and support of the public sector's strategic projects, the bank supported many royal initiatives during 2022. The bank supported the project of developing the lands surrounding the Baptism Site. Furthermore, the bank supported to many associations and civil society institutions during 2022, to achieve their goals and provide aid and assistance to various segments of society, among which are: National Forum for Awareness and Development, Palestine International Foundation, The association of Kafarana people and Al-oun Humanitarian Club.

24. Handling Customer Complaints

It is of great importance to Bank of Jordan to treat customers fairly and transparently. This is evident in the daily business practices of the Bank, starting with product approval, offering and pricing, drafting contracts and forms, as well as advertisements and promotional campaigns. Establishment of customer complaints Handling unit within the Compliance Department, as a control department, is a clear indication of how pertinent the matter of dealing with customers fairly and transparently is. Bank of Jordan believes that customer complaints are a very important tool for monitoring any violations in the Bank's general policies and procedures and a means for improvement and development. Customer complaints are received and analyzed, their causes are investigated, and any fault that may have caused the customer to complain is duly addressed. Customer complaints play an important role in improving the quality of service provided to customers through daily coordination between the Customer Complaints Unit and the Service Quality Unit for the purposes of handling customer complaints.

The bank manages and handles customer complaints according to the following principles:

- The policy of dealing with customers fairly and transparently, and the policy of dealing with customer complaints for Bank of Jordan Group, are approved by the Board of Directors.
- Procedures for managing and handling customer complaints are approved and circulated to all bank employees.
- Providing different communication channels to receive customer complaints, as follows:
 - Direct call at 0096265692572 or the toll-free number 080022335 available 24/7
 - Email complainthandling@bankofjordan.com.jo
 - Dedicated complaints telephone at the bank's branches
 - Personal visit to the General Administration building
 - Fax: 0096265600918
 - Allocating a path within the CX system (customer experience system) for submitting customer complaints and dealing with them automatically, which increases the speed and efficiency of handling customer complaints.
 - Within the CX system, there is a feature (SLA), which works on escalation in the event of delay in responding to customer complaints with the various units of the bank in order to meet customer requirements within a specific timeframe.
 - Reviewing and evaluating customer complaints to determine their reality, their intensity, classification and impact.
 - Provide the Compliance Committee / Board of Directors and senior management with periodical statements that include a summary of complaints according to the degree of risk, their intensity and classification according to the degree of risk and the measures taken to reduce future recurrence.
 - Providing Central Bank of Jordan with periodic (quarterly) statistics of complaints received by the unit.

The following is a statistic of the complaints that were received from customers during 2022, through various channels. Complaints are distributed according to nature and type, based on the internal procedures instructions for dealing with the complaints of customers of financial and banking services providers issued by Central Bank of Jordan No. (1/2017) dated 8/28/2017 .

Total customer complaints received during the year 2022

Complaints classification	Payment cards	Contracts and terms of use	Interest prices/ returns	Service and product marketing	Transfers	Work environment	Commissions and fees	Electronic services	Professional conduct	Credit inquiries	Freud and embezzlement	Accounts	Other	Total
	10	25	32	1	3	37	14	13	170	4	4	8	5	326
The results of the analysis of customer complaints received during the year 2022														
Customer is correct	3	2	1	1	0	3	1	1	12	1	1	2	1	29
* Customer requires is financial awareness	2.2%	7%	9.5%	0%	0.9%	10%	4%	4%	49%	0.9%	0.9%	1.8%	1.2%	91%

* Complaints that, upon analysis, show that the customer is not entitled to complain as a result of reasons that may relate to his lack of awareness of the terms and conditions of the product or his failure to read the notices received from the bank and a low understanding of banking in general.

Based on the results of the customer complaints analysis, Bank of Jordan is taking measures to educate customers, including:

- Clearly announcing the terms and conditions for products, services and campaigns.
- Preparing forms and contracts in a clear manner and drafting them in an easy and understandable language.
- Creating awareness leaflets and promoting them on social media.
- Sending SMS messages to customers to raise their level of awareness.
- Announcing interest and commissions on the bank's website

These complaints have been dealt with within the following framework:

- Assigning reference numbers to complaints that are provided to customers for follow-up.
- Studying and analyzing complaints and responding to them within the specified timeframe, according to the degree and nature of complaints classification.
- Recommending the proposed procedure to reduce the recurrence of these complaints in the future, as follows:
 - Modifying work procedures, if necessary.
 - Taking disciplinary action against negligent employees.
 - Rehabilitating and training employees in work procedures, products, communication skills with customers...etc.
 - Developing the bank's various sites to receive customers and improve the service provided to them.

C. Annual Financial Statements - 2022

The Bank's annual financial statements, audited by the Bank's auditors Deloitte & Touche (M.E.) and a comparison with the previous year (2021), can be found in the second part of the report (Page 51).

D. Report of the Bank's Auditors

The report from the Bank's auditors, Deloitte & Touche (M.E.) , which includes the Bank's annual financial statements, reveals that the audit process was conducted in accordance with international auditing standards. It can be found at the beginning of the 2022 annual financial statements (Page 53).

E. Acknowledgment

As per paragraph (E)/ Article (4) of Disclosure and Accounting Standards Instructions issued by the Jordan Securities Commission Board of Commissioners:

1. The Board of Directors of Bank of Jordan acknowledges, in accordance with its knowledge and belief, that there are no material matters that may affect the continuity of the Bank's operations during the financial year 2023.
2. The Board of Directors of Bank of Jordan acknowledges its responsibility for the preparation of the financial statements for 2022 and that the Bank has an effective control system.
3. The Chairman of the Board, General Manager and the Financial Control Manager acknowledge that the information and data mentioned in the Bank of Jordan 2022 Annual Report are true, accurate and complete.
4. The Board of Directors acknowledge that they do not obtain in person or any of those related to them financial or in-kind benefits or rewards for the year 2022 other than those disclosed in Section No.18/A.

Corporate Governance



BANK OF JORDAN'S COMMITMENT TO THE CORPORATE GOVERNANCE GUIDE

Believing that good corporate governance practices are key to fairness, improved transparency, and accountability to all stakeholders. Realizing that good corporate governance is a key to success, the Bank's Board of Directors is keen on applying corporate governance practices that comply with the regulations issued by the Central Bank of Jordan and for banks in Jordan. These practices, which have been incorporated into the Bank of Jordan Corporate Governance Guide, also comply with the best international practices recommended by the Basel Committee. It is worth noting that Bank of Jordan also adheres to regulatory requirements and guidelines in other countries where it operates. The bank has published the Corporate Governance Report on its website bankofjordan.com.

COMPONENT ONE (BOARD OF DIRECTORS)

- Chairman of the Board:

The board shall elect chairman from among its members. This should be done based on separating the Board Chairman and the Director General. The Board Chairman must not be related to the director general within the fourth degree of consanguinity.

- Board of Directors:

While the Executive Management is responsible for running the daily operations of the Bank, the Board is in charge of drawing up strategies that best serve the interests of the Bank, and its shareholders and clients, in accordance with respective laws and regulations.

The board shall consist of 11 members who will be elected by the general assembly to a four-year term. The members shall have the expertise and qualifications that shall enable each of them to voice his/her opinion independently during board discussions. The suitability of board members has been assessed against the policy related to board members' suitability in line with the requirements of the Corporate Governance Guide, and adjustments/corrections have been made accordingly. The Board Chairman shall be elected by the board members.

The Board convened (9) times during 2022. The Board has a specific agenda in each meeting, and the minutes of meetings and decisions are officially documented by the Board Secretary.

Names of the Board Members:

Name	Status	Nature of Membership	No. Of Attendance	Loan Balance for the Board Member JD
Mr. Shaker Tawfiq Fakhouri	Chairman of the Board/Dedicated	Non-Executive/Non-Independent	9	1,160,560
Mr. Walid Tawfiq Fakhouri	Vice Chairman	Non-Executive/Non-Independent	8	1,111,728
Dr. Yanal Mawloud Zakaria	Board Member/Representative of Al-Ekbal for General Investment	Non-Executive/Non-Independent	9	-
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Board Member/Representative of Al Tawfiq Investment House – Jordan.	Non-Executive/Non-Independent	9	48,270
Mr. Haitham Mohammed Samih Barakat	Board Member/Representative of Al Lu'lu'a Trading & Investment Co.	Non-Executive/Non-Independent	9	4,567
Mr. Husam Rashed Manna'	Board Member/ Representative of Al Yamama for General Investments Co.	Non-Executive/Non Independent	9	14,969
Mr. Walid Mohammad Al-Jamal	Board Member/Representative of Al Pharaenah Int'l for Industrial Investments Co.	Non-Executive/Non-Independent	9	123
Mr. Walid Rafiq Anabtawi	Board Member	Non-Executive/Independent	9	12,308
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Board Member	Non-Executive/Independent	9	-
Mr. Youssef Jan Chamoun	Board Member	Non-Executive/Independent	8	176
Mr. "Emad Adeen" Jihad Al-Massri	Board Member	Non-Executive/Independent	8	-
Mr. Nader Mohammad Sarhan	Executive Manager/Chief Risk Officer/Board Secretary	-	9	Not Applicable

Memberships of the Board of Directors Held by a Member of the Board of Directors of Public Shareholding Companies:

Name	Membership in the Boards of Public Shareholding Companies
Mr. Shaker Tawfiq Fakhouri Chairman of the Board	Board Member of the Middle East Company for Insurance
Mr. Walid Tawfiq Fakhouri Vice Chairman	None
Dr. Yanal Mawloud Zakaria Representative of Al-Ekbal Jordanian General Trading (LLC)	None
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali Representative Al Tawfiq Investment House – Jordan	Chairman of Jordan Investment Trust, as of October 2017
Mr. Haitham Mohammed Samih Barakat Representative of Al Lu'lu'a Trading & Investment Co.	None
Mr. Husam Rashed Manna' Representative of Al Yamama for General Investments Co.	None
Mr. Walid Mohammad Al-Jamal Representative of Al Pharaenah Int'l for Industrial Investments Co.	Vice Chairman of the Board of Directors of Jordan Decapolis Properties Company
Mr. Walid Rafiq Anabtawi Board Member	None
Mr. "Mohammad Sa-ed" Ishaq Jarallah Board Member	None
Mr. Youssef Jan Chamoun Board Member	None
Mr. "Emad Adeen" Jihad Al-Massri Board Member	None

Name of the Bank's Corporate Governance Officer:

The Bank's Corporate Governance Officer/ Mrs. Lana Fayez Al-Barrishi/ Executive Manager / Compliance Dept.

- The Committees of the Board:

As per the Corporate Governance Guide, seven committees stem from the Board of Directors to ease implementation of responsibilities. The committees are as follows: the Audit Committee, the Corporate Governance and Strategy Committee, the Nominations and Remunerations Committee, the Risk Management Committee, the Executive Committee, the Compliance Committee, and Information Technology Governance Committee.

- The Audit Committee:

The audit committee comprises three qualified board members who enjoy adequate experience in accounting, finance, or any other relevant field. The majority of the Committee members, including the head, must be independent.

Names, Qualifications, Financial and Accounting Expertise of the Members of the Audit Committee:

The Audit Committee consists of the following:	No. of Attendance	Qualifications	Professional Experience
Mr. Emad Al-Din Jihad Al-Masry Head of the Committee (Independent)	6	- MBA in Accounting and Finance from the Hashemite University, 2007. - B.A. In Accounting from An-Najah National University, 1998.	<ul style="list-style-type: none"> Chief Executive Officer at Zahran Operation and Maintenance Co. /Riyadh/ KSA, as of 9/2018 to date. Group Chief Financial Officer at Zahran Holding Co. /Riyadh/ KSA, from 2016-2018. Group Financial Controller at Zahran Holding Co. /Riyadh/ KSA, from 2012-2016. Treasury Manager at Zahran Holding Co. /Riyadh/ KSA, from 2011-2012. Finance Manager at Zahran Operation and Maintenance Co. /Riyadh/ KSA, from 2009-2011. Head of Treasury Department at Zahran Holding Co. /Riyadh/ KSA, from 2008-2009. Financial Controller at Arab Bank Plc. / Amman /Jordan, from 2005-2008. Senior Relationship Officer at Arab Bank Plc. / Amman /Jordan from 1998-2005.
Mr. Walid Rafiq Anabtawi Member of the Committee (Independent)	6	- B.A. in Accounting, from Alexandria University/ Egypt, 1968.	<ul style="list-style-type: none"> Assistant General Manager - Investment and Branches Management/ Bank of Jordan/ Jordan, from Apr 2004 until Oct 2005. Assistant General Manager/ Bank of Jordan/ Jordan - Organization, Operations, and Automation Management, from Oct 2001 until Jun 2003. Executive Manager/ Bank of Jordan/ Jordan - Organization, Operations, and Automation Management, from Jan 1992 until Oct 2001. Manager of Internal Audit/ Bank of Jordan/ Jordan, from Mar 1990 until Jan 1992. Assistant Head at A department - Banks Supervision Department - Central Bank of Jordan/ Jordan, from Jul 1986 until Mar 1990. Senior Assistant Manager - Internal Audit Department/ Arab National Bank - Saudi Arabia, from Feb 1983 until Jun 1986. Supervisor/ Banking Supervision Department, Central Bank of Jordan/ Jordan, from Jul 1976 until Feb 1983. Division Assistant Head/ Arab Bank/ Amman Branch/ Jordan, from May 1969 until Jul 1976. Accountant - Accounting Department/ Royal Jordanian/ Jordan, from Oct 1968 until May 1969. Took part in and helped organize over 50 training workshops inside and outside Jordan
Mr. Youssef Jan Chamoun Member of the Committee (Independent)	6	- MBA with a focus on Finance and Entrepreneurship from Georgetown University, 2006. - B.A. in Mechanical Engineering from McGill University, 2002.	<ul style="list-style-type: none"> Co-founder & CEO at ZenHR Co. as of 1/2017 to date. Co-founder & Board Member at Jawaker Co. as of 10/2008 to date. Co-founder & CEO at Akhtaboot Co. as of 6/2007 to date. Certified SaaStr annual / San Francisco / USA. Certified Elevating Finance, Operations / Wharton School of Business / USA. Certified EO Growth Forum / London Business School / UK. Certified Georgetown Leadership Seminar (GLS) / Georgetown University / USA Certified Endeavor Leadership Program / Stanford University / USA. Certified Bank Rotation / Bank of Jordan.
Mr. Nader Mohammad Sarhan Executive Manager Chief Risk Officer Board Secretary Attended all meetings as Board Secretary	6	-	-

- The Audit Committee held (6) meetings in 2022.

- The Audit Committee does not substitute the responsibilities of the Board of Directors or the Bank's Executive Management for the supervision and adequacy of the Bank's internal control system.

- The Audit Committee met with the External Auditor (4) times during 2022.

- The Corporate Governance and Strategy Committee:

The Board Chairman and two independent members as a minimum were elected to the corporate governance and strategies committee. The committee provides guidance and feedback on the development of the Corporate Governance Guide. It also ensures the guide is updated and properly implemented.

The Corporate Governance and Strategy Committee consists of the following:	Status	No. of Attendance
Mr. Walid Rafiq Anabtawi	Head of the Committee (Independent)	4
Mr. Shaker Tawfiq Fakhouri	Member (Non-Independent)	4
Mr. Youssef Jan Chamoun	Member (Independent)	4
Mr. Nader Mohammad Sarhan Executive Manager/Chief Risk Officer	Board Secretary/ Committee Rapporteur	4

The Corporate Governance and Strategy Committee held (4) meetings during 2022.

- The Risk Management Committee:

The Risk Management Committee comprises three board members, one of whom is independent. Members of the senior executive management can also join the committee. The committee deals with all types of risks facing the bank.

The Risk Management Committee consists of the following:	Status	No. of Attendance
Mr. Shaker Tawfiq Fakhouri	Head of the Committee(Non-Independent)	2
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Member (Non-Independent)	2
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Member (Independent)	2
Mr. Saleh Rajab Hammad/Chief Executive Officer	Member	2
Dr. Nasser Mustafa Khraishi/ AGM / Chief Operating Officer	Member	2
Mr. Nader Mohammad Sarhan Executive Manager/Chief Risk Officer	Member / Board Secretary / Committee Rapporteur	2

The Risk Management Committee held (2) meetings during 2022

- The Executive Committee:

Six board members were elected to the Executive Committee, other members of the senior executive management may join the Committee is meeting to present their recommendations.

The Executive Committee consists of the following:	Status	No. of Attendance
Mr. Shaker Tawfiq Fakhouri	Head of the Committee (Non-independent)	44
Dr. Yanal Mawloud Zakaria	Member (Non-independent)	46
Mr. Haitham Mohammed Samih Barakat	Member (Non-independent)	41
Mr. Husam Rashed Manna'	Member (Independent)	46
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Member (Non-Independent)	46
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Member (Independent)	46
Facilities Committee's Rapporteur/ Committee's Rapporteur		46

- The Executive Committee held (46) meetings in 2022.

- The Nominations and Remunerations Committee:

The Nominations and Remunerations committee were elected and consists of three members.

The Nominations and Remunerations Committee consists of:	Status	No. of Attendance
Mr. Youssef Jan Chamoun	Head of the Committee (Independent)	3
Mr. Shaker Tawfiq Fakhouri	Member (Non-independent)	3
Mr. Walid Rafiq Anabtawi	Member (Independent)	3
Mr. Nader Mohammad Sarhan Executive Manager/Chief Risk Officer	Board Secretary/ Committee Rapporteur	3

The Nominations and Remunerations Committee held (3) meetings in 2022

- Information Technology Governance Committee:

Four board members were elected to the IT Governance committee who enjoy vast experience and/or knowledge in IT.

The Information Technology Governance committee consists of the following:	Status	No. of Attendance
Mr. "Shadi Ramzi" Abd Al-Salam Al-Majali	Head of the Committee (Non-independent)	2
Mr. Shaker Tawfiq Fakhouri	Member (Non-independent)	2
Mr. Walid Rafiq Anabtawi	Member (Independent)	2
Mr. Youssef Jan Chamoun	Member (Independent)	2
Mr. Nader Mohammad Sarhan Executive Manager/Chief Risk Officer	Board Secretary/ Committee Rapporteur	2

-The Information Technology Governance committee was held (2) times in 2022.

- Compliance Committee:

The compliance Committee Comprises of three board members. The committee meets regularly and upon need.

The Compliance Committee consists of the following:	Status	No. of Attendance
Mr. "Mohammad Sa-ed" Ishaq Jarallah	Head of the Committee (Independent)	2
Mr. Shaker Tawfiq Fakhouri	Member (Non-independent)	2
Mr. Walid Rafiq Anabtawi	Member (Independent)	2
Mr. Nader Mohammad Sarhan Executive Manager/Chief Risk Officer	Board Secretary/ Committee Rapporteur	2

- The Compliance Committee held (2) meetings in 2022.

- The Board Secretary:

Minutes of meetings are significant for the Bank, shareholders, and supervisory agencies because they are a permanent register that demonstrate the Board's activities and deliverables, Board of Director's decisions and any other decisions made by committees operating under the Board. Given the vital role of the Board Secretary, it has been decided to appoint Mr. Nader Mohammad Sarhan Executive Manager/ Chief Risk Officer, as Board Secretary. Duties and responsibilities of the Board Secretary are incorporated in the Corporate Governance Guide of the Bank.

- The Senior Executive Management

Members of the senior executive management, including the general manager, must have the attributes and qualifications stated in the Bank's Corporate Governance Guide.

The following are the names of Senior Executive Management and their Executive Positions:

Name	Position
Mr. Saleh Rajab Hammad	Chief Executive Officer
Dr. Nasser Mustafa Khraishi	AGM/ Special Projects as of 9/10/2022
Mr. Mutasem Maher Al-Dweik	AGM / Corporate & Institutional Banking (CIB) as of 20/11/2022
Mr. Osama Samih Sukkari	Legal Advisor
Mr. Nader Mohammad Sarha	Executive Manager/ Chief Risk Officer Board Secretary
Mrs. Rania Faisal Saied	Executive Manager / Human Resources Departmen
Mr. Omar Ahmad Mustafa*	Executive Manager/Corporate Business Development Department
Mr. Salam Salameh Gamoah	Chief Executive Officer – Bahrain Branch
Mr. Rami Jamal Mahmood*	Executive Manager/Commercial Business Development Dept.
Mr. Samer Khalil Mirai *	Executive Manager / Corporate Business Development Department
Mr. Yasser “Mohd Suhail” Tahboub*	Executive Manager/Transaction Banking Department.
Ms. Lana Fayeze Al-Barrishi	Executive Manager/ Compliance Department
Mr. Yousef Mousa Abu Humaid	Executive Manager/ Chief Operating Officers as of 22/5/2022
Mr. Fadi Fareed Ammari	Executive Manager / Internal Audit Department as of 8/5/2022
Mr. Jawdat M. Jawdat	Chief Executive Officer, Iraq Branch
Mr. Shadi Hussein Al-Safadi	Executive Manager – Retail Banking Management as of 13/11/2022
Mr. Hani Hasan Mansi	Manager/ Financial Control Management
Mr. Raed Rabeeh Masri	Regional Manager /Bank of Jordan – Palestine (Acting) as of 19/10/2022
Mr. Tamer Issa Nino*	Manager / FM Sales Department
Ms. Basmeah Bahjat Al Hartani	Executive Manager/ Strategy Project Management (Acting)
Mr. Ayman Ahmad Al Oqaily	Manager/ Treasury & Investment Department (Acting)
Mr. Khaled Atef Abu Jawid	Executive Manager/ Retail Banking Management until 8/7/2022
Mr. Hatem Nafi' Foqahaa	Regional Manager/ Palestine Branches Management until 12/9/2022 (Passed away)
Mr. Turki Yousef Al-Jabour	Executive Manager/ Internal Audit Department until 8/6/2022
Mr. Ihab Ali Al-Zareini	Executive Manager – Retail Banking Management (Acting). As of 14/8/2022 Until 23/9/2022

*Noting that they no longer have the status of senior executive management as of 20/11/2022 the inception the (CIB).

- Conflict of Interests:

The Board of Directors emphasized in the Bank's Corporate Governance Guide that all members of the Board must specify their relationships with the Bank, disclose the nature of this connection, avoid conflicts of interest, and abide by the substance of the Code of Conduct in this regard. A written disclosure must be given on an annual basis or in case of any development that so requires.

Component Two (Planning and Policy Formulation)

The Board of Directors undertakes responsibility for devising the Bank's general strategy and its strategic course of action as well as defining the general objectives for the executive management and supervising their achievements.

Component Three (Control Environment)

The Board of Directors undertakes responsibility to adopt a general framework for internal control in order to achieve the following:

- Effectiveness and efficiency of operations.
- Credibility of financial reports.
- Adherence to laws and regulations in force.

The Board hereby affirms the existence of a general framework for internal control that enables it to follow up on its tasks and take whatever measures are necessary within the following framework:

1. Internal Audit:

The Bank realizes that having an effective internal audit department would fundamentally enhance the internal control systems and the general framework for managing risks related to the Bank is various activities. The internal audit administration performs its tasks within the following specifics:

- a. Preparing the Internal Audit Charter and sanctioning it by the Board of Directors. The charter details the functions of the audit administration including its responsibilities, authorities, and work methodology.
- b. Preparing internal auditing procedures that conform to the new organization of the Bank.
- c. Ensuring the preparation of an annual audit plan to be approved by the Audit Committee. The plan should cover most of the Bank's activities as well as organizational units based on risks associated with its activities.
- d. Preparing an annual report about the adequacy of internal control and audit systems in order to eliminate risks and provide suitable recommendations to remove weaknesses.
- e. Ensuring the recruitment and appointment of employees possessing high academic qualifications and appropriate practical experience to audit all activities and operations. This process should include qualified staff to assess data security and IT risks.
- f. Following up on violations and remarks stated in the reports of supervisory agencies and the external auditor; ensuring that they are addressed and that the executive management has adequate controls to ensure such violations are not repeated.
- g. Ensuring that necessary procedures are in place to receive, process, and keep customer complaints as well as remarks related to the accounting system, internal control, and audit processes. Periodic reports concerning these matters must be submitted.
- h. Keeping audit reports and sheets in a safe and organized manner for a period that conforms to applicable laws and regulations so that they can be examined by the regulatory authorities and the external auditor.
- i. Reviewing the reporting procedures in the Bank to ensure key information about financial, administrative, and operational matters are accurate, reliable and timely.
- j. Ensuring compliance with the Bank's internal policies, the international standards as well as related laws and regulations.
- k. Submitting reports to the Head of the Audit Committee.

2. External Audit:

The External Auditor represents another level of control on the credibility of financial data issued by the Bank's accounting and information systems. This entails expressing clear and honest opinions about the fairness of these statements and the extent to which they mirror actual reality during a certain period. When dealing with external audit firms, the Board of Directors must consider the Bank's interest and professionalism of the auditing firms, keeping in mind the importance of regular audit rotations and previous experiences with such offices.

3. Risk Management:

The management of Bank of Jordan paid special attention to Basel III requirements as a framework to reinforce and enhance the Bank's capability to upgrade the control environment and challenge various types of risks. To implement these requirements, practical steps were taken such as establishing administrations in the Bank specialized in managing different risks (credit, operations, and market) and manning them with qualified staff and systems.

The Bank has also worked on enhancing credit risk management practices through setting up specialized departments (including Corporate Credit Review Department, SME Credit Review Department, Retail Credit Review Department, Credit Review Department for branches in Palestine), and Credit Portfolios Risk department. Furthermore, the Bank has updated, and developed policies and procedures related to risk management aimed at ensuring credit quality. In addition, the Bank implemented the "Reveleus System" for calculating the capital adequacy ratio.

As for operational risks, the Bank has been implementing the CAREweb system since 2003 and a Risk Profile has been created for each of the Bank's departments in addition to a database for operational errors. As for market risks, the Bank has set up a risk management unit comprised of qualified employees.

The Risk Management functions in line with the following general framework:

- A. The Risk Management Department shall submit its reports to the Risk Management Committee on regular basis. As for daily operations, the Department shall report directly to the General Manager.
- B. The Risk Management undertakes the following responsibilities:
 - Preparing risk policies for all types of risks and sanctioning them from the Board of Directors.
 - Analyzing all risks including credit, market, liquidity and operational risks.
 - Developing methodologies for measuring and controlling all types of risks.
 - The Department shall recommend to the Risk Management Committee risk ceilings and related approvals. It shall also submit reports and record any exceptions from the risk management policy.
 - Providing the Board and the Executive Management with information about risk assessment and risk profile at the Bank. The Board regularly reviews the Bank's qualitative and quantitative risk statistics.
 - Approving the means that help risk management, such as:
 - Self-assessment of risks and setting risk indicators.
 - Preparation of a historical database of the losses in terms of their sources and classification according to type of risk.
 - Provision of the necessary systems suitable for risk management at the Bank.
- C. Committees such as Credit, Assets, and Liabilities' Management/ Treasury, in performing their tasks, help the Risk Management to implement its duties, in accordance with the authorizations defined for these committees.
- D. Incorporating information about risk management in terms of its structure, nature of operations, and progress in the Bank's annual report.
- E. Conducting stress tests regularly in order to assess the Bank's ability to deal with risks and financial stressors. The Board plays a significant role in deciding on the assumptions and scenarios used in this simulation technique. The test results are later examined and thoroughly discussed by the board. Considering these results, the Risk Management Committee approves measures needed to manage potential risks and mitigate losses.
- F. Conducting Internal Capital Adequacy Assessment Process (ICAAP), which helps identify all potential risks through an effective methodology that considers the Bank's strategy and capital adequacy. The methodology is regularly reviewed to ensure that the Bank keeps enough capital buffers to shield it against potential losses.
- G. Providing information about risks facing the Bank for the purposes of disclosure and publication to the public.

4. Compliance:

In accordance with the Bank's commitment with the Regulators' requirements, the Compliance Department was established to ensure compliance with laws, ethical regulations, legislation, and standards, defined by different supervisory bodies and the Bank's internal policies. Qualified human resources and automatic systems were provided to the Department.

On the Compliance Department level, all laws and regulations regulating the Bank's operations were gathered, and compliance awareness was spread among employees through booklets and training courses. An anti-money laundering policy was developed to comply with the instruction of Anti-Money Laundering and Terrorist Finance No. (51/2010) date 23/11/2010. An independent Financial Crime Unit responsible for carrying out financial and tax audit. The unit, to which FATCA is affiliated, Customer complaints are handled by an independent unit affiliated with the Compliance Department.

The Compliance Department has the following responsibilities:

- a. Drawing up the compliance policy as well as improving and reviewing it regularly (at least once a year) and whenever necessary.
- b. Applying the compliance policy at the Bank.
- c. Preparing an efficient methodology to ensure the Bank's compliance with effective laws and legislation in addition to any related regulations.
- d. Submitting its periodic reports on its work and on the compliance of the Bank's departments and employees to Compliance Management Committee/ Board of Directors.
- e. Special policies pertaining to anti money laundering and terrorism financing were drafted and implemented. Other policies related to implementing financial and tax audit, FATCA requirements, and to managing customer complaints were also formulated and implemented.

5. Financial Reports

The Executive Management of the Bank shall undertake the following tasks:

- a. Preparing financial reports according to International Accounting Standards.
- b. Presenting the reports to the Board members at each regular meeting.
- c. Publishing financial data every three months.
- d. Sending financial reports and full reports to the shareholders annually.

6. Code of Conduct:

The Bank has a Code of Conduct that was approved by the Board and circulated to all employees. Several training courses were organized to educate the Bank's employees on the concept of the Code. The compliance department ensures compliance with these concepts.

Component Four (Treatment of Shareholders)

Under the law, each shareholder has the right to vote during the General Assembly meetings and the right to discuss issues placed on the General Assembly's ordinary and extraordinary agendas. Added to that, shareholders enjoy the right to suggest any other topics to be added for discussion on the General Assembly's ordinary agenda, after obtaining the approval of several shareholders (representing at least 10% of stocks recorded) in the meeting. In order to foster this relationship, the Bank works on encouraging shareholders, mainly minority shareholders, to attend the annual General Assembly meetings and to vote in person or in their absence by proxy.

The Board shall provide shareholders with the following:

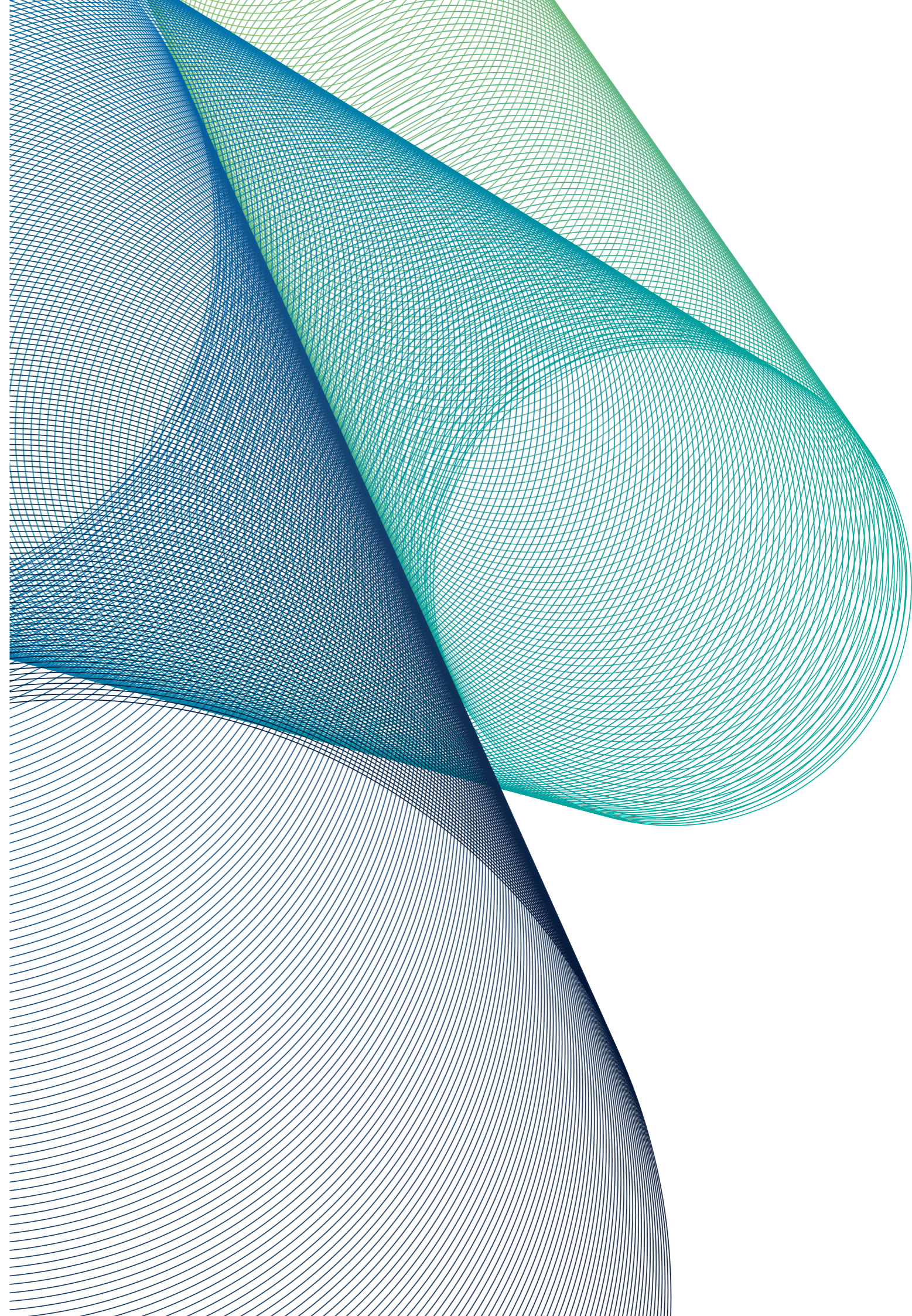
- A copy of the Annual Report mailed to their respective mailing addresses.
- An invitation to the General Assembly meeting and its agenda.
- All the information and publicity items addressed to the shareholders in general.

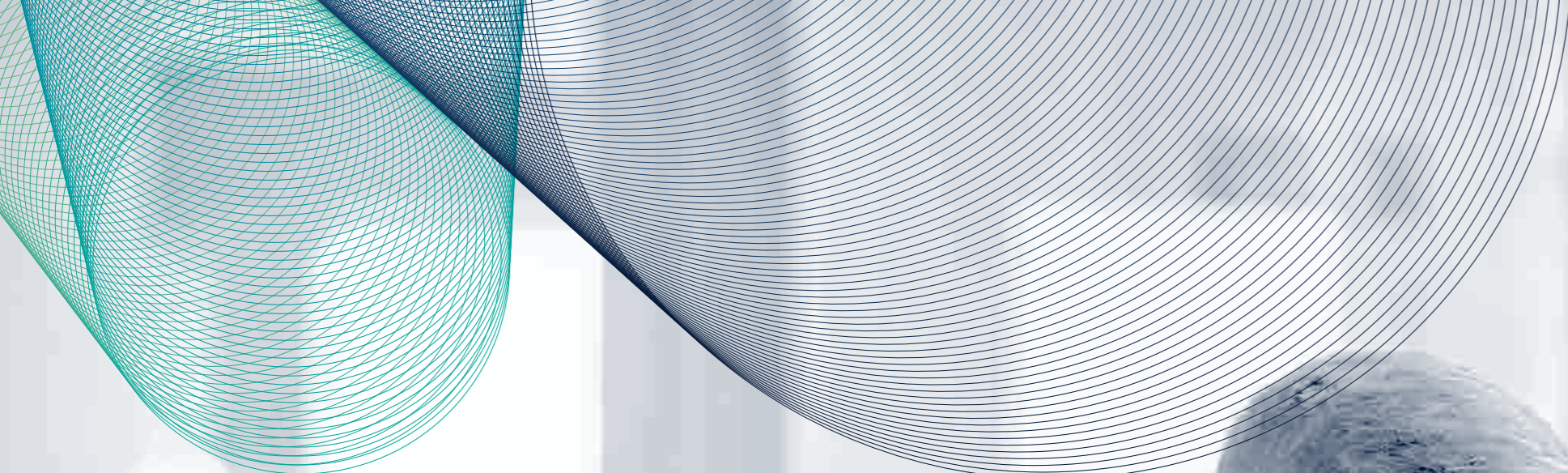
Furthermore, each shareholder has the right to get acquainted with the shareholders' register to get to know his/her own share. The Board shall be keen on the fair distribution of profits, which should be based on the number of stocks held by each shareholder.

Component Five (Transparency and Disclosure)

Bank of Jordan Corporate Governance Guidelines are based on the principles of integrity, objectivity, transparency, disclosure, openness, and accountability for decisions adopted by the Bank. This stems from the Bank's belief that disclosure offers the only means to provide transparent, accurate, comprehensive, and timely information. This helps users assess the Bank's financial position, its achievements, activities, as well as risks facing the Bank and the risk management policies. The Bank disclosed all required information from different regulatory institutions. It also published the Corporate Governance Guide to the public and the extent of the management adheres to it. In accordance with the instructions of dealing with customers fairly and transparently No. (56/2012) date 31/10/2010 the Bank established a dedicated unit to manage and address customers' complaints. The unit was equipped with qualified human resources and automated systems and all necessary means available to accommodate and resolve complaints. This unit was administratively subordinated to the compliance department in the Bank.

Shaker Tawfiq Fakhouri
Chairman of the Board





Addresses of Bank of Jordan Branch Network



Addresses of Bank of Jordan Branches Jordan Branch Network

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Al Mahatta Branch

Tel.: 4616212 Fax: 4651728 P.O.Box 2140 Amman 11181 Jordan

Al Yarmouk St.- Al Nasser Branch

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First Circle Branch

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Third Circle Branch

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Al Khalidi Branch

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Jabal Al Hussein Branch

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Al Gardens Branch

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Al Madina Al Monawara St. Branch

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Jabal Al Weibdeh Branch

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Tareq Branch

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Marka Branch

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Al Qweismeh Branch

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Abu Alanda Branch

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Al Bayader Branch

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Sweileh Branch

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Al Fuheis Branch

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Abu Nsair Branch

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Jabal Al Nuzha Branch

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Wadi Al Seer Branch

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Dahyet Al Yasmeen Branch

Tel.: 4387574 Fax: 4391242 P.O.Box 2140 Amman 11181 Jordan

Marj Al Hamam Branch

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Al Sweifieh Branch

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Al Wehdar Branch

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Mecca St. Branch

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Khalda Branch

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Al Jubaiha Branch

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University of Jordan Branch

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City Mall Branch

Tel.: 5829970 Fax: 5857684 P.O.Box 2140 Amman 11181 Jordan

Al Rabiyyeh Branch

Tel.: 5520746 Fax: 5521653 P.O.Box 2140 Amman 11181 Jordan

Abdoun Branch

Tel.: 5929871 Fax: 5929872 P.O.Box 2140 Amman 11181 Jordan

Al Rawnaq Branch

Tel.: 5829216 Fax: 5829042 P.O.Box 2140 Amman 11181 Jordan

Al Hurrieh St.- Mogablain Branch

Tel.: 4203289 Fax: 4203376 P.O.Box 2140 Amman 11181 Jordan

Sport City Branch

Tel.: 5159271 Fax: 5159304 P.O.Box 2140 Amman 11181 Jordan

Taj Mall Branch

Tel.: 5930485 Fax: 5930517 P.O.Box 2140 Amman 11181 Jordan

North Hashmi Branch

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Durret Khalda Branch

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Al Madina Al Monawara - Tla'a Al Ali Branch

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Sahab Branch

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Al Abdali Mall Branch

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Um Uthaina Branch

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Al Hurrieh Mall Branch

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Dahyet El Nakheel Branch

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Radio and Television St. Branch

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Hay Al-Zaytouna Branch

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Al Ruseifa Branch

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Airport Branch

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Free Zone / QAIA Branch

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Al Jeezah Branch

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Madaba Branch

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Al Jabal Al Shamali Branch

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Hakama St. Branch
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Deir Abi Saeed Branch
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Al Turrah Branch
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Ajloun Branch
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Kufranjah Branch
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Jerash Branch
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Al Mafrq Branch
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South Jordan
Karak Branch
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Ma'an Branch
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Aqaba Branch
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King Hussein Bridge - Departures Office
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Jenin Municipality Office
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Baghdad Branch
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Organizational Structure / Bank of Jordan - Head Office

